

Committee(s): Strategic Planning and Performance Committee Police Authority Board	Dated: 5 May 2022 25 May 2022
Subject: Quarterly Community Engagement Update	Public
Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?	1. People are safe and feel safe
Does this proposal require extra revenue and/or capital spending?	N/A
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of: Commissioner of Police Pol 21-22	For Information
Report authors: HQ, Sector Policing & Specialist Operations, CoL Community Safety	

Summary

This report provides the quarterly update (January 2022 to March 2022) on engagement taking place across the City of London Police area within the following areas: (1) Counter Terrorism (CT) and Prevent; (2) Safeguarding the Vulnerable; (3) PREVENTion of Fraud and Cyber Crime; (4) Anti-Social Behaviour (ASB) and Sector Policing; (5) Engagement with the Independent Advisory and Scrutiny Group (IASG)

1. **Counter Terrorism and Prevent:** Work within CT continues at pace. The Prevent team continue to engage with the CoLP Vulnerability Working Group as the 14th strand of vulnerability to ensure radicalisation is considered in all areas of policing.
2. **Safeguarding the Vulnerable:** Since the last reporting period and the changing landscape in relation to Covid and the easing and reintroduction of restrictions, the City of London Police (CoLP) has maintained an active role in community engagement around Violence against Woman and Girls (VAWG). The Public Protection Unit (PPU), City of London Corporation (CoLC) Community Safety Team and Vulnerable Victim Advocate produced an input on staying safe in the City delivered to over 600 city workers.
3. **PREVENTion of Fraud and Cyber Crime:** The 21/22 fiscal year (FY) has been the most successful for the Cyber Griffin programme yet, having trained around 11,000 individuals and conducted over 260 dedicated cyber Protect services to businesses and organisations throughout the Square Mile.
4. **ASB and Sector Policing:** Levels of ASB reporting have decreased slightly in Q4 with a decrease of 13%. Levels of ASB are higher than those reported in 2021 but lower than both 2019 and 2020. Engagement by the Dedicated

Ward Officers (DWO) and partnership work with COLC continues with a number of initiatives.

5. **Independent Advisory Scrutiny Group (IASG) Engagement:** Work continues with the IASG in undertaking scrutiny of the force in such areas as stop and search and use of force. Plans are underway to introduce a Youth Independent Advisory Group (YIAG), which will be administered by the Partnership and Prevention Hub (P&P Hub).

Recommendation

Members are asked to note the report.

Main Report

1. Counter Terrorism and Prevent

PREVENT: Jan-Mar 2022

Referrals

- 1.1 The Prevent team has received 2 new Prevent referrals during this period. One of which has now been relocated by the Home Office from within the City of London to Coventry. The other was a student studying in the City of London, who resided in the MPS jurisdiction. Therefore, deconfliction was undertaken by the CoLP and then referred to the MPS.
- 1.2 Our existing case was closed by the Chanel panel in January 2022 as he continued to make excellent progress. Advice was given to partners to contact the Prevent team if any further concerns were raised regarding this individual.

Prevent team meetings / Media:

- 1.3 The Prevent team are involved with a Project Starlight pilot in the CoLP. Project Starlight is a national project run by CT policing which identified a link between terrorism offenders and domestic violence perpetrators, victims and witnesses. The CoLP pilot is currently still in the planning phase but will involve a series of pertinent questions asked by the Public Protection Unit (PPU) when speaking to domestic violence victims during the course of their investigation. Answers supplied will assist in identifying any concerning behaviours of the offender and the Prevent team would be made aware for any subsequent investigation. This pilot will be a collaborative approach with Prevent and PPU.
- 1.4 The Prevent team continue to engage with the CoLP vulnerability working group as the 14th strand of vulnerability to ensure radicalisation is considered in all

areas of policing¹. The Prevent team plan to launch an awareness campaign in the coming months around V2R (Vulnerability to Radicalisation) to highlight the dangers of radicalisation and signs displayed when a person is in the process of being radicalised.

Stalls/Engagement

- 1.5 Engagement with all City university sites and schools completed during this period. Engagement has also taken place with City churches via the Church Watch scheme.
- 1.6 Further engagement planned with a number of high-profile businesses regarding Prevent training opportunities. The importance of Prevent was reiterated to businesses during the CT2022 event.
- 1.7 In the coming weeks, Prevent stalls will be held at various locations including Guildhall School of Music and Drama and 150 Cheapside. Numerous businesses are still limiting contact from external agencies due to Covid concerns. Engagement continues with all businesses/partners where opportunities arise.

