

Nature Recovery & Heritage (Protect & Conserve the Heath)

Location	Details of Proposed Work: April 2023 - March 2024	Area of responsibility
QP, HH	Implement relaxed mowing regimes linking to the climate action strategy	Conservation & Local Team
HH	Implement Soil Survey Partnership Project	Tree team
QP	Improve the Woodland Walk at Queen's Park	Local Team
All Sites	Continue the Veteran Tree protection programme	Tree Team
HH	Continue to implement the Ponds and Wetlands Plan	Conservation & Local Teams
All Sites	Continue to manage invasive species	Tree team
HH, HW & QP	Embed the new tree management software	Tree Team
QP	Scope opportunities for sensory garden improvements at Queen's Park	Local Team
All Sites	Continue to work towards achieve the COL Climate Action Strategy, including exploring opportunities for recycling	Conservation & Local Teams
HH	Explore grazing opportunities at Hamstead Heath	Conservation
HH & QP	Work with Butterfly Conservation at Heath Extension and Queens Park to increase biodiversity	Conservation & Local Team
All Sites	Identify other priority projects for habitat and species conservation according to annual plan	Conservation

Community Engagement & Sports (The Heath enriches our lives)

Location	Details of Proposed Work: April 2023 - March 2024	Area of responsibility
HH, HW & QP	Continue to work with Heath Hands and increase awareness through volunteering	Heath Hands
HH	Work with Heath hands and Local Councils and organisations to maximise the value of nature for health and well being	Conservation/Heath Hands
All Sites	Develop and deliver walks to encourage participation and wellbeing	Local Teams & Communications/Heath Hands
All Sites	Work in partnership with local friends groups and local charities etc. to support community events	Local Teams & Events
All Sites	Continue to develop the Corporate volunteering programme	Heath Hands & Local Teams
HH, HW	Implement the Cricket improvement projects	Local Teams
HH	Continue to review the Lido offer	Local Team & Development
All Sites	Review sport provision in line with a proposed new sport strategy	Local Team & Development
All Sites	Identify additional funding opportunities and work with National and regional organization and funders to support the development of sport facilities and infrastructure	Development
All sites	Work together with the learning team to engage with schools and implement the learning programme	Learning team and local teams

Visitor (The Heath is welcoming and inclusive)

Location	Details of Proposed Work: April 2023 - March 2024	Area of responsibility
All Sites	Improve visitor usage data capture	Development
All Sites	Review of events programme and site specific policies	Events
HW	Implement the Highgate Woods Roman Kiln project	Local Team & Heritage
All sites	Review the online presence and social media usage for all sites to improve the visitor experience and improve communication	Development
All Sites	Continue to engage with visitors in relation to behaviors	Constabulary & Local Teams
GHP	Develop a visitor offer for the Zoo at Golders Hill Park	Local Team & Communications
All Sites	Review of Customer Relationship Management systems, customer pathways and booking systems	Development

Infrastructure and Sustainability (Together we care for the Heath)

Location	Details of Proposed Work: April 2023 - March 2024	Area of responsibility
HH	Continue to develop the Parliament Hill Masterplan	Development & Local Team
HH	Mid-term review of the Hampstead Heath Management Strategy 2018-28	Development
HH, HW, QP	Regulate licensing on site	Constabulary and Communications
All Sites	Scope a funding raising plan for North London Open Spaces including sponsorships and donations	Development
HH	Implement the Ponds Safety, Access and Security project.	Swimming
HH	Review provision of Aerator for the Ponds	Conservation/Swimming
All Sites	Implement Ranger maintenance work programme	Operations & Local Teams
All Sites	Review Playground provision and implement improvements as identified	Development & Local Team
HH, HW & QP	Café retendering	Natural Environment with supported outsourcing enabled by the City Surveyor
HH	Implement Athletics Track Resurfacing Project	Development & Local Team
All Sites	Review the memorial bench sponsorship scheme	Operations
All Sites	Develop beneficial relationships with Horticultural education providers	Operations
All sites	Review the Asset Management Plan for Hampstead Heath and work with the surveyors department and the wider Natural Environment division to review build assets and identify a strategic approach for their use.	Development
HW	Review Conservation Plan for Highgate Wood	Development & Local Team
QP	Review Conservation Plan for Queen's Park	Development & Local Team

DRAFT