Natural Environment Cross-divisional Risk Register

Generated on: 09 April 2025



Rows are sorted by Risk Score

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Scor	Risk Update and date of update	Target Risk Rating & Sc	core	Target Date/Risk Approach	Flight path
ENV-NE 003 Decline in condition of assets	Cause: Inadequate planned and/or reactive maintenance; failure to identify and communicate maintenance issues; failure to retain expertise necessary to maintain complex buildings / sites. Reduced CWP budget and limited capital programme. Event: Fail to meet statutory regulations and checks. Operational, residential or public buildings deteriorate to unusable/unsafe condition. Effect: Potential serious health and safety risks including fatality or serious injury to users. Service capability disrupted; ineffective use of staff resources; damage to corporate reputation and poor customer satisfaction; increased requirement and costs for reactive maintenance and lack of budget to replace. Delays will have operational impact. Poor condition of assets, loss of value, permanent closure.	Impact 33	This risk has been assessed as R (Likely; Extreme) due to ongoin increasing concerns about inade and maintenance of operational across all Natural Environment starget date to achieve a reduced has been extended to the end of financial year to allow time for permade on addressing the back required maintenance works. The Environment Department is Client for its operational propert inspections managed and record the City Surveyor's Department Corporation has approved funding significant maintenance backlog the Natural Environment Division awaiting process and timescales Officers also continue to seek al funding or other opportunities to repair and maintenance works to	and equate repair property sites. The risk score the 2025/26 progress to log of Impact Impact S Lead ty with lesk kept by (CSD). The ng for the g, including on. We are ternative to enable	24	31-Mar-2026	

		undertaken outside the Cyclical Works Programme (CWP). A condition survey of high-priority lodges was undertaken, and work is underway to feed back the findings and prioritise work internally and with CSD. Positive meetings have been held with CSD, and some actions have been agreed to help reduce this risk. The Environment Department will be represented on the group which decides on CWP allocations and priorities. We will work together to update the division of responsibilities and premises controller lists.			
30-Aug-2017		09 Apr 2025		Reduce	
Emily Brennan					

Action no, Title,	Action description	Latest Note	Action owner	Latest Note Date	Due Date
ENV-NE 003a Liaison with other departments	Liaise with City Surveyor's Department and other internal departments to press for action to be taken especially with regard to the most urgent issues.	We continue to work with the City Surveyor's Department to resolve service delivery issues.	Jo Hurst	09-Apr-2025	31-Mar-2026
	Keep risk under regular review and monitor the actions and progress of each Natural Environment site.		Emily Brennan	09-Apr-2025	31-Mar-2026
ENV-NE 003d Asset register	Create a comprehensive asset register.	A full review of Natural Environment assets is underway. The outcome will be the compilation of a comprehensive, accurate asset register which will enable us to identify ownership of our assets. A Charity Asset Officer is now in post and is working to ensure assets are recorded correctly and consistently.	Jo Hurst	09-Apr-2025	30-Jun-2025
		Asset registers for built assets are undergoing review and being transferred into a new system with additional information. However, this does not include infrastructure assets such as bridges and culverts. The Assistant Director Charity Development is taking forward recommendations for changes to ways of working with CSD and other corporate departments.			

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score	Risk Update and date of update	Target Risk Rating & Score	Target Date/Risk Approach	Flight path
ENV-NE 004 Negative impacts from pests and diseases	Causes: Inadequate biosecurity; purchase or transfer of infected trees, plants, soil and/or animals; 'natural' spread of pests and diseases from neighbouring areas. Event: Sites become infected by animal, plant or tree diseases e.g. Oak Processionary Moth (OPM), foot and mouth, Massaria, Ash Die Back, Salmonella (DT 191a), Bleeding Canker of Horse Chestnut. Effect: Service capability disrupted; public access to sites restricted; tree decline; reputational damage; increased cost of monitoring and control of invasive species; risk to human health from OPM or other invasive or indigenous species; loss of key native species; threat to existing conservation status of sites particularly those with woodland habitats.	Impact	This risk is currently scored as Red 16 (likely/ major) due to the potential biodiversity, financial and human health impacts associated with pests and diseases across many of our Natural Environment sites. The regional and national situation is monitored on a regular basis. Staff across all Natural Environment sites are carrying out a range of actions, such as inspections, spraying and pest removal to control the impact of this risk but it is recognised that the presence of existing and new pests and diseases will continue. The target date to reduce the risk score has been extended to the end of the current financial year: the risk will be kept under regular review and further opportunities to reduce the risk will continue to be sought.	Impact 12	31-Mar-2026	
30-Aug-2017			09 Apr 2025		Reduce	
Emily Brennan						

