

City of London Corporation Committee Report

Committee(s): Professional Standards and Integrity Committee	Dated: 03 June 2025
Subject: Summary of Action Fraud public complaints data – Q4 2024/25	Public report: For Information
This proposal: <ul style="list-style-type: none">• provides statutory duties	Public trust and confidence
Does this proposal require extra revenue and/or capital spending?	No
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of:	Deputy Commissioner Betts
Report author:	Detective Superintendent Carly Humphreys

Summary

This is the quarterly report produced by the Professional Standards Department to provide members with an overview regarding Action Fraud complaints.

During Quarter 4, Action Fraud recorded 141,020 reports on the National Fraud Database (94,404 crime reports and 46,616 Information reports). The complaint figures (total) represent 0.08% of the total number of Action Fraud reports recorded in Q4.

A total of 114 cases were logged in Q4 2024/25 overall increase of 1 case from Q3 2024/25 (0.8%). There were 144 allegations recorded in Q4 2024/25. This is an increase of 25 allegations from Q3 2024/25 (21%).

The majority of these allegations (91/119) relate to 'Police action following contact', these generally refer to the investigative expectations held by those reporting a fraud.

Recommendation(s)

Members are asked to:

Note the report.

Appendices

- Appendix 1 – Summary of Action Fraud public complaints data – Q4 2024/25

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