

Committee(s): Professional Standards and Integrity Committee	Dated: 27 February 2024
Subject: Q3 Action Fraud Complaints and dissatisfaction	Public
Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?	1- People are safe and feel safe
Does this proposal require extra revenue and/or capital spending?	N/A
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of: Commissioner of Police Pol 33-24	For Information
Report author: D/Supt Carly Humphreys, PSD; PC Ann Roberts, PSD	

Summary

At your last Committee in November 2023, there was some discussion about whether this report should be submitted to the Economic and Cyber Crime Committee or remain a report to be tabled at this Committee.

Since then the Chair of PAB, via Charles Smart, PA Team, has confirmed that this report should remain an item at this Committee.

Action Fraud complaint data for Quarter 3 2023- 24 is attached for information. A summary is provided in the attached.

Appendix 1- is the IOPC Information Bulletin in relation to Action Fraud Complaints for Q3.

Recommendation(s)

Members are asked to note the report.