Action no, Title,	Action description			Latest Note Date	Due Date
Liaison and	Cooperation and coordination across the Natural Environment Division and wider Department.	Natural Environment sites collaborate to share information and knowledge. This ongoing cooperation and coordination include other parts of the Environment Department such as City Gardens and the Cemetery and Crematorium.	Emily Brennan	09-Apr-2025	31-Mar-2026
	Regular review and monitoring of sites' local risks.	1 &	Emily Brennan	09-Apr-2025	31-Mar-2026

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ENV-NE 010 Budget pressures and uncertainty over future funding model	Cause: Reduction in income and the need for greater investment in order to deliver services. Pressures on the Corporation's finances have led to a proposed new financial model for the charities. Event: Inability to generate sufficient income to cover operating costs. Effect: Reduction or cessation of services; decline in quality of services; inability to respond to the impacts of other business risks.	Impact	16	A Fundraising Consultant has been appointed to develop a Fundraising Strategy, collaborating with colleagues across the Corporation to identify funding sources. The Strategy will include clear targets, define priority income streams and help to develop a coordinated approach. Actions from the Strategy will be built into the new five-year charity business plans. The Consultant will also advise on the recruitment of a Fundraising Team. The Assistant Director, Charity Development is the Natural Environment Division's lead officer on the Natural Environment Charity Review. The Charity Review will also aim to develop a sustainable funding model for the charities and enable funds to be restricted for specific use within the Natural Environment Division. An additional piece of work has been commissioned, following a request from Policy and Resources Committee, to carry out a detailed asset appraisal for all complementary land assets; this appraisal will identify income generation opportunities. As part of the Natural Environment Charity Review, it is proposed that Epping Forest and West Ham Park transition to a grant funding model in FY 2025/26, with the other six charities transitioning in FY 2026/27.	Impact	12	31-Mar-2026	
16-Dec-2022				09 Apr 2025			Reduce	

Emily Brennan				

Action no, Title,	Action description			Latest Note Date	Due Date
ENV-NE 010a Charity Fundraising Income Strategy	Develop an Income Generation Strategy.	The Assistant Director Charity Development is taking this forward, working with the Fundraising Consultant, and will seek Committee approval of the final version.	Jo Hurst	09-Apr-2025	30-Sep-2025

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score	Risk Update and date of update	Target Risk Rating & Score	Target Date/Risk Approach	Flight path
ENV-NE 015 Impacts of anti-social behaviour on staff and sites 02-Jan-2024 Emily Brennan	Cause: Anti-social behaviour of members of the public. Event: Anti-social, irresponsible or unsafe behaviour; abuse of staff; fly-tipping; litter; dog fouling; dog attacks; vandalism; abandoned/burnt out vehicles; traveller incursions. Effect: Safety of staff and visitors; damage to sites; reputational damage; disruption to operations; cost of repair and increased insurance premiums; loss of staff time.	Impact	A departmental 'Unreasonable Behaviour Protocol' has been developed to tackle abuse of staff, including rapid reporting of incidents so that appropriate action can be taken as necessary - this is followed by officers at all sites. The target date to reduce the risk score has been extended to the end of September to allow time for the benefits of the new process to be fully assessed and realised. 09 Apr 2025	Impact	30-Sep-2025 Reduce	

Action no, Title,	Action description	Latest Note		Latest Note Date	Due Date
ENV-NE 015a Departmental 'Abuse of Staff Policy'	Departmental 'Abuse of Staff Policy'.		Emily Brennan	09-Apr-2025	30-Sep-2025
ENV-NE 015b Staff training	Training for staff on conflict management.		Emily Brennan	09-Apr-2025	30-Sep-2025
ENV-NE 015c Enforcement partnerships	Build enforcement partnerships.	This is ongoing at each site with relevant local agencies and partners.	Emily Brennan	09-Apr-2025	30-Sep-2025
ENV-NE 015d Educate visitors	Educate visitors to use the sites responsibly.		Emily Brennan	09-Apr-2025	30-Sep-2025

