

Committee(s): Strategic Planning and Performance Committee	Dated: 6 th September 2021
Subject: Q1 Performance -v- Policing Plan Measures	Public
Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?	1
Does this proposal require extra revenue and/or capital spending?	N/A
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of: Commissioner of Police Pol 50-21	For Information
Report author: Strategic Development	

Summary

This report summarises performance against the measures in the City of London Policing Plan 2020-2023 for Quarter 1 (Q1) for the year 2021-22.

The refreshed Plan for 2020-23 was published on the City of London Police Website¹ on the 1st April 2021. It includes areas of focus for 2021-22. A set of new measures were developed.

The Summary assessment of the overarching measures for the Policing Plan priorities for 2021-22 for Q1 is shown below. Members will be aware that last year was an extraordinary year in terms of policing the City of London with the impact of the Covid-19 pandemic being evident, and this impact has continued into Q1 of this financial year. A fuller summary of performance against each measure which sits within the overarching measures, is contained within the report.

Priority	QTR 1	QTR 2	QTR 3	QTR 4	Trend
Measure 1: Economic & Cyber Crime	CLOSE MONITORING				No trend 1 st Q report
Measure 2: Counter Terrorism	CLOSE MONITORING				No trend 1 st Q report
Measure 3: Serious Organised Crime	SATISFACTORY				No trend 1 st Q report
Measure 4: Violent & Acquisitive Crime	SATISFACTORY				No trend 1 st Q report
Measure 5: Local Policing	CLOSE MONITORING				No trend 1 st Q report

¹ City of London Police Policing Plan 2021-22-[policing-plan-2020---2023.pdf](https://www.cityoflondon.police.uk/policing-plan-2020---2023.pdf) ([cityoflondon.police.uk](https://www.cityoflondon.police.uk))

Recommendation(s)

It is recommended that Members note the report

Main Report

Background

1. This report presents Force performance against the measures published in your Police Authority Board's three-year Policing Plan 2020-23 for the year 2021-22, reporting for the performance for Q1, 1st April to 30th June 2021.
2. For the Force Performance Management Group (PMG), measures are graded around whether performance is 'Satisfactory', requires 'Close Monitoring' or 'Requires Action'. As requested at the Performance and Resource Management Committee meeting in May 2017 the report to your Committee continues to reflect the grading reported at the Force PMG .
3. The definitions for Satisfactory, Close Monitoring and Requires action are defined for each measure so that a consistent approach for grading can be undertaken. The assessment criteria for each measure reported as **Close Monitoring** or **Requires Action** is found within Appendix A.

Current Position – Summary of all measures

Priority: Economic and Cyber Crime: Overall Assessment Q1- Close Monitoring Q2- Q3- Q4-					
MEASURE	1 st Quarter 2021-22	2 nd Quarter 2021-22	3 rd Quarter 2021-22	4 th Quarter 2021-22	TREND
Measure 1- To achieve satisfaction baseline levels of 2019/20 with regard to the percentage of survey respondents who are satisfied with the Action Fraud reporting service (telephone and online)”:	Satisfactory				Q1 so no trend
Measure 2- 90% of surveyed respondents have improved knowledge of fraud threats and protective behaviours following engagement events / direct communications	No survey data yet available				Q1 so no trend

Measure 3- The number of judicial outcomes recorded by policing is increased:	Requires Action				Q1 so no trend
Measure 4- City of London Police organised crime groups (OCGs) disruptions are sustained (with higher proportion of major disruptions or seek to increase disruptions against higher harm OCGs):	Satisfactory				Q1 so no trend
Measure 5- Increase use of serious crime prevention and other ancillary orders:	Satisfactory				Q1 so no trend
Measure 6- Economic Crime Academy delegate training numbers are sustained with 90% satisfaction rate:	Close Monitoring				Q1 so no trend
PRIORITY: COUNTER TERRORISM:					
Overall Assessment					
Q1- Close Monitoring					
Q2-					
Q3-					
Q4-					
MEASURE	1st Quarter 2021-22	2nd Quarter 2021-22	3rd Quarter 2021-22	4th Quarter 2021-22	TREND
Measure 1- An increased percentage of people who are surveyed who feel the City of London Police are prepared to respond to a terrorist attack:	REPORTED ANNUALLY as part of Community Survey				Q1 so no trend
Measure 2- An increased percentage of Project Servator stops that result in a positive outcome.	Requires Action				Q1 so no trend
Measure 3- An increased number of hostile reconnaissance reports received by the Force, demonstrating a higher level of awareness in the community and confidence to report issues to the police	Satisfactory				Q1 so no trend
PRIORITY: Serious Organised Crime:					
Overall Assessment					
Q1- Satisfactory					
Q2-					
Q3-					