Internal Women's Network/Islamic Women's Network

- 1.8 Prevent officers continue to support various police and local networks to ensure an understanding of Prevent and the knowledge and confidence to come forward with any concerns they may have.

Practical Training Package

- 1.9 The Prevent team delivers a training package to identify signs of radicalisation and what to do when this occurs. Prevent training sessions are being held internally on a monthly basis for new recruits and transferees. Sessions are also planned for 2 businesses and a City school in the coming month.

Regional Meeting/Training

- 1.10 The Prevent team is continuing to work with the Prevent teams from around the country looking at the best ways for improving professional and best practice.

CT Local Profile (CTLP)

- 1.11 CTLP Stakeholder Engagement event was held in January with numerous local stakeholders invited. The importance of the CTLP was explained and external speakers also gave an input on the ERW (Extreme Right Wing) and ALM (Al-Mihajiroun). Partners have subsequently been asked to complete a questionnaire and return to the Prevent team which will assist in compiling the new CTLP document for 2022. Once compiled, a further event will be planned to share this with partners.

¹ This relates to the NPCC National Vulnerability Action Plan where risk of radicalisation is being implemented as the 14th core discipline of public protection. [NVAP.pdf \(npcc.police.uk\)](#)

Collaborative working with Corporation of London Prevent Lead

1.12 The CTCO (Counter Terrorism Case Officer) and City of London Corporation (CoLC) have agreed and finalised a joint action plan to ensure progress and delivery of products and services is shared and joined up. The CoLC Community Safety officer – Prevent lead left the post during this period and Their replacement started in April.

PREPARE & PROTECT: Jan to Mar 2022

Counter Terrorism Security Adviser (CTSA) team:

1.13 The CTSA team proactively support the Protect and Prepare elements of the national CONTEST Strategy, delivering on protective security advice, CT awareness, both physical and people security measures and ensuring our community is prepared as possible in dealing with a terrorist attack. A fundamental part of the CTSA role is face to face engagement, assessment, and product delivery. With more City workers returning to the office, face to face delivery has increased over this reporting period.

1.14 The team continues to support partners within the City of London Corporation including the Public Realm and Planning teams. The CTSA team supported the local authority in providing security assessments on applications for table and chair licences and has improved physical security of crowded places within the City of London. Applications for these licences have vastly increased during this reporting period. The team has also continued with the crowded places assessments. Engagement continues with all businesses/partners where opportunities arise.

Practical Training Package

1.15 The CTSA's have continued to deliver training packages to businesses such as See Check and Notify (SCaN) to over 45 businesses and ACT (Action Counters Terrorism) to 20 businesses during this period.

Regional Meeting/Training

1.16 The CTSA office have been liaising with NaCTSO (National Counter Terrorism Security Office) and Homeland Security in consultations and workshops to assist in the development of the Protect Duty, to improve public security and to help shape future legislation.

1.17 The CTSA's recently hosted the CoLP's inaugural Counter Terrorism Conference – CT2022. This event brought together more than 150 security professionals, business leaders and counter terrorism experts, all unified in one shared goal – to make the City of London the safest city in the world. During the event, a new tool – the 'Notify Pad' designed by the CTSA's was showcased. The aim of which is to ensure the correct information is obtained when reporting suspicious activity

which allows for early notification of risks that may harm the CoLC. Positive feedback from participants has been received.

PURSUE: Jan to Mar 2022

- 1.18 The pursue detectives engage with business primarily because of Op Lightning-hostile reconnaissance activity reported by SCan trained security guarding. This partnership working allows for early notification of risks that may harm the City. Detectives provide guidance to guarding colleges on improvements to notifications to police which on occasions can be delayed, CCTV evidence gathering and security improvements.
- 1.19 Training packages have been developed primarily for police officers on how to deal with an arrested person for hostile reconnaissance. This has allowed the officers to have a greater awareness when dealing with detainees adding to their knowledge which promotes better engagement with the community when dealing with these types of incidents. These are rolled out to Uniform and front-line officers along with current threat briefings.
- 1.20 Officers regularly engage local Business forums such as the Crime Prevention Association, and Paternoster forum, delivering current Threat briefings and highlighting the affects a Terrorism attack could have on the City of London.
- 1.21 Detectives are developing a package along with our Public Protection Unit to highlight and understand the risk of radicalisation when vulnerable children and adults have witnessed or become involved in Domestic Abusive.

