

City of London Corporation Committee Report

Committee(s): Professional Standards and Integrity Committee	Dated: 25/11/2024
Subject: Summary of Action Fraud public complaints data– Q2 2024/25	Non-Public report: For Information
This proposal: <ul style="list-style-type: none"> • provides statutory duties 	Public trust and confidence
Does this proposal require extra revenue and/or capital spending?	No
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain’s Department?	N/A
Report of:	Assistant Commissioner Betts
Report author:	Detective Superintendent Carly Humphreys

Summary

This is quarterly report produced by the Professional Standards Department to provide members with an overview regarding Action Fraud complaints.

During Quarter 2, Action Fraud recorded 137,259 reports on the National Fraud Database (91,331 crime reports and 45,928 Information reports). The complaint figures (total) represent 0.08% of the total number of Action Fraud reports recorded in Q2.

A total of 105 cases were logged in Q2 2024/25 which is an overall increase of 12 cases from Q1 2024/25 (13%). Within these cases there were 108 allegations recorded in Q2 2024/25. This is an increase of 14 allegations from Q1 2024/25 (15%).

The majority of these allegations (81/108) relate to 'Police action following contact', these generally refer to the investigative expectations held by those reporting a fraud.

Recommendation(s)

Members are asked to:

Note the report.

Appendices

- Appendix 1 – Summary of Action Fraud public complaints data– Q2 2024/25

Carly Humphreys

Detective Superintendent Carly Humphreys
Head of Professional Standards

T: 07523 946343

E: carly.humphreys@cityoflondon.police.uk