



**Op Reframe 3
June 2022**



Information

Background:

The murder of Sarah Everard by a serving Police Officer and other tragic deaths have sent shockwaves across UK Policing and impacted upon trust and confidence felt amongst the public.

It is recognised by all Forces that there is a need to re-build trust, raise standards, and ensure there is a positive, supportive, and healthy culture to demonstrate that any violence against women and girls is not acceptable, will not be tolerated, and will be challenged.

We conducted this Policing Operation previous which proved a success.

Intention

2022 – 2025 Policing Plan reflects the Forces commitments to Violence against Women and Girls (VAWG). Within this the VAWG strategic delivery plan outlines three focus points:

- Build trust and confidence – operational priority to keep those who live, work, and visit the City safe and feel safe.
- Relentless perpetrator pursuit – focus on bringing perpetrators of violence against women and girls to justice.
- Creating safer spaces – work collaboratively to protect women from victimisation in these spaces.

At the core of the Policing plan, we have the key values – professionalism, integrity, and compassion.



Method

This Operation is a partnership approach to facilitate the night-time economy (NTE) by asking partners to assist us in providing a reassuring high visibility presence, with the goal of making people feel safe in the City of London. This is in line with the Safer Streets campaign to 'reframe the night'.

Street briefing commences on 30/6/2022 at 1800 hours between Liverpool Street Station and Eataly at the welfare zone.

The Operation encompasses our own CoLP Licensing team, City Corporation Community safety Team, Mental Health Team, City Corporation, Licensing team, Environmental Health, Sector Policing, PPU/Victim advocate, SIA, Street Pastors, Specials, Sogs, Sector, Park guard, Network Rail, Samaritans & BTP.

Our focus will be intelligence led on the following hot spots:

- **Section 1 - BROADGATE CIRCLE/BISHOPSGATE**
- **Section 2 – LEADENHALL/CORNHILL/EASTCHEAP**
- **Section 3 - WATLING STREET/CHEAPSIDE/BLOOMBERG ENVIRONS.**

These are areas highlighted for violent and acquisitive crime, and vulnerability.

Key requirements for the Policing Operation:

- Targeted engagement with licensed premises – security and management.
Relevant agencies to attend and inspect licensed premises – for safety and security (CCTV, fire escapes etc).
- Early engagement with persons in the designated areas that may appear under the influence of alcohol.
- 'ASK FOR ANGELA' safety initiative will be highlighted and Safer streets reporting – encouraging people who feel like they are in an unsafe situation to ask for help using the "Angela" code word, informing a staff member of their need, and allowing them to access discreet help.
This will be highlighted on leaflets but also via the DIGI-STOPPER Boards.
- Providing Welfare and Vulnerable Engagement (WAVE) advice and information on measures to avoid potential drink spiking incidents. This will include the distribution of alcohol toppers.
- Take action to reduce preventable injury linked to alcohol and drugs. If persons appear incapable to look after themselves, we have a Safe zone set up at Bishopsgate, next to Eataly and Liverpool Street Station. This will be staffed by the Samaritans and will have the necessary provisions to help people sober up and to facilitate them getting home. We also have the option of mobile phone chargers on the Support Group vans if necessary.



