

ECONOMIC AND CYBER CRIME COMMITTEE OF THE CITY OF LONDON
POLICE AUTHORITY BOARD
Tuesday, 20 May 2025

Minutes of the meeting of the Economic and Cyber Crime Committee of the City of London Police Authority Board held at Committee Rooms, 2nd Floor, West Wing, Guildhall on Tuesday, 20 May 2025 at 11.00 am

Present

Members:

Tijs Broeke (Chair)
Deputy Madush Gupta (Deputy Chair)
Jason Groves
Naresh Sonpar
Deputy James Thomson
Deputy Dawn Wright
Alderman Emma Edhem

Officers:

Richard Riley	- Town Clerk's Department
Oliver Bolton	- Town Clerk's Department
Raquel Pinto	- Town Clerk's Department
Adam Summerfield	- Innovation & Growth

City of London Police:

Nik Adams	- City of London Police
Tor Garnett	- City of London Police
Chris Bell	- City of London Police
Lucy Cumming	- City of London Police
Titilope Osuntuyi	- City of London Police
Eleanor Summers	- City of London Police

1. APOLOGIES

Apologies were received from Deputy Christopher Hayward, James Tumbridge and Andrew Lentin.

2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

There were no declarations.

3. MINUTES

RESOLVED – that the public minutes and non-public summary of the meeting on the 4 February be approved as an accurate record.

4. ELECTION OF DEPUTY CHAIR

The Committee proceeded to elect a Deputy Chair in accordance with Standing Order 26(6).

RESOLVED, - That, Deputy Madush Gupta, being the only Member having indicated their willingness to serve, was duly elected Deputy Chair for the ensuing year.

5. **ECCC CHIEF OFFICER UPDATE**

The Committee received a report of the Commissioner detailing the main points of strategic significance over the previous quarter.

The Chair welcomed Commander Tor Garnett to the ECCC.

Members noted that the force was contributing to the development of the government's new counter fraud strategy. It was also noted that the development of the Online Crime Control Centre was in progress. Finally, Members noted that in support of national police reform, a temporary commander role was being created which would help integrate learning from fraud, economic and cybercrime into national coordination, streamlining administrative processes, and strengthen public-private partnerships.

Members agreed to have an action on having a deep dive into the Domestic Corruption Unit (DCU) pilot.

A Member highlighted the DCU's early traction and raised the importance of evaluating its impact and potential with additional funding, whilst emphasising the need to consider return on investment in future police reform decisions. Officers explained that the DCU was initiated by the previous government to demonstrate early impact. The programme was mapping investment needs across sectors, including potential industry contributions and use of recovered assets.

A Member asked about the development of business partnerships, and officers noted that the team was working with major businesses across sectors, aligning efforts with the national threat assessment and expanding investigative units. The National Business Crime Centre is being integrated with cyber resilience efforts, and a strategic roadmap was being developed to address retail crime, refund fraud, and gift card fraud, supported by additional Home Office funding.

Another Member enquired on the direction and status of the Cyber Resilience Centres (CRCs). Officers explained that the programme was transitioning from private to police control, with full integration expected by year