Q4-					
MEASURE	1st Quarter 2021-22	2nd Quarter 2021-22	3rd Quarter 2021-22	4th Quarter 2021-22	TREND
Measure 1- An increase in the number of organised crime groups disrupted	Satisfactory				Q1 so no trend
Measure 2- A reduction in the percentage of people who are surveyed who consider drugs a problem in the City of London	REPORTED ANNUALLY as part of Community Survey				Q1 so no trend
Measure 3- a reduction in the number of cyber enabled crimes	Satisfactory				Q1 so no trend
Measure 4- Maintain Force use of multi-agency interventions or investigations supported or coordinated to safeguard children	Satisfactory				Q1 so no trend
PRIORITY: Violent and Acquisitive Crime: Overall Assessment Q1- Satisfactory Q2- Q3- Q4					
MEASURE	1st Quarter 2021-22	2nd Quarter 2021-22	3rd Quarter 2021-22	4th Quarter 2021-22	TREND
Measure 1- A reduction in number of victim-based violent crimes.	Satisfactory				Q1 so no trend
Measure 2- A reduction in number of victim-based acquisitive crimes	Satisfactory				Q1 so no trend
Measure 3- A reduction in the re-offending rate of people committing violent and acquisitive crime	Satisfactory				Q1 so no trend
Measure 4- An increase in the percentage of people satisfied that they have received a professional service following reporting a crime	Satisfactory				Q1 so no trend
PRIORITY: Local Policing: Overall Assessment Q1- Close Monitoring Q2- Q3- Q4					
MEASURE	1st Quarter 2021-22	2nd Quarter 2021-22	3rd Quarter 2021-22	4th Quarter 2021-22	TREND
Measure 1- Roads policing - a reduction in	REPORTED ANNUALLY				Q1 so no trend

the percentage of people who are surveyed who consider road safety issues a priority in the City of London	as part of Community Survey				
Measure 2- Antisocial Behaviour- a reduction in the percentage of people who are surveyed who consider ASB a priority in the City of London	REPORTED ANNUALLY as part of Community Survey				Q1 so no trend
Measure 3- The public order measure- an increase in the number of positive outcomes following arrests resulting from public order incidents	Close Monitoring				Q1 so no trend
Measure 4- The vulnerability measure - an increase in the use of the national vulnerability framework to identify those who are vulnerable so that they receive an appropriate level of service	Satisfactory				Q1 so no trend

4. The data supporting those measures shown as ‘Close Monitoring’ or ‘Requires Action’ is contained within Appendix A.

Overview of Priorities and Measures

Economic and Cyber Crime

There are six measures under this priority within Policing Plan.

- The first measure is reported as Satisfactory around Action Fraud victim satisfaction with Service.
- The second measure which covers improved knowledge of Fraud threats currently has no information owing to data collection issues. This is being managed through the Economic Crime Performance meeting and an action has been issued to progress this.
- The third measure around judicial outcomes is assessed as Requires Action as there have been 35 judicial outcomes recorded for this year compared to a total of 901 for the previous year for the same quarter. Following the high numbers of judicial outcomes reported in 2020/21, the numbers dropped considerably in Q1 of this year. Fewer non judicial NFA outcomes were also reported. This was because of the backlogs created in the Court system during the Covid-19 pandemic and is expected to recover throughout the year as the courts continue to process the backlog of cases caused by Covid-19 restrictions.

- The fourth measure covering OCG disruptions is reported as Satisfactory for this period.
- The fifth measure around ancillary orders is reported as Satisfactory
- The final measure on Economic Crime Academy delegates and course satisfaction is reported as Close Monitoring. While delegate numbers have increased, the satisfaction rate is currently 87% which is below the aspiration of 90%. This is likely to increase with the continued upturn in delivery of courses since the easing of lockdown restrictions.

Counter Terrorism

There are three measures under this priority within the Policing Plan.

- The first measure within this section is reported on annually as part of the Community Survey.
- The second measure around Project Servator positive outcomes for Stop and Search is reporting as Requires Action at the end of Q1 with a 53% positive outcome rate, compared to 63% for the previous year. However the trend is improving with targeted deployments and by the end of the quarter has increased from 45% recorded at the beginning of the quarter in April 2021 to 53% as aforementioned.
- The Third measure around the number of Op Lightning reports continues to report as Satisfactory.

Serious Organised Crime



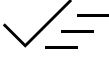
There are four measures under this priority within the Policing Plan.

