

<b>Committee(s):</b> Economic and Cyber Crime Committee	<b>Dated:</b> 25 June 2024
<b>Subject:</b> Q4 Cyber Griffin update	<b>Public</b>
<b>Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?</b>	This is not a proposal but CoLP impact the following Corp Plan outcomes: Vibrant Thriving Destination- (Community Safety/ CT) Dynamic Economic Growth- (National Lead Force)
<b>Does this proposal require extra revenue and/or capital spending?</b>	<b>N/A</b>
<b>If so, how much?</b>	<b>N/A</b>
<b>What is the source of Funding?</b>	<b>N/A</b>
<b>Has this Funding Source been agreed with the Chamberlain's Department?</b>	<b>N/A</b>
<b>Report of:</b> Commissioner of Police Pol 63-24	<b>For Information</b>
<b>Report author:</b> Inspector Charlie Morrison, Cyber Griffin	

### SUMMARY

At the close of the financial year 23/24 Cyber Griffin has achieved its targets and delivered to 50,000 since its inception in 2017. The quarter also saw the successful launch of Cyber Griffin's sixth core service, the Incident Response Hydra which has received universally positive feedback. Positively, the Cyber Capability Assessment, will soon be returning to Cyber Griffin's offering following training due to take place in Q1/2024. New challenging targets have been established for the financial year 24/25 to further test the programme's ability to extend its impact within the community.

Two further reports have been attached for the attention of members regarding the local establishment's current funding and a detailed design for national rollout.

### RECOMMENDATIONS

It is recommended that Members note the report.

### MAIN REPORT

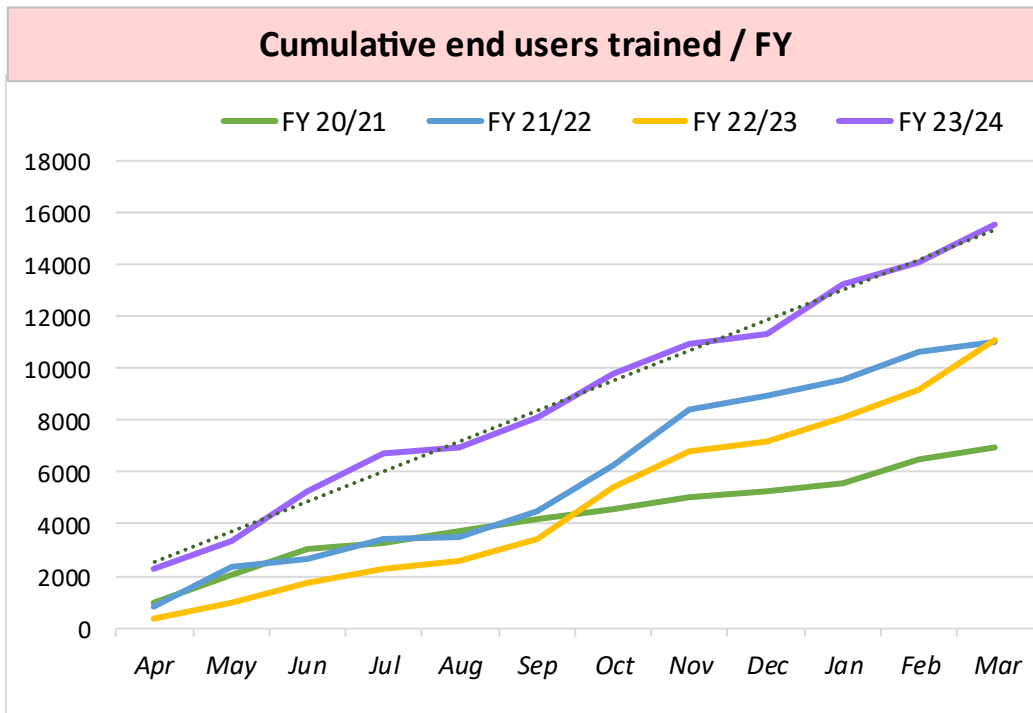
#### INTRODUCTION

1. This report gives a brief update on the current position of the Cyber Griffin programme. For details of all Cyber Griffin services please visit: [www.cybergriffin.police.uk](http://www.cybergriffin.police.uk)

