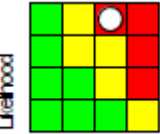
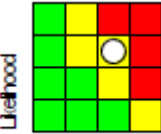



Hampstead Heath Risk Register

Generated on: 14 November 2023



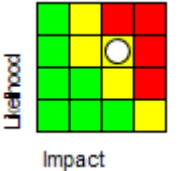
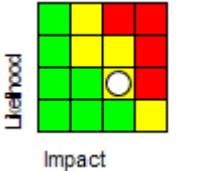
Rows are sorted by Risk Score

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date/Risk Approach	Current Risk score change indicator
<p>ENV-NE-HH 007 Maintenance of buildings and Facilities</p>	<p>Cause: Inadequate proactive and reactive maintenance; failure to identify and communicate maintenance issues. Reduced CWP budget and limited capital programme. Event: Operational or public buildings become unusable. Effect: Potential serious injury to a member of the public or member of staff. Service capability disrupted; ineffective use of staff resources; damage to corporate reputation; increased costs for reactive maintenance. Delay will have operational impact. Overrun of additional work programme.</p>	 Likelihood Impact	<p>16</p>	<p>We aim to reduce this risk to the target score of 12 by undertaking the following actions:</p> <p>An asset management review is in progress across the whole of the Natural Environment Division; achievement of the following proposed aims will mitigate the risk:</p> <ul style="list-style-type: none"> • Review of how the risk is managed by enabling Natural Environment charities to have a budget to deal with assets and infrastructure repair. This will link to the charity review and internal discussions with other departments. • The Natural Environment Charities Review will seek to provide greater autonomy to the charities in organising and delivering small repairs. This is with the objective 	 Likelihood Impact	<p>12</p>	<p>31-Dec-2024</p>	

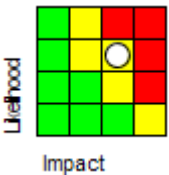
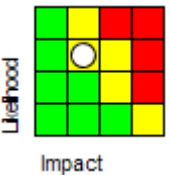
<p>10-Aug-2015 Bill LoSasso; Jonathan Meares</p>				<p>that repairs can be delivered with greater agility and value. Further, the charities may seek to use local SME suppliers, providing benefits to the local community.</p> <ul style="list-style-type: none"> The Assistant Director will oversee detailed asset management plans for the charities which will assess priorities for interventions and budgetary requirements. These asset management plans will be informed by infrastructure surveys where appropriate. A prioritised list of maintenance works will be produced and will be reviewed regularly. <p>The risk may be affected by the results of the ongoing evaluation of the presence, or lack thereof, of RACC in CoL buildings and facilities. Officers are supporting the City Surveyor’s Department, and the organisation’s Health and Safety unit, in initial analysis of buildings within North London Open Spaces for the existence of RACC. Further investigations, where required, will be undertaken by the Surveyor’s.</p> <p>We have kept the current risk score at 16 until there is more certainty about the presence or absence of RACC, at which point we will reassess as appropriate.</p>			<p>Reduce</p>	<p>Constant</p>
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Appendix 1