- The first measure, an increase in the number of organised crime groups disrupted is reported as Satisfactory for the first quarter.
- The second measure, a reduction in the percentage of people who are surveyed who consider drugs a problem in the City of London, is reported annually as part of the community survey.
- The third measure, a reduction in the number of cyber enabled crimes is reported as Satisfactory.
- The fourth measure, to maintain Force use of multi-agency interventions or investigations supported or coordinated to safeguard children is also recorded as Satisfactory for this period.

Violent & Acquisitive Crime:

There are four measures under this priority within the Policing Plan.

- The first measure, a reduction in number of victim-based violent crimes is reported as Satisfactory.
- The second measure, a reduction in number of victim-based acquisitive crimes is reported as Satisfactory.
- The third measure around the reduction in reoffending for acquisitive and violent crime is assessed as Satisfactory.
- The fourth measure around victim satisfaction is assessed as Satisfactory.

Treatment 76% Satisfied 	 Follow Up 63% Satisfied
Overall Service 60% Satisfied 	 66% Would Recommend in Future

The Force is currently achieving only around a 10% response rate to the survey; 702 requests have been successfully delivered since November and we have received 67 responses. The Force is exploring the possibility of the results being updated on a quarterly cycle to allow enough new information to be received to show any trends and to have an appropriate volume of responses to draw conclusions from.

Whilst people are generally satisfied there is still room for improvement.

Local Policing:

There are four measures under this priority within the Policing Plan.

- The first measure for roads policing is reported annually as part of the Community Survey.
- The second measure for anti-social behaviour is also reported annually as part of the Community Survey.
- The third measure “an increase in the number of positive outcomes following arrests resulting from public order incidents” is reported as Close Monitoring.

2020/21 Performance Q1

Number Public Order offences for Q1: 46.

Number of positive outcomes for public disorder offences for Q1: 2 equating to 4% (this was impacted by the 2020/21 lockdown and restrictions with extremely low footfall in the City of London in Q1 2020)

2021/22 Performance Q1

Number of Public Order offences for Q1: 114.

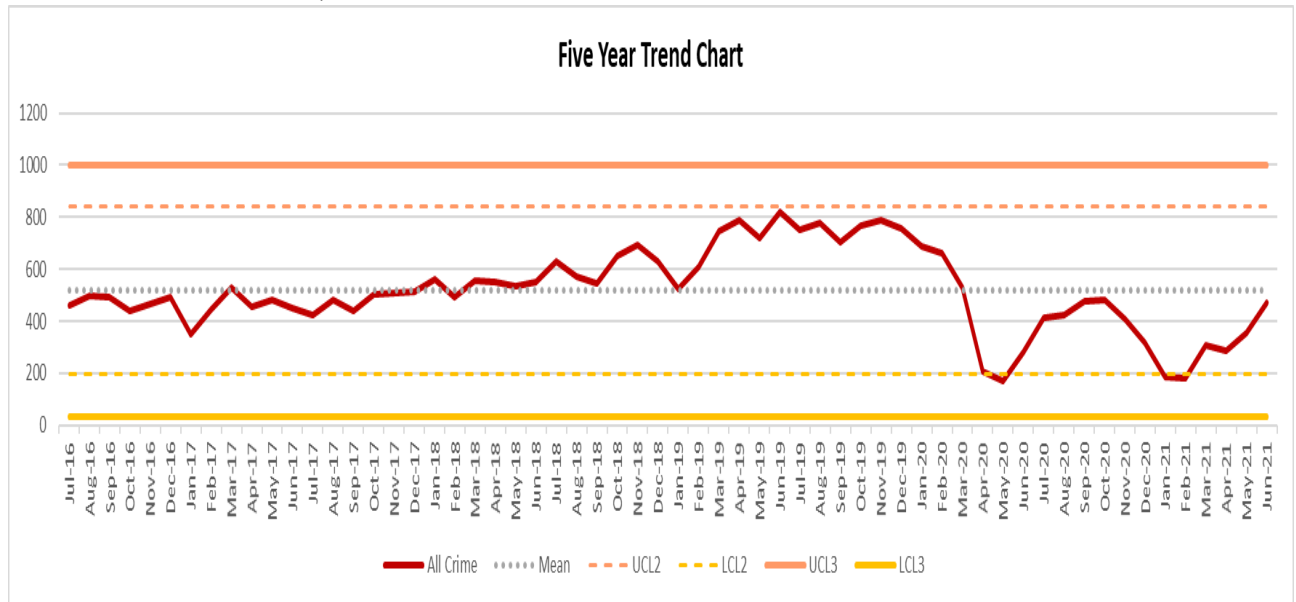
Number of positive outcomes for public disorder offences: 18 equating to 16%

Although there is an obvious increase in Q1 2021-22 compared to 2020-21, this measure was significantly impacted by the lockdowns and restrictions in place in 2020-21 and so the Force is holding this measure at Close Monitoring currently and will see if the trend continues to increase.

