

Hampstead Heath

New risk: reported in detail by exception

Generated on: 18 January 2024



Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date/Risk Approach	Current Risk score change indicator
ENV-NE-HH 014 Impacts of anti-social behaviour on staff and site 16-Jan-2024 Bill LoSasso	<p>Cause: Anti-social behaviour of members of the public.</p> <p>Event: Anti-social, irresponsible, or unsafe behaviour; abuse of staff; fly-tipping; litter; dog fouling; dog attacks; vandalism; abandoned/burnt out vehicles; traveller incursions.</p> <p>Impact: Safety of staff and visitors; damage to sites; reputational damage; disruption to operations; cost of repair and increased insurance premiums; loss of staff time.</p>	<p>Liethood</p> <p>Impact</p>	16	<p>A departmental approach is being developed to tackle abuse of staff, including rapid reporting.</p> <p>Locally, officers encourage responsible behaviour and put preventative measures in place where possible. Collaboration with the police and other enforcement agencies to minimise incidents is ongoing.</p> <p>18 Jan 2024</p>	<p>Liethood</p> <p>Impact</p>	8	31-Dec-2024	Constant
							Reduce	

Action no	Action description	Latest Note	Action owner	Latest Note Date	Due Date
ENV-NE-HH 014a	Develop Departmental 'Abuse of Staff Policy'.	An Environment Department reporting system is being trialled, following which a decision will be taken as to a permanent arrangement and departmental policy.	Bill LoSasso	18-Jan-2024	30-Jun-2024

Appendix 1a

ENV-NE-HH 014b	Provide training for staff on conflict management.	First-time or refresher training for staff on conflict management will be organised as part of a departmental arrangement.	Bill LoSasso	18-Jan- 2024	31-Dec- 2024
ENV-NE-HH 014c	Build enforcement partnerships.	This is ongoing with relevant local agencies and partners.	Bill LoSasso	18-Jan- 2024	31-Dec- 2024
ENV-NE-HH 014d	Educate visitors to use the Heath responsibly.	The use of social media messaging, press releases, signage and face to face engagement with members of the public to encourage responsible behaviours is ongoing as appropriate.	Bill LoSasso	18-Jan- 2024	31-Dec- 2024