

**From:** [REDACTED]  
**To:** [M&CP - Licensing](#)  
**Subject:** Objection Submission - GoPuff - London House - Aldersgate St  
**Date:** 20 April 2022 12:41:59

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THIS IS AN EXTERNAL EMAIL

Dear Licensing Committee,

I was emailing to register my objection to granting of an alcohol license to GoPuff as part of the conversion of a Restaurant Unit to a Warehouse and Delivery Counter in the premises in the ground floor of London House, Aldersgate St, EC1A.

I have lived in the city for over 25 years, my family have lived in the building above the proposed premises since 2012 and I have personally lived and worked from home in the building since 2020 and these proposals would severely impact our quality of life.

Whilst providing on-demand grocery delivery services, and 'last mile' delivery is a new trend, the provision of these services, and the sale of alcohol by delivery and over the counter is more suited to below a commercial building where the issues it creates would not cause such an issue to those living around the premises.

Our building serves a diverse group of residents, from those with young families, to those who work from home to essential workers and those who work night shifts. The proposed 24/7 operation would be incredibly disruptive, given the regular flow of delivery drivers, supply deliveries and customers using the premises. I have seen the operations of GoPuff at their other locations and their operatives wait outside on the pavement, on their vehicles, smoking, for their next deliveries. It is clear that the company is not able to control (or interested in) the impact its operations have on the communities around where they operate. This is amplified by their self-employed contractor staffing model which limits the control GoPuff has over its workers in many matters.

Through operating an alcohol licence, with direct sales to the public, it has the potential to cause serious antisocial behaviour below a residential building. This is likely to be amplified by the deep discounting strategies that Gopuff uses to attract customers (which could encourage alcoholism) and the relative inexperience that company has of running retail alcohol operations from only being established since 2021.

Beyond this, the operations of the site as a warehouse and local delivery centre would cause serious highway safety implications. The property is on a blind corner from London Wall roundabout and the pavement and highway is not suitable for the unloading of deliveries and bike and moped drivers to arrive and depart from. Aldersgate St is a major arterial road, used by two bus routes and vehicle traffic on route to Barts Hospital which is behind our block of flats. Though their delivery moped drivers and trucks using the limited space on the side of the carriageway, it makes it dangerous for more vulnerable road users such as cyclists.

Overall, given the antisocial behaviour, public safety and quality of life impacts, I strongly object to the application. Any benefits this facility may provide are strongly outweighed by the negative impacts. The City of London has numerous retail stores that sell alcohol and efforts should be made to support these and rejuvenating our City of London streets rather than encouraging facilities that do the opposite.

Best regards,

James Chance

Resident – Flat [REDACTED]

London House