

City of London Corporation Committee Report

Committee(s): Economic Security and Cyber Crime Committee – for information	Dated: 8 September 2025
Subject: Summary of Action Fraud public complaints data – Q1 2025/26	Public report: For Information
This proposal: <ul style="list-style-type: none">Provides statutory duties	Public trust and confidence
Does this proposal require extra revenue and/or capital spending?	No
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of:	Commissioner of Police
Report author:	Detective Superintendent Carly Humphreys

Summary

This is quarterly report produced by the Professional Standards Department to provide members with an overview regarding Action Fraud complaints.

During Quarter 1, Action Fraud recorded 147,481 reports on the National Fraud Database (100,861 crime reports and 46,620 Information reports). The complaint figures (total) represent 0.08% of the total number of Action Fraud reports recorded in Q1.

A total of 107 cases were logged in Q1 2025/26 which is an overall decrease of 7 cases from Q4 2024/25 (-6%). Within these cases there were 118 allegations recorded in Q1 2025/26. This is a decrease of 26 allegations from Q4 2024/25 (-18%).

The majority of these allegations (86/118) relate to 'Police action following contact', these generally refer to the investigative expectations held by those reporting a fraud.

Recommendation(s)

Members are asked to note the report.

Appendices

Appendix 1 – Summary of Action Fraud public complaints data– Q1 2025/26

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