

# Operational Improvement Board

20 August 2024

HMICFRS Performance Review

Strategy, Planning & Service Improvement



A local service with a national role, trusted by our communities to deliver policing with professionalism, integrity and compassion

# HMICFRS Action Plan Strategic Review 2024



Since the inception of the Operational Improvement Board the force has made significant progress in delivering an improved governance process when concerned with HMICFRS workstreams.

The force has now reduced a significant historic backlog of HMICFRS recommendations closing over 200 and closing 28 historic action plans.

The strategy and planning team have reviewed the current active action plans and total recommendations – the latter are below 60. These plans can now be managed as part of BAU reporting.

The final aim will be for a minimal number of 15-25 open recommendations from January 2025 (assuming no additional national inspections are published during this period). This will allow the force to deliver an excellent response to the outcomes of the PEEL 2025 report.



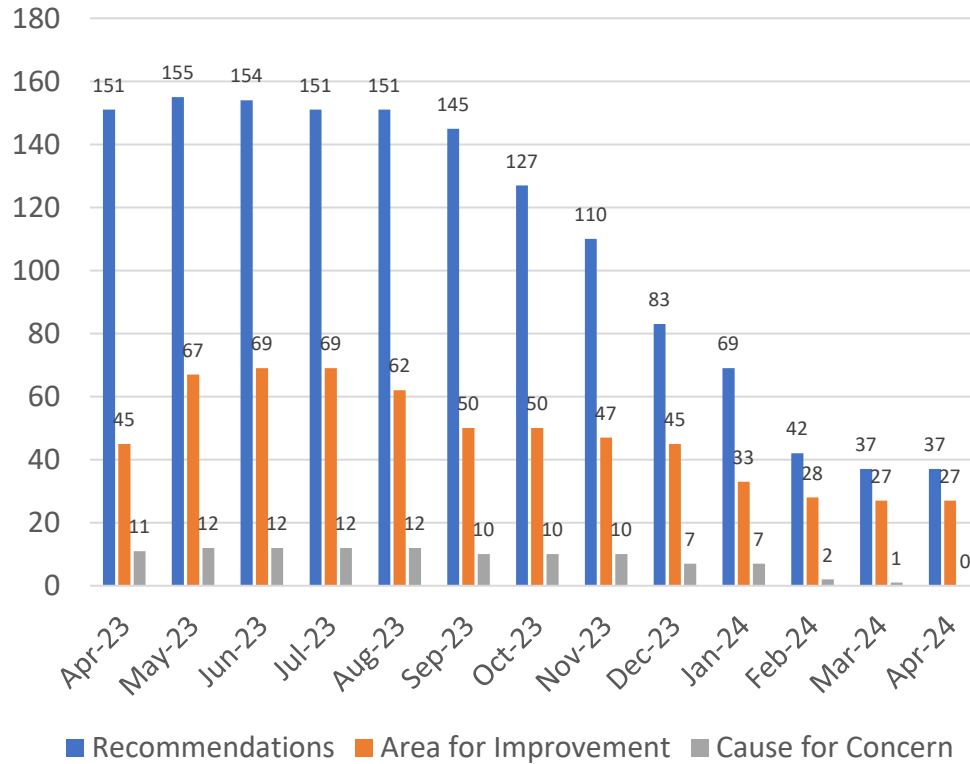
# Actions overview

Total number of OPEN actions:  
**63**

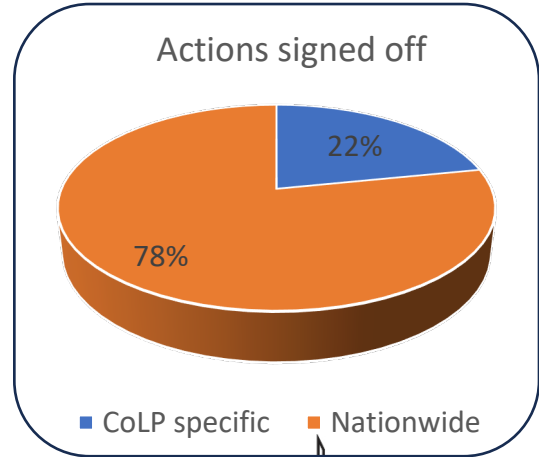
Total number of closed actions:  
(since April '23)  
**197**