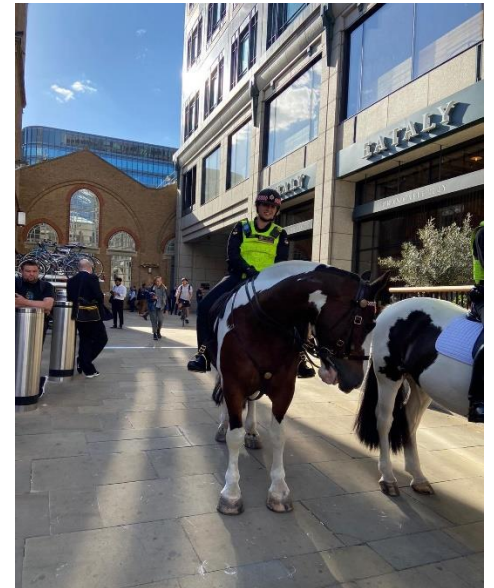
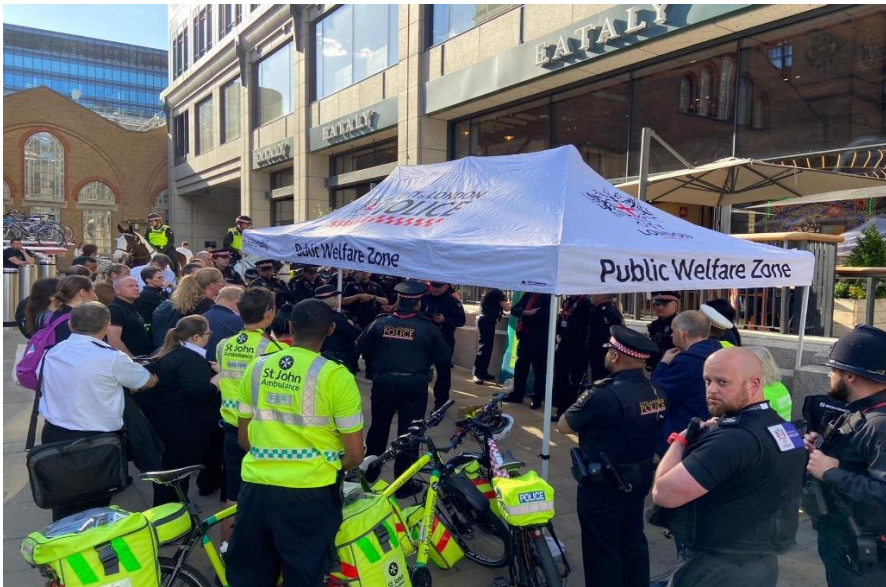
- We also have an on call SOIT and a safe room provided by Network Rail should someone not want to come into the Police station (they must be accompanied at all times.)
- Provide a visible presence to deter criminal activity and anti-social behaviour.
- Act promptly to prevent and reduce violent crime and sexual offences.
- We have two public order provisions to ensure that as darkness falls, we have the capability to deter any violence.



Results

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As per the previous Op's, we focused on having a visible presence in the NTE and there was a significant police presence, including the Dogs and horses. However, it is always important to have other capable guardians and they came in the form of Park Guard, Street Pastors, Corporation Staff, St Johns, and Samaritans (full list attached to the briefing). It was also valuable to have some members, including James Tumbridge, Chair of the Licensing committee, join us for a period of time. The new welfare tent was very professional and made the 'Safe Space' much more obvious.



A focus of this Operation was to ensure that people were able to travel in and out of the City safely, and our traffic Team, assisted by our special constables, pulled over numerous taxis and conducted checks.
Road check east and west upper and lower Thames st 1600 > 1930

>150 vehicles interacted with including Taxis and PHVs

Seizure with prosecutions

8 motorcycles

15 cars

2 LOS and one crime seizure

4 e scooter

Other

2 vehicle prohibitions

The SIA checked over 50 license badges to ensure that the door staff were suitably employed.

Over 40 people visited the tent to speak to the Samaritans, the mental health nurse or officers and 3 intoxicated women were provided with coffee and a warm blanket whilst we assisted them to make arrangements home.

We also used the Operation to test the Ask For Angela Scheme, after The Safer Business Network have trained a significant amount of venues in vulnerability.



Ask for Angela Testing 66% pass rate 8 out 12 – Full results below

	<u>Time</u>	<u>Pub</u>	<u>Manager name</u>	<u>Contact email</u>	<u>Contact phone</u>	<u>Details</u>
1	<u>18:51</u>	<u>New Moon, Leadenhall</u>	<u>Matt Nixon</u>	<u>info@newmoonleadenhall.com</u>	-	Asked member of bar staff if 'Angela' was there and if I could speak with her. They didn't know who I meant. Manager then took me aside and asked if I was okay and I said I needed to speak to 'Angela'. He then led me outside to a quieter area. Identified myself and explained I was testing the 'Ask Angela' process. He said they don't currently participate in the initiative but he's pitched it to the management who are interested.
2	<u>11</u>	<u>Crosse Keys</u>	<u>N/A</u>	<u>N/A</u>	-	<u>Closed</u>
3	<u>19:22</u>	<u>The Swan Tavern</u>	<u>Simon McCarthy</u>	<u>swan.ec3@fullers.co.uk</u>	-	Asked member of bar staff if 'Angela' was there and if I could speak with her. Member of staff immediately knew I needed help and called the bar manager to take me up to their office. I identified myself and explained I was testing the 'Ask Angela' process.
4	<u>19:30</u>	<u>The Ship Talbot</u>	<u>Tara Baskaran</u>	<u>shiptalbotct@nicholsonspubs.com</u>	<u>0798806009</u>	Asked member of bar staff if 'Angela' was there and if I could speak with her. The member of staff knew what I needed and took me to a quiet space to speak with me. I identified myself and explained I was testing the process.
5	<u>19:34</u>	<u>Eastcheap records</u>	<u>Manon Burger</u>	<u>info@eastcheaprecords.com</u>	-	Asked member of bar staff if 'Angela' was there and if I could speak with her. Member of staff didn't know what I mean and checked their bookings for anyone with the name Angela. I identified myself and explained I was testing the 'Ask Angela' process. She said she recognised the name of the initiative but