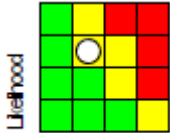
Action no	Action description	Latest Note	Action owner	Latest Note Date	Due Date
ENV-NE-HH 007a	Review assets in conjunction with City Surveyor's Department. Review of assets is an ongoing process.	Review is cyclical and ongoing. This is coordinated between the City Surveyor's department and local teams. City Surveyor's Department owns, and makes decisions on, the budget. The corporate Facilities Management contract was recently renewed/replaced; we will monitor the situation over the coming months and reassess the risk if appropriate.	Bill LoSasso; Jonathan Meares; Charlotte Williams	02-Nov-2023	31-Mar-2024
ENV-NE-HH 007b	Hold regular Client Liaison meetings with City Surveyor's Department to discuss issues and raise concerns about Building Repairs and Maintenance and Projects. Regular review process.	This is an ongoing action. Client Liaison meetings are taking place at least quarterly. APFM (Assistant Property Facilities Manager) is in regular contact with internal Divisional stakeholders but there have been delays in liaison between the client and City Surveyor's. We continue to work with CSD to resolve service delivery issues.	Bill LoSasso; Jonathan Meares; Charlotte Williams	02-Nov-2023	31-Mar-2024
ENV-NE-HH 007d	Annual inspections of all buildings, including residential, carried out jointly by site and CSD to capture maintenance needs.	Inspections of staff accommodation need to be resumed. All defects notified by tenants are reported to CSD for action.	Bill LoSasso; Jonathan Meares; Charlotte Williams	02-Nov-2023	31-Mar-2024
ENV-NE-HH 007e	Asset management review.	A full review of Natural Environment assets is underway. The outcome will include detailed asset management plans for Hampstead Heath.	Bill LoSasso; Jonathan Meares; Charlotte Williams	02-Nov-2023	31-Dec-2024
ENV-NE-HH 007f	Support the City Surveyor's Department to determine the presence or absence of RACC.	Officers continue to support the City Surveyor's Department, and the organisation's Health and Safety unit, in initial analysis of buildings within North London Open Spaces for the existence of RACC. Further investigations, where required, will be undertaken by the Surveyor's.	Bill LoSasso; Jonathan Meares; Charlotte Williams	14-Nov-2023	30-Nov-2024

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date/Risk Approach	Current Risk score change indicator
ENV-NE-HH 001 Budget Reduction and Income Loss 24-Feb-2022 Bill LoSasso; Jonathan Meares	Cause: Budget reduction with in-year unidentified savings. Loss of income from visitor attractions, grants, and other funding streams. Event: Inability to meet approved budgets; staff restructures resulting in redundancies, lowering of service standards, cessation of multiple services, reduction in essential repairs and maintenance. Effect: Financial failure; failure of key services; failure to meet strategic objectives; significant reduction in service to users (and commensurate reputational damage).		12	The new operational structure is tighter and focussed on income generation but we will not have staff resources to achieve income targets until all vacant posts are filled. The target has been set to reduce the score to 8 by the end of the financial year. 02 Nov 2023		8	31-Mar-2024	Constant
							Reduce	

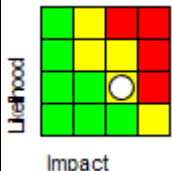
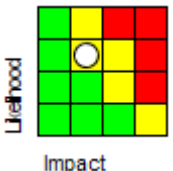

Action no	Action description	Latest Note	Action owner	Latest Note Date	Due Date
ENV-NE-HH 001a	Monitor budgets monthly and consider income generation opportunities.	Regular reviewing and forecasting of the budget position is undertaken with the Chamberlain's Department.	Bill LoSasso; Jonathan Meares	02-Nov-2023	31-Mar-2024
ENV-NE-HH 001c	Appoint Head of Business Development	The new structure includes the appointment of a Head of Business Development for North London Open Spaces who will focus on income generation.	Bill LoSasso; Jonathan Meares	02-Nov-2023	31-Dec-2024

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date/Risk Approach	Current Risk score change indicator
<p>ENV-NE-HH 004 Climate and Weather</p> <p>24-Feb-2022 Bill LoSasso; Jonathan Meares</p>	<p>Cause: Climate change causes severe storms, wind, rainfall, snow or drought to occur more frequently. Event: More frequent and severe storm damage, flooding, and fires. Effect: Injury or death to staff, visitors, contractors and volunteers; damage to flora and fauna; damage to property; service capability disrupted; temporary site/area closures; increased demand for staff resources to respond to incidents and maintain site safety; increased costs for reactive management; potential insurance claims.</p>		<p>12</p>	<p>The current risk score remains Amber 12 (possible / major) due to the increased frequency of extreme weather events.</p> <p>There is an increased chance of flash flooding at Golders Hill Park and South End Green due to run-off from the ponds.</p> <p>Extreme weather events continue to be managed.</p> <p>MET office Storm Centre warnings are monitored.</p> <p>MET Office Flood Alerts and Warning are monitored. This includes monitoring for potential flash flooding caused by summer sudden convection storms and heavy rain falling on dry ground. Action is taken to manage pond levels. In a major storm with very high levels of rainfall there would still be flooding downstream, but the risk of dam failure has been reduced significantly as a result of the 2015 Ponds Project.</p> <p>MET Office Fire Severity Index is monitored.</p> <p>02 Nov 2023</p>		<p>6</p>	<p>31-Mar-2024</p> <p>Reduce</p>	<p>Constant</p>

