

Committee(s): Economic and Cyber Crime Committee	Dated: 11 th May 2023
Subject: Q4 Cyber Griffin Performance Update	Public
Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?	1- People are Safe and Feel Safe
Does this proposal require extra revenue and/or capital spending?	N/A
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of: Commissioner of Police Pol 61-23	For Information
Report author: T/ Insp Charlie Morrison Cyber Griffin, and Helen Thurtle, Cyber Protect	

SUMMARY

Cyber Griffin achieved a record performance in Q4 compared to the same period in previous years. As a result, the programme ended the financial year having exceeded its local and national targets.

RECOMMENDATIONS

It is recommended that Members note the report.

MAIN REPORT

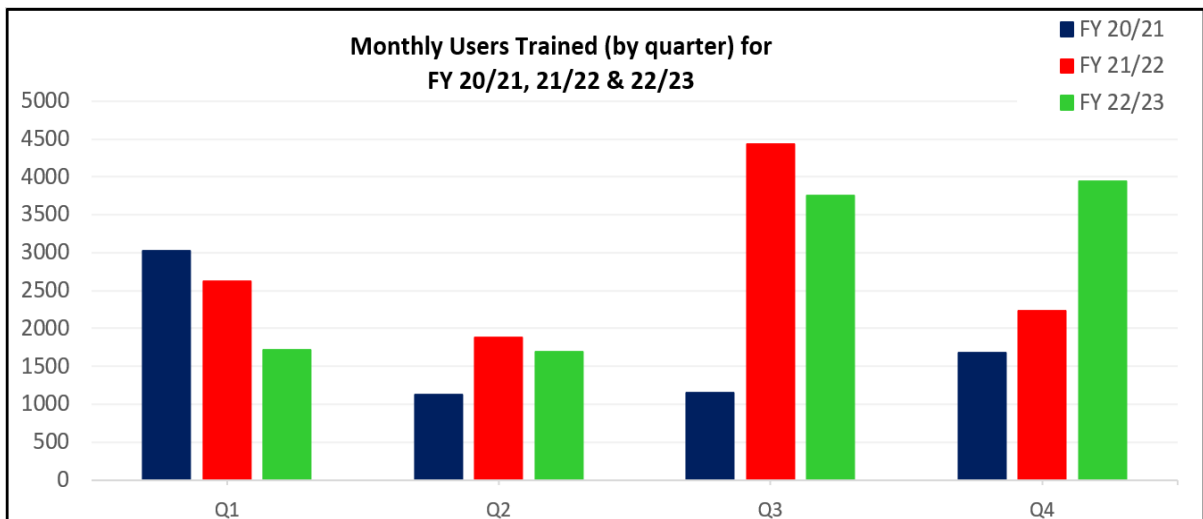
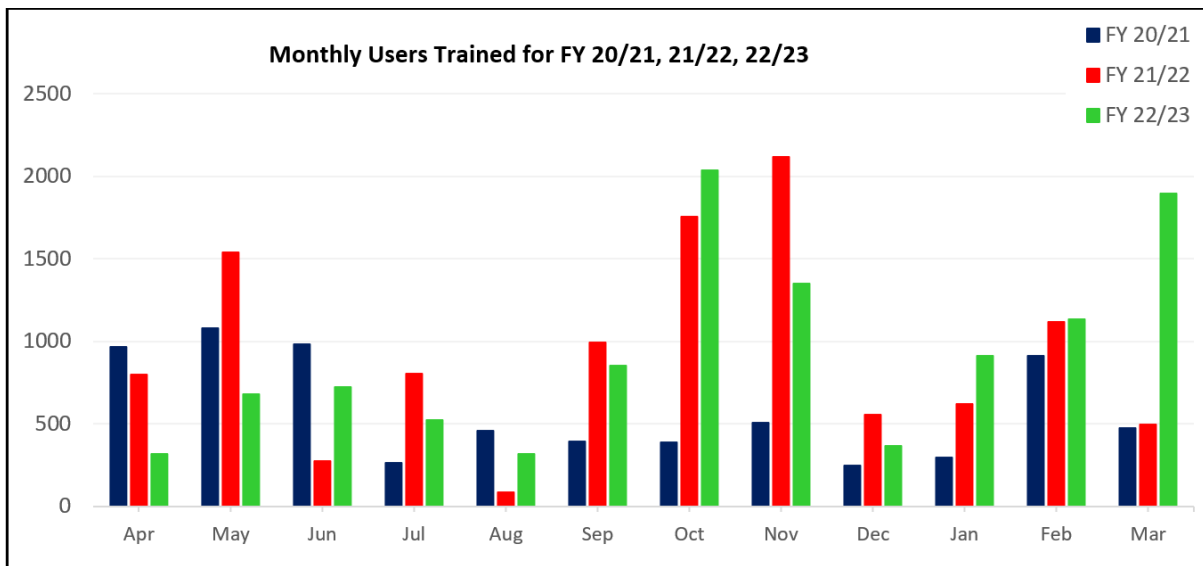
Background