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating &	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date/Risk Approach	Flight path
ENV-NE 016 Tree Maintenance	Cause: • Trees are subject to decline, physical damage and infection. As trees deteriorate, they are increasingly likely to shed limbs or fall in strong winds and the potential to cause harm increases. • Therefore, a robust programme of proactive and reactive tree inspections is in place at each of the City of London open spaces to identify trees which require works to make them safe. • The impact of drought and a rise in tree disease, combined with more frequent extreme weather events due to climate change, is increasing the risk of trees failing. • There is, as a result, an increasingly large number of vulnerable trees across our open spaces which will require works to prevent failure. • There have been a series of incidents of tree failures where trees have fallen onto vehicles and buildings. • Our sites have more than 100 miles of highway verge predominately lined with trees. Event: • Failure to identify long-term funding to ensure a robust ongoing programme of tree maintenance works across our open spaces. Effect: • Public safety - serious injury/death. • Damage to City of London's physical assets.		16	This Chief Officer Risk Management Group approved the de-escalation of this risk from the Corporate Risk Register on 1 November 2024. Significant progress has been made in reducing the key factors of this risk, as set out below. The risk score remains Red 16 (Likely/Major) but we are confident that the risk can be managed at Service Level, and reduced to the target score of Amber 12 by the end of 2025. Regular tree inspections are carried out at each open space to identify vulnerable trees that require work. Works are then prioritised in order of risk. At all sites, climate change, and the associated greater frequency of severe storms, extreme weather conditions, and tree disease, is resulting in more frequent tree (and tree limb) failures and this will continue to increase over time. Long term funding: Long term funding for tree safety works is being considered as part of the Natural Environment Charity Review and through identification of opportunities to increase income generation across the Natural Environment Division. Officers are also working in collaboration with colleagues in the Chamberlain's Department to consider options for increasing our budgets for tree management in the long term. Epping Forest outstanding works: Work is now underway to clear the outstanding		12	31-Dec-2025	

Disruption to public highways. Damage to cars and adjoining properties with increased exposure to public liability claims. Adverse media attention and significant reputational damage to the City of London Corporation. Financial impact of insurance claims.	tree safety works at Epping Forest. Annual tree surveys have now been reviewed, and the results reprioritised. A 'scheme of works' has been specified to address trees needing attention, in order of priority, and this is progressing on schedule. This activity will resolve the backlog of works within 18 months, using existing resources. 109 Apr 2025		Reduce	
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Action no, Title,	Action description		Action owner	Latest Note Date	Due Date
CR41 005e Funding for ongoing tree works	Explore options to identify funding for the ongoing management of tree safety across all Environment Department sites.	We are working with colleagues in the Chamberlain's Department to consider options for increasing budgets for tree management at all sites in the long-term. This is also being addressed as part of the income generation strand of the Natural Environment Charity Review.		09-Apr-2025	31-Dec-2025
CR41 005f Tree Safety Policy	Review Natural Environment Division Tree Safety Policy.		Emily Brennan	09-Apr-2025	31-Dec-2025
		The NTSG has recently released revised guidance. The Divisional Tree Safety Group will further review the Policy to ensure it aligns with the National Guidance.			

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score	Risk Update and date of update	Target Risk Rating & Score	Target Date/Risk Approach	Flight path
ENV-NE 001 Risks to health and safety 30-Aug-2017 Emily Brennan	Causes: The operation of vast, widespread and diverse public green spaces carries a range of potential health and safety implications for members of the public, staff, volunteers and contractors. Event: Incident or accident with health and safety implications. Effect: Injury or death of a member of the public, volunteer, staff or contractor.	Impact 12	Due to the nature of our sites and the types of activities carried out, there are a range of health and safety risks associated with working practices and use of the sites. Each site has appropriate mitigating actions in place. The Department's Health and Safety Manager provides advice and assistance with identifying and managing health and safety risks. Health and Safety is a standing agenda item at regular Divisional SLT meetings. The Deputy Director is taking the lead on H&S for the Natural Environment Division and is currently developing a Roles and Responsibilities document. We expect the risk score to reduce further as vacancies are filled and new staff become familiar with, and support implementation of, policies, processes and safe working practices. The target date has been extended to the end of September 2025 accordingly. 09 Apr 2025	Impact	30-Sep-2025	

Action no, Title,	Action description			Latest Note Date	Due Date
	safety risks held by individual sites.	The Deputy Director keeps the health and safety risks of individual sites under review. Major health and safety risks are identified and discussed at Senior Leadership Team meetings.	Emily Brennan; Andrew Impey	09-Apr-2025	30-Sep-2025

Health and	· ·	The Environment Department's Health and Safety Manager is actively engaged in assisting sites to identify and manage their health and safety risks.	Emily Brennan; Andrew	09-Apr-2025	30-Sep-2025
and advice	, and the second	Relevant staff are members of departmental and divisional health and safety groups at which issues are discussed, knowledge shared, and advice and support provided.	Impey		

