

Committee(s): Economic and Cyber Crime Committee	Dated: 25 November 2022
Subject: Quarterly Cyber Griffin Update	Public
Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?	1- People are safe and feel safe
Does this proposal require extra revenue and/or capital spending?	N/A
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of: Commissioner of Police Pol 109-22	For Information
Report author: Charlie Morrison, Detective Inspector, Cyber Griffin, Specialist Operations	

Summary

After experiencing a levelling-off of service over the summer period due to wider policing demands, interest in Cyber Griffin's more scalable services is returning. It is not yet clear whether this period of high demand will place Cyber Griffin back on track to hit the programmes new, higher annual delivery targets however the programme is confident in achieving its Q3 targets. The unit remains one officer understrength. The programme's duty to provide security advice and guidance within the Square Mile will remain its priority and resourcing will be closely monitored to ensure this objective is met.

Recommendations

It is recommended that Members note the report

Main Report

Introduction

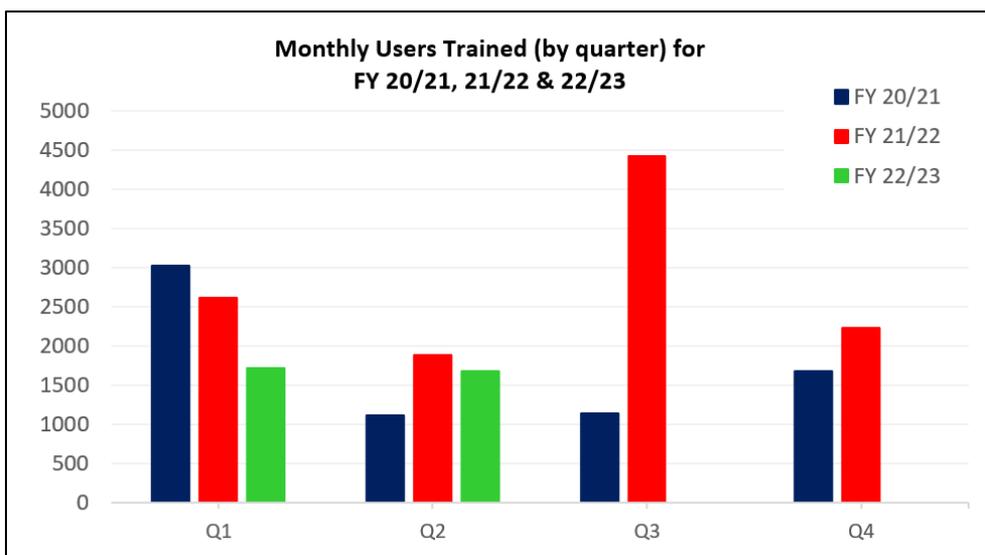
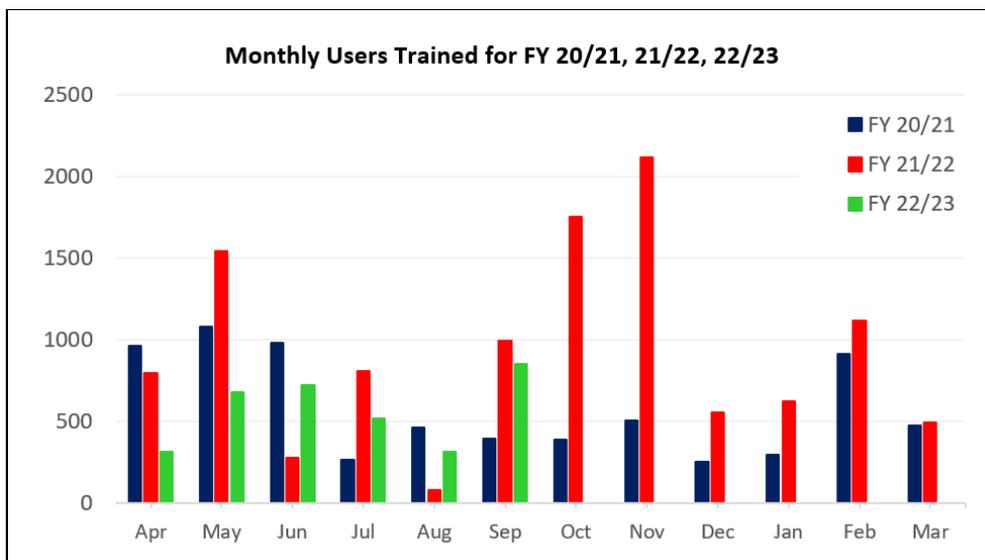
1. This report will give a brief update on the current position of the Cyber Griffin programme. For details of all Cyber Griffin services please visit: www.cybergriffin.police.uk