1. This report gives a brief update on the current position of the Cyber Griffin programme. For details of all Cyber Griffin services please visit: www.cybergriffin.police.uk

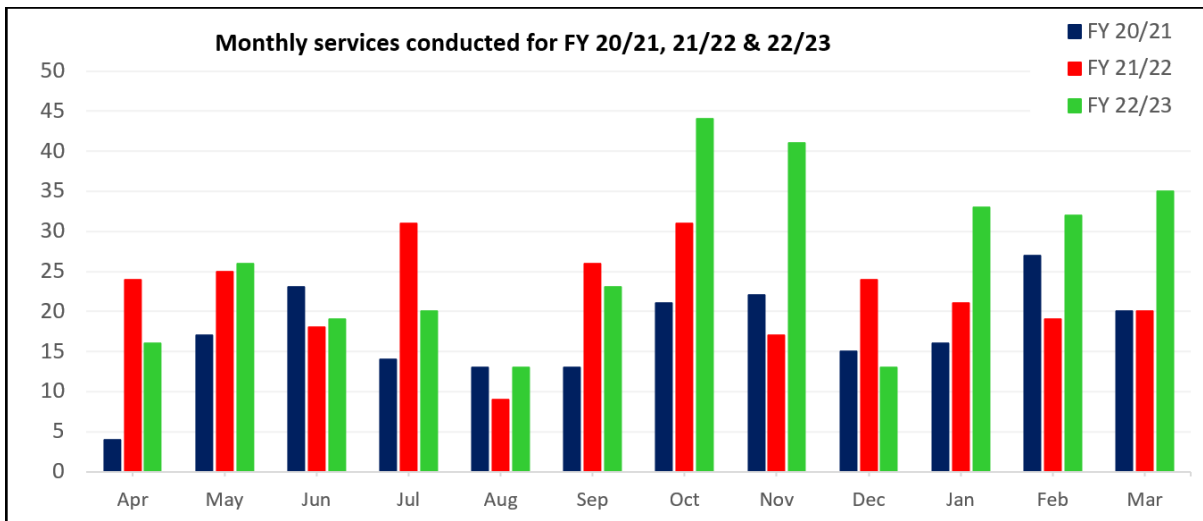
CURRENT PERFORMANCE POSITION

2. Cyber Griffin has ended the financial year having achieved all its local and national performance targets. This is due in part to the programme achieving record numbers in Q4. Of note, is the consistently higher demand Cyber Griffin has been meeting. The programme achieved record numbers in January, February and March of this year when compared to the same period in previous years. This increase is believed to be due in part to the unit having less abstractions over the last period coupled with the programme's steadily growing reputation.

Graphs showing Cyber Griffin’s monthly and quarterly users trained compared with previous financial years



Graph showing the number of Cyber Griffin services delivered compared with previous financial years



3. Regarding locally set targets, the more ambitious annual targets set for Cyber Griffin were achieved by the financial year end. In Q4, the programme trained 4,307 people (quarterly target of 2,500), conducted 113 services (quarterly target of 67) and partnered with 79 new client organisations (quarterly target of 36). In terms of total target, Cyber Griffin trained 11,102 people (111 % of target), partnered with 184 new businesses (123 % of target), and conducted 314 engagements (114 % of target).

4. Regarding performance against national targets, Cyber Griffin continues to meet all nationally set key performance indicators (KPIs). Specifically, the programme has engaged with 100 % of victims of cyber-dependent crime. Survey data also demonstrates that engagements create security behaviour changes in above 75 % of attendees. The same events have a satisfaction rate of considerably above 75 %. Changes to national reporting have been announced and reviewed locally. This extra demand is manageable at present with existing resources.

5. Looking ahead at performance, data from previous years suggest that Q1 of the new financial year will see a continuation of steady performance. This is due to organisation's historically stable appetite for engagements at this time of year. The launch of Cyber Griffin's new Baseline Briefing 4.0 on the 24th of May will potentially increase these figures as the quarter progresses.

6. Cyber Griffin's financial situation remains very positive. The programme has confirmed both the Corporation Business Levy and NPCC Cyber Crime Programme funding. Combined with the unit's current funding, Cyber Griffin has stable long-term funding going forward.

7. The potential for Cyber Griffin to extend its work into the national PROTECT space has been considered and a detailed design is being considered by the City of London Police Chief Officer Team and an update will be given verbally on this at this meeting with a view to bringing detailed design to the September ECCC.

CONCLUSION

8. Cyber Griffin continues to offer a very well-regarded and effective cyber security programme. Very positively, all of Cyber Griffin's national and local performance targets for the financial year have been achieved and forecasts for future work look healthy as the programme enters the new financial year. A proposal detailing a detailed design for leading national PROTECT work has also been submitted for the ECCC and represents an excellent opportunity for future development should it be authorised for implementation.

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