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ENV-NE 002 Adverse impacts of extreme weather and climate change 30-Aug-2017 Emily Brennan	of drought, flooding, storm damage, wildfires	pood o		Each site carries out a range of appropriate actions to control this risk. Officers continue to work with the Environment Department's Environmental Resilience Team to develop a Climate Resilience Plan for the Natural Environment Division. This work includes identifying specific climate change related risks and actions. Carbon Removals Project: A Project Manager and Project Officer are now in post and are taking the project forward. The target date to reduce the risk has been extended to the end of the current financial year to allow further time for the mitigating actions to be progressed. 09 Apr 2025	Impact	8	31-Mar-2026 Reduce	

Action no, Title,	Action description			Latest Note Date	Due Date
	Natural Environment Division.	e working with the Department's Environmental Resilience Team to identify specific climate related risks and actions for the Natural Environment Division. Andre Imperior of the Natural Environment Division.		09-Apr-2025	31-Mar-2026
Review and	Regular review and monitoring of climate and weather risks held by each Natural Environment site.	The risks held by each site on this subject are kept under regular review.	Andrew Impey	09-Apr-2025	31-Mar-2026
ENV-NE 002d Carbon	Progress the Carbon Removals Project.		Emily Brennan	09-Apr-2025	31-Mar-2026

Removals	The project will protect the carbon stored on our open spaces and provide additional carbon storage.		
Project	Actions include fencing to protect vulnerable trees; tree and hedge planting; and deer management.		

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ENV-NE 005 Negative impacts of development and encroachment	Cause: Pressure on housing and infrastructure in London and South East; failure to monitor planning applications and challenge them appropriately; unsuccessful challenges; lack of resources to employ specialist support, carry out necessary monitoring/research or consult on Local Plans; lack of partnership working with, and engagement from, Planning Authorities. Event: Major development(s) have a negative impact on our sites through loss and damage to habitats. Increase in visitor numbers. Effect: Loss, damage, destruction or fragmentation of habitats. Increased damage through high visitor numbers. Encroachment/loss of land.	Impact		Staff at all Natural Environment sites work with their neighbouring local authorities and consult with stakeholders. They seek out opportunities to integrate sustainability into proposed developments, e.g. asking for CIL funds from developers to mitigate the impact where possible. They also do what they can to limit the impact of increased visitor numbers. We have accepted this risk at its current score as there is currently no additional actions we can take to reduce it further. The target date shown is the date of the next risk review. 09 Apr 2025	Impact	12	30-Jun-2025 Accept	

Action no, Title,	Action description		Latest Note Date	Due Date
	individual sites and action taken.	Emily Brennan	09-Apr-2025	30-Jun-2025

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score	Risk Update and date of update	Target Risk Rating & Score	Target Date/Risk Approach	Flight path
ENV-NE 014 Lack of asset register 22-Aug-2023 Jo Hurst	Cause: We do not hold an accurate, comprehensive, asset register for the Natural Environment sites. Event: We do not know the ownership details of all our assets. Effect: Potential to be non-compliant with Charity Commission requirements.	Impact 12	A full asset review is underway which will result in the compilation of a comprehensive, accurate Asset Register. This will enable us to identify the ownership of our assets and ensure compliance with Charity Commission's Statement of Recommended Practice (SORP) requirements. Once full details are determined, we will also be able to consider wider opportunities for income generation, repurposing and/or disposal. Ownership of land and associated built assets is now understood for the majority. Work is now underway to develop policy for the governance of assets managed and occupied by the charities but which are not at present charity assets – these land parcels are now referred to as Complementary Land (and complementary assets). The target date for the risk has been extended to the end of 2025 to allow time for the policy to be developed and approved. 14 Apr 2025		31-Mar-2025	

Action no, Title,	Action description			Latest Note Date	Due Date
ENV-NE 014a Asset review	•	A full review of Natural Environment assets is underway. The outcome will be the compilation of a comprehensive, accurate asset register which will enable us to identify ownership of our assets.	Jo Hurst	14-Apr-2025	31-Dec-2025
		Ownership of land and associated built assets is now understood for the majority. Work is now underway to develop policy for the governance of assets managed and occupied by the charities but			

		which are not at present charity assets – these land parcels are now referred to as Complementary Land (and complementary assets).			
Establish and	•	Establish and monitor protocols for ensuring compliance with Charity Commission requirements in relation to charity-owned assets.	Jo Hurst	14-Apr-2025	31-Dec-2025

