

Business Plan 2023/24

Key performance information

Period 1: 1 April 2023 - 31 July 2023

Public Protection



181

food hygiene inspections conducted
(2023/24 - Period 1)



18

Number of prosecutions/legal action in relation to unlicensed street trading.
(2023/24 - Period 1)



699

Trading Standards complaints & service requests received
(2023/24 - Period 1)

Food Hygiene Rating Scheme: profile of food businesses



Require improvement
(0-2 rating)

Broadly compliant
(3-5 rating)

43

1548

(3%)

(95%)

2023/24
Period 1



208

noise complaints investigated
(2023/24 - Period 1)

Burials

8%

Market Share
(2023/24 - Period 1)



Cremations

21%

Market Share
(2023/24 - Period 1)

Port Health

Products of Animal Origin consignment checks

2415

physical checks
(2023/24 - Period 1)

4466

documentary checks
(2023/24 - Period 1)



Products of Non Animal Origin consignment checks

2143

physical checks
(2023/24 - Period 1)

10175

documentary checks
(2023/24 - Period 1)

Animal Health



138

Animal Health inspections carried out
(2023/24 - Period 1)



4235

consignments of animals through Heathrow Animal Reception Centre
(2023/24 - Period 1)