Action no	Action description	Latest Note	Action owner	Latest Note Date	Due Date
ENV-NE-HH 004a	Alerts issued to staff via Met Office. Review processes 6 monthly or following an extreme weather event.	Trigger Event Policy is embedded into our Business as Usual and ways of working. Met Office Data is reviewed weekly and responded to accordingly by the Duty Manager and Duty Supervisor. Ongoing weekly management through RAID Log process to monitor and manage extreme weather events and to support weekly resource planning process.	Jonathan Meares; Charlotte Williams	02-Nov-2023	31-Mar-2024
ENV-NE-HH 004b	Site plans reviewed annually or following incident if appropriate. Reviews usually conducted in September and agreed later in the year.	Emergency Action Plan is in place. It is reviewed annually and/or after an emergency incident.	Jonathan Meares; Charlotte Williams	02-Nov-2023	31-Mar-2024
ENV-NE-HH 004c	Ensure compliance with the Extreme Weather Protocol and keep the protocol under regular review.	In accordance with the Extreme Weather Protocol, sites are closed during extreme weather events, such as high winds, lightning/storms or flooding. The Protocol is currently undergoing its scheduled review and being updated as necessary.	Jonathan Meares; Charlotte Williams	02-Nov-2023	31-Mar-2024

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date/Risk Approach	Current Risk score change indicator
ENV-NE-HH 002 Long-term damage to site 24-Feb-2022 Bill LoSasso; Jonathan Meares	<p>Cause: An increase in visitor numbers to Natural Environment sites, with commensurate increases in littering, other antisocial behaviour and general damage to the natural environment.</p> <p>Event: Long-term environmental damage, with a particular focus on protected landscapes and Sites of Special Scientific Interest which are not designed for such high visitor numbers.</p> <p>Effect: Ecological and environmental damage; negative press coverage; loss of grants related to preservation; increased spend required to maintain sites / mitigate damage.</p>	 <p>Likelihood</p> <p>Impact</p>	8	<p>The current risk remains at the same level.</p> <p>Damage to the natural environment has increased due to higher visitor numbers. The risk score is commensurate to this damage. Nature recovery/ground restoration works continue as part of the Annual Works Programme.</p> <p>Achievement of target score for 2024 is contingent upon funding and support for restoration works.</p> <p>02 Nov 2023</p>	 <p>Likelihood</p> <p>Impact</p>	6	31-Mar-2024	Constant
							Reduce	

Action no	Action description	Latest Note	Action owner	Latest Note Date	Due Date
ENV-NE-HH 002a	Ongoing actions to mitigate this risk.	<ul style="list-style-type: none"> • Additional monitoring and ecological assessments required. • Messaging via social media asking visitors to use the site responsibly. • Regular Ranger and Constabulary activity. • Programmed restoration work is ongoing. <p>Target set for 2024 as we expect this to be a long-term mitigation exercise</p>	Bill LoSasso; Jonathan Meares	02-Nov-2023	31-Mar-2024

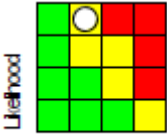
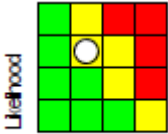

