

<b>Committee(s):</b> Economic & Cyber Crime Committee	<b>Dated:</b> 25 November 2022
<b>Subject:</b> Communications & Strategic Engagement: Quarterly Update	<b>Public</b>
<b>Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?</b>	1
<b>Does this proposal require extra revenue and/or capital spending?</b>	N/A
<b>If so, how much?</b>	N/A
<b>What is the source of Funding?</b>	N/A
<b>Has this Funding Source been agreed with the Chamberlain's Department?</b>	N/A
<b>Joint report of:</b> Commissioner of Police & Town Clerk & Chief Executive Pol 106-22	<b>For Information</b>
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### Summary

This report sets out a summary of key strategic meetings and events that have taken place between September and November 2022 which support the Policing Plan's operational priority of protecting the UK from the threat of economic and cyber-crime.

This update report follows the Stakeholder Engagement Plan approved by this committee at its last meeting, which aims to achieve the following:

- a. Recognition of the value of City of London Police's role as the national policing lead for economic and cyber crime
- b. Improved confidence in the national fraud and cyber reporting service and understanding of the roles of Action Fraud, policing and other organisations in improving outcomes for victims
- c. Prevention of economic and cyber-crime through legislative and regulatory reforms and security measures undertaken by industry and the public
- d. Improved policing capacity and capability to tackle economic and cyber-crime.

### Recommendation

Members are asked to:

- Note the report.

## **Main Report**

### **Background**

2. Following the launch of the City of London Policing Plan 2022-2025, the Police Authority Board requested a communications and engagement plan to underpin the operational priorities. Alongside this, a commitment was made to the Economic & Cyber Crime Committee for a stakeholder plan for that particular area.
3. Members of the Economic & Cyber Crime Committee approved this communications and engagement plan at its last meeting on 13 May 2022. As a reminder, the strategic outcomes of this engagement plan are to achieve the following:
  - a. Recognition of the value of City of London Police's role as the national policing lead for economic and cyber crime
  - b. Improved confidence in the national fraud and cyber reporting service and understanding of the roles of Action Fraud, policing and other organisations in improving outcomes for victims
  - c. Prevention of economic and cyber-crime through legislative and regulatory reforms and security measures undertaken by industry and the public
  - d. Improved policing capacity and capability to tackle economic and cyber-crime.

### **Current Position**

4. Listed below are the key strategic meetings and events which have helped to contribute towards the strategic outcomes listed above. These events are highlighted in the table below with a short summary of key thematic outcomes.

<b>Engagement, Date</b>	<b>Which strategic outcome (see para 2) did this engagement link to?</b>	<b>Key outcomes</b>
National Cyber Awards 26 September	A	Chief Officers in attendance.
International Cyber Expo 28 September	A, B	AC O'Doherty spoke at the event – promotion of CoLP
Director Homeland Security visit. 3 October	A,C	Visit with the Commissioner to discuss joint working
TISA Financial Fraud Conference (The Investing and Saving Alliance)	A	Commissioner attended.
Strategic Command Course, 5 October	A,D	AC O'Doherty lectured on course-vital to improve knowledge across Chief Officers nationally.
Interpol Liaison trip to Lyon	A	AC O'Doherty visit to Interpol to improve joint working.
SOCEX 10 October	A,B	AC O'Doherty spoke with the NECC. Promotion of CoLP and Fraud and Cyber Portfolio.
Economic Crime Briefing (Aviva) 11 October	A,B	National briefing, excellent attendance and Security Minister briefed.
Launch of the London Cyber Resilience Centre 25 October	A	Promotion of CRC initiative in London.
Cadets Passing Out Parade 25 October		
Cyber Resilience Centre Network Summit, 10 October	A	National event promoting Cyber Resilience Centre excellence.
APCC NPCC Conference 10 November	A, C	Promotion of CoLP to APCC and NPCC
Tackling Economic Crime Awards 14 November	A	Commander Nik Adams in attendance, recognising excellent working in this area. Awards went to PIPCU, CoLP and Lifetime Achievement to ex CoLP staff

5. In addition to the above, the Authority has continued to regularly engage with the Association of Police and Crime Commissioners (APCC) to support their Economic and Cyber Crime Portfolio (of which the PAB Chair is a deputy lead), identifying opportunities to amplify national campaign messaging (such as cyber awareness month and the recent investment fraud campaign). This allows Offices of Police and Crime Commissioners to increase the reach of key campaigns and strengthen their buy-in to the wider approach to tackling fraud and cyber-crime. This in turn

supports the Authority's aim of getting fraud and cyber-crime as a more visible priority in local police and crime plans.

