

Keats House Divisional Plan 2022-25 (April 2022 update)					
Ref	Project Project Details	Key Dates	HH Management Strategy Outcomes	Corporate Plan Outcomes	Notes on progress
KH1	<p>COVID-19 Impact Recovery Programme</p> <p>Continuous review ongoing during post-pandemic recovery period, particular focus on opening hours, event programming, visitor numbers and engagement, and income from all sources.</p>	October '22; April '23.	<p>Outcome A Priority 2 & 3</p> <p>Outcome B Priority 4</p> <p>Outcome D Priority 9</p>	<p>Contribute to a flourishing Society</p> <p>Support a thriving economy</p>	<ul style="list-style-type: none"> • New ways of pre-booking and cashless payments retained as offer efficiencies and savings. • Reductions in staff costs and some operating costs to offset loss of income from admissions, sales and private hire in particular during COVID-19 recovery. • TOM Phase 2 (spring / summer 2022) is opportunity to review business model and priorities.
KH2	<p>Deliver Efficiencies and Savings</p> <p>Identify customer service priorities and efficiencies to deliver savings required.</p>	Quarterly monitoring: July, October 2022 and January, April '23.	<p>Outcome A Priority 3</p> <p>Outcome D Priority 10</p>	<p>Contribute to a flourishing society</p> <p>Support a thriving economy</p>	<ul style="list-style-type: none"> • Reductions in expenditure to meet budgets available. • Charitable Reserves, donations and external funding streams identified for delivery of priority development projects and activities.

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KH3	Support Implementation of the Target Operating Model Review operational arrangements to align with the Target Operating Model / Review the business and operating model of Keats House and Ten Keats Grove to ensure sustainability for period 2021-25.	April – October 2022.	Outcome A Priority 3 Outcome D Priority 10	Contribute to a flourishing society Support a thriving economy Shape outstanding environments	<ul style="list-style-type: none"> Environment Department have implemented TOM Phase 1 and Phase 2 ongoing. TOM Phase 2 (spring / summer 2022) is opportunity to review business model and priorities.
KH4	Develop our Workforce Deliver a range of initiatives to ensure the health, well-being, learning and development of our workforce.	April / May and September / October, plus ongoing through PDA and TOM frameworks.	Outcome C Priority 5 & 6 Outcome D Priority 7 & 10	Contribute to a flourishing society Support a thriving economy	<ul style="list-style-type: none"> End of 2021/22 year PDAs completed and 2022/23 targets set by May 2022. Mandatory and professional development training needs to be reviewed and supported where linked to priorities.
KH5	Develop Management Plan and policy framework for Keats House Museum Management Conservation Plan for Keats House; Risk Management and Disaster Plan; Collections Development Plan; Collections Documentation Plan; Audience Development Plan;	Divisional Plan 2022-25 and Activities Plan, 2022/23 updates, to KHCC / CHLC in spring 2022. Policies to support Accreditation	Outcome A Priority 2 & 3 Outcome B Priority 4 Outcome C Priority 5 & 6 Outcome D Priority 10	Contribute to a flourishing society Support a thriving economy Shape outstanding environments	<ul style="list-style-type: none"> CHL paper for meeting on 16 May completed, referencing this Divisional Plan and need for three-year forward plan. Awaiting timeline for Accreditation renewals to be announced by ACE. Required policies placed on forward plan for CHL

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	Marketing and Fundraising Plan.	for approval by CHL in summer / autumn 2022, prior to Accreditation submission expected from autumn 2022.			Committee meetings in 2022.
KH6	Capital Projects to improve access Deliver LB Camden CIL funded access improvements to Keats House garden and progress enhancements to Keats House visitor entrance and boundary.	Completion of garden works as approved by March 2023. Consult on and submit proposals for replacement of front boundary in spring / summer 2022. New visitor entrance and front boundary delivered in 2023/24.	Outcome A Priority 2 & 3 Outcome B Priority 4 Outcome D Priority 9	Contribute to a flourishing society Shape outstanding environments	<ul style="list-style-type: none"> • Package of works for garden works sent to City Surveyors for costing. • Application for LB Camden CIL funding to deliver garden works pending. • Proposals for the replacement of front boundary available for stakeholder consultation via local meetings / KHCC and CHL in spring / summer 2022.

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KH7	Deliver online public access database of the Keats House collections	Procure and test from April 2022, with public launch by March 2023. Population of database and enhancement of records and public access ongoing 2022-2025.	Outcome A Priority 3 Outcome C Priority 5 & 6 Outcome D Priority 7 & 9	Contribute to a flourishing society Support a thriving economy	<ul style="list-style-type: none"> • Preparatory work to audit and cleanse existing collections data / records / assets completed. • Procurement and implementation of CollectionsIndex+, subject to final approval by Procurement and IT.
KH8	Deliver Keats200 legacy and 100th Anniversary of Keats House Charity projects , including: digitisation of collections, partnership research projects and public engagement projects.	Ongoing from April 2022 – 2025.	Outcome A Priority 3 Outcome B Priority 4 Outcome C Priority 5 & 6 Outcome D Priority 7 & 9	Contribute to a flourishing society Support a thriving economy	<ul style="list-style-type: none"> • Fanny Brawne to Fanny Keats letters project ongoing; • TECHNE funded research project in partnership with Roehampton University ongoing; • Research into history of formation of Keats House Charity and opening of the house to the public underway and ongoing; • Grant funding for developmental projects to be determined.