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date/Risk Approach	Current Risk score change indicator
ENV-NE-HH 003 Outbreak of Fire in Woodland / Heathland 10-Aug-2015 Bill LoSasso; Jonathan Meares	<p>Cause: Extreme hot weather and a lack of rain leads to dry grass and woodland. Visitors improperly using site for barbeques, disposing of cigarettes, campfires, arson.</p> <p>Event: Large-scale fire / increased frequency of fires.</p> <p>Effect: Possible loss of life; serious injury to staff, visitors, contractors and volunteers; damage to site; ecological damage caused to environment; service capability is disrupted; increased demand for staff resource to respond to incidents and maintain safety of site and visitors; loss of species; temporary site closure and associated access; increased costs for reactive management; damage/loss of fragile/rare habitats and species.</p>		8	<p>Due to climate change, hotter, drier summers and increased visitor numbers, the frequency and severity of fires is forecast to increase.</p> <p>The current risk score has been decreased to Amber 8 (unlikely/major) as the risk is lower during the winter months, although evidence of fires during those months continues to be found by Rangers.</p> <p>A range of preventative and mitigating actions are being undertaken, with the aim of reducing the risk to the target of Amber 6 (possible / serious).</p> <p>02 Nov 2023</p>		6	31-Mar-2024	 Decreasing
							Reduce	

Action no	Action description	Latest Note	Action owner	Latest Note Date	Due Date
ENV-NE-HH 003a	Staff are made aware of extreme weather events and 'Trigger Events.' Managers and Supervisors receive weather warnings and this information is shared with staff.	This is an ongoing action. Fire safety audits are reviewed annually and will be reviewed again before summer 2024. The Duty Supervisor/Duty Manager monitors weather warnings for high temperatures/major weather events and briefs staff accordingly.	Bill LoSasso; Jonathan Meares; Charlotte Williams	02-Nov-2023	31-Mar-2024
ENV-NE-HH 003b	Review Emergency Action Plan. Review carried out annually or following incident if appropriate.	The Emergency Action Plan continues to be reviewed and updated annually, and/or after an emergency event. The Trigger Event Policy complements this plan. Signage is displayed at key locations reminding visitors not to light fires or barbeques. Social media messaging has also been used to deliver this message.	Bill LoSasso; Jonathan Meares; Charlotte Williams	02-Nov-2023	31-Mar-2024

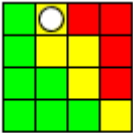
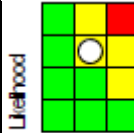

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date/Risk Approach	Current Risk score change indicator
ENV-NE-HH 006 Health and Safety Incidents 10-Aug-2015 Bill LoSasso; Jonathan Meares	<p>Cause: Poor understanding and/or delivery of Health and Safety policies, procedures and safe systems of work; inadequate training; failure to implement results of Divisional Health & Safety Audits; dynamic risk assessments not undertaken. Security, antisocial behaviour, dealing with members of the public.</p> <p>Event: Staff or contractors undertake unsafe working practices. Unauthorised access to water bodies by members of the public.</p> <p>Effect: Death or injury of a member of staff, contractor or a member of the public, reputational damage; financial penalty.</p>		8	<p>The current risk score remains unchanged, but we aim to reduce it over coming months by increasing proactive Health and Safety management, including audits, inspections, communications and staffing. A Health and Safety Adviser has carried out a site audit; most of the priority actions have now been addressed.</p> <p>02 Nov 2023</p>		4	31-Mar-2024	 Constant
							Reduce	

Action no	Action description	Latest Note	Action owner	Latest Note Date	Due Date
ENV-NE-HH 006a	Continue with annual H&S site Audits. Sites will carry out audits by peers from within Division. Audits usually take place in August and are signed off later in the year.	This is an ongoing action and reviewed annually.	Bill LoSasso; Jonathan Meares; Charlotte Williams	02-Nov-2023	31-Mar-2024
ENV-NE-HH 006b	Relevant officers participate in Departmental Health and Safety meetings. Hold regular Divisional Health and Safety meetings. Keep staff informed, consulted and updated on H&S matters.	Departmental and Divisional Health & Safety meetings have recently been reinstated and will be held regularly. Ongoing action.	Bill LoSasso; Jonathan Meares; Charlotte Williams	02-Nov-2023	31-Mar-2024
ENV-NE-HH 006c	Manage the ponds and lido to reduce the likelihood of unauthorised access and drowning.	Front line staff continue to patrol non-lifeguarded ponds, particularly during extreme weather conditions. Stewards are available during operating hours at the ponds and the Lido to promote customer safety. Casual staff are used to bolster the full-time workforce and FTC staff are employed during the busy summer period.	Paul Maskell; Charlotte Williams	02-Nov-2023	31-Mar-2024