2. Safeguarding and Vulnerability

- 2.1 Since the last reporting period and the changing landscape in relation to Covid and the easing and reintroduction of restrictions, the CoLP has maintained an active role in community engagement around Violence against Woman and Girls (VAWG).
- 2.2 The Public Protection Unit (PPU), CoLC Community Safety Team and Vulnerable Victim Advocate produced an input on staying safe in the City. This was created for the City business community and focused on how men can help woman feel safer and looked to improve public confidence in the police. This input has been delivered to over 600 City workers.
- 2.3 Interest in the input has increased now that more workers are returning to their offices. The presentations have been well received and the presenters have been asked to produce a pre-recorded version to share wider than the City. This is currently being developed.
- 2.4 PPU are working closely with the Licensing Team, City Corporation Community Safety team and Vulnerable Victim Advocate to organise a conference for hotel staff. This has been provisionally booked for early June. The conference aims to empower staff to identify vulnerability and support people at risk of harm. It will include inputs on Modern Slavery and Human Trafficking (MSHT), domestic

abuse, child exploitation. There will also be inputs by guest speakers who have been victims of high harm offences.

- 2.5 There will also be an opportunity for hotel staff to undertake Welfare and Vulnerability Engagement (WAVE) training so that 'Ask for Angela' will be available in hotels alongside licensed premises. The increase in venues that offer 'ask for Angela' will further increase the feeling of safety in the City, especially during the Night Time Economy. Hotels have been chosen as they are open 24/7 with staff always present.
- 2.6 Ask for Angela is the name of a campaign in England that started in 2016 that is used by bars and other venues to keep people safe from sexual assault by using a codeword to identify when they are in danger or are in an uncomfortable situation.
- 2.7 The PPU continue to work closely with City school. Further engagement is planned with students at the City of London School (CLS) in relation to 'how men can help women feel safe'. This follows feedback from students at the City of London School for Girls (CLSG). This input will be provided in conjunction with the Vulnerable Victim Advocate and the Sector officer for the area.
- 2.8 In the coming months Operation MAKESAFE² will be implemented, this will enable police to test the response of City hotels, now they have returned to business as usual in many areas. The operation involves the Police Cadets which enable them to gain a greater understanding of high harm offences and vulnerability. The cadets provided positive feedback during their previous deployment. Since the last reporting period and the changing landscape in relation to Covid and the easing and reintroduction of restrictions, the CoLP has maintained an active role in community engagement around Violence against Woman and Girls (VAWG).

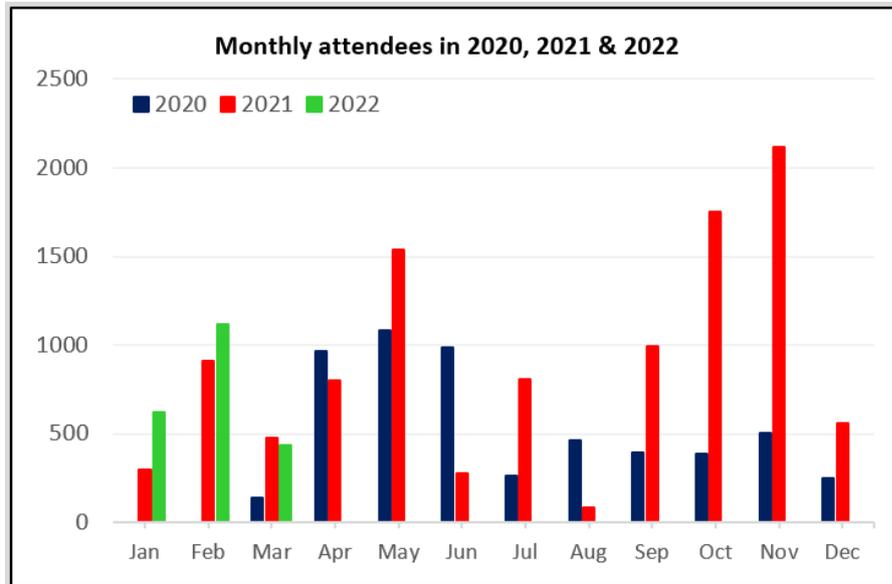
3. PREVENTion of Fraud and Cyber Crime

- 3.1 The 21/22 fiscal year (FY) has been the most successful for the Cyber Griffin programme yet, having trained around 11,000 individuals and conducted over 260 dedicated cyber Protect services to businesses and organisations throughout the Square Mile.
- 3.2 The beginning of 2022 has seen, on average, an increase in activity when compared to the same period in 2021. 60 core services have been conducted, 36% of which were scheduled on the month they were conducted. This is a common sight in Q4 as organisations request cyber Protect advice in preparation for the new FY. Additionally, despite only connecting with 24 new clients, the average attendance to each Baseline 3.0 has increased to 53 individuals, compared to only 38 last year.