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Sc	core	Risk Update and date of update	Target Risk Rating & Score	re	Target Date/Risk Approach	Flight path
ENV-NE 011 Recruitment of suitable staff 16-Dec-2022 Emily Brennan	Cause: There is a lack of appropriately skilled candidates in the wider environment employment market. Event: Difficulty in filling new and existing posts at the right level. Effect: Inability to deliver front-line and back-office services.	Impact		There is an apparent lack of individuals in the employment market with relevant skills and experience to fill some specialist posts this is an industry-wide issue. A key element of delivering the new divisional structure is to offer our existing staff more learning and development opportunities to enable them to fill new and vacant posts in the future. Vacancies are being advertised across a broad range of recruitment outlets in an attempt to attract suitable candidates. The score of this risk has now been reduced from Amber 12 (possible / major) to Amber 8 (unlikely / major) because recruitment has been successful across the division. There are still some key posts to be recruited to before we can consider reducing the risk to the target score. Recruitment is currently being impeded by lack of capacity in HR and the delay in the Ambition 25 Project which has resulted in an extended freeze on job evaluations. 09 Apr 2025	Impact	4	30-Sep-2025	

Action no, Title,	Action description		Latest Note Date	Due Date
ENV-NE 011a Develop staff	1	Emily Brennan	09-Apr-2025	30-Sep-2025

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	Management training for managers has been delivered and some additional sessions are planned.		
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Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating &	Score	Risk Update and date of update	Target Risk Rating & S	Score	Target Date/Risk Approach	Flight path
ENV-NE 013 Negative impacts of visitor pressure 22-Aug-2023 Emily Brennan	Cause: Continual increase in number of visitors due to greater popularity of natural environment sites, population growth and new housing in local areas. Event: Long-term environmental damage, with a particular focus on protected landscapes and Sites of Special Scientific Interest and SACs which are not designed for such high visitor numbers. Increased use of car parks and parking on adjacent roads and land. Effect: Ecological and environmental damage; negative press coverage; loss of grants related to preservation; increased spend required to maintain sites / mitigate damage.	Impact	8	Works to improve visitor infrastructure are being undertaken where possible and/or funding to enable this work is being sought. Education of visitors to encourage responsible use of sites is carried out via publicity, social media messaging and signage. Opportunities to increase this will be sought and taken up. The target date to reduce the risk has been extended to the end of the current financial year to reflect the ongoing work to assess visitor numbers and usage. 199 Apr 2025	Ukehood ct	6	31-Mar-2026	

Action no, Title,	Action description			Latest Note Date	Due Date
ENV-NE 013a Improve visitor infrastructure	1	Officers seek ways to improve visitor infrastructure to encourage visitors to stay on designated routes and minimise damage.	Emily Brennan	09-Apr-2025	31-Mar-2026
Education and	,		Emily Brennan	09-Apr-2025	31-Mar-2026

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score	Risk Update and date of update	Target Risk Rating & Score	Target Date/Risk Approach	Flight path
ENV-NE 012 Negative impacts of carrying out wildlife management	Cause: Control of wildlife is necessary across the Natural Environment sites to ensure populations remain healthy and in balance with their environment, to conserve biodiversity and protect carbon stocks. For example, deer culling and grey squirrel control. Humane despatch of injured wildlife may also be necessary. These activities often require the use of firearms. Event: Failure to maintain and/or follow robust plans and policies to undertake deer culling and other wildlife controls responsibly, to a sufficiently high standard, in compliance with legal requirements, and with due regard to health, safety and animal welfare. Effect: Injury to staff or members of the public due to non-compliant use of firearms, lone working etc; risk to human health; road traffic accidents; damage to property. Detrimental impact on stakeholder relationships; negative publicity; reputational risk.	Impact	Deer management is a key issue at Epping Forest - contractors, in conjunction with the Wildlife Management Officer, carried out a successful cull during winter 2024/25. This was managed carefully to ensure the work was undertaken responsibly and in accordance with local policies and legal requirements. There were no incidents or issues. We worked closely with the Media Team to manage communications. Other wildlife management actions and associated policies are in place across the division and are kept under regular review to manage the risk. The risk has now been reduced the target score of 2 (Rare/Serious) and is accepted at that level. The risk will be retained on the risk register for oversight and monitoring purposes - it will be kept under ongoing review. The target date shown is the date of the next review.	Impact	30-Jun-2025	
22-Aug-2023 Emily Brennan			09 Apr 2025		Accept	

Action no, Title,	Action description			Latest Note Date	Due Date
ENV-NE 012a Deer management	0 11 0	cull at Epping Forest during winter 2024/25.	Jacquelin e Eggleston	09-Apr-2025	30-Jun-2025
		This action will be kept under regular review.	2551631311		

communications.	and the same of th	Emily Brennan	09-Apr-2025	30-Jun-2025
	Divisional and site-specific Firearms and other relevant policies (e.g. lone working) are reviewed and updated on a regular basis, and are communicated to appropriate staff. This is an ongoing action.	Emily Brennan	09-Apr-2025	30-Jun-2025