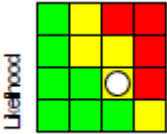
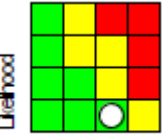

		The non-lifeguarded facilities are heavily signed; this is done prior to the beginning of the summer season, emphasising that people should not be swimming in these ponds. We also have regular patrols by both Constabulary and Heath Rangers to monitor and to help with compliance.			
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Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date/Risk Approach	Current Risk score change indicator
ENV-NE-HH 009 Supervised water facilities 10-Aug-2015 Bill LoSasso; Paul Maskell	<p>Cause: Improper use of water bodies: members of the public swimming in unauthorised areas; swimming outside of designated zones/times; fail to pay attention to acclimatisation requirements. Insufficient signage; poor maintenance of banks.</p> <p>Event: Death or serious injury of member of public, contractor or staff in ponds. Unable to effect safe rescue of swimmer/person in pond.</p> <p>Effect: Possible legal challenge. Emotional impact on staff. Reputational risk. Financial penalty</p>	 <p>Likelihood</p> <p>Impact</p>	8	<p>The current risk score remains Amber 8 (likely / serious) due to the increased popularity of the facilities.</p> <p>Measures are in place to ensure the health and safety of staff and visitors, but pressure due to high attendance means the likelihood of the risk occurring must remain at the same level.</p> <p>This risk is partly mitigated by the continuation of the booking system which controls the number of people who are admitted during the busiest periods.</p> <p>02 Nov 2023</p>	 <p>Likelihood</p> <p>Impact</p>	6	31-Mar-2024	 Constant
							Reduce	

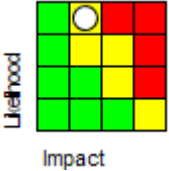
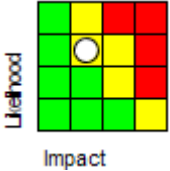

Action no	Action description	Latest Note	Action owner	Latest Note Date	Due Date
ENV-NE-HH 009a	Training for lifeguards and operational / maintenance staff to ensure the safety of water bodies and swimmers.	Ongoing training needs and requirements are identified in staff performance reviews and 1:1 meetings throughout the year.	Paul Maskell	02-Nov-2023	31-Mar-2024
ENV-NE-HH 009b	Appropriate signage at ponds. Rangers check signage weekly. They also check gates are locked and life rings are in place.	This is actively monitored. Signage, specifically at water bodies, is checked by the Ranger Team as part of their weekly patrols and defects are reported for repair or replacement.	Paul Maskell	02-Nov-2023	31-Mar-2024
ENV-NE-HH 009c	Safety equipment accessible at ponds. Weekly checks by lifeguards. Monthly safety equipment checks by Rangers.	This is actively monitored. Safety equipment is checked weekly by lifeguards and monthly by Rangers as part of their patrols. Defects are reported for repair or replacement.	Paul Maskell	02-Nov-2023	31-Mar-2024

