

Port Health and Public Protection

Performance information

1 October 2024 - 31 March 2025

Public Protection



317

food hygiene inspections conducted
(2024/25 full year total: 585)



366

Noise complaints investigated
(2024/25 full year total: 790)



1,396

Trading Standards complaints and service requests received
(2024/25 full year total: 2,776)

Food Hygiene Rating Scheme: profile of food businesses



2024/25 full year result: 96% broadly compliant

Require improvement
(0-2 rating)

4%

(58)

Broadly compliant
(3-5 rating)

96%

(1485)


3

Number of prosecutions/legal action in relation to unlicensed street trading
(2024/25 total: 9)

Figure includes prosecutions and warnings issued to traders in CoL jurisdiction.

Port Health

Products of Animal Origin consignment checks

2,111

Number of physical checks
(2024/25 full year total: 3,685)



Products of Non Animal Origin consignment checks

3,217

Number of physical checks
(2024/25 full year total: 5,036)

Animal Health



240

Number of Animal Health inspections carried out
(2024/25 full year total: 402)



5,634

Number of consignments of animals through Heathrow Animal Reception Centre
(2024/25 full year total: 12,115)