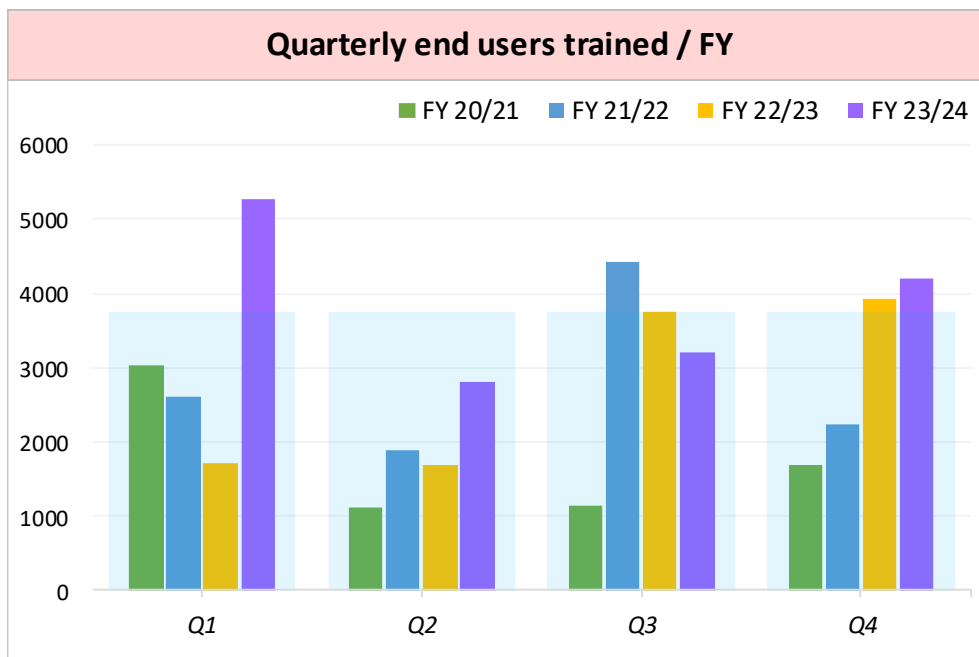
## CURRENT PERFORMANCE POSITION

- Cyber Griffin trained 4,205 end users in Q4. This was 12% above the quarter's target of 3,750 and in keeping with what is historically a strong period of performance within the financial year.

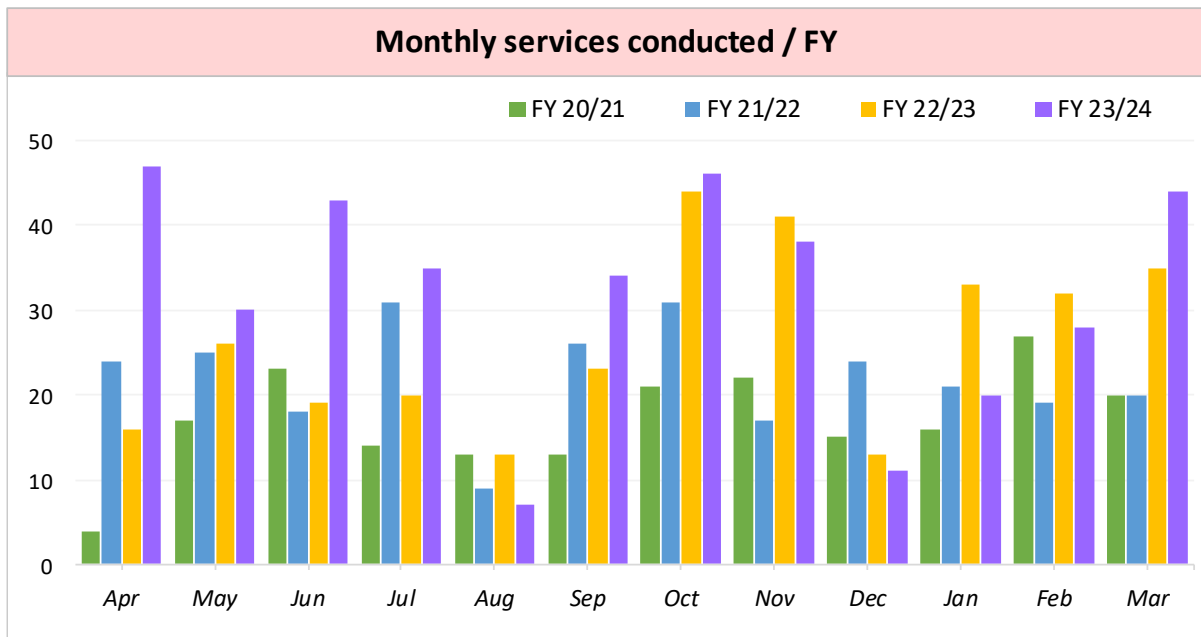
Graph showing Cyber Griffin's cumulative end users trained over four financial years.