- The fourth measure regarding an increase in the use of the national vulnerability framework is reported as Satisfactory.

Key Data

All Crime at end of Q1 2021-22 - 5 Year Trend



5. There were 470 crimes recorded in June, an increase of 116 crimes compared to May and the highest level recorded since October 2020, when tiers and restrictions began to be reimposed after the Summer 2020.

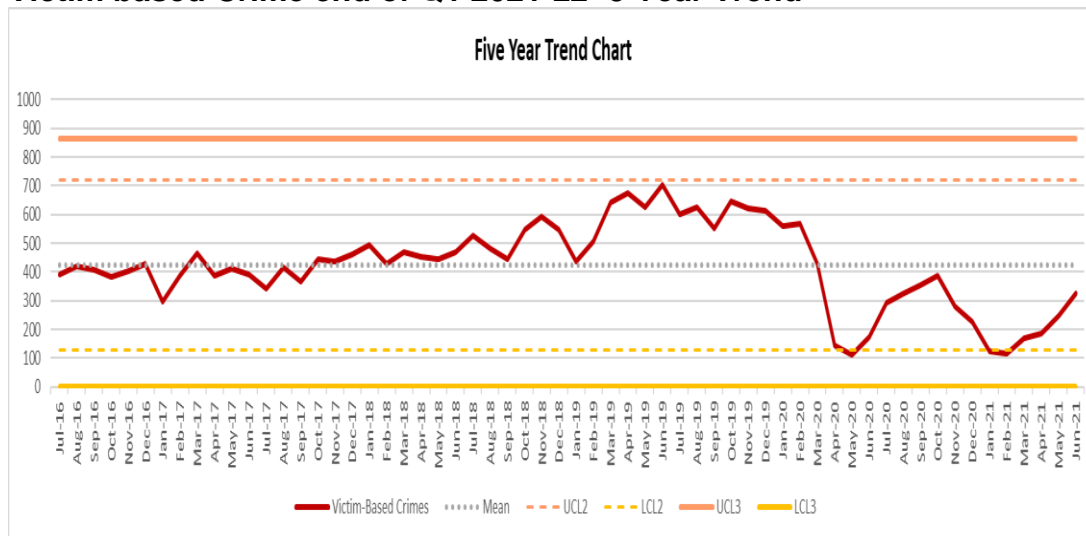
6. Comparing the current rolling 12 months (July 2019 – June 2020 vs July 2020 – June 2021) CoLP is reporting a **-39%** decrease.

Comparing Q1 FYTD 2020-21 to 2021-22 CoLP is reporting a **69%** increase

Comparing Q1 FYTD 2019-20² to 2021-22 CoLP is reporting a decrease of **-52%**

7. Whilst we are seeing an increase compared to the last financial year; levels **remain below** where they were at this point in 2019/20, which is considered a normal operational year compared to 2020-21.

