

**STRATEGIC PLANNING & PERFORMANCE (POLICE) COMMITTEE**  
**Thursday, 5 May 2022**

Minutes of the meeting of the Strategic Planning & Performance (Police) Committee held at Committee Rooms, Guildhall, EC2V 7HH on Thursday, 5 May 2022 at 10.00 am

**Present**

**Members:**

Tijs Broeke (Chair)  
Deborah Oliver  
Deputy James Thomson  
Moawia Bin-Sufyan (External Member)  
Adrian Hanstock (External Member)

**Overserving remotely:**

Andrew Lentin (Deputy Chairman)

**In attendance:**

Helen Fentimen  
Michael Mitchell

**Officers:**

Richard Holt	- Town Clerk's Department
Alix Newbold	- Police Authority Team
Paul Betts	- Assistant Commissioner, City of London Police
Umer Khan	- City of London Police
Carly Humphreys	- City of London Police
Omar Haque	- City of London Police
Emma Cunningham	- City of London Police
Mathew Mountford	- City of London Police
Hayley Williams	- City of London Police
Wajeeha Sharif	- Community & Children's Services Department

**1. APOLOGIES**

Apologies were received in advance of the meeting from Alderman Timothy Hailes and Caroline Addy.

It was noted that the Deputy Chairman would be joining the meeting remotely and that Helen Fentimen would be observing the meeting.

**2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

There were no declarations of interest.

3. **TERMS OF REFERENCE**

The Committee received the Terms of Reference as set by the City of London Police Authority Board at its meeting on 25 April 2022.

**RESOLVED-** That the Terms of Reference be received.

4. **MINUTES**

The Committee considered the public minutes and non-public summary of the previous meeting of the Strategic Planning and Performance Committee held on the 7<sup>th</sup> of February.

Responding to a question from a member of the Committee Officers explained that appropriate performance dashboards and graphics would be included in the next performance report for the quarter.

**RESOLVED-** That the public minutes of the previous meeting of the Strategic Planning and Performance Committee held on the 7<sup>th</sup> of February be approved as an accurate record.

5. **PUBLIC OUTSTANDING REFERENCES**

The Committee received the Public Outstanding References from the last meeting.

The Chair requested an update on the two outstanding references listed in the report. It was suggested that a deep dive report on victim services and satisfaction rates be brought to the next meeting of the Committee.

**RESOLVED-** That the report be noted.

6. **Q4 PERFORMANCE AGAINST POLICING PLAN MEASURES**

The Committee received a report of the City of London Police Commissioner on the Q4 Performance against Policing Plan Measures.

The Commander introduced himself to the Committee and noted he was not able to attend in person due to an urgent operational matter. The Committee Chair and Chair of the Police Authority Board thanked the City of London Police for their excellent work regarding a recent murder investigation and for keeping Members informed appropriately.

The Chair thanked the Assistant Commissioner for his attendance at a recent City-Wide Residents meeting noting that his answers were well received by the residents and Members in attendance.

The Chair noted that the majority of the performance measures were listed as satisfactory and that this represented a positive trend. In addition, it was noted that this would be the last performance report in the current format which would be moving to more reflective performance measures. Officers highlighted the progress made but commented that there were further improvements to be made.

The Committee commented on the need to include the proposed action for each of the performance measures, particularly those which were listed as requiring improvement, and a date when these actions would be completed. It was added that it was important to include appropriate metrics for success which were linked to directly to the Policing Plan.

The Chair requested that a reporting mechanism be established to ensure that he was appropriately informed outside of committee to replace the work previously completed by the Strategic Leads.

The Committee requested further details on why the satisfaction rates were decreasing and whether any of these measures ever surpassed the rating of satisfactory. The Chair commented that whilst the satisfaction rates were still under the 2019 pre-lockdown rates the direction of travel was not positive. Officers explained that the first quarter results and the current scoring system for their suitability were both under review.

Answering a Committee Member's query Officers updated the Committee on the governance measures in place regarding Stop and Search. The Committee agreed that the appropriate committee to receive further detail on the governance of Stop and Search would be the Professional Standards and Integrity Committee with the deep dive on victim services being received by the Strategic Planning and Performance Committee.

**RESOLVED-** That the report be noted.

7. **FORCE'S PERFORMANCE AGAINST THE GOVERNMENT'S NATIONAL PRIORITIES FOR POLICING - 4TH QUARTER STATEMENT (END OF MARCH 2022)**

The Committee received a report of the Town Clerk on the Force's Performance against the Government's National Priorities for Policing, 4<sup>th</sup> Quarter Statement end of March 2022. The Chair highlighted that the City of London Police were now ranked fortieth out of all forces in terms of all crime representing a twenty five percent increase noting that this was after spending eighteen months ranked first. It was noted that due to the low volumes in some crime areas, small changes in numbers often lead to large changes in percentage.

