

**Enforcement Action Carried out Under the Licensing Act 2003
01 July 2021 – 30 September 2021**

Total Number of Inspections	154
Number of Warning Letters	1
Number of Premises advised	76 (all chasing annual fees and advising they are overdue, not issuing notices currently)
Number of simple cautions	0
Number of suspension notices	0
Licence lapsed*	0
‘Dead’ Suspensions**	0
‘Live’ Suspensions***	0
Under determination	0

*Licences are deemed lapsed in circumstances where the licence holder no longer exists e.g. a company has gone into liquidation.

**A ‘dead’ suspension is where the premises is closed but there is no evidence to suggest that the licence holder is still in existence. If the licence holder returns to the premises the outstanding fee will have to be paid in order for the licence to be resurrected.

***A ‘Live’ suspension is where the premises is still trading and can now no longer carry on licensable activities until the licence fee has been paid.

Number of complaints received between 01/07/2021 and 30/09/2021

Total number of complaints: 21

<u>Details</u>	<u>Time</u>	<u>Date</u>	<u>Outcome</u>	<u>Ward</u>
Assenheims 56, Retail Unit 2, Jarvis House, 12 Smithfield Street, London, EC1A 9LA				
called about the restaurant Assenheims bar and grill on 12 Smithfield Street they are a restaurant but they are like a night club with loud music at 2am -5am Friday and Saturday	11:19	26/07/2021	Resolved informally	Farringdon Without
Barcelona Tapas Bar & Restaurant, Beaufort House, 15 St Botolph Street, London, EC3A 7DT				
Resident of Tower Hamlets referred to us from Tower Hamlets, complaining about noise at the Barcelona Tapas Bar. Please find attached complaint in Actions	09:04	13/08/2021	Resolved informally	Portsoken
Bryan Cave Leighton Paisner LLP, Governors House, 5 Laurence Pountney Hill, London, EC4R 0HH				
Advice requested re noise level for outdoor events	11:59	08/07/2021	Resolved informally	Dowgate
Coq D'Argent, 1 Poultry, London, EC2R 8EJ				
Called to complain that loud music can be heard in the court rooms. The noise is either coming from Coq D' Argent 1 Poultry or the Ned 27 Poultry. Customer advised the court rooms are being hugely affected by this noise.	13:35	01/09/2021	No action possible	Cordwainer
Dorsett City Hotel, 9 Aldgate High Street, London, EC3N 1AH				
Loud Music From Roof Bar	21:49	05/09/2021	Case still in progress	Portsoken
DoubleTree by Hilton, 7 Pepys Street, London, EC3N 4AF				
Loud Music From Rooftop Garden	21:25	31/07/2021	Resolved informally	Tower
Eight Club (1 Change Alley), Basement Members Club, 24 Cornhill, London, EC3V 9AZ				
Complaint in actions	14:02	01/09/2021	No action possible	Walbrook
Leonardo, 8-14 Cooper's Row, London, EC3N 2BQ				
Noise pollution in Pepys Street I reside at 1 Pepys Street. I've owned my flat since 2006. Following government guidance I have increasingly worked from home.	14:32	15/09/2021	Case still in progress	Invalid Code [MVM]
Montcalm Hotel (London) Ltd, Hotel, The Whitbread Brewery, 52 Chiswell Street, London, EC1Y 4SA				

<u>Details</u>	<u>Time</u>	<u>Date</u>	<u>Outcome</u>	<u>Ward</u>
Building noise. Plant machinery	12:21	28/09/2021	Case still in progress	Coleman Street
Murger Han, 9 Philpot Lane, London, EC3M 8AA				
Chinese restaurant has opened at 10 Philpot Lane called Murger Han - it has positioned air conditioning and air handling units in a lightwell at the back of no.4 which are significantly above the ambient noise levels	14:59	06/09/2021	Case still in progress	Bridge And Bridge Without
Pilpel, 21 Lime Street, London, EC3M 7HB				
Loud Music And People From Pilpel 21 Vine Street	00:26	24/07/2021	Resolved informally	Langbourn
Sfoglia Bologna, 3 Middlesex Street, London, E1 7AA				
Tower Hamlets Resident complaining about noise coming from licensed premises at 3 Middlesex Street. The complainant could not give a specific premises, but stated that it was from 3 Middlesex Street. Please see Actions for Full Report	08:05	20/08/2021	No action possible	Portsoken
This restaurant often put a speaker at their door when they start their service.	10:59	26/07/2021	Resolved informally	Portsoken
The Brewery on Chiswell Street Ltd, Offices, The Whitbread Brewery, 52 Chiswell Street, London, EC1Y 4SA				
Report received via the contact the City forms of Loud Music, thumping bass coming from the Brewery on Chiswell Street until 11pm on Friday 27th August 2021	16:24	28/08/2021	No action possible	Coleman Street
The Refinery, 12 Great New Street, London, EC4A 3BN				
Called to talk to Gary Seal regarding noise at the bar on New Street Square - she has called many times about this same problem and Gary knows about this noise	10:23	23/07/2021	Resolved informally	Castle Baynard
Noise from patrons outside in the eveing	16:00	23/07/2021	Resolved informally	Castle Baynard
Loud People From The Refinery 12 New Street Square 21:05	21:05	22/07/2021	Resolved informally	Castle Baynard
LOUD MUSIC COMING FROM REFINERY BAR - NEW STREET SQUARE	21:47	09/09/2021	Case still in progress	Castle Baynard
Loud People And Music From The Refinery 12 New Street Square	22:59	05/08/2021	Resolved informally	Castle Baynard

<u>Details</u>	<u>Time</u>	<u>Date</u>	<u>Outcome</u>	<u>Ward</u>
Loud Singing Coming From The Refinery New Street Square	23:02	12/08/2021	Resolved informally	Castle Baynard

The Rising Sun, Rising Sun Public House, 61 Carter Lane, London, EC4V 5DY

loud noise and music from the rising sun public house	23:35	31/07/2021	Resolved informally	Farringdon Within
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