6. Building on this further, the Authority has offered to host the next General Meeting of the APCC in January 2023, with the aim of having a significant proportion of the event dedicated to the fraud and cyber agenda. This will provide an opportunity to update PCCs on the developments nationally (with regional uplifts in investigators; progress with the procurement of the next generation fraud and cyber-crime reporting and analysis service; improvements to the current Action Fraud service; and developments in national policy) and also provide a platform for PCCs to showcase their efforts and a forum for discussion to overcome challenges that they may be facing.
7. Members of the Force and the Police Authority also attended a roundtable discussion on fraud on 19<sup>th</sup> October, organised by the Mayor's Office for Policing and Crime. This focused on improving the response to fraud across London and was well-attended by key stakeholders from across the system. Both the Force and the Authority look forward to seeing where this work may lead.
8. Engagement with Home Office officials continues to identify opportunities for ministerial visits and representation at key events in the City's calendar, with the aim of strengthen our links with Government on fraud and cyber-crime as it rises up the political agenda.

### **Corporate & Strategic Implications**

9. Strategic implications – The City of London Policing Plan aligns with the City Corporation's Corporate Plan objectives 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 and 12. The development of this strategic stakeholder plans underpinning the objectives of the Policing Plan allows for better strategic and coordinated engagement with key stakeholders by the Force and plugs into the work being undertaken by the City of London Corporation.
10. Financial implications – None.
11. Resource implications – This work has shown that there are resource gaps within the Force to be able to fully manage the stakeholder engagement work.
12. Legal implications – None.
13. Risk implications – Implementing this strategic stakeholder engagement plan helps to mitigate against the Corporate Force Risk of "Loss of public confidence in professionalism and trust with Force".
14. Equalities implications – This report complies with the Public Sector Equality Duty 2010 and has no negative impact on people protected by existing equality legislation. Arguably, stakeholder work with communities should allow for a positive impact on people protected by the Equality Act.
15. Climate implications – None.

16. Security implications – None.

## Conclusion

17. This report sets out the key highlights of the communications and engagement to support the Policing Plan operational priority of protecting the UK from the threat of economic and cyber-crime. It also sets out a list of upcoming and planned events over the next quarter for Members to note.

## Appendices

- None

## Background Papers

- Stakeholder Engagement Plan – Economic & Cyber Crime Committee (for decision) – 13 May 2022

## Positive Media Coverage

- A new 'ghost broking' awareness campaign, launched by IFED and its partners, received coverage from [Mail Online](#) and regional publications. DCI Tom Hill was quoted.
- [The i](#) and [Express](#) shared a recent Action Fraud alert that warned consumers to watch out for fake text messages about the government's Energy Bill Support Scheme. An earlier alert, which stated that over 1,500 reports had been made about scam emails purporting to be from Ofgem, received further coverage in [Sky News](#) and the [Express](#).
- Following a press announcement issued by CoLP, [Insurance Times](#) and [Claims Mag](#) reported that IFED arrested seven people during its intensification activity against travel insurance fraud. DCI Tom Hill was quoted.
- [Mail Online](#) published a statement from DCI Hayley King on fake emails purporting to be from Ofgem in an article that explored scams during the cost-of-living crisis. Information issued by Action Fraud about the fake Ofgem emails was also quoted by [Metro](#).
- A hacker who made over £130,000 by selling unreleased music was jailed for 18 months following an investigation by PIPCU. The sentencing received widespread coverage, including [BBC News](#), [Sky News](#), [ITV](#), [Telegraph](#), [Independent](#), [Daily Mail](#), [Evening Standard](#) and [Metro](#). DC Daryl Fryatt was quoted.
- [ITV](#), [The Mirror](#) and [Wales Online](#) quoted DC Lloyd Haywood, after an IFED investigation saw a man sentenced in relation to a £50,000 'crash for cash' plot.
- James Thomson, Chair of the CoLP Authority Board, was quoted in [City AM](#), [Police Professional](#) and [Professional Security](#) as they announced the launch of the Cyber Resilience Centre to protect businesses against cyber threats.
- Officers from PIPCU, assisted by colleagues from Support Group, seized £200 million worth of counterfeit designer goods during a raid in London. A press

announcement, featuring a quote from DCI Gary Robinson, was published by [ITV News](#), the [Express](#) and [MyLondon](#).

- [ITV News](#), [MailOnline](#), [Yahoo! News](#) and others quoted PIPCU's DC Daniel Dankoff after a man who threatened to publish a broadcasting company's customer records unless he was paid a ransom was jailed for 28 months.
- IFED's DCI Tom Hill was featured on ITV Evening News to help raise awareness of ghost broking and how the public can protect themselves against it.
- A press announcement issued by CoLP after four men were sentenced for running an investment scam that conned more than 340 people out of £5.4 million received coverage in the [Evening Standard](#), [Yahoo! Finance](#) and [International Adviser](#).
- [MyLondon](#) and [FinExtra](#) quoted the DCPCU's DC Dan Jordan after a man was jailed for two-and-a-half years for a £280,000 courier fraud scam.
- Further coverage of a PIPCU raid, in which £200 million worth of counterfeit designer goods were seized in west London, appeared in the Metro (print) and [Securing Industry](#).

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