Responding to a query from a Member of the Committee Officers stated that the decrease in domestic crime in the City of London during the pandemic was likely due to a decreased number of visitors and workers to the City, but that this would be confirmed.

The Chair of the Police Authority Board observed that the Quarterly Statement presented was technical in nature and a requirement of the Police Authority to publish on its website. He suggested that a more public facing document presenting this information be developed by the Director of the Police Authority and the Force as part of a larger review of how information regarding the City of London Police is presented. The Chair observed that communication and

engagement had regularly been raised as an issue by the Police Authority Board whilst he had served on the Board.

A Committee member noted it was important to reassess reporting to reconsider what the classification of 'good' looks like in this context.

The Committee requested that further information on the actions taken to promote successes be included in reports of this kind. Responding to this it was confirmed that there were a number of plans in place to progress cyber-crime policing, both nationally and locally, and commented that traditionally the City of London Police had not been good at promoting successes in policing which would be reassessed.

**RESOLVED-** That the report be noted.

8. **UPDATE ON VIOLENCE AGAINST WOMEN AND GIRLS (VAWG) ACTIVITY**  
The Committee received a report of the City of London Police Commissioner on the update for Violence against Women and Girls (VAWG) Activity.

In response to a query from the Chair it was confirmed that any delays to progress on this nationally would not adversely affect the Forces strategic progress in relation to Violence Against Women and Girls. It was added that momentum was growing with a national framework and a City of London Police specific action plan.

The Committee discussed the need to establish an appropriate communication and engagement plan to build trust and confidence with the public. Responding to these concerns Officers noted that building confidence would be a longer-term process and agreed to review the information in the report to establish how best to make it accessible for a public audience as well as internally.

The Police Authority Board Chair highlighted that it was vital the Officers had the appropriate training with regard to the correct language and tone for dealing with sexual offences as this had been raised at a Cluster Panel meeting recently. The Chair requested a 'meet the team' with Officers of the new Professionalism and Trust Portfolio to better understand the Force's work in this area.

**RESOLVED-** That the report be noted.

9. **QUARTERLY COMMUNITY ENGAGEMENT UPDATE**  
The Committee received a report of the Commissioner on the Quarterly Community Engagement Update.

A Member questioned how best to make Sector Policing Cluster Panels effective and engaging for residents. Further to this a Committee Member queried if in-person panels were the most appropriate forum for this engagement, noting that modern technology allowed for more immediate and wide reading communication. It was observed that it was important to get a balance between dealing with local matters which are of importance to those

attending the Panels in-person and reaching those that might not attend the panels in person through other methods. The Chair of the Police Authority Board asked the Force to consider publishing the dates and venues of the Cluster Panel meetings annually on a rolling basis in advance as then people could get the dates in their diaries in good time.

Responding to a Committee Member's question Officers agreed that it was important to effectively monitor the changing community within the City of London and that Police Officers had the training to notice the signs of cultural offences. Following a further question, it was confirmed that appropriate engagement through methods such as neighbourhood policing had been employed with regard to Counter Terrorism and that there was a team in place at the City of London police to investigate modern-day slavery cases.

**RESOLVED-** That the report be noted.

**10. HMICFRS UPDATE**

The Committee received a report of the Commissioner on the HMICFRS Inspections Update. The Chair noted it was good to see that significant progress had been made in this area.

Following a question from a Member of the Committee Officers explained the process for taking forward the recommendations raised by the HMICFRS noting that Members would be informed of any recommendations not approved.

The Committee discussed the level of detail included in the reporting of these recommendations. The Chair commented that he was happy with the current position with the reporting of the HMICFRS reporting noting that the detail provided offered assurance. It was noted that as described in the report any recommendations not approved as 'complete' by HMICFRS would be brought to the Committee's attention in the next update as the process was iterative.

**RESOLVED-** That the report be noted.

**11. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

The Police Authority Board Chair informed that the Police Authority Board would be recruiting two external members to join the Board which would be advertised accordingly.

**12. ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT**

The Committee thanked Polly Dunn for her time supporting the Committee and the Police Authority Board.

**13. EXCLUSION OF THE PUBLIC**

**RESOLVED** - That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part I of the Schedule 12A of the Local Government Act.

14. **PROTECTIVE SECURITY DEEP DIVE**

The Committee received a verbal update from the City of London Police Commissioner on the Protective Security Deep Dive.

**RESOVLED-** That the update be noted.

15. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

There was one question received in the non-public session.

16. **ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT AND WHICH THE COMMITTEE AGREES SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

There were no items of urgent business considered in the non-public session.

**The meeting ended at 12.00 pm**

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Chair

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