² Operation Makesafe has been developed in partnership with London's boroughs to raise awareness of child sexual exploitation in the business community, such as hotel groups, taxi companies and licensed premises. It has been rolled out in other forces nationally.

3.3 Cyber Griffin continues to have positive meetings with Bristol University and remains on target to release the new Incident Response Exercise this year. Feedback on this new product continues to be positive, as does the feedback related to all existing Cyber Griffin core services. For more details, please visit the Cyber Griffin website: www.cybergriffin.police.uk

3.4 Monthly end users trained so far in 2022 compared to 2021 and 2020



PREVENTion of Fraud

3.5 **Safer Internet Day Urges 2 Factor Authentication:** The hacking of email and social media accounts was the most reported type of cyber-dependent crime last year, with over 13,000 reports received. This is why NFIB Protect chose to focus its Safer Internet Day (08 Feb) messaging on the importance of securing social media accounts using two-factor authentication (2FA). They worked with partners across policing, government and industry to deliver social media messaging that reached over 10.6M people and achieved 17.2M impressions in just 24 hours. Notable supporters of the campaign on social media included the Home Office, Cabinet Office, NCSC, Minister of State for Security Damian Hinds, Vodafone, TeamViewer, Neighbourhood watch as well as many police forces.

3.6 Additionally, the success of this campaign has generated positive feedback from partners, who are actively looking to collaborate with NFIB Protect on future campaigns and projects.

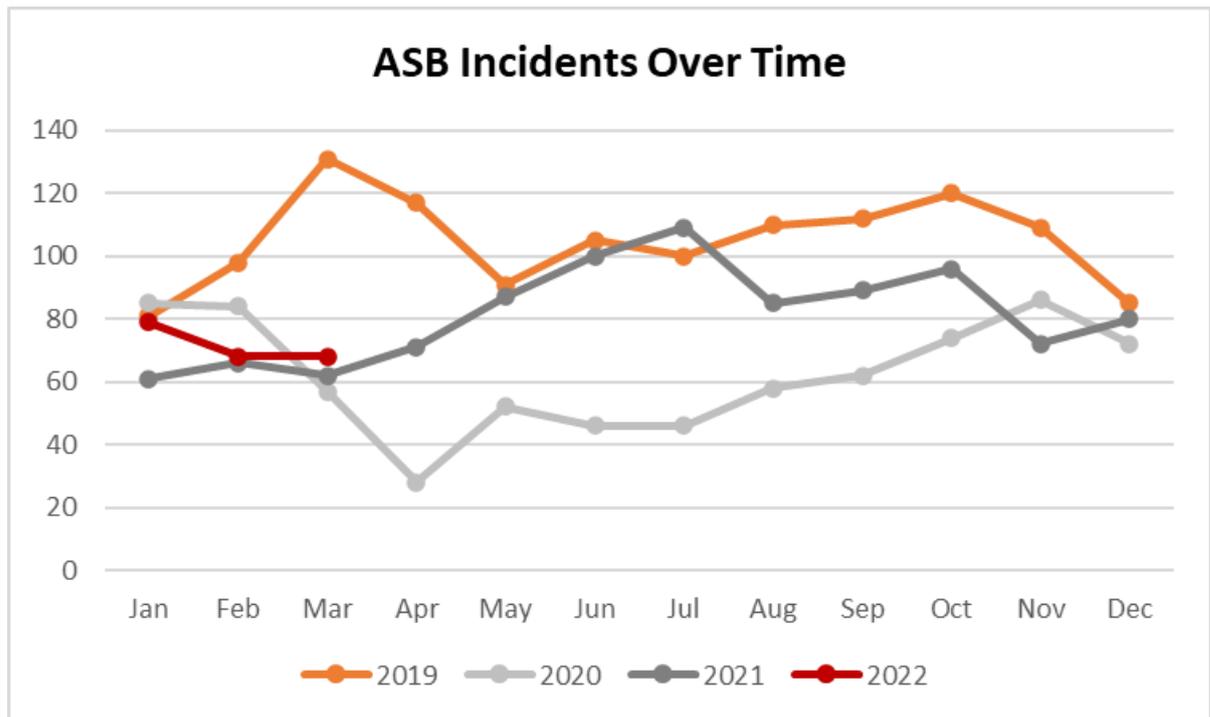
3.7 In the next quarter the Protect team will be: Running a national campaign through the Protect Network on remote access scams, utilising NCSC messaging to explain to the public, how to recognise MO's used by criminals. We will also be highlighting what steps the public can take to protect themselves against such attacks and what recovery they should put in place to protect themselves for further victimisation or revictimization.

