spike

Reinventing The Modern Home & Workplace

spikeglobal.com

Technology that creates connected communities

Spike delivers industry-leading software that connects people and properties to create attractive, efficient and engaging places for living, working and playing. Working across residential and commercial sectors, our unique market insights help us consistently achieve industry-leading results that maximise **occupancy, revenue & profit**.

We create solutions for everyone to benefit from the spaces they are invested in.

Sectors we serve

Residential

Build to Rent (BTR)
Private Residential Sector (PRS)
Built to Sell
Housing Associations
Senior Living
Student Housing (PBSA)
Co-Living

Commercial

Multi occupancy
Single occupancy
Co-working

Everything in one place with everyone connected

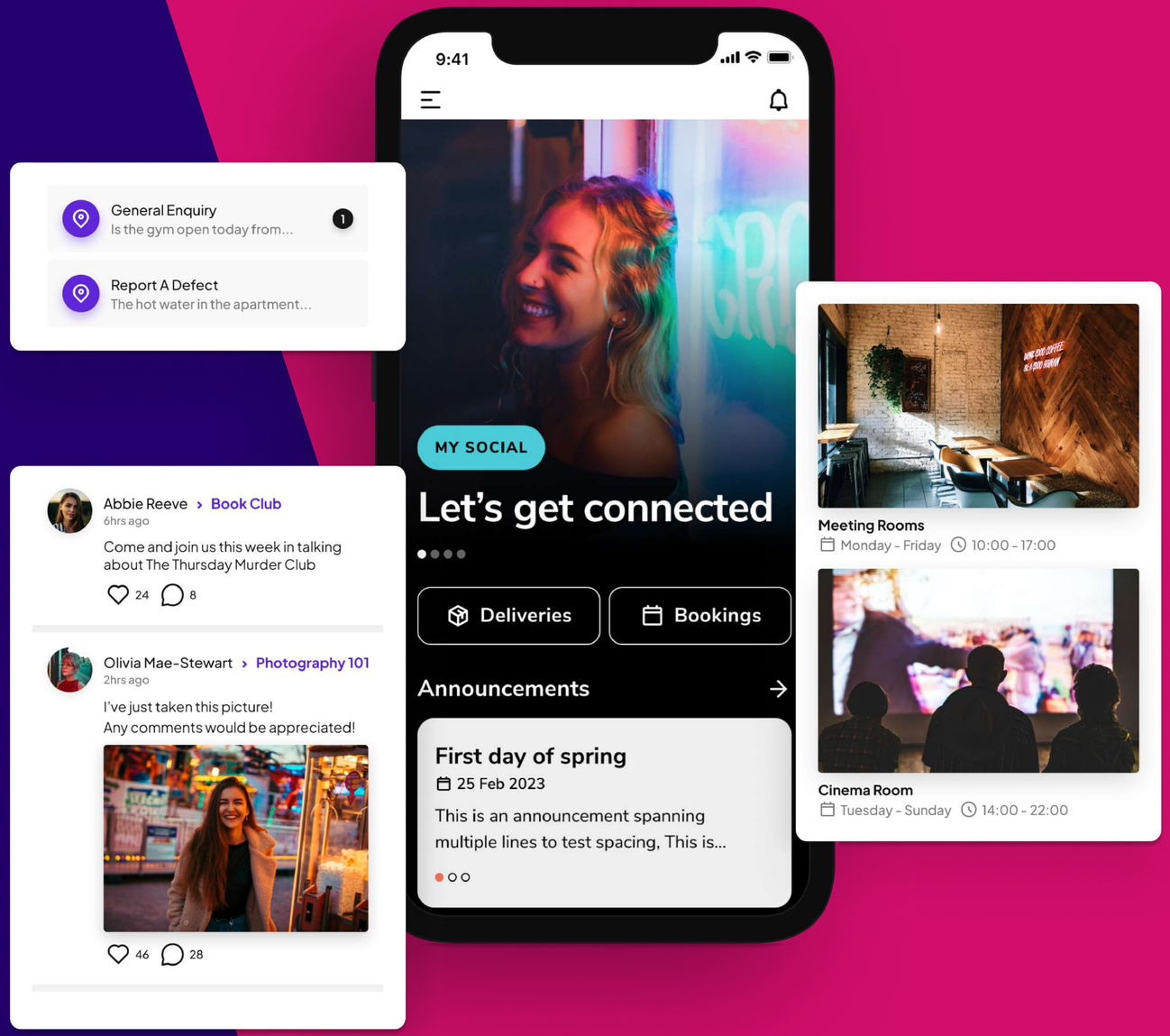
Spike Living helps you to build and manage thriving communities, where residents can form meaningful connections, stay engaged with up-to-date news and events, and even get involved with the wider local community by introducing them to local attractions and services.

