

Committee: Economic and Cyber Crime Committee	Dated: 14 February 2022
Subject: Cyber Griffin Update	Public
Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?	1
Does this proposal require extra revenue and/or capital spending?	NA
If so, how much?	NA
What is the source of Funding?	POCA
Has this Funding Source been agreed with the Chamberlain's Department?	NA
Report of: Assistant Commissioner Peter O'Doherty	For information
Report author: DS Charlie Morrison, Cyber Griffin	

Summary

Cyber Griffin has experienced a significant increase in requests for service in the last period. At points the programme is now delivering at double the expected rate for the time of year. This additional demand remains manageable as the team have utilised online delivery platforms which enable greater capacity. The teams resilience is being closely monitored and discussions for additional staffing or a new approach to managing demand are likely to be required first quarter of 2022. There remain questions over future direction and funding. Separate reports detailing these subjects have been submitted to senior officers for comment.

Recommendations

It is recommended that Members note the report

Main Report

Background

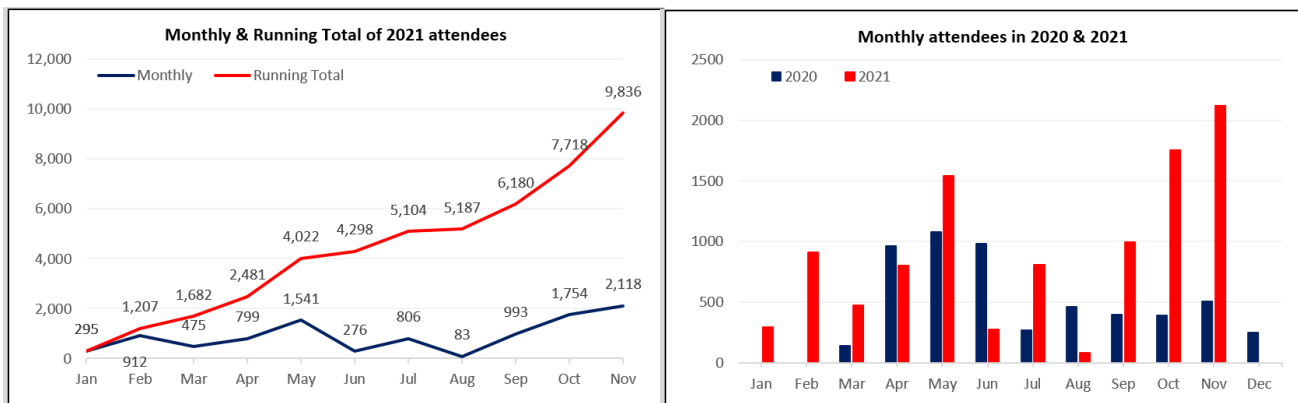
1. Members requested a quarterly update on Cyber Griffin to the ECCC. This report gives a brief update on the current position of the Cyber Griffin initiative. For details of Cyber Griffin deliverables please visit: www.cybergriffin.police.uk.

Current Position

2. Cyber Griffin has seen a steep increase in service demand over the last period as is demonstrated by the charts below. Officers have managed this by relying on the greater capacity offered by digital delivery platforms and by booking services into previously quieter periods of the calendar year. Demand remains manageable and is being closely monitored. A greater proportion of deliveries

are now guest speaker inputs. This is likely a case of Cyber Griffin’s increasing reputation leading to an increase in these requests.

- The last period has seen an levelling out of demand for physical deliveries which currently make up approximately 10% of total engagements. The initiative has maintained an approximate two month lead time for service delivery. The team maintains resilience to deal with victims and urgent calls for service so priority matters are still met within the timeframes set by national standards.



2021 Targets	Total	Targets	Percentage Achieved
End Users Trained	10,194	7,000	146%
Core Services Conducted	260	150	173%
New Businesses	178	100	178%

- Regarding performance against national targets, Cyber Griffin continues to meet all nationally set key performance indicators (KPIs). Specifically, the initiative has engaged with 100% of victims of cyber dependent crime within its force area, survey data demonstrates that engagements create security behaviour changes in above 75% of attendees and that the same events have a satisfaction rate of above 75%.
- Regarding locally set targets, Cyber Griffin has already met two of its three objects and is on course to meet the third. Specifically, the initiative has conducted 260 services within the calendar year (original target - 150) and engaged with 178 new organisations (original target – 100). Cyber Griffin now trained 10,194 people this calendar year (original target 7,000).
- By way of a brief commentary on overall performance, Cyber Griffin has exceeded the previous years delivery every month with the exception of those periods where officers were required to support wider policing demands. The last period of the year saw an increase in demand which superseded growth estimations. It is not yet clear whether growth will continue at this enhanced rate. More data will be needed. It is expected that Cyber Griffin will continue its growth into 2022.
- Cyber Griffins current financial situation is that the team are on temporary POCA funding until April 2022. The initiative spend is being closely monitored and currently is comfortably within its financial forecasts set in April 2021. There

remains the question of future funding. A bid regarding this has been submitted and is currently waiting senior officer signoff after which a decision will be made as to where this funding will be sort. This matter is now the key issue for decision as we approach the start of the new financial year.

8. Cyber Griffin continues to work with Bristol University in the development of a new incident response exercise. Beta tests of the prototype are currently be scheduled for late January. It is anticipated that the exercise will be ready for deployment towards the end of the first quarter of 2022 along with associated academic articles supporting the wider research. There have been issues with paying Bristol due to their request coming after the finical years close however these are being resolved and should not affect the products launch. It is intended that the new incident response exercise will provide practical training to cyber emergence response teams (CERT teams). This body of work will be added to Cyber Griffins current incident response training offering.
9. Regarding future potential partnerships and possible revenue generation, a separate more detailed report has been submitted to senior officers for comment.
10. Cyber Griffin has now completed its CPD accreditation process. The programme now offers CPD accreditations to attendees and does so in a manner that causes minimal administrative strain to the programme which was the central challenge previously.
11. Finally, Cyber Griffin is currently a finalist for a number of national policing and security awards and was most recently a runner up for NPCC cyber team of the year. The results the other national awards will be announced in December 2021. Write awards update.

Conclusion

12. Cyber Griffin has experienced a period of steed growth and achieved, in many cases exceeded, its local and national performance targets. The initiative continues to enjoy an extremely high reputation within the cyber security community and remains sustainable on current staffing for the time being. The central and increasingly pressing guidance the programme now requires is on the subject of finance and developmental direction. Funding reports, performance reports and developmental reports have all been submitted but the programme is still awaiting guidance on a clear financial and developmental plan.

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