

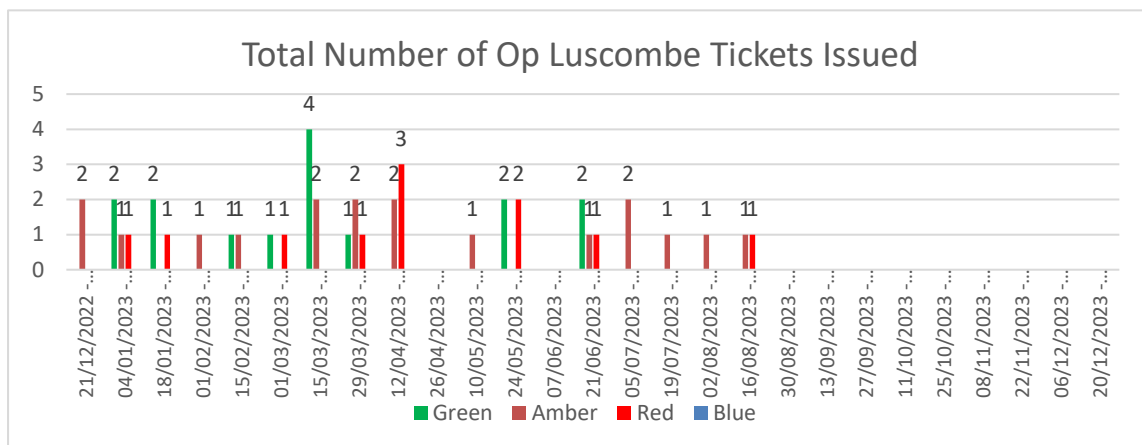
**Operation Luscombe update:**

Operation Luscombe is an initiative designed to combat begging by targeting beggars with a traffic-light system of tickets, utilising powers under the Antisocial Behaviour, Crime and Policing Act. Recipients of tickets are initially invited to attend a bi-weekly intervention hub attended by support agencies, those found persistently begging are required to attend the intervention hubs. The intervention aspect is crucial to the initiative and aims to effectively connect individuals to appropriate and readily available services that may be able to assist with any factors that are causing that individual to beg.

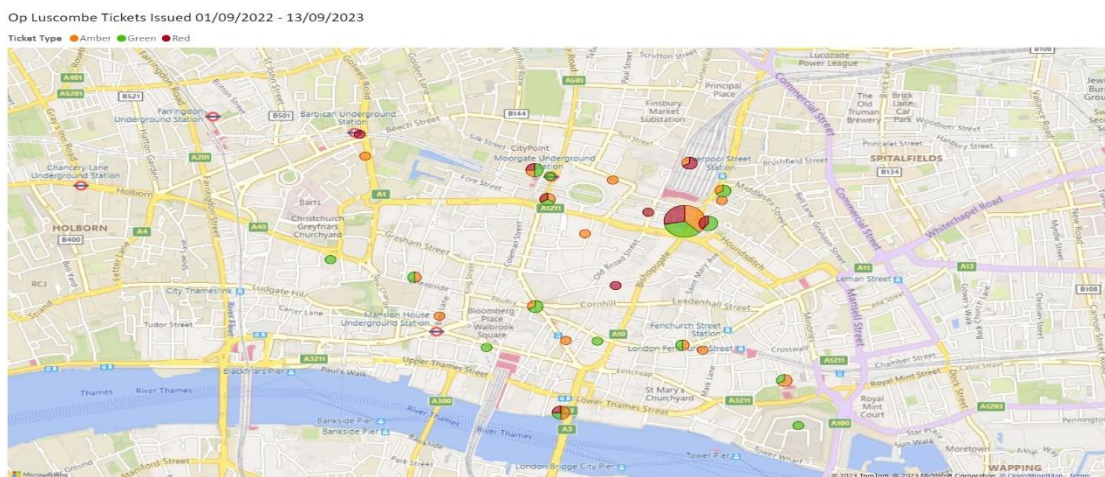
Over the last three months, there has been an increase of attendees at the hubs. This uptake has enabled supporting agencies to increase their service delivery to those in need.

The Andaz Hotel have very kindly supported this initiative by providing and donating freshly prepared meals for those in attendance and have committed to ongoing support for the next 6 months.

