

Progress against Key Performance Indicators 1 April 2024 – 30 September 2024

Performance Measure	Performance 2023/24	Target 2024/25	Performance Mid-Year Result 2024/25
Adopt the City Plan – Submission to Secretary of State	N/A	Aug/Sept 2024	Achieved: 29 August 2024
Parking Service - Respond to 95% of PCN correspondence within 15 working days	18 working days	15 working days	10 working days
Parking Service - Car Park – EV Charging Utilisation	10%	12%	5.36%*1
Parking Service - Parking contract management – adherence across all five contracts	N/A (new KPI)	95%	100%
Building Control Full plans assessed (or extension of time agreed) within 5 weeks	100%	95%	96%
Climate Action Plan - Number of pilot projects completed (CS&GP).	4 projects	4-7 Projects	3 projects
Climate Action Plan - Number of resilience measures incorporated (CS&GP).	5 measures	6-8 measures	5 measures
Climate Action Strategy - Number of upskilling sessions run (MCRP).	100 hours	4-6 sessions	12 sessions
Climate Action Strategy - Number of projects completed (sqMP)	N/A (new KPI)	7 Projects	1 project completed. (6 in progress)
Climate Action Strategy - Number of engagement sessions with Square Mile stakeholders (sqMP).	N/A (new KPI)	10 sessions	7 sessions
*1 12% Target has not been met at mid-year due to there being no further uptake on usage			

Appendix 3

Performance Measure	Performance 2023/24	Target 2024/25	Performance Mid-Year Result 2024/25
Development Management - Planning Performance Agreement Income	£1.6m	£1.7m	Measured annually
Development Management - Square metres of office floorspace in the City	9.38m sqm	100,000 sqm	Measured annually
Development Management - Cultural and community floorspace secured	1 scheme	10,000 sqm	Measured annually
Transport Strategy - Number of people killed and seriously injured (KSI) on our streets, baseline 54 in 2017	42 (2023 calendar year)	16 (max) by 2030 0 by 2044	Measured annually (calendar year)
Transport Strategy - Number of kilometres of pedestrian priority streets, baseline 25km (25%) in 2017.	27.8km / (28%)	35km / (35%) by 2030 55km / (55%) by 2044	Measured annually
Transport Strategy - Reduction in all-day motor vehicle traffic volumes, baseline 185K in 2017.	n/a	139k / (-25%) by 2030 93k / (-50%) by 2044	Measured annually
Highways Management - Street lighting energy usage (kWh).	1.85m kWh	1.8m kWh	Measured annually
Highways Management - % of insurance claims awarded.	5%	=<5%	Measured annually
Highways Management - of carriageway in need of repair.	12%	=<10%	Measured annually