

<b>Committee(s):</b> Planning and transportation committee – For Information	<b>Dated:</b> 21 January 2025
<b>Subject:</b> Monthly Public Lift & Escalator Report - October 2024	<b>Public</b>
<b>Which outcomes in the City Corporation’s Corporate Plan does this proposal aim to impact directly?</b>	Shape outstanding Environments – Our spaces are secure, resilient, and well-maintained
<b>Does this proposal require extra revenue and/or capital spending?</b>	<b>N</b>
<b>If so, how much?</b>	<b>n/a</b>
<b>What is the source of Funding?</b>	<b>n/a</b>
<b>Has this Funding Source been agreed with the Chamberlain’s Department?</b>	
<b>Report of:</b> City Surveyor	<b>For Information</b>
<b>Report author:</b> Matt Baker – Head of Facilities Management	

### Summary

This report outlines the availability and performance of publicly accessible lifts and escalators monitored and maintained by City Surveyor’s, in the reporting period 1 October 2024 to 31 December 2024.

In this reporting period, publicly accessible lifts and escalators were available for **94%** of the time.

### Main Report

1. There are 16 public lifts/escalators in the City of London portfolio, which are monitored and maintained by City Surveyor’s. A location map is provided as an annex to this document. Table 1.0 provides a breakdown of availability during the reporting period of 1 October 2024 to 31 December 2024.

**Table 1.0**

<b>Asset Reference</b>	<b>Name</b>	<b>Quarterly</b>
SC6458959	London Wall Up Escalator	100%
SC6458958	London Wall Down Escalator	100%
SC6462771	Blackfriars Bridge	100%
SC6458963	Tower Place Scenic Lift	100%
CL24	Duchess Walk Public Lift	100%
SC6458970	Wood Street Public Lift	99%
SC6459244	Glass South Tower	99%
SC6459146	Speed House Glass/Public Lift	99%
SC6458964	London Wall East	98%
SC6458966	Atlantic House	97%
SC6458962	Tower Place Public Lift	96%
SC6458965	London Wall West	92%
SC6462850	33 King William Street	91%
SC6458967	Little Britain	89%
SC6458969	Pilgrim Street Lift	81%
SC6458968	Moor House	67%

2. Moor House. This lift could not be moved and was blocking access to the faulty lift controller and drive unit in November. Significant/In depth works were required to rectify which needed surveying and quoting. Works were completed in December and now back in service.
3. London Wall West. Downtime in December due to electrical fault out of hours. Rectification required specialist visit resulting in extended downtime. Back in service with no faults.
4. Little Britain/Pilgrim Street/33 King William Street. All sites experienced issues with faulty emergency phone sim cards in November, therefore lifts taken out of service due to safety reasons. Equipment manufacturer attended to investigate and found their network provider blocking the sim cards due to perceived low use. This issue has now been rectified with the network provider. All lifts back in service.
5. Table 3.0 categorises the causes of faults/outages in this quarterly reporting period. Please note that reported faults do not necessarily result in downtime.

**Table 3.0**

<b>Category</b>	<b>No of call outs</b>
External/Environmental factors	3
Equipment faults/failure	15
Planned Repairs	1
Resets following emergency button press or safety sensor activation	4
Damage/misuse/vandalism	2
Autodialler faults	3
<b>Total</b>	<b>28</b>

6. There are currently no projects being conducted on public lifts or escalators.