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date/Risk Approach	Current Risk score change indicator
ENV-NE-HH 010 Maintenance of water bodies 25-Jun-2022 Bill LoSasso; Jonathan Meares	Cause: Lack of maintenance of established water bodies across the sub-division. Event: Water bodies are not maintained to an acceptable and safe standard. Effect: Decrease in the quality of maintenance of the water bodies. Ponds are dynamic landscape features which require management in order to be conserved into the future: failing to maintain water bodies may result in a decrease in ecological and habitat improvements.	 Likelihood Impact	8	The ponds and wetlands on Hampstead Heath provide a core component to the Heath's overall ecological value in terms of habitat diversity, and consequently species diversity. The 'Ponds and Wetlands Plan' makes a series of recommendations for future management which are implemented as appropriate. Officers are working on installing new aeration equipment by Spring 2024. 02 Nov 2023	 Likelihood Impact	6	31-Jul-2024	 Constant
							Reduce	

Action no	Action description	Latest Note	Action owner	Latest Note Date	Due Date
ENV-NE-HH 010a	Implement the recommendations in the Ponds and Wetlands Plan as appropriate.	The Ponds and Wetlands Plan makes a series of recommendations for future management. Officers, in consultation with stakeholders, will discuss and, where appropriate, implement recommendations.	Jonathan Meares	02-Nov-2023	31-Mar-2024
ENV-NE-HH 010b	Install aeration equipment	Officers are working on installing new aeration equipment by Spring 2024.		02-Nov-2023	30-Jul-2024

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date/Risk Approach	Current Risk score change indicator
ENV-NE-HH 011 Recruitment and retention of staff 25-Jun-2022 Bill LoSasso; Jonathan Meares	Cause: Lack of appropriately skilled and capable staff retained to deliver ongoing management and maintenance of the spaces. Event: Division is unable to maintain the spaces to an acceptable standard. Effect: Environment Department sees an increase in untrained, unqualified staff. Decrease in competent and skilled staff to deliver the management and maintenance of the spaces. Increased number of complaints regarding the quality of the space. Reputational damage.	 Likelihood Impact	8	The current risk score remains as Amber 8 as the new structure has been confirmed and recruitment is underway. We aim to reduce this risk further once all vacancies are recruited to and the new structure is embedded. 02 Nov 2023	 Likelihood Impact	4	30-Sep-2024	 Constant
							Reduce	

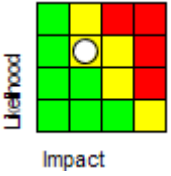
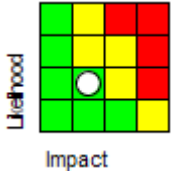

Action no	Action description	Latest Note	Action owner	Latest Note Date	Due Date
ENV-NE-HH 011b	Recruit to vacant posts.	Recruitment to vacant posts across the NLOS is underway.	Bill LoSasso; Jonathan Meares; Charlotte Williams	02-Nov-2023	31-Mar-2024
ENV-NE-HH 011c	Embed new operational structure.	Support and training will be provided for existing and new staff to enable the creation of strong, supportive teams with consistent management support and good development opportunities.	Bill LoSasso; Jonathan Meares; Charlotte Williams	02-Nov-2023	30-Sep-2024

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date/Risk Approach	Current Risk score change indicator
ENV-NE-HH 013 Tree failure 01-Feb-2023 Bill LoSasso; Jonathan Meares	<p>Cause: Large numbers of older, more vulnerable trees across Hampstead Heath and Golders Hill Park, which require regular inspection and works to prevent failure. Extreme weather conditions, particularly high winds, heavy/prolonged rain and snow, and hot, dry conditions exacerbate the risk.</p> <p>Event: More frequent tree failures. Greater risk during high winds, particularly when accompanied by heavy rainfall, and when trees are in leaf. Additional risk of summer branch drop in hot, dry conditions.</p> <p>Effect: Public safety - people (serious injury/death) and property; loss of trees; loss of habitat; insurance claims; reputational damage.</p>		<p>8</p>	<p>Robust tree management systems are in place to address this risk. These include regular inspections of trees to identify any which are more likely to fail due to structural or health issues. Works are prioritised to ensure the most urgent issues are addressed quickly.</p> <p>The Extreme Weather Protocol contains criteria for closing relevant parts of the Heath or Golders Hill Park in extreme weather conditions.</p> <p>Discussions with neighbouring local authorities and relevant parties are being undertaken to determine whether closure of roads adjacent to the sites during severe storms is feasible.</p> <p>02 Nov 2023</p>		<p>6</p>	<p>31-Mar-2024</p>	 Constant
							Reduce	Constant