						hasn't yet had a member of the public ask for help in this way.
6	<u>19:50</u>	<u>Simmons bar</u>	<u>Tola Mellon</u>	<u>gmonument@simmonsbar.co.uk</u>	-	Asked member of bar staff if 'Angela' was there and if I could speak with her. Member of staff took me to a quiet area away from the bar area and asked how he could help me. I identified myself and explained I was testing the process. All of the staff there have had the 'Ask Angela' training.
7	<u>19:58</u>	<u>Tower Hill (Brewdog) Bar</u>	<u>Cade Rippon</u>	<u>towerhillbar@brewdog.com</u>	<u>020 7929 2545</u>	7. Asked member of bar staff if 'Angela' was there and if I could speak with her. Member of staff took me to a quiet area away from the bar area and asked how he could help me. I identified myself and explained I was testing the process. All of the staff there have had the 'Ask Angela' training.
8	<u>20:05</u>	<u>Hung, Drawn & Quartered</u>	<u>Jason Pickett (Manager)</u>	<u>callum.kuszny@googlemail.com</u>	<u>07487 684092</u>	8. Asked member of bar staff if 'Angela' was there and if I could speak with her. They didn't know what I meant. I identified myself and a member of bar staff standing next to me then recognised the initiative when I showed them the leaflets. The staff have had the training but the person I initially spoke to was new and hadn't had the training yet.
9	<u>20:10</u>	<u>AllBarOne, Tower of London</u>	<u>Zuhail Kiziltug (supervisor)</u>	<u>toweroflondon@allbarone.co.uk</u>	-	9. Asked member of bar staff if 'Angela' was there and if I could speak with her. No one was aware of the initiative. I explained the 'Ask Angela' to them and gave them some leaflets. They were keen to learn more.
10	<u>21:30</u>	<u>The Alice, Houndsditch</u>	<u>Gary Orr (Deputy Manager)</u>	<u>alice.houndsditch@stonegategroup.co.uk</u>	<u>020 7929 0902</u>	Asked member of bar staff if 'Angela' was there and if I could speak with her. Staff were immediately aware, contacted their Manager to come over to me and I was taken to their office. This is the



						standard process. All staff are aware of the initiative.
11	21:39	The Alchemist	Hannah Lucy (Manager)	bevismarks@thealchemist.uk.com	020 7283 8800	11. Asked member of bar staff if 'Angela' was there and if I could speak with her. The member of staff got their manager to come over after a slight delay in recognising that I was asking for help. Manager said everyone has had the training and is aware of the initiative. It's part of their staff onboarding process. The Manager is contacted and you are taken away from the bar to a safe space to work out the best course of action.
12	21:45	Slug & Lettuce, St. Mary Axe	Jamie Duckhouse (Manager)			Asked member of bar staff if 'Angela' was there and if I could speak with her. They didn't know what I meant. I then asked to speak to the Manager who explained that the person I spoke to was new and had been told about the process but not had the training. All staff that have been working there a while have had the training. Their process is to take the person away from the bar area to a safe space to establish the situation
13	21:55	Revolution bar		Sodubari graham-Douglas (Receptionist) Jack? Manager	-	Asked member of bar staff if 'Angela' was there and if I could speak with her. Spoke to receptionist near the entrance/exit as couldn't get the attention of anyone at the bar (it was busy in there). Receptionist was aware of the initiative and was going to get the manager but I identified myself (she was about to leave after finishing work) and explained I was testing the process. She said their process is to contact the manager and get the person to a safe place away from the bar area.



All venues that 'failed' have been referred to The SBN to attend re training on the 21st July. Positive messaging has been sent back to 'successful venues'.