Total number of closed action plans:  
(since April '23)  
**27**

### Quarterly Update – Action Type



Cause of concern reduction  
**18**  
↓  
**0**



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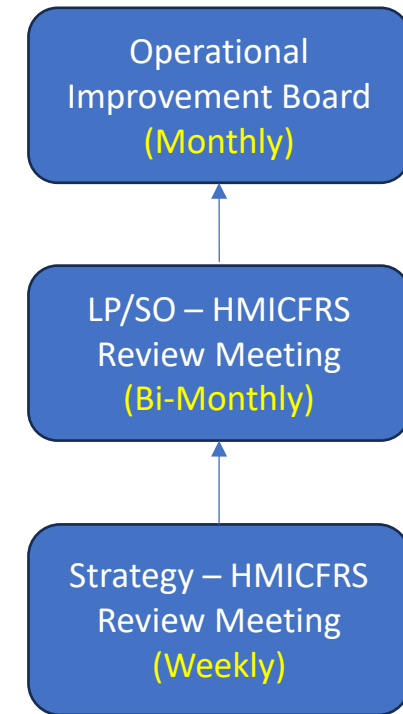
It is proposed that future reporting of recommendations to OIB will be reported by thematic area. This will allow the board to deliver a strategic response to themes that reported across both local policing and specialist operations.

Tactical management of recommendations will be reported at the LP/SO HMICFRS board, which sits monthly.

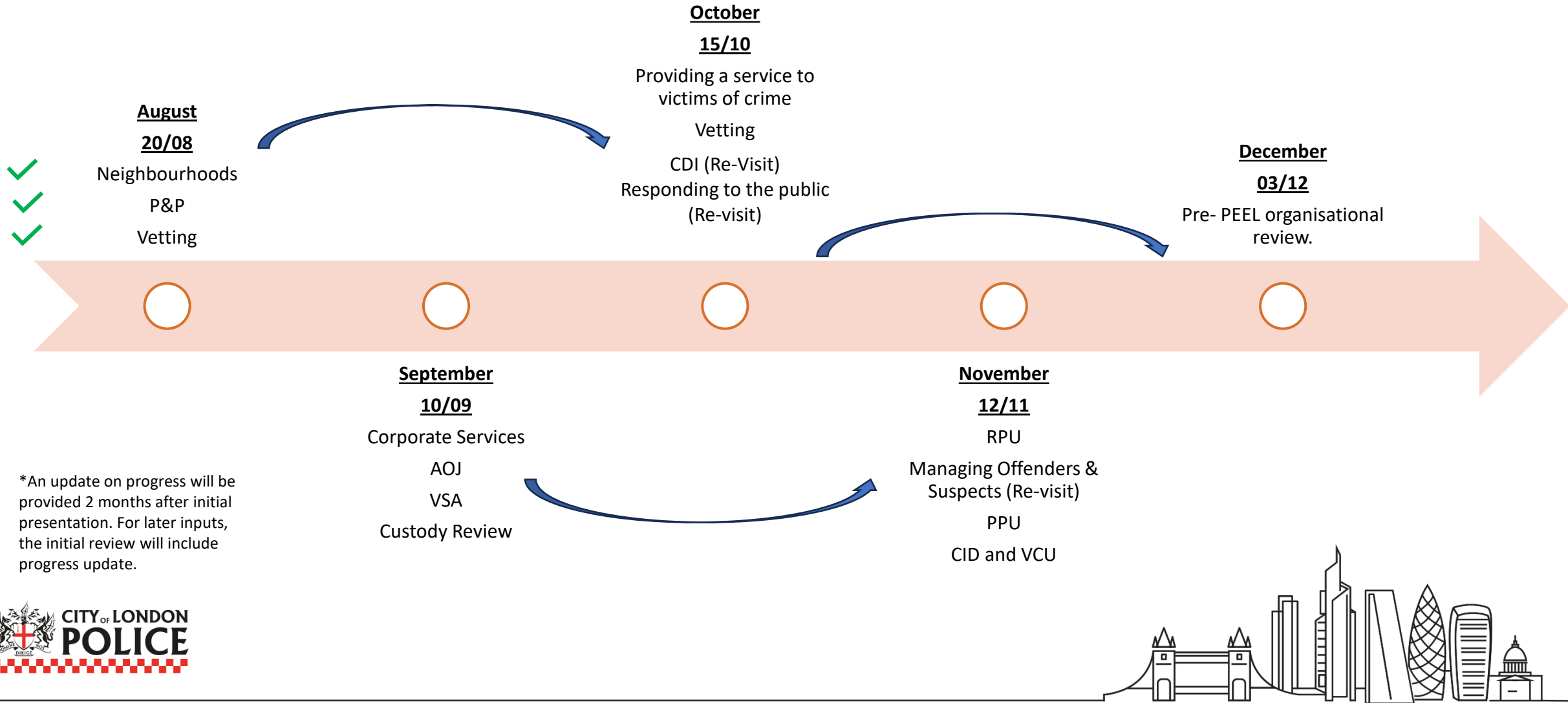
This will also have the added benefit of the reality testing function of the continuous improvement team to focus on thematic improvement areas across the force.

The strategy team will maintain a weekly review meeting where all recommendations and plans are reviewed in detail alongside reality testing.

## HMICFRS Action Plan Governance



# Proposed OIB Reality testing/thematic update- August 2024



# HMICFRS Inspection Timeline 24/25