Current position

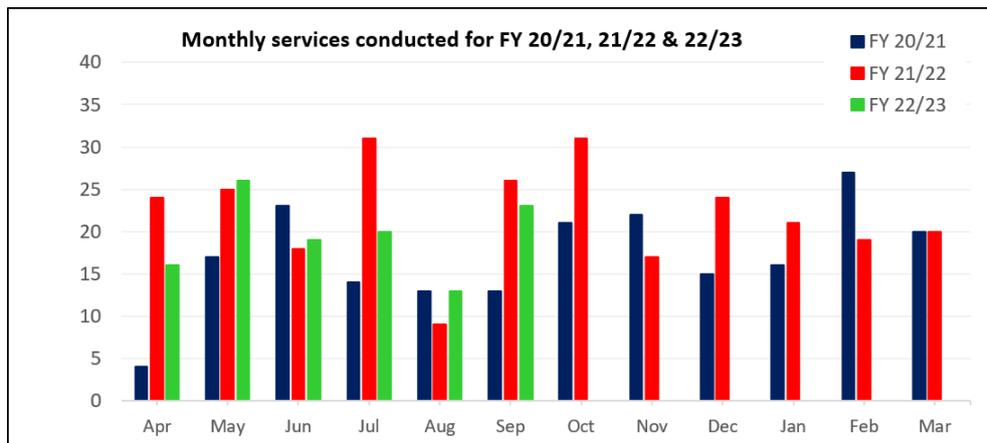
2. Cyber Griffin's performance, as predicted, was lower in Q2 than in previous financial years. This was in part due to a high level of abstractions and a shift in the community's

interest towards Incident Response Training and Cyber Capability Assessments. These services, whilst extremely valuable, place a greater demand on officer time and involve fewer participants meaning they impact performance statistics negatively when compared with Cyber Griffin's other services. It should be noted in relation to these services, that survey responses monitoring an organisation's behavioural change have been extremely high. As Q2 closed, the programme has already begun to see a large increase in demand as well as a more balanced request across Cyber Griffin's four core services. While it cannot be reflected in this quarter's return, the programme is now experiencing a very high level of demand which is making up for a challenging summer of disruption.

Graph's showing Cyber Griffin's monthly and quarterly attendees compared with previous financial years



Graph showing the number of Cyber Griffin services delivered compared with previous financial years



3. Regarding locally set targets, the more ambitious annual targets set for Cyber Griffin remains challenging but achievable if the uptake in service demand continues. The programme trained 1,687 people (quarterly target of 2,500), conducted 56 services (quarterly target of 67) and partnered with 39 new client organisations (quarterly target of 36) in Q2.

4. Regarding performance against national targets, Cyber Griffin continues to meet all nationally set key performance indicators (KPIs). Specifically, the programme has engaged with 100% of victims of cyber-dependent crime. Survey data also demonstrates that engagements create security behaviour changes in above 75% of attendees. The same events have a satisfaction rate of considerably above 75%. Changes to national reporting have been announced and reviewed locally. This extra demand is manageable at present with existing resources.

5. Looking ahead at performance, Cyber Griffin is forecast to go through a high demand period. October has already broken previous yearly performance records and November also looks very positive. What is clear from this financial year, is the importance of Cyber Griffin's visibility to the public. Speaking at Security Summits and gaining the public support of key members of the community has invariably been followed by peaks in service requests. Data shows, that Cyber Griffin retains a long-term relationship with the majority of organisations the programme engages with. This is an encouraging indicator of value and demonstrates the importance of making a first contact. More effort will be focused on this area of business in the next quarter.

6. Cyber Griffin's financial situation is extremely positive. The programme has confirmed both the Corporation Business Levi and NPCC Cyber Crime Programme funding. Combined with the unit's current funding (due to end in April 2023), Cyber Griffin has stable long-term funding going forward. Discussions with senior officers as to the next stage of the programme's development remain ongoing. The central aim, as always, is to provide long-term impactful digital security for the Square Mile.

7. Cyber Griffin continues to work with Bristol University in the development of a new Incident Response Exercise. What separates this training from alternatives, is that

Cyber Griffin will be offering an 'open world' exercise. This means that participants will be able to use the exercise multiple times to sharpen their incident responder skills. The exercise is now reaching its testing phase; initial feedback is extremely encouraging and roll out is expected next year.

8. Finally, the protect advice landscape in London has changed with the launch of the London Cyber Resilience Centre (CRC). This is a not-for-profit 'cyber protect' advice initiative supported by policing and the Home Office. Cyber Griffin remains in contact with CRC leads and is supporting the initiative in establishing itself in London's communities.

Conclusion

9. Cyber Griffin continues to offer a very well-regarded and effective cyber security programme. After a challenging Q2 which saw a drop in performance, the programme is now recovering this lost ground in a very strong start to Q3. The unit observed the impact of increasing the programme's visibility on service delivery and a greater focus will be placed on this over the next period.

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