Victim based Crime end of Q1 2021-22- 5 Year Trend



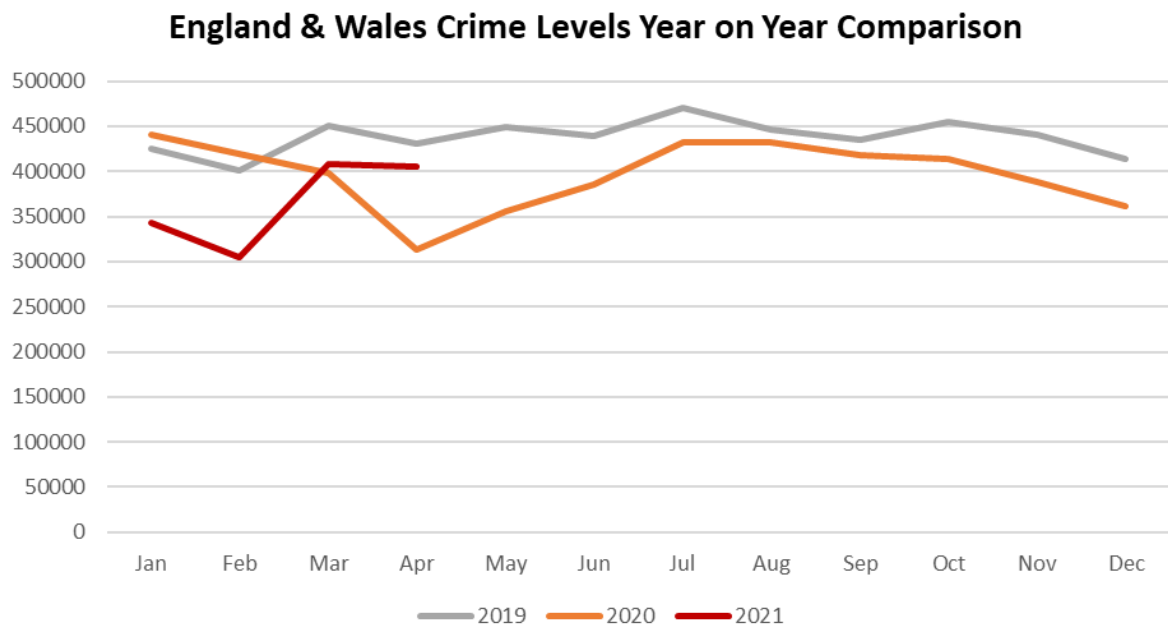
² Being used as a benchmark for 'normal' operational year

8. There has been a decrease of **-46%** for Victim Based Crimes for the rolling 12 month period (July 2019 – June 2020 vs July 2020 – June 2021).
9. Victim based crimes are generally following the same trend as All Crime. However, when comparing to the 2019/20 financial year to date the decrease in offences here is much larger, than that for All Crime.
10. Comparing the current rolling 12 months (July 2019 – June 2020 vs July 2020 – June 2021) CoLP is reporting a **-46%** decrease.

Comparing Q1 FYTD 2020-21 to 2021-22 CoLP is reporting a **77%** increase

Comparing Q1 FYTD 2019-20 to 2021-22 CoLP is reporting a decrease of **-162%**

National position –v- City of London- to end April 2021 (latest data available)



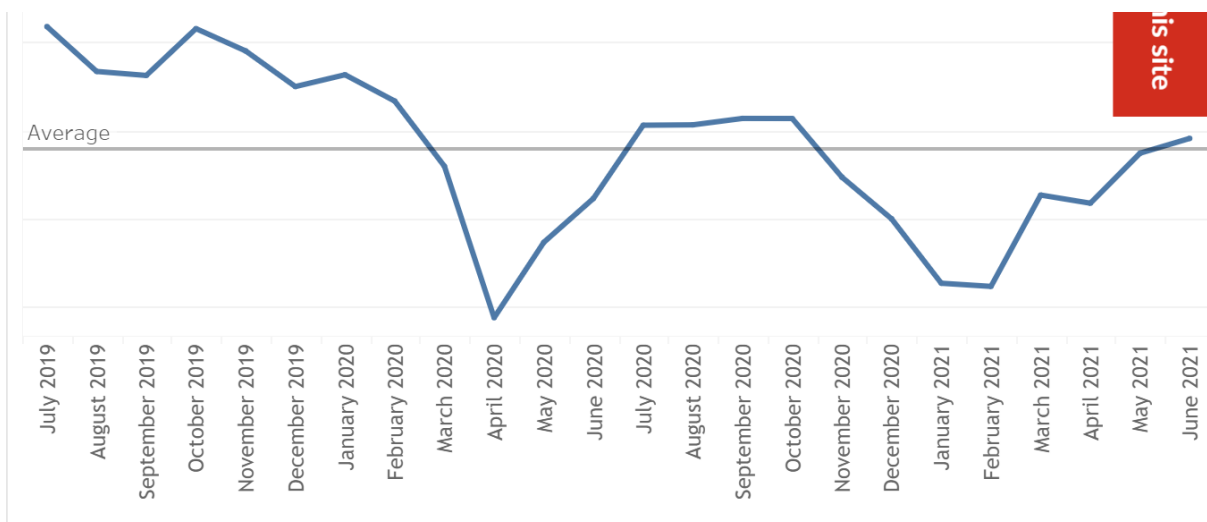
11. The most recently published data for crime nationally is currently to the end of April 2021, comparing the rolling 12 month figures. To this point a **-8.8% decrease** in crime was reported across England and Wales; with 40 forces seeing a decrease across the rolling 12 months.
12. The City of London Police reported the **highest reduction** and is currently ranked **1st** out of 43 Forces for the rolling 12 months (**-51%**). This performance has been consistent for **10 months** and is an improvement of **40 places** compared to the April 2020 national data where City Police were ranked 41st. Nottinghamshire Police are currently ranked 2nd with a decrease of 17%.