Saint John's Ambulance dealt with the following

Cycled for 8.5 miles around the City:

- Primrose Street – female that had overdosed and intoxicated – took her back to Wellbeing Zone and had to go to hospital in Ambo.
- Liverpool Street – female intoxicated and had a head injury. We glued cut and took her to hospital in spare vehicle as Ambo was 2 hours wait
- Blackfriars – Suicidal male threatening to jump – attended and assisted with detaining him under s136
- Middlesex Street – intoxicated male with wife fell over and cut head. After checks we cancelled ambo and helped him to his hotel nearby
- Bishopsgate – female with epilepsy fitting and intoxicated. Put IV lines in before paramedic and then ambo arrived. Handed over to ambo and all calm. However, 30 mins later she somehow left ambo and had to be restrained and taken to hospital by officers in ambo.
- Leadenhall St – female intoxicated so we checked her over and got her boyfriend to come and collect her – cancelled ambo.

Sadly, there is a pattern her showing nearly all calls were for intoxicated (and therefore vulnerable) females. But it shows that we need the response to this.

We answered 6 calls and out of them cancelled 4 out of 6 ambo's and kept at least 2 officers each time from being tied up waiting for hours.

London Fire Brigade joint inspections to ensure we have safer spaces:

Visit	30/06/2022	18:30	Widgate Street		LFB visit in consultation with council regarding pavement and chair licences
Visit	30/06/2022	18:45	Dirty Dicks	Bishopsgate	LFB joint inspection, fire safety issues identified that will be dealt with by LFB
Visit	30/06/2022	19:50	Brigadiers	Bloomberg	LFB joint inspection, fire safety issues identified that will be dealt with by LFB
Visit	30/06/2022	20:45	Simmons	Eastcheap	LFB joint inspection, fire safety issues identified that will be dealt with by LFB, in particular they are way over capacity.
Visit	30/06/2022	22:10	Kirin	New London Street	LFB joint inspection, fire safety issues identified that will be dealt with by LFB. Was by far the worst venue visited and the LFB MAY issue an enforcement notice.

As the Operation moved into the early hours, the picture was similar:

23:30 – fight broken up in Widgate Street. Verbal altercation between two males. Attended and male advised to leave the area after neither would substantiate allegations (22*376512)

23:45 – Another 2 altercations broken up on Bishopsgate. A high level of intoxication in the area.

00:10 - Lone intoxicated female explained that she was drunk and trying to get a lift with her Boyfriend but her phone had run out of battery. I charged her phone for her and then we called her boyfriend who picked her up safely.

01:00 – Female intoxicated and having an episode. Bag strewn across the floor, female taken to the Royal London by police and LAS under the mental capacity act.



01:30 – Bishopsgate Pulse Patrols - Two males seen stood discretely in the St Botolph’s Church yard. Stopped and spoken to and strong smell of Cannabis. S23 MOD completed. Intelligence submitted.

02:00 - female intoxicated stood in traffic near to the Church Yard. Engaged with and obtained taxi on her behalf.

02:10 – Further female at same location. Assisted with Taxi given vulnerability.

02:30 – Female outside Simmons Bar Eastcheap. Was intoxicated and seemed distressed. Female officer took her to one side and she disclosed that the man she was with was making her feel uncomfortable. I took her to the van to see if there was anything else she wanted to disclose (which she didn’t). She just said she was vulnerable because she was drunk. We charged her phone and arranged an Uber for her.

02:40 Fight outside Sushi Samba – dealt with by U5 and Licensing. Follow up by licensing completed.

02:50 – Assisted an older lady new to the Country to try and get a Taxi to her daughter’s home.

03:00 – Domestic witnessed by officers on Cannon Street, female was the aggressor and pushed over her partner. Neither wanted to make any formal allegations but the offences were witnessed by police and they were so intoxicated that there was no positive action that could be taken, that officers would deem suitable to safe guard either of them. Male also a firearms license holder. As the female had assaulted the male, she was arrested.

As always, these activities are challenging to quantify in terms of what offences we may have prevented. However, the information above gives a clear indication of the challenging picture that the night time economy presents and the much needed intervention via a multi-agency approach.

Great Coms from Robyn at ColP too, looked professional and highlighted the Cities strength in teamwork!

The next Op Reframe dates are **30th July and 25th August, the next theme is Sexual Health.**

