

**Progress against Key Performance Indicators
1 April 2024 – 31 March 2025**

Performance Measure Description	Target 2024/25	Performance 2024/25 (Mid-Year Result)	Performance 2024/25 (End of Year Result)
Number of volunteer work hours.	>42,500	19,244	44,775
Number of participants per annum in our School Learning Programme and our Play Programme.	Schools: 18,500 Play: 20,500	Schools: 10,000 Play: 14,000	Schools: 20,075 Play: 20,582
Number of heritage assets on the 'Heritage at the Risk' register.	4	4	4
Number of visitors to Keats House and The Monument.	11,500 150,000	Keats House: 4,200 The Monument: 51,778	Keats House: 7,664 ^{*1} The Monument: 102,966
Visitors to Natural Environment Division web pages.	1 million	938,508	1,329,543
City Gardens - Achieve Green Flag Awards for Bunhill Fields and Finsbury Circus.	2	1 (Bunhill Fields)	1 ^{*2} (Bunhill Fields)
^{*1} Reason for missed target for Keats House? ^{*2} Finsbury Circus was not reopened in time to be judged for a Green Flag Award in 2024/25.			

Appendix 1

Performance Measure Description	Target 2024/25	Performance 2024/25 (Mid-Year Result)	Performance 2024/25 (End of Year Result)
City Gardens - Meet Biodiversity Action Plan commitments by 2026.	14 actions by 2026	Annual Measure	The Biodiversity Action plan is on course for completion in 2026.
Nature conservation and resilience - Biological survey records uploaded onto national recording databases within 12 months of collection.	100%	Annual Measure	*3
Nature conservation and resilience - Percentage of Local Authority Plan consultations responded to.	100%	Annual Measure	100%
Nature conservation and resilience - Achieve annual carbon removal target.	-16.23 ktCO2e	Annual Measure	-16.23 ktCO2e
Community engagement - Number of partnership organisations that are delivering activities in our open spaces.		Annual Measure	*4
<p>*3 Data not available due to Staff training on the Biodiversity Management System began in 2024/25 and will continue as we move into 2025/26. Once complete, survey records will begin to be uploaded onto national recording databases.</p> <p>*4 KPI was not able to be measured - the 2024/25 data will be collated and used to baseline this measure for future years.</p>			

Appendix 1

Performance Measure Description	Target 2024/25	Performance 2024/25 (Mid-Year Result)	Performance 2024/25 (End of Year Result)
Community engagement - Visitors to Natural Environment Division web pages.	1 Million	938,508	1,329,543
Access and recreation - 100% of waymarked trails are audited annually to maintain standards.	100%	Annual Measure	100%
Access and recreation - Provide accessibility information for every public facility on website by 2025.	100%	Annual Measure	*5
Access and recreation - Seasonal engagement sessions provided on site (minimum one per season per site).	4 per site	Annual Measure	100%
Income Generation - 5% increase in income generation (on previous year): Epping Forest & Buffer Lands: North London Open Spaces: The Commons:	5% increase	Annual Measure	Epping Forest & Buffer Lands: North London Open Spaces: The Commons:?
*5 Not possible to complete in 24/25, work is underway to develop and improve our Natural Environments websites. This will be looked at in future years.			