13. Additionally, The National Positive Outcome rate at the end of February was 13%. The City are performing well above this level delivering a Positive Outcome rate of **33%** in April. Currently for June the rate is **31%**.

MPS-v- City of London Police

14. At your November 2020 Committee the previous Chairman asked for an overall crime comparison with the Metropolitan Police Service (MPS). This comes with the health warning that the volumes of crime, crime profile and demographic in the MPS area are very different from that in the City of London and so it is hard to draw any meaningful comparison. Just by example, for end of year Q1 CoLP had an all crime count of 1110; the MPS is currently showing an all crime count of 198,123 for the same period.

MPS³ All Crime Trend



MPS -Rolling 12 months to end June 2021 – showing a reduction of -9.35%
 City of London – Rolling 12 months to the end June 2021 showing a reduction of -39%

Conclusion

15. For Q1 2021-22 there are no areas of major concern in Force performance currently. The previous year was an exceptional year with the Covid-19 pandemic having an impact on all areas of Force performance in one way or another. The Force recognises the need to be alive to the challenges that the year ahead will bring, now that the restrictions have lifted, and the Force is working hard to ensure that the City of London remains a safe place for its communities and the public that we serve.

³ Source MPS website: <https://www.met.police.uk/sd/stats-and-data/met/crime-data-dashboard>

Appendices

- Appendix A – Supporting data for Policing Plan Measures reporting as ‘Close Monitoring’ and ‘Requires Action’.

PERFROMANCE SUMMARY

PERFROMANCE SUMMARY at end of Q1 2021-22 of those measures shown as 'Close Monitoring' and 'Requires Action'

POLICING PLAN PRIORITIES	ASSESSMENT QTR 1	ASSESSMENT QTR 2	ASSESSMENT QTR 3	ASSESSMENT QTR 4
ECONOMIC & CYBER CRIME	CLOSE MONITORING			
COUNTER TERRORISM	CLOSE MONTORING			
SERIOUS ORGANISED CRIME	SATISFACTORY			
VIOLENT & ACQUISITIVE CRIME	SATISFACTORY			
LOCAL POLICING	CLOSE MONITORING			

Assessment Criteria

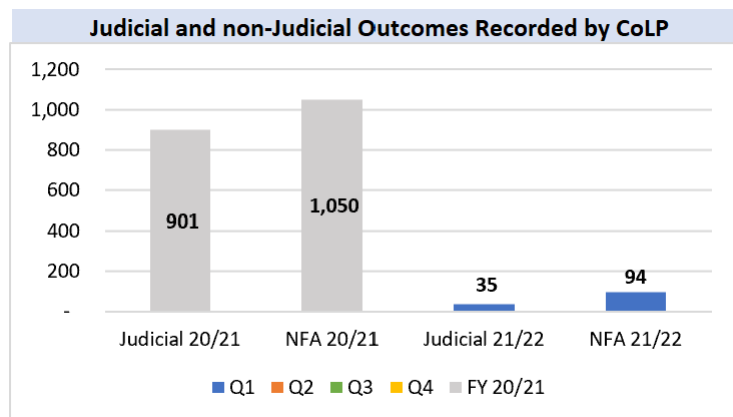
SATISFACTORY: All measures within category report this assessment or only one measure within category reports Close Monitoring.

CLOSE MONITORING: Two or more measures report as Close Monitoring, where two or more report as Requires Action should the number of measures dictate the below assessment will be used.

REQUIRES ACTION: Two or more measures within this category report Requires Action.

PRIORITY: ECONOMIC & CYBER CRIME		Assessment	REQUIRES ACTION
Measure of Success	The number of judicial outcomes recorded by policing is increased.		
AIM/RATIONALE	The National Lead Force seeks to promote the investigation of fraud across policing and support forces to achieve success in this area. It is one of our key outcomes to show that Fraudsters operating nationally are identified and their offending is being disrupted an increase in judicial outcomes for policing will be key to this. A drop on judicial outcome levels from policing will allow us to target our engagement to understand why and work with partners and policing to try and address this although not completely with CoLP's influence.		
Reason for Assessment	<p>SATISFACTORY: The volume of judicial outcomes is greater than or equal to the average level in 2020/21.</p> <p>CLOSE MONITORING: The volume of judicial outcomes is greater than 90% of the average level in 2020/21 but not equal to or exceeding it.</p> <p>REQUIRES ACTION: The volume of judicial outcomes is less than 90% of the average level in 2020/21.</p>		

