

HRS Metrics - Scorecard

	2023/24				2024/25				2025/26						Previous Years						
	Quarterly totals				Quarterly totals				Quarterly totals						2019/20	2020/ 21	2021/22	2022/23	2023/24	2024/25	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Change from previous quarter	YTD	2019/20	2020/ 21	2021/22	2022/23	2023/24	2024/25	
1. Providing rapid, effective and tailored interventions																					
1.1. Statutory homelessness is prevented and relieved (Pt7 Housing Act)	7	7	1	2	1	4	6	3	5				2	5	11	8	15	19	17	14	
1.2. Reduction in the number of individuals sleeping (R1)	180	190	279	260	298	256	332	257	244				-13		434	350	372	482	656	878	
1.3. Decrease in City T1000 cohort seen rough sleeping	37	25	18	17	23	21	17	20	16				-4								
1.4. Total number of accommodation outcomes	30	24	78	107	41	49	84	106	33				-73	33	185	305	201	245	239	280	
1.5. Annual total of unique individuals seen rough sleeping in Greater London (additional)															10,726	11,018	8,329	10,053	11,913	13,231	
1.6 (a). Nights under SWEP activation (additional)																42	15	34	18	27	
1.6 (b). Number of individuals accepting SWEP offer (additional)																21	21	50	64	94	
2. Securing access to suitable and affordable accommodation																					
2.1. Reduction in the average length of statutory temporary accommodation stays (days)*	132	273	137	488	406	373	452	497	320				-177								
2.2. Increase in the supply of properties available to individuals facing homelessness or are rough sleeping	89	89	89	89	89	89	89	89	89				0		58	70	72	74	89	89	
2.2 (b). Increase in the supply of properties available to individuals facing homelessness or are rough sleeping - Total															78	90	117	102	123	115	
2.3. Increase in the number of people accessing private rented sector tenancies	2	4	1	3	0	2	4	3	0				-3	0	7	12	8	8	10	9	
3. Working collaboratively																					
3.1. Increase in the number of referrals received under S.213b Duty to Refer	9	12	9	10	12	9	12	11	8				-3	8	29	16	19	28	40	44	
3.2. Reduction in the number of individuals rough sleeping in high impact rough sleeping sites (HIRSS)	34	34	57	55	23	42	49	35	44				9								
3.3. Increased satisfaction reported through service user feedback																					
4. Support beyond accommodation																					
4.1. Individuals with an assessed substance misuse need are referred to a specialist agency	49	54	50	66	35	25	21	32	32				0	32					219	106	
4.2. Increase in the number of rough sleepers registered with a GP	36%	44%	18%	28%	27%	27%	24%	30%	49%				19%	49%					32%	27%	
4.3. Increase in the number of service users accessing education, employment or training	15	17	12	14	18	15	15	9	12				3								
4.4. Reduction in the number of people rough sleeping who had previously moved into settled supported accommodation	6	5	6	4	2	3	3	3	1				-2	8							