


Business Plan 2023/24

Key performance information

Period 2: 1 August 2023 - 30 November 2023


Public Protection

 **277**
food hygiene inspections conducted
(2023/24 - Period 2)

 **9**
Number of
prosecutions/legal action in relation to
unlicensed street trading.
(2023/24 - Period 2)

 **822**
Trading Standards complaints &
service requests received
(2023/24 - Period 2)

Food Hygiene Rating Scheme: profile of food businesses

	Require improvement (0-2 rating)	Broadly compliant (3-5 rating)
	42 (3%)	1521 (94%)
2023/24 Period 2		

 **301**
noise complaints investigated
(2023/24 - Period 2)

7% Burials Market Share (2023/24 - Period 2)		24% Cremations Market Share (2023/24 - Period 2)
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Port Health

Products of Animal Origin consignment checks

939
physical checks
(2023/24 - Period 2)

4340
documentary checks
(2023/24 - Period 2)




Products of Non Animal Origin consignment checks

1997
physical checks
(2023/24 - Period 2)

9586
documentary checks
(2023/24 - Period 2)

Animal Health

 **122**
Animal Health inspections
carried out
(2023/24 - Period 2)

 **4258**
consignments of animals through
Heathrow Animal Reception Centre
(2023/24 - Period 2)