Numbers relating to the tickets do not correspond to the number of attendees at the hub, as this has also become a location to provide ongoing support to those rough sleeping; not just those found begging.



The chart above indicates the amount of GREEN/AMBER and RED tickets issued. Currently we have three people at the RED ticket stage. The Below shows the hot spots for tickets being issued showing outside Liverpool street on Bishopsgate being the main location for begging.



**GREEN:** This is the first stage of the Operation Luscombe process. These tickets should only be issued to individuals identified as begging for the first time and to those that have not previously been involved with the process. This ticket acts as an invitation to the hub which operates on a bi-weekly basis situated at St Botolph's without Bishopsgate church hall.

The hub, hosted by multi-agencies includes support for drug and alcohol addiction, advice on health and future housing. The invitation is recorded onto the police systems. If the subject is identified as repeating this behaviour within a 12-month period, the police will escalate to the next stage.

**AMBER:** This is issued to someone who has previously had a GREEN ticket (within 12 months) or been through the whole of the system and the previous RED ticket has expired. AMBER acts as a community protection warning (CPW) which again invites the person to attend the hub but also acts as a written warning informing them that their behaviour constitutes an offence under the vagrancy act. This warning is valid for 12 months.

**RED:** This is issued to any person begging who has had an AMBER ticket within a 12-month period.

The RED ticket is a community protection notice (CPN) it will have conditions added to the ticket banning the individual from either the City of London or specific areas. Including the condition not to beg. Any conditions will be recorded on the police national computer (PNC) and will be valid for 3 months.

The defendant will have 28 days from being issued a RED ticket to appeal through the courts regarding the imposing conditions.

**BLUE:** This is the final stage of the process. If any of the RED ticket conditions are breached within the 3-month period, then the person involved will be subject to either arrest or summons.

The BLUE ticket will be issued if the disposal is by way of summons rather than an arrest.



In addition, a support leaflet is provided to homeless/rough sleepers. The leaflets provide information on additional support services held at various locations on different days/times.

**Places to eat or get food to take away**

**08:00am** Whitechapel mission, 212 Whitechapel Road E1 1BJ (Hot Breakfasts) **Everyday**

**08:00am-12noon** Hackney Streets Kitchen Dalston, Giffel Square N16 6AZ (Breakfast Club) **Monday-Friday**

**10:30am-12:30pm** Ida's Community Kitchen, St Chads Church, Duple St. E2 8JR (Hot food to eat in or take away) **Monday and Tuesday**

**11am-1pm** Ida's Community Kitchen, St Chads Church, Duple St. E2 8JR (Hot food to eat in or take away) **Friday**

**11:30am-3pm** Community Food Hub, Rodaux House Community Hall, 10 Church Crescent E9 7DL (collect a food bag from the food hub) **Tuesday**

**12noon-1:30pm** North London Action for the Homeless, St Paul's Church, Stoke Newington Road N15 7UE (Take away food service) **Monday and Wednesday**

**12noon-2pm** St John the Evangelist, Bromswood Park, Queen's Drive N4 2LW (Hot meals & a food bank) **Sunday**

**12:00-3:00pm** Community Food Hub, De Beauvoir meeting room, 85 Dorenham Road N1 51R (collect a food bag from the food hub) **Monday and Thursday**

**12noon-2pm** Ida's Community Kitchen, Fallows Court, 88 Weymouth Terrace, Haggerston E2 8LR (Meal service to eat in or take away) **Wednesday**

**12:30pm** Food Cycle Hackney Hub, New Kingsholme Community Centre, 49 Ainsworth Rd E9 7LP (Hot meals to eat in) **Thursday**

**12:45pm-13:30pm** St Peter's Crypt, Northchurch Terrace N1 4DA (Hot soup & bread) **Tuesday**

**1pm-3pm** St Botolph's without Bishopsgate church hall the hub will be providing cold lunches. **Wednesday (every other)**

**5:00pm-7:00pm** Hummingbirds Soup Kitchen, 238 Hoxton St. N1 5LX (Hot meals to take away) **Monday, Tuesday, Wednesday and Friday**

**6:00pm-7:00pm** Ida's Community Kitchen, St Monica's Church, 19 Hoxton Square N1 6NT (Meal service to eat in or take away) **Monday and Tuesday**