Action no	Action description	Latest Note			Action owner	Latest Note Date	Due Date
ENV-NE-HH 013a	Continue to comply with established tree management systems.	<p>A tree management system is in place which includes regular inspections. Trees with issues/features that require action are identified and works are prescribed based in order of priority (high, medium and low) with all urgent works undertaken straight away.</p> <p>A tree failure database is maintained to record significant tree failures at Hampstead Heath and Golders Hill Park. The database is reviewed throughout the year by Tree Management Group which meets quarterly.</p>			David Humphries; Jonathan Meares	02-Nov-2023	31-Mar-2024

Appendix 1

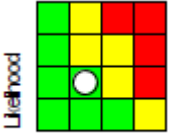
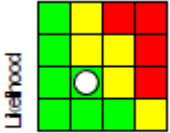
ENV-NE-HH 013b	Continue to enforce Extreme Weather Protocol and site closures as appropriate (see also ENV-NE-HH 004: Climate and Weather)	An Extreme Weather Policy is in place which requires relevant sites/parts of sites to be closed during extreme weather events, such as high winds, lightning/storms or flooding. The Protocol is being reviewed to determine whether the criteria for closure are still appropriate	David Humphries; Jonathan Meares	02-Nov-2023	31-Mar-2024
ENV-NE-HH 013c	Annual tree management audit carried out by external consultant.	An annual review of systems and inspections is undertaken by an independent external consultant	David Humphries; Jonathan Meares	02-Nov-2023	31-Mar-2024
ENV-NE-HH 013d	Review Divisional Tree Safety Policy	The Natural Environment Division's Tree Safety Policy is being reviewed in liaison with colleagues across the Division to ensure it is fit for purpose and updated as necessary.	David Humphries; Jonathan Meares	02-Nov-2023	31-Mar-2024
ENV-NE-HH 013e	Liaise with local authorities regarding possibility of road closures during severe storms.	We have made initial enquiries with neighbouring boroughs regarding the possibility of closing roads adjacent to our sites during extreme storms. This a complicated issue, especially as we are not usually able to give advance notice, financial penalties may be involved and other parties and agencies (e.g. GLA/TfL) would need to be consulted.	Bill LoSasso; Jonathan Meares	02-Nov-2023	31-Dec-2024

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date/Risk Approach	Current Risk score change indicator
ENV-NE-HH 005 Plant and Tree Disease	<p>Cause: Inadequate biosecurity, buying of infected trees, plants or animals, spread of windblown OPM (oak processionary moth) from adjacent sites.</p> <p>Event: Tree disease including Massaria, Ash Dieback, Oak Processionary Moth (OPM). Sites become infected by animal, plant or tree diseases.</p> <p>Effect: Service capability disrupted; public access to sites restricted; tree decline; reputational damage; substantial cost of removal of OPM; risk to human health from OPM.</p>		<p>6</p>	<p>Environmental factors, specifically drought and hotter summers will increase vulnerability of trees to pests and diseases. However, we aim to reduce the risk to a score of 4 (serious/unlikely) through effective monitoring and actions.</p> <p>The threat of OPM across the North London Division is reducing but we continue with the Forestry Commission led management on a targeted caterpillar spray in specific areas and nest removal in others.</p> <p>Staff continue to manage Massaria and Horse chestnut bleeding canker.</p> <p>The Tree Team works with the Forestry Commission in conjunction with the London Tree Officers Association on an annual inspection program looking at 53 plots around London for the presence of Canker Stain of Plane (<i>Ceratocystis platani</i>) and <i>Xylela fastidiosa</i>.</p> <p>Staff continue to be vigilant and inspect for all the other tree pest and diseases on the list. We have Chalara dieback of ash at NLOS which currently is not a major concern. The Division has a Severe Weather Protocol which requires staff to actively review tree canopies for storm damage. Sites may be closed in high winds to reduce incidents with</p>		<p>4</p>	<p>31-Oct-2024</p>	