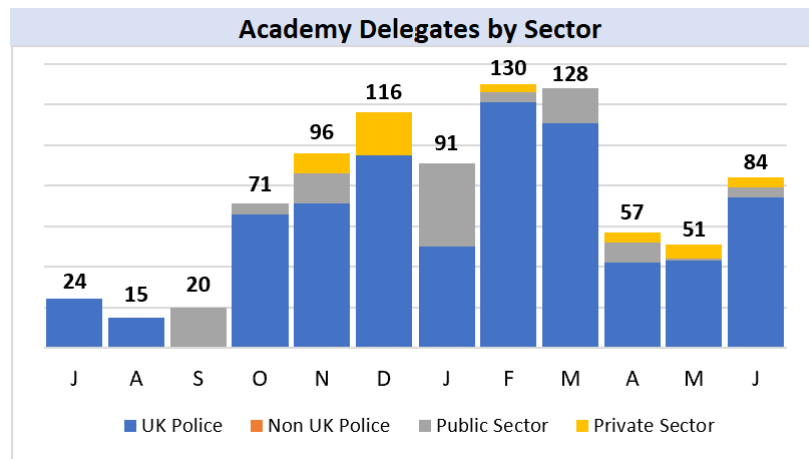
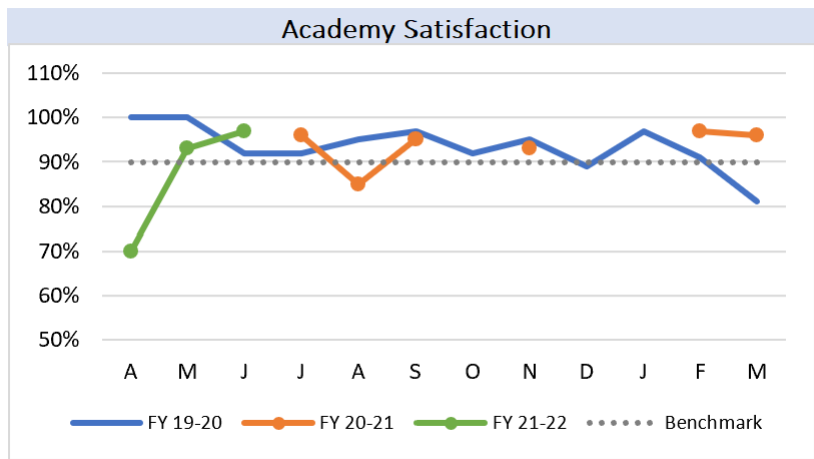
Current Position



- Following the high numbers of judicial outcomes reported in 2020/21, the numbers dropped considerably in Q1 of this year. Fewer non judicial NFA outcomes were also reported. This was because of the backlogs created in the Court system during the Covid-19 pandemic and is expected to recover throughout the year as the courts continue to process the backlog of cases caused by Covid-19 restrictions.

PRIORITY: ECONOMIC & CYBER CRIME		Assessment	CLOSE MONITORING
Measure of Success	Economic Crime Academy delegate training numbers are sustained with 90% satisfaction rate.		
AIM/RATIONALE	City of London Police provides economic crime investigation training to policing, government and the private sector through its Economic Crime Academy. It is responsible for identifying, developing and disseminating good practice in order to ensure that policing has the capability to successfully investigate fraud, sustaining delegate numbers is important for that purpose. The satisfaction rate for delegates allows the academy to assess it's courses and improve the services it offers. With the academy being affected significantly by Covid-19 in 2020/21 this measure is being compared with 2019/20 to create a better measure of success.		
Reason for Assessment	<p>SATISFACTORY: Delegate training numbers are sustained at 2019/20 average levels and delegate satisfaction through surveys is at least 90%</p> <p>CLOSE MONITORING: Delegate training numbers are less than 95% of 19/20 average levels or delegate satisfaction is less than 87%.</p> <p>REQUIRES ACTION: Delegate training numbers are less than 95% of 19/20 average levels and delegate satisfaction is less than 87%.</p>		

Current Position



Last year there were no delegates trained between April and June due to COVID. The current delegate satisfaction rate is averaged at 87% which is under the 90% aspiration in the measure of success.

This is expected to increase with an increase in the number of courses now being delivered.