Proven research shows that happy residents are more likely to stay longer and are less likely to leave 1-star reviews for issues that could have been solved easily.

spike

Resident Portal

spikeglobal.com



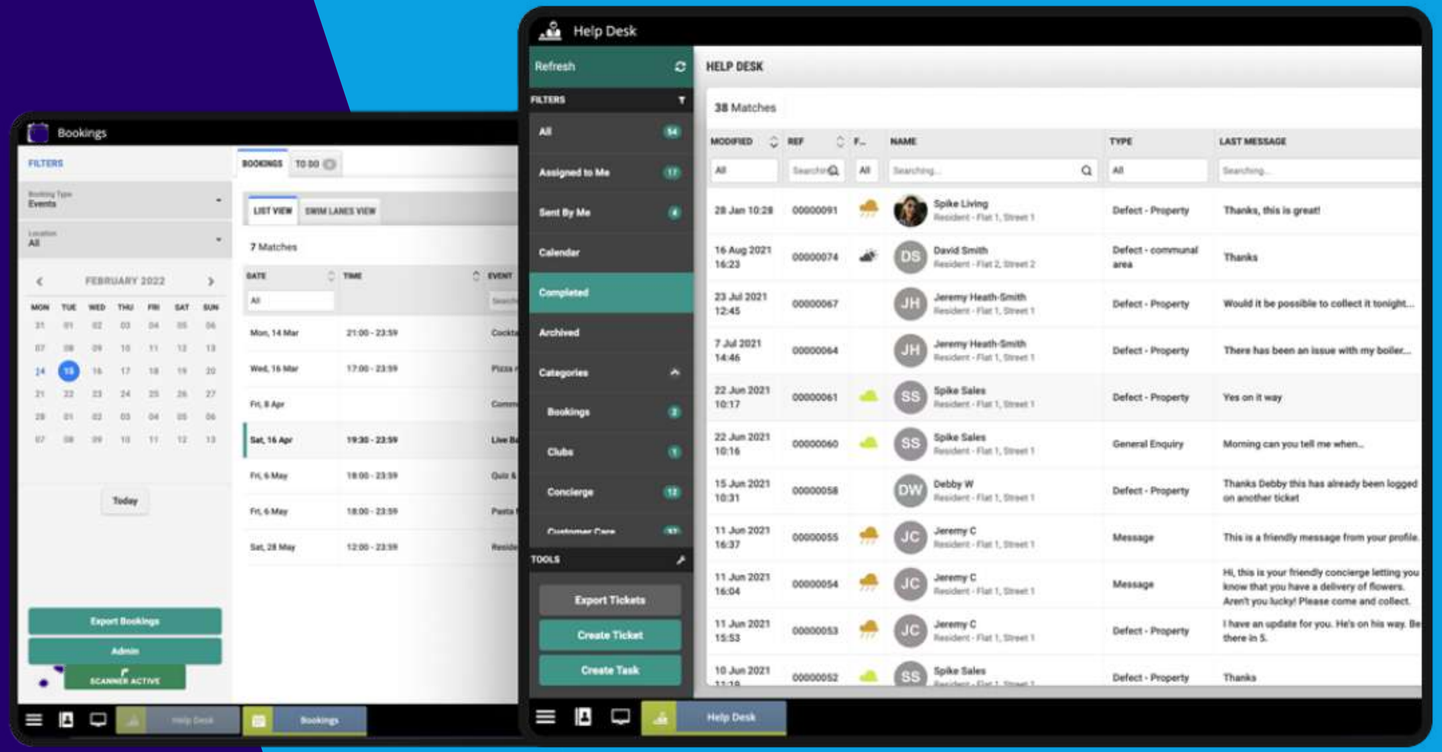
Connecting over 200,000 residents

Spike Living creates a thriving, welcoming community your residents will love, and has all the features and flexibility you need to delight your residents and empower your staff.

- Social clubs & forums
- Messaging & announcements
- Local community
- Defects & maintenance logging
- Parcel notifications
- Visitor notifications
- Travel Information
- Onsite events
- Digital amenity booking
- In-app service booking
- Smart access control
- Document management
- Secure payments
- Surveys

spike

Management Dashboard



spikeglobal.com

A comprehensive tool for staff

Spike's user-friendly management dashboard provides a comprehensive tool for staff to dramatically improve operational efficiencies and streamline communication with residents.

- Help desk
- Manage users
- Reporting
- System admin
- Parcel management
- Visitor management
- Manage amenities & events
- Messaging & communication
- Manage social
- Content management

Spike Living integrations

We understand the need to connect to third-party services and Spike already has a number seamless integrations with leading providers from **CRM systems, parcel lockers, maintenance management** to **payment gateways** and **finance & property management systems.**

Bespoke features and device integrations can be configured to suit your requirements. Please ask for more information.

Example clients

What our clients say

niche LIVING

David McGuinness, Managing Director, Niche Living

“The Spike Living portal plays a key role in our resident experience, providing a central place where residents can feel part of the community and manage their day-to-day life admin.”

MODA

Oscar Brooks, Director, Moda Living

“At Moda, community and wellbeing are our number one priorities. Our MyModa app keeps our residents connected with each other and the city.”

What our clients say

legacie

Colin Croxton, Managing Director, Legacie Management and Lettings

“By partnering with Spike we can connect residents with one another and improve their connection with the local area, creating a ‘buzzing’ community feeling. We see Spike Living portal as an integral part of our developments going forward.”

heaton group

John Heaton, Managing Director, The Heaton Group

“As well as allowing residents to communicate with our concierge and maintenance team, Spike is encouraging residents to meet up and socialise with each other.”

What our clients say

LIVINGWAY

Samantha Hay, CEO, Livingway

“Having explored many of the other tenant apps and communication tools on the market, we felt that there was nothing that provided the functionality and ease that Spike Living could.”

pocket

Lorna Evans, Head of Customer Experience, Pocket Living

“We try to foster a spirit of togetherness among our residents. The Spike Living software gives us another way of helping people to settle in.”

spike

Thank you for reading!

spikeglobal.com enquiries@spikeglobal.com spikeglobal