**6:30pm-8:30pm** St John the Evangelist, Bromswood Park, Queen's Drive N4 2LW (Hot meals & a food bank) **Tuesday**

**8pm** Hackney Street Kitchen - Hackney Central Hackney Central Library 25-27 Hackney Crown Rd E9 2NR (food available evening outreach outside) **Thursday**

**8pm** Hackney Streets Kitchen Dalston Ridley Road Market opposite train station (hot food and drinks) **Friday**

**8pm** Hackney Street Kitchen Dalston St John's Churchway opposite Marks & Spencer (hot and cold food and drinks) **Saturday**

**Homeless Services**



**The Hub**

Every other Wednesday at St Botolph's Without, Bishopsgate, City Of London Church Hall between 1pm-3pm providing support for housing, drug and alcohol addiction.

**Whitechapel Mission**

Open every day for food, shelter, clothing and shower facilities, computer access, medical care, life skills and job skills training and addiction recovery 212 Whitechapel Road, London E1 1BJ. Call 0207 247 9321, 0207 247 9290, 03000 114400

**Salvation Army**

Provides a range of support services and programmes for everyone. Some services are available through The Salvation Army in Hoxton (details below) who can support those not catered for locally. Phone: 020 7739 2313

The Salvation Army, 66 New North Road, Hoxton N1 7TG

**The House of St Barnabas**

Provides homeless people with training and support to find lasting employment. Phone: 0207 437 108 1 Creek Street, Soho Square W1U 4NG

**Shelter**

If you are homeless, threatened with homelessness or in an urgent situation, you can call Shelter's emergency helpline. Tel: 0800 800 4444

**Street link**

Street link is the national referral mechanism for people who are street homeless and sleeping rough. Go to streetlink.org.uk and report your sleep site location if you are sleeping rough, and the street outreach team will attend.

**North London Action for the Homeless**

All are welcome to join us for a free meal at St Pauls West Hackney on the corner of Stoke Newington Rd and Amhurst Rd. Monday 12 noon & Wednesday 6pm

**The Manna Centre**

You can get breakfast and lunch, washing facilities and change of clothing (Monday & Wednesday). First 30 people with tickets will be seen, each day. You can also get Housing & Welfare Advice (for an in-centre appointment, please speak to a member of staff helpline for this service 020 7403 1931 - option 1 (Monday to Friday 10am-1pm)

Manna Centre opens 8.30am to 1.30pm, seven days a week. No dogs allowed

Manna Day Centre, 12 Mellet Street, London SE1 3GP. Phone: 0207 357 9363

**Connection @ St Martins**

Provides outreach workers, food, temporary emergency accommodation and support for people to get off the streets

Monday, Tuesday, Thursday & Friday 09.00am-12.15pm and 1.30pm - 4.00pm

12 Adelaide St, Charing Cross, London WC2N 4HW 020 7789 5544

**City of London Homelessness Team**

Assessment of entitlement to housing for people who are homeless or threatened with homelessness. Housing provided for people considered in priority need of housing. Temporary accommodation may be available while enquiries are made. Phone 0207 332 1894

**Driving For Change / Change Please**

Community Dental Services are on board to offer access to dental care and oral health support. Mastercards are on board providing digital literacy skills. HSBC on the bus will provide support for financial wellbeing and can assist in opening a basic bank account with their 'No Fixed Address' service. Also street vets, mental health support, hair dressing... all on the bus that drives in to...

The City on Wednesdays, parked up Queen Victoria St (LAV 481 (the coach bays near the Millennium Bridge north side.)

Hackney on Thursdays, parked up More St (E8 TEA (by Hackney Town Hall)

**Providence row**

Open Monday to Friday where homeless people can get a hot drink, breakfast (08:30am-10:00am), a shower, a care of address, access to the internet and phone charging facilities, employability & training assessments are available (book in early to get there) and lunch 13:00 - 14:00

The Ocklow Centre, 82 Wentworth Street, London E1 7SA, Walk-in 8.30am to 14.30pm

Call 020 7375 0020 (phone line answered to 5pm)

**Clinical van**

Please speak to your caseworker if you would like to attend, or simply drop in on Wednesdays from 9am to 12 pm, White Hart Court, near Liverpool street station.

What the GP and nurse can offer on the day:

- General health checks
- Help with access, pain, or social care
- Registration with GP surgery for follow-ups or prescriptions