PRIORITY: COUNTERING TERRORISM		Assessment	REQUIRES ACTION										
Measure of Success	An increased percentage of Project Servator stops that result in a positive outcome.												
AIM/RATIONALE	Project Servator is a suite of tactics employed by the Force to counter terrorist related activity. Part of the success of these tactics is the training of officers to recognise behaviour and target stop and search to individuals exhibiting behavioural traits that draw their attention. The Force aims to improve on the success of the training and deployment of project Servator trained officers and a measure of this success will be the increase in positive outcomes from the stopping and searching of individuals that draw attention to themselves through behavioural profiling.												
Reason for Assessment	SATISFACTORY: An increase in the percentage of positive outcomes from the level achieved in 2020/21. CLOSE MONITORING: The positive outcome level is within 5% of the level achieved in 2020/21. REQUIRES ACTION: Positive outcomes are more than 5% less than the level achieved in 2020/21												
Current Position													
PROJECT SERVATOR STATS 2019/20													
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
Stop and Search	5	5	4	1	8	4	0	4	16	7	7	5	
Positive Stop & Searches	3	4	3	1	7	4	0	3	5	4	6	4	
Arrests	3	3	3	4	8	4	1	3	10	4	6	8	
Percentage of Stop & Searches that were positive	60%	80%	75%	100%	88%	100%	N/A	75%	31%	57%	86%	80%	
PROJECT SERVATOR STATS 2020/21													
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
Stop and Search	N/A	0	2	23	13	23	6	6	10	2	5	20	
Positive Stop & Searches	N/A	0	2	15	11	12	5	3	7	0	1	13	
Arrests	N/A	0	2	13	10	11	6	5	9	1	3	4	
Percentage of Stop & Searches that were positive	N/A	N/A	100%	65%	85%	52%	83%	50%	70%	0	20%	65%	

PROJECT SERVATOR STATS 2021/22												
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Stop and Search	20	28	33									
Positive Stop & Searches	9	13	21									
Arrests	5	6	11									
Percentage of Stop & Searches that were positive	45%	46%	64%									

Project Servator utilises a suite of tactics with Stop & Search being the final resolution of a number of engagement activities. Before a Stop & Search is conducted an officer will undertake a Resolution Conversation as part of the tactics utilised to ascertain if a Stop & search will be required, the number of these conversations undertaken each month is as follows:

April: 603
 May: 672
 June: 625

Therefore, although 81 Stop & Searches have been conducted so far, officers have conducted 1900 conversations with individuals within the quarter. Currently the positive stop and search rate sits at 53%.

The positive Stop & Search rate for 2019/20 was 67%, out of 66 Stop and Searches 44 were positive.
 The positive Stop & Search rate for 2020/21 was 63%, out of 110 Stop and Searches 69 were positive.

PRIORITY: LOCAL POLICING	PRIORITY ACTIVITY: PUBLIC DISORDER: Work in partnership with the City of London Corporation and other stakeholders to support the planning for large scale events with a proportionate, effective policing plan, and maintain our capability and capacity to respond to public order incidents.	Assessment	CLOSE MONITORING
Measure of Success	Public order - an increase in the number of positive outcomes following arrests resulting from public order incidents		
AIM/RATIONALE	The Force undertakes an annual survey of its community to identify the main priorities perceived by the public. Public Order is part of the areas of concern. A success in Force activities with our partners will be the perception of the public that the City is safe to live in, work in and visit. We will therefore look at the reduction in the percentage of people who perceive public order as an issue as a success in the tactics and policing activities undertaken by the Force to ensure City is a safe environment to be in. This will also protect the right of the public to undertake organised protest within the City and show how the Force is effectively policing protest in order to minimise disruption and protect the public while maintaining the right to peaceful and lawful protest.		
Reason for Assessment	SATISFACTORY: Increase in sanctioned detections and positive outcomes combined compared to the level reported in 2020/21. CLOSE MONITORING: Reduction in number of sanctioned detections and positive outcomes combined by up to 5% of the level achieved in 2020/21. REQUIRES ACTION: A reduction of over 5% in the number of sanctioned detections and positive outcomes combined compared to the level achieved in 2020/21.		
Current Position			
<p>2020/21 Performance Q1 Number Public Order offences for Q1: 46. Number of positive outcomes for public disorder offences for Q1: 2 equating to 4% (this was impacted by the 2020/21 lockdown and restrictions with extremely low footfall in the City of London in Q1 2020)</p> <p>2021/22 Performance Q1 Number of Public Order offences for Q1: 114. Number of positive outcomes for public disorder offences: 18 equating to 16%</p> <p>Although there is an obvious increase in Q1 2021-22 compared to 2020-21, this measure was significantly impacted by the lockdowns and restrictions in place in 2020-21 and so the Force is holding this measure at Close Monitoring currently and will see if the increase continues as a trend.</p>			