

Committee: Economic and Cyber Crime Committee	Dated: 13 May 2022
Subject: Cyber Griffin Update	Public
Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?	N/A
Does this proposal require extra revenue and/or capital spending?	NA
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of: Commissioner of Police Pol 24-22	For information
Report author: DS Charlie Morrison, Cyber Griffin Team	

SUMMARY

Cyber Griffin had a strong start to the year but will experience a temporary levelling-off of service delivery in the next quarter as the unit enters a challenging period due to resourcing wider policing demands. The programme has received twelve months of additional funding and within that an agreement to hire an Inspector as well as two additional Constables. The intention now is to use this additional resource to bolster the team's resilience as demand increases and to pilot several opportunities which will provide a greater level of service. These include a new security deliverable, work which contributes to a greater national role and exploration of potential overseas opportunities. Case study evidence of these pilots will be provided and used as the basis upon which future decisions about direction can be made. The programme's duty to provide security advice and guidance within the Square Mile will remain its priority and resourcing will be closely monitored to ensure this objective is met.

RECOMMENDATIONS

It is recommended that Members note the report

MAIN REPORT

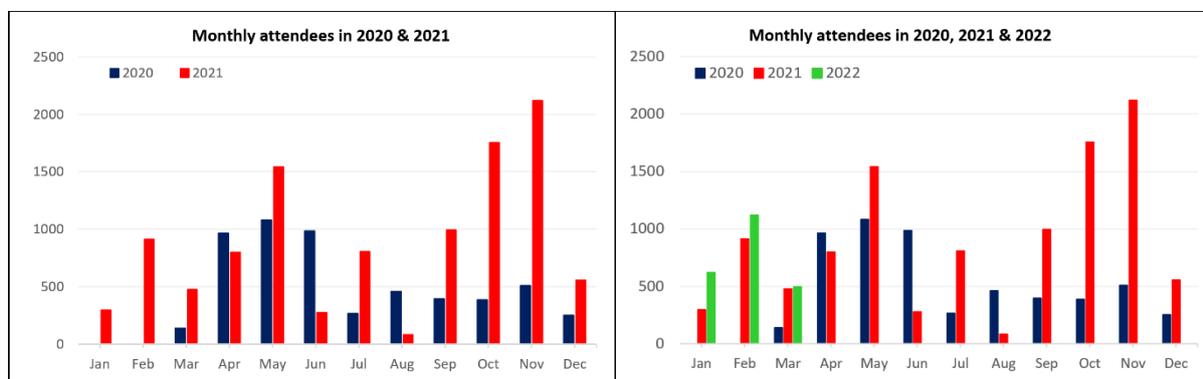
INTRODUCTION

1. This report will give a brief update on the current position of the Cyber Griffin programme. For details of Cyber Griffin deliverables please visit: www.cybergriffin.police.uk

CURRENT POSITION

- Cyber Griffin had achieved record service delivery levels in the last quarter compared with previous years. The digital platform used by programme remains an excellent means of scaling services to meet demand and a useful tool for providing resilience when the unit has to operate on limited numbers. Demand for physical deliveries, which currently make up approximately 15% of total engagements, remains low but has risen very slightly. The programme has maintained an approximate two month lead time for service delivery. The team maintains the resilience required to manage victims and urgent calls for service. Priority matters are met within the timeframes set by national standards.

Tables Showing Cyber Griffin's monthly attendees compared with previous years



- Regarding locally set targets, Cyber Griffin's performance has been largely positive. Cyber Griffin regularly exceeds the number of people engaged when compared with the same month in previous years (please see Cyber Griffin monthly attendee's graphs above). This is a positive indication that the programme continues to grow year on year. Cyber Griffin also achieved its annual local targets for the calendar last year. These were to train 7,000 people (number trained 10,392), to deliver 150 services (number delivered 268) and to engage with 100 new businesses (number of new businesses engaged 180). Please note two important changes to future reporting. Firstly, Cyber Griffin will be moving from calendar year reporting to financial year reporting. Secondly, the programme has been set more ambitious performance targets for the coming financial year. These will be set out in the next quarters performance reporting.
- Regarding performance against national targets, Cyber Griffin continues to meet all nationally set key performance indicators (KPIs). Specifically, the programme has engaged with 100% of victims of cyber-dependent crime within its force area and survey data demonstrates that engagements create security behaviour changes in above 75% of attendees. The same events have a satisfaction rate of above 75%.
- Looking ahead at performance, Cyber Griffin is forecast to go through a challenging quarter as the unit experiences the impact of having resourced wider policing demands. It is expected that delivery will temporarily dip and that the

programme will have to recover this lost ground later in the year. The current expectation is that this shortfall can be recovered. Of particular note is a sharp fall in new businesses engaged with. This does not show on reporting currently but will appear in the next quarters return. Officers have already been briefed on this issue and will be re-focused on new business engagement.

6. Cyber Griffin's short-term financial situation is very positive. The team have just recruited an Inspector and are in the process of recruiting two additional Constables. The team are well provisioned with equipment and have retained the current staff, meaning that the new joiners will be supported by experienced and fully trained colleagues. Funding will again become a focus as the force approaches the 2023/24 financial year.
7. In addition to delivering the programme's core services, Cyber Griffin aims to explore a number of pilot projects in the coming months. These include; launching new services within the Square Mile, delivering briefings on a national level and conducting work overseas, all with the potential to reduce Cyber Griffin's running costs whilst also strengthening and extending the unit's brand. A case study of each pilot will be completed and used as the basis on which to decide Cyber Griffin's direction in future years. This year marks an excellent opportunity to explore and document what the programme is capable of delivering.
8. Cyber Griffin continues to work with Bristol University in the development of a new Incident Response Exercise. The exercise algorithm is close to completion after an initial round of testing and is expected to enter a phase of exercising with real participants in the coming two months. What separates this training from alternatives is that Cyber Griffin will be offering an 'open world' exercise. This means that participants will be able to use the exercise multiple times to sharpen their incident response skills as the algorithm will randomly generate scenarios from a pool of hundreds of possible scenarios the team have developed over the last three years. This marks a significant progression from traditional more linear 'paper-feed' exercising.

CONCLUSION

9. Cyber Griffin have experienced a strong start to the year but will go through a weaker period of service delivery as the unit resources wider policing demands. Overall, the programme should recover to meet the targets set both locally and national. Funding has enabled the unit to recruit additional officers. This will increase the unit's capability and enable Cyber Griffin to explore new service offerings both in and outside of the Square Mile. Analysis of these pilots will inform how the programme can be best utilised in the longer term.