Appendix 1

10-Aug-2015 Bill LoSasso; Jonathan Meares				tree damage (which may be associated with pests/disease). 02 Nov 2023			Reduce	Constant
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Action no	Action description	Latest Note	Action owner	Latest Note Date	Due Date
ENV-NE-HH 005a	Use appropriate tree and plant procurement methods.	Tree provenance is considered. Planting stock is sourced and used in accordance with best practice guidance. This is an ongoing action.	Jonathan Meares	02-Nov-2023	31-Mar-2024
ENV-NE-HH 005b	Identification and treatment of Oak Processionary Moth.	The threat of OPM across the North London Division is reducing, but we continue with the Forestry Commission led management on a targeted caterpillar spray in specific areas and nest removal in others. We are also looking at alternative, nature-based, management strategies.	Jonathan Meares	02-Nov-2023	31-Mar-2024

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date/Risk Approach	Current Risk score change indicator
<p>ENV-NE-HH 008 Local Planning Issues</p> <p>23-Jun-2016 Bill LoSasso; Jonathan Meares</p>	<p>Cause: Planning Authorities obligation to meeting housing demand. Fail to monitor and challenge planning applications. Lack of resource to employ specialist support or carry out monitoring/research. Lack of partnership working with relevant Planning Authorities.</p> <p>Event: Large houses, buildings or other developments on land affecting Hampstead Heath.</p> <p>Effect: Potential increase in visitor numbers and recreational pressure. Increased air, light and noise pollution and consequent potential decline in biodiversity and tranquillity. Further increases in traffic volumes on local road network. Ground compaction and resulting associated effects on tree and plant health. Wear and tear to sports pitches. Lack of budget to facilitate repairs.</p>	 <p>Likelihood</p> <p>Impact</p>	<p>4</p>	<p>The current and target risk scores remain Green 4 (unlikely/serious). This is because our ongoing actions, including collaboration with local stakeholder groups in opposition to potentially damaging developments, have been effective in reducing the risk to this level. We accept the risk at a score of 4 as we are unable to reduce it any further at the present time.</p> <p>We continue to liaise with partners and stakeholders regarding planning applications which may impact upon Hampstead Heath and the wider Division.</p> <p>Southern borders of Hampstead Heath may see significant development and there is public concern about the impact of this. City Corporation Officers are in discussion with developers, considering mitigating actions to reduce the impact of the development on the green space.</p> <p>02 Nov 2023</p>	 <p>Likelihood</p> <p>Impact</p>	<p>4</p>	<p>Accept</p>	<p>Constant</p>

Action no	Action description	Latest Note	Action owner	Latest Note Date	Due Date
ENV-NE-HH 008a	Maintain a close partnership with Planning Authorities. Assistant Director and Officers are in contact with neighbouring local authorities in regard to planning issues which may impact Hampstead Heath. Work collaboratively with local community and civic societies.	Ongoing, division make representations as necessary.	Jonathan Meares	02-Nov-2023	31-Mar-2024
ENV-NE-HH 008b	Respond to consultation on the local plans to help influence the content of the documents.	Ongoing. We respond to planning issues as necessary. Stakeholders, e.g. Consultative Committee and Hampstead Heath, Highgate Wood and Queen's Park Committee, are updated when necessary.	Jonathan Meares	02-Nov-2023	31-Mar-2024
ENV-NE-HH 008c	The North London division monitors planning activity in order to ensure it does not impact the open spaces.	Ongoing. We respond to planning issues as necessary. Relevant planning applications are monitored. Stakeholders, e.g. Consultative Committee and Hampstead Heath, Highgate Wood and Queen's Park Committee, are updated when necessary.	Jonathan Meares	02-Nov-2023	31-Mar-2024