

Resident Consultation and Barbican Residential Committees

Outstanding Actions (formerly You Said, We Did)

| Date Added | Subject | Action Agreed | Responsible Officer | Target Meeting Date – RCC and BRC | Update |
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| March 2022 - RCC | Barbican Highwalk – Planned Maintenance of the Public Realm | This relates to additional funding for the walkways, for the inspection and maintenance for a number of items, i.e., smoke vents, drainage gulleys, railings, planters, benches and signage. There are currently no funds available, but Officers will continue to review if there are any savings to progress any of these works. | Paul Murtagh | | |
| September 2022 - BRC | Leaseholder Service Charge Working Party | <p>The Assistant Director had been working with residents on the Working Party in respect of a detailed review of service charges; looking at efficiency savings that could protect and possibly reduce charges in the future. This would be an extensive piece of work, likely to take about six months, and the findings would be reported to both the RCC and BRC. It was stressed that any benefits from the findings of the Working Party would not become apparent until the next financial year.</p> <p>A special BRC committee meeting will be held in <i>October/November 2022 (or a report will go to December BRC)</i> to review the paper BEO and Concierge Service Update. This will follow consultation with RCC.</p> | Paul Murtagh, Anne Mason, and Rosalind Ugwu | Nov/Dec 2022 | Altair Consultants has been appointed to independently review the service. Paul Murtagh has written to all residents about this. Altair is expected to conclude its review in Feb/Mar 23. |
| June 2022 – BRC and RCC | Condition of Play Areas | A resident has raised concern about the condition of the play area including the soft play surface. The roundabout was removed, but unfortunately was found to be | Helen Davinson | Mar 2023 | Thanks to members a further quote has been received and an order is now being raised. We |

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| | | beyond repair. The BEO is currently waiting for quotes for a replacement and well as quotes for the repair and renewal of the soft play surfaces. This is an area of property maintenance where significant delays have been encountered due to supply chain issues. <i>One quote has been received and we await a second quote to demonstrate value for money.</i> | | | anticipate this work being complete in the early New Year. |
| Jan 2022 - RCC and BRC | Brandon Mews Canopy | An oral update detailing options for cleaning was presented at the September committees | Paul Murtagh | Nov/Dec 2022 | A meeting was held with the BM House Group on 1 November. A further oral update will be present to Nov/Dec meetings. |
| September 2022 - RCC and BRC | Arup report | Arup to present its findings and explain the rationale for its conclusions | Paul Murtagh | March 2023 | A provisional meeting has been set up with Arup to present to members, in December |
| September 2022 - RCC and BRC | Savills' Stock Condition Survey | Savills to present to both Committees, a summary of the Barbican Stock Condition Survey | Jason Hayes | Nov/Dec 2022 | Online meeting held on 16 November, with a presentation from Savills. Attended by members of RCC and BRC. The presentation was recorded and will shortly be publicised via the weekly bulletin. |
| September 2022 – RCC and BRC | Energy | Updates required on: <ul style="list-style-type: none"> • Heating cost reconciliation for past years | Graham Low | Nov/Dec 2022 | A report will be presented to Nov/Dec committees |

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| | | <ul style="list-style-type: none">• Power Purchase Agreement. When this comes into being. What is the unit rate until that point?• Information on demand side response as requested by the UFH working party | | | |
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