

Committee(s): Barbican Residential Committee Barbican Estate Residents Consultation Committee	Dated: 17 February 2025 3 February 2025
Subject: Transformation Board Report	Public
This proposal:	The report includes information on the progress of the Transformation Board following the Altair Report findings in 2022
If so, how much?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of: The Executive Director of Community & Children's Services	For Information
Report author: Daniel Sanders – Assistant Director – Barbican Estate	

Summary

The Transformation Board was set up in response to the Altair report findings in 2022. It is a combination of members, officers and resident representatives and the purpose of the Board is to review, discuss, support and oversee the implementation of recommendations set out in the Altair report to improve services to the Corporations leaseholders and residents.

The appendix "Transformation Progress review" clearly sets out the progress made against the recommendations made by Altair report to date and an itemised list of things that need to be done during 2025.

Recommendation(s)

The Committee is asked to:

- Note the contents of the report

Main Report

Appendix 1 sets in detail the progress made against the key recommendations and are summarised as:

- Leadership and Structure
- Processes

- Technology
- Repairs & Maintenance
- Items for 2025

The Transformation Board agreed at their last meeting significant progress against the Altair findings had been made and that the remaining workstreams were classed as “business as usual” and it was appropriate for these items to be administered by the Assistant Director for Barbican reporting to the monitoring committee to ensure progress is maintained at an appropriate pace. The monitoring committee will report to the RCC/BRC on progress moving forward. The Transformation Boards last meeting will be in March 2025 where there will be a focus on transitioning remaining workstreams.

The Transformation Board considered reporting to leaseholders several times with the aim of keeping residents fully informed of the board’s work. This proved difficult as many items within the programme were commercially and/or people sensitive and discretion was required within many areas of the boards work.

Appendices

Appendix 1 - Transformation Progress Review

Contact: Daniel Sanders – dan.sanders@cityoflondon.gov.uk

Daniel Sanders – Assistant Director – Barbican Estate