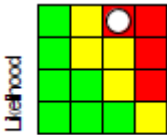
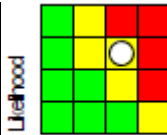



## Natural Environment Cross-divisional Risks

### New risk: reported in detail by exception

Generated on: 18 January 2024



Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date/Risk Approach	Current Risk score change indicator
ENV-NE 015 Impacts of anti-social behaviour on staff and sites  02-Jan-2024 Emily Brennan	<b>Cause:</b> Anti-social behaviour of members of the public. <b>Event:</b> Anti-social, irresponsible or unsafe behaviour; abuse of staff; fly-tipping; litter; dog fouling; dog attacks; vandalism; abandoned/burnt out vehicles; traveller incursions. <b>Impact:</b> Safety of staff and visitors; damage to sites; reputational damage; disruption to operations; cost of repair and increased insurance premiums; loss of staff time.	 L1/elfhood Impact	16	We are developing a departmental approach to tackling abuse of staff; encouraging responsible behaviour and rapid reporting; putting preventative measures in place; collaborating with police and other enforcement agencies to minimise incidents.  <b>02 Jan 2024</b>	 L1/elfhood Impact	12	31-Dec-2024	
							Reduce	

Action no	Action description	Latest Note	Action owner	Latest Note Date	Due Date
ENV-NE 015a	Departmental 'Abuse of Staff Policy'.	An Environment Department reporting system is being trialled, following which a decision will be taken as to a permanent arrangement and departmental policy.	Emily Brennan	12-Jan-2024	30-Jun-2024
ENV-NE 015b	Training for staff on conflict management.	First-time or refresher training for staff on conflict management will be organised as part of a departmental arrangement.	Emily Brennan	12-Jan-2024	31-Dec-2024

## Appendix 1a

ENV-NE 015c	Build enforcement partnerships.	This is ongoing at each site with relevant local agencies and partners.	Emily Brennan	12-Jan-2024	31-Dec-2024
ENV-NE 015d	Educate visitors to use the sites responsibly.	The use of social media messaging, press releases, signage and face to face engagement with members of the public to encourage responsible behaviours is ongoing at each site as appropriate.	Emily Brennan	12-Jan-2024	31-Dec-2024