

**Cleansing Service**  
**Progress against Key Performance Indicators**  
**Period One: 1 April - 31 July 2022**

<b>Performance Measure</b>	<b>Performance 2021-22</b>	<b>Target 2022-23</b>	<b>Performance Period One 2022-23</b>
NI 191: Kilograms of waste collected per household.	331.97kg	<b>&lt;375kg per annum</b> <b>&lt;125kg per period</b>	114.68kg
NI 192: Percentage of household waste sent for reuse, recycling or composting.	32.22%	<b>&gt;32%</b>	29.25%
NI 195: Percentage of City land with unacceptable levels of litter, graffiti etc. <sup>*1</sup>	1.25%	<b>&lt;5%</b>	1.25%
<i>Litter</i>	2.16%	<b>&lt;5%</b>	2.16%
<i>Detritus</i>	0%	<b>&lt;5%</b>	0%
<i>Graffiti</i>	2.16%	<b>&lt;5%</b>	2.16%
<i>Flyposting</i>	0.66%	<b>&lt;5%</b>	0.66%
Reduction of carbon footprint of cleansing fleet vehicles. <sup>*2</sup>	60.5%	<b>TBC</b>	TBC
Number of plastic bottles saved due to water refill points (approx.).	75,000	<b>Improve</b>	98,068
Public toilet usage.	125,591	<b>594,000 per annum</b> <b>198,000 per period</b>	103,117
Community Toilet Scheme: number of members.	66	<b>75</b>	53
Clean Streets Partnership: number of members.	252	<b>300</b>	252
Clean City Awards Scheme: number of members.	66	<b>80</b>	45
<p><sup>*1</sup> This indicator is independently monitored by Keep Britain Tidy. The results shown for Period One are those from the last survey which was undertaken in March 2022. The next survey is due in October 2022.</p> <p><sup>*2</sup> This figure shows the reduction in carbon from the last fleet in 2018 to the most recent full year of data available (2021). This indicator's collection and calculation methodology is being developed to provide more timely and consistent data.</p>			