Graphs showing Cyber Griffin's quarterly users trained compared over four financial years.



**Graph showing the number of Cyber Griffin services delivered over four financial years.**



3. Regarding locally set targets, in Q4, the programme trained 4,205 people (quarterly target of 3,750), conducted 92 services (quarterly target of 80) and partnered with 26 new client organisations (quarterly target of 44).
4. Regarding performance against national targets, Cyber Griffin continues to meet all nationally set key performance indicators (KPIs). Specifically, the programme has engaged with 100% of victims of cyber-dependent crime. Survey data also demonstrates that engagements create security behaviour changes in above 75 % of delegates. The same events have a satisfaction rate of considerably above 75%.
5. In summary, Cyber Griffin has had another very successful year and exceeded its targets. The programme achieved 103% of end users trained (15,512). This is a 40% increase on last year's final number (11,102). The programme achieved 120% of services conducted (384). This is a 22% increase on last year's final number (315). The programme achieved 105% of new client's partnered with (184) which was the same final number as the previous financial year.
6. On review of the year's performance, Cyber Griffin now receives a significant amount of work from return clients. It is forecasted that this trend will increase and will therefore, need to be balanced with the programme's commitment to engage with new businesses in our community. It is also acknowledged that Cyber Griffin has again exceeded its targets. Considering the success against the heightened targets this year, new more challenging targets have been set to stretch the programme; these are 18,000 end users trained, 400 services conducted, and 200 clients engaged with. It should be noted that these targets sit above anticipated forecasts. Work is being conducted over the coming

quarter to build a time-series model that will be able to forecast future performance with greater accuracy.

7. Cyber Griffin's financial situation is strong but requires review. The programme has confirmed both the Corporation Business Levy and NPCC Cyber Crime Programme funding until March 2025. Additional costs have been incurred due to the recent officer and staff pay rises, but existing budgets are sufficient to absorb this cost for the next financial year. A decision has been made that Cyber Griffin will be costed against the direct costing model. This means that Cyber Griffin is expected to remain in budget for the next financial year, though the funding envelope will need review for financial year 24/25.
8. In light of changes in the threat landscape, Cyber Griffin is now developing a new iteration of the Baseline Briefing, which will include a section focused on artificial intelligence (AI). Enough is known about this developing threat area to provide advice and guidance on defences to mitigate the new risks posed by AI. The release of the Baseline Briefing 5.0 is scheduled for the Q2 of this financial year.
9. Cyber Griffin successfully launched its latest services in January this year, the Incident Response Hydra. This work was the culmination of three years of academically supported research and alpha and beta testing with private organisations. The simulation has now be conducted with several organisations all of which returned outstanding feedback regarding both the quality of the exercise and actionable outcomes provided to them.
10. Training on the Cyber Capability Assessment which utilises the CDCAT® software has now been scheduled for all officers in Cyber Griffin. This is due to take place in Q1 of the next financial year and will enable the full relaunch of this service. Cyber Griffin already has assessments scheduled following this training. This will close a longstanding issue with this aspect of Cyber Griffin's offering.
11. Two further papers have been added to this report for the ECCC's attention. One details Cyber Griffin's current financial position alongside the impact of forecasted inflation costs in future years. The other, is a summary of the investigation into the possible national rollout of specific Cyber Griffin services.

## **CONCLUSION**

12. With the results from this quarter, the Cyber Griffin programme has reached the landmark of having trained 50,000. Everyone involved in this work is extremely proud of this achievement. Following the pervious financial year's performance, more challenging targets have been set for financial year 24/25. In addition to regular update two further reports have been submitted for the attention of members detailing Cyber Griffin's current financial position and a detailed design for the programme's national rollout.