

**ECONOMIC AND CYBER CRIME COMMITTEE OF THE CITY OF LONDON
POLICE AUTHORITY BOARD
Friday, 13 May 2022**

Minutes of the meeting of the Economic and Cyber Crime Committee of the City of London Police Authority Board held at Committee Rooms, 2nd Floor, West Wing, Guildhall on Friday, 13 May 2022 at 11.00 am

Present

Members:

Deputy James Thomson (Chair)
Tijs Broeke (Deputy Chairman)
Alderman Professor Emma Edhem
Dawn Wright
Michael Landau (External Member)
Deputy Graham Packham
James Tumbridge

Officers:

Pete O'Doherty	- Assistant Commissioner
Nik Adams	- Commander, City of London Police
Chris Bell	- City of London Police
Emma Cunnington	- City of London Police
Hayley Williams	- City of London Police
Alix Newbold	- Director, Police Authority
Oliver Bolton	- Police Authority
Polly Dunn	- Town Clerk's Department
Mary Kyle	- Innovation and Growth

Observing:

Alderman Bronek Masojada	- Member
Graeme Doshi Smith	- Member
Jason Groves	- Member
Sir Craig Mackey	- External Member, City of London Police Authority Board

1. APOLOGIES

Apologies were received from Deputy Chris Hayward and Alderman Tim Hailes. Andrew Lentin joined the meeting remotely.

2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

There were no declarations.

3. **TERMS OF REFERENCE**

Members received the Committee's Terms of Reference as set by the City of London Police Authority Board at its meeting on 25 April 2022.

4. **MINUTES**

Michael Landau's name should be written in full on the attendance list.

RESOLVED, that subject to this correction, the public minutes and non-public summary of the meeting held on 14 February 2022, be approved as an accurate record.

5. **PUBLIC OUTSTANDING REFERENCES**

Members received a joint report of the Town Clerk and Commissioner.

The Commissioner noted that both items would be closed out soon.

RESOLVED, that the report be noted.

6. **NATIONAL LEAD FORCE UPDATE**

Members received a report of the Commissioner regarding the National Lead Force. An update was provided on the following matters:

- Procurement of the next generation Fraud and Cyber Crime Reporting and Analysis Service and the focus on Victim Care.
- Disruption of the sale of counterfeit goods and the challenges faced post-Brexit.
- COLP to report back on what further work could be done to intercept counterfeit goods in ports (e.g. working with Trading Standards) **(4/2022/P)**.
- How the City of London Police planned to raise the profile of IP Crime, so that it might be taken more seriously.
- Threats to bypass Multi-Factor Authentication.
- Ongoing work on setting strategic objectives, with a view of fostering a more organised and co-ordinated response.

RESOLVED, that the update be noted.

7. **CYBER GRIFFIN UPDATE**

Members received a report of the Commissioner regarding Cyber Griffin.

It was clarified that the mission of Cyber Griffin was to engage with 100% of victims and that this work was undertaken by the wider team.

It was hoped that Cyber Griffin would be a product of the Cyber Resilience Centre Model, which will form one place for all services for large corporations and small SMEs.

Funding had been secured for this year but not beyond 2024 – it was suggested that Cyber Griffin may be self-funded in future.

A question was raised on whether there were any challenges with the Home Office, given that Policing is separate to Security. It was suggested that nationally, the direction of travel seemed to bring those two areas together.

RESOLVED, that the report be noted.

8. **Q4 NATIONAL LEAD FORCE PERFORMANCE UPDATE**

Members received a report of the Commissioner regarding the Q4 National Lead Force Performance.

The new Commander for Economic Crime, Nik Adams introduced himself and gave an overview of his previous experience in policing.

There was a discussion on the abandonment rate of calls and the need to improve the wait time of 12 minutes. This prolonged call-holding time was caused by low levels of contact centre staff. One reason cited for the lack of staff was the delay COLP is experiencing in the vetting process of new recruits. The City of London Police explained the need to prioritise the vetting process for data handlers to address this risk and added that this was being prioritised internally.

The Commissioner outlined the difficulties faced in domain blocking .com addresses compared to .co.uk. addresses. Processes were not as stringent although suppliers such as Go Daddy would take down sites if the evidence presented to them was compelling.

A Member sought a copy of the Police IP Crime report to the ICAN Board **(5/2022/P)**.

A Member asked for an update on recruitment of Action Fraud Call Handlers outside of Committee, as the next ECCC is not until September. **(6/2022/P)**

RESOLVED, that the report be noted.

9. **INNOVATION & GROWTH - UPDATE OF CYBER & ECONOMIC CRIME RELATED ACTIVITIES**

Members received a report of the Director of Innovation and Growth regarding an update on Cyber and Economic Crime related activities.

Members welcomed the development of a joint strategy with Innovation and Growth. They noted the convening power of the City of London Corporation and how this might help improve cyber consciousness.

Members invited COLP to consider what Members could do to assist in reaching businesses and suggested that links be made with relevant livery companies.

It was suggested that it would be useful for stakeholders to have one place to go to access all the relevant resources.

RESOLVED, that the report be noted.

10. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**
There were no questions.
11. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**
There was no other business.
12. **EXCLUSION OF THE PUBLIC**
RESOLVED, That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following item(s) on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.
13. **NON-PUBLIC MINUTES**
RESOLVED, that the non-public minutes of the meeting held on 14 February 2022.
14. **NON-PUBLIC OUTSTANDING REFERENCES**
Members received a joint report of the Town Clerk and Commissioner regarding the Board's Non-Public outstanding references.
15. **NATIONAL LEAD FORCE PLAN 2020-23- REFRESH**
Members received a report of the Commissioner regarding the National Lead Force Plan 2020-23 refresh.
16. **NPCC CYBER CRIME PORTFOLIO UPDATE**
Members received a report of the Commissioner regarding an update on the NPCC Cyber Crime Portfolio.
17. **STAKEHOLDER ENGAGEMENT PLAN- ECONOMIC AND CYBER CRIME**
Members received a report of the Commissioner regarding the Economic and Cyber Crime Stakeholder Engagement Plan.
18. **FRAUD AND CYBER CRIME REPORTING AND ANALYSIS SERVICE - NEXT GENERATION AND CURRENT SERVICE UPDATE REPORT**
Members received a report of the Commissioner regarding the Fraud and Cyber Crime Reporting and Analysis Service, Next Generation and Current Service update report.
19. **CITY OF LONDON POLICE STAFF SURVEY'S- FUTURE APPROACH**
Members received a report of the Commissioner regarding the future approach to the City of London Police Staff Survey.
20. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**
There were no questions.

21. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

There was no other business.

The meeting ended at 12.56 pm

Chair

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