- 3.8 We are currently in final stages of signing off a national roll out of domestic abuse training for officers, stakeholders and partners across the Protect network. It is hoped the training will be provided across the UK through the Protect network who will deliver it locally. It will focus on domestic abuse and stalking and harassment offending in virtual spaces. We are working locally with CoLP to ensure best practice features within our internal training plans.

4. ASB and Sector Policing

Anti-Social Behaviour (ASB)

- 4.1 Levels of reporting have decreased slightly this quarter compared to last, n=215 compared to n=248 in Q3 a decrease of 13%
- 4.2 Levels are higher than those reported in 2021 but lower than both 2019 and 2020.
- 4.3 The main type of ASB reported remains Inconsiderate Behaviour which can cover many types of incident.
- 4.4 Similar to last quarter we have seen a shift in reporting of incidents from the middle of the week towards Friday and Saturday with levels fairly consistent across the weekdays and then peaking on a Saturday before falling to the lowest level on Sunday.
- 4.5 Most incidents this quarter refer to individuals refusing to leave licensed premises or alight from buses and taxis, there has also been an increase in reports of aggressive individuals and fights related to night time economy venues.
- 4.6 Whilst there have been a few reports of groups skateboarding and cycling these are less than in previous reporting periods. There were also some reports of urban explorers but similarly less than in previous quarters.
- 4.7 ASB Incident Data by Month



2019	81	98	131	117	91	105	100	110	112	120	109	85
2020	85	84	57	28	52	46	46	58	62	74	86	72
2021	61	66	62	71	87	100	109	85	89	96	72	80
2022	79	68	68									

4.8 The number of ASB incidents has remained relatively stable this quarter after having decreased steadily from the peak seen in the summer 2021. Levels remain below those experienced before the covid-19 pandemic at present. We do often see lower levels of reporting from November through February perhaps due to colder weather.

4.9 On average there have been 72 incidents reported a month between January and March and 84 a month over the last 12 months. Compared to these months in 2021 we have seen a 14% increase in ASB reports this year however compared to 2019 there has been a decrease of 31% in ASB reports. The top three wards where ASB incidents took place this quarter are Bishopsgate (45), Tower (22) and Farringdon Within (18). The only notable repeat street location this quarter was Bishopsgate recording 26 incidents, 12 incidents occurred within the Barbican estate.

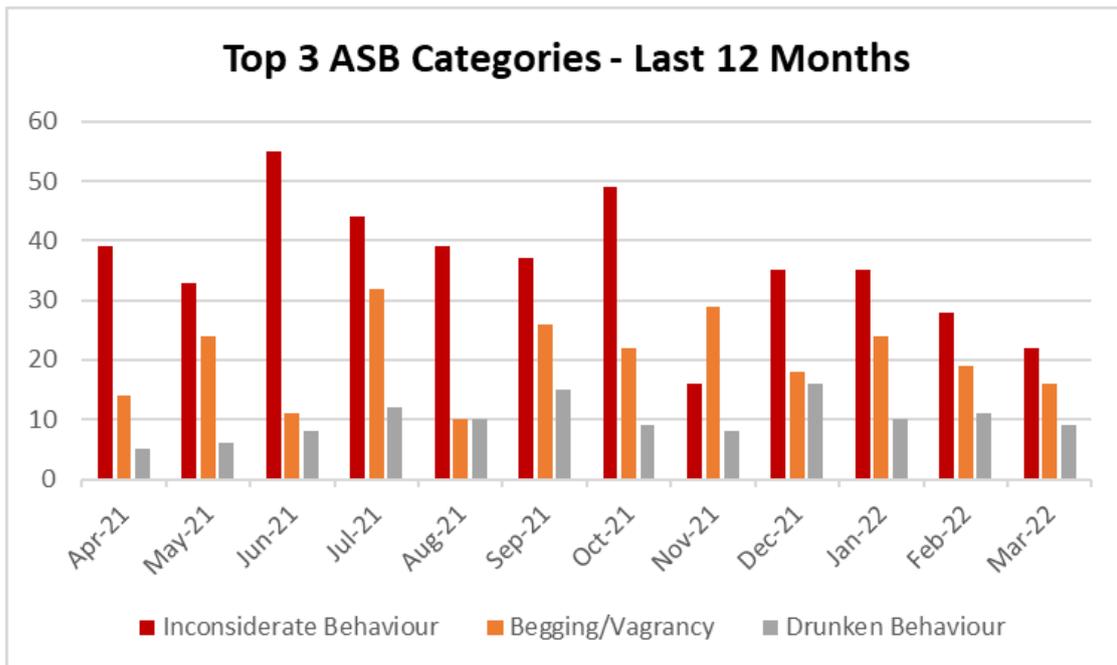
4.10 The top three wards where ASB incidents took place this quarter are Bishopsgate (44), Tower (24) and Castle Baynard (23).

Highest Recorded Categories

4.11 In the current period **Inconsiderate Behaviour** (n=85) is the most reported category of ASB with all other categories having very few reports. The next most common are **Begging/Vagrancy** (n=59) and **Drunken Behaviour**(n=30).

Levels of noise nuisance complaints have decreased significantly from their peak in 2020 with just 12 reports this quarter.

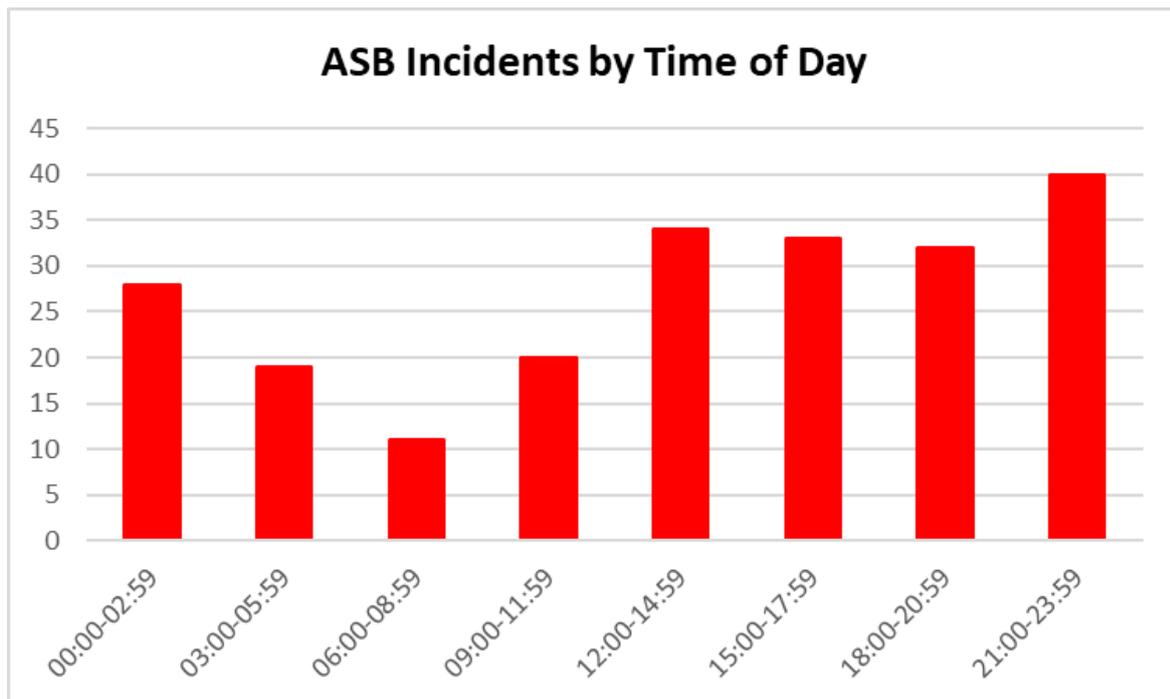
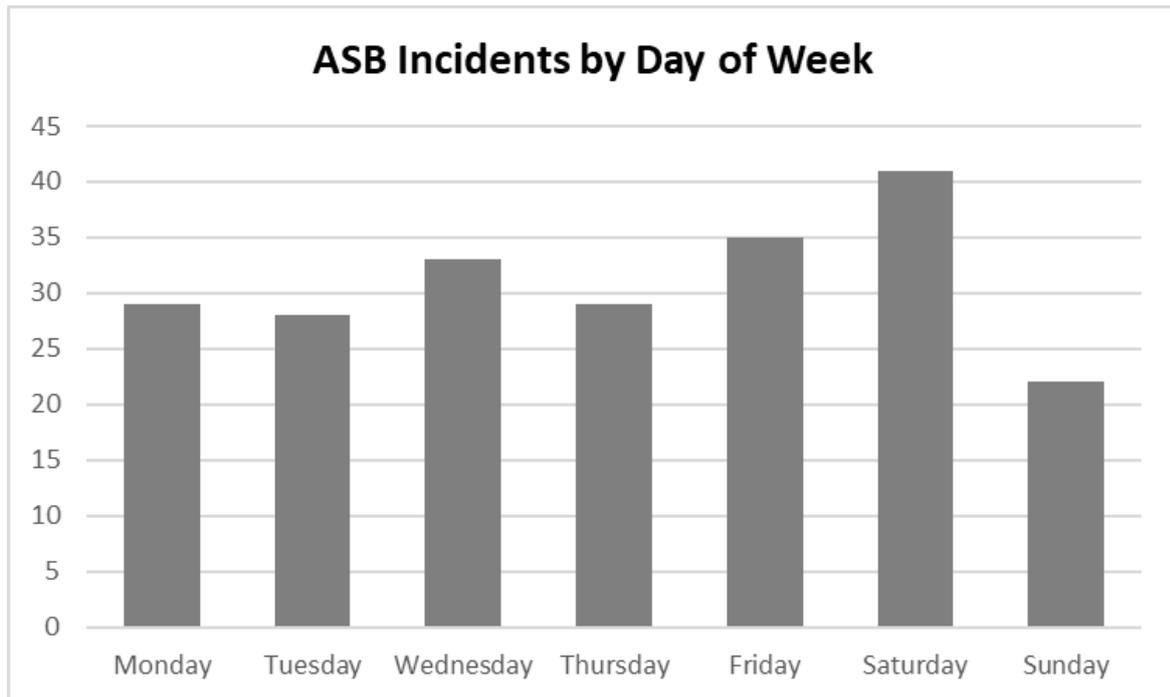
4.12 After reviewing records classified as **'Inconsiderate Behaviour'** some records could have been recorded in other categories in the above table as they have referred to specific behaviours such as drunkenness, playing loud music, throwing objects etc. Categorisation is based on the recording officer's interpretation and where some incidents refer to multiple categories they may have been recorded against inconsiderate behaviour as a catch-all. This could explain why it is always the most prevalent category in data returns.



4.13 The above graph shows that all three of the top categories have gradually decreased across the quarter and that the increased levels of begging/vagrancy seen last quarter has not been maintained.

4.14 The main issue being raised in this period is people refusing to leave licensed premises or transport such as bus and taxis when asked by staff. There has also been a lot of reports of aggressive individuals sometimes within premises or just on the street, this is a new trend that hasn't been seen that many reports previously and will be monitored to see if it continues in coming quarters. Reports of groups skateboarding or cycling and causing noise nuisance or intimidation have reduced this quarter as have reports of urban explorers. There were two reports of noisy groups thought to be filming music videos in residential areas.

Time/Days of the Week



- 4.15 In the current period incidents are more commonly reported on Saturdays and Fridays and lowest reporting levels occur on Sundays and Tuesdays. Levels are similar across the weekdays and then both peak and trough at the weekend.
- 4.16 The Reporting of all ASB incidents in the current period are shown in the above graph broken down by three hour periods across the day. Incident reports occur most frequently from late afternoon into the evening peaking between 21:00 - 23:59 and are at their lowest between 06:00 and 08:59.

Sector Policing

Charterhouse Street Mace Project Exchanging Places Roadshow

- 4.17 The main purpose of Exchanging Places Roadshow apart from the bike marking is that we educate the cyclist by inviting them to experience what it is like being seated in an HGV and seeing what the visibility is like from the drivers position as well as showing them all the blind spots which puts cyclist in danger.
- 4.18 The Exchanging Places scheme also brings together construction industry, haulage companies, council and Police Services working together to educate and support road safety.

Partnership Working with the City of London Corporation

- 4.19 **Reframe the Night:** is a joint operation between CoLP, CoLC, Safer Business Network (BCRP) delivering several engagement activities around safety within the night time economy. This is primarily focussed on the safety of women and girls with an additional focus on men looking at their own behaviours and actions. Reframe the Night is aimed at bystanders, aiming to start conversations, particularly amongst men and boys to stand up and challenge these behaviours when they see them and 'make these attitudes a thing of the past'. (See Appendix A for sample poster campaign).
- 4.20 **Street Safe:** is a further joint operation between CoLP and CoLC which provides a place for people to report any concerns around their safety within public spaces. The website can be used to report an area in which they feel unsafe and if there is a specific reason why they feel unsafe.
- 4.21 **Welfare and Vulnerability Engagement / Ask For Angela training:** which aims to increase the skills, knowledge, and confidence of those working in licensed premises focusing on identifying vulnerability and making appropriate interventions. This training is being promulgated further across NTE venues within the City and follows our launch event.
- 4.22 The above three initiatives have been funded following a successful CoLC / CoLP bid to the Home Office Safer Streets Fund.
- 4.23 **Op Reframe:** the Operation is a partnership approach to facilitate the NTE by asking partners to provide a reassuring high visibility presence, with an ultimate goal of making people feel safe in the City. This is in line with the Safer Streets Fund response to VAWG.
- 4.24 **Operation Rocotto:** will take place in May 2022. This follows our two previous successful high visibility engagement days in collaboration with the security industry (City Security Council). This will see both Police and Security working in partnership to deliver reassurance and engagement activities across the City.

Dedicated Ward Officers (DWO) and Licensing:

- 4.25 **Cluster Panels/Meetings:** Following our launch the panels in January 2022 the next set of meetings are scheduled to take place April/May. The first round of meetings were well represented by both our business and residential communities including Alderman and Common Councillors which highlighted a number of themes that the dedicated teams should look to address over time.
- 4.26 Panels such as this will eventually sit every three months in each cluster in the Square Mile. Panels will be made of up and exist to listen to the concerns of the local community, discuss possible solutions and set local policing priorities in a bid to make that area a safer place to live work and visit. The panels will be arranged and attended by the Dedicated Ward Officers for that cluster, to ensure they're part of the conversation about, and solution to, the policing issues raised. Areas raised included begging, establishing safe routes for our NTE community, ASB associated to skateboarders and cyclists.
- 4.27 **Cadets:** The City of London Police Volunteer Cadet Unit (VPC) relaunched in September 2021; it already has a cohort of 27 cadets aged between 13-18 years old and is gaining National attention/recognition. Cadets are welcomed from any background, social group, gender, ethnicity, or ability/disability. Thus far, cadets have been trained in first aid, drill, key communication skills and criminal justice/crime prevention. They have been deployed alongside officers and staff at several high-profile events and policing operations, with several more planned for 2022.
- 4.28 **Aldgate Crime prevention surgeries:** The Aldgate BID in partnership with DWO's, will deliver crime prevention surgeries that we will be held throughout the year within the BID footprint. These events will provide safety advice with particular focus on violence against women and girls and the feeling of safety.
- 4.29 **CoLP, CoLC and AWS Schools project:** Concluded, and considered a success (further projects likely to follow). Workshops introduced young people to the different types of digital careers available to them across policing and local government. The CoLP workshop was delivered online, and students given advice on how to obtain support, and report cyber bullying concerns to the police. Further, students were told about the different routes into policing, with some later expressing an interest to join at the end of the programme. Further meetings with Partners are planned in April (21st) and May (9th) to explore taking the project forward.
- 4.30 **Project Outreach:** Outreach events have targeted high footfall, diverse areas both inside and outside of the City. This has led to a significant increase in applications. Activities focussed toward Universities (those offering degrees in Policing and Criminology) – these were a mixture of in-person events and online sessions. Again, this has led to excellent feedback and an uptake in CoLP applications. Finally, there is sustained efforts at networking events and religious institutions to improve the diversity of applicants.

4.31 **Emerging community engagement:** DWOs continue to engage regularly with Afghan refugees being accommodated in the City. Considerable multi-agency and partnership working is still taking place, with CoLP providing support during the ongoing programme of 'Orientation Sessions,' that aim to provide assistance with adapting to life in the UK. Almost 250 presents were delivered to all children at Christmas 2021, following a collection organised by CoLP (and included donations from the City of London School for Girls and the Barbican/Golden Lane Community Group). Sport activities were also arranged by CoLP staff.

4.32 **Next steps:**

- Refresh mapping of communities (via Strategic Research & Analysis) using latest available datasets (e.g. Census data - 2022) to accurately reflect the current picture within the City.
- Operation Rocotto 3 will take place in May 2022. This follows two previously successful high visibility engagement days in collaboration with the City Security Council. Again, this will see both Police and Security working in partnership to deliver reassurance and targeted engagement activities across the City.
- Project Outreach in support of the wider Operation Uplift programme will continue to conduct targeted recruitment engagement utilising dedicated resources under the direction of a newly appointed senior leader at Chief Inspector level.
- Comprehensive review of AWS project, evaluating feedback from participating students and lessons learnt from the wider CoLP / CoLC / AWS project delivery.

5. Independent Advisory Scrutiny Group (IASG) Engagement

5.1 Work continues with the IASG in undertaking scrutiny of the force in such areas as stop and search and use of force. We are additionally currently recruiting to establish a youth independent advisory and scrutiny group which will both complement the existing work but will also add scrutiny and thinking from a different perspective.

5.2 IASG members continue to provide constructive advice to the Force in respect of both National and Local matters, including operations and events where there is propensity for community impact/tension/sentiment and on specific promotion and selection processes.

Conclusion

The City of London Police continues to use a variety of mechanisms to actively engage with the City Community, and also as part of its responsibilities as National Lead Force for Economic Crime. Members are asked to note the report.

Appendices:

Appendix A- Sample poster campaign for 'Reframe the Night' (See Appendix C of the Violence Against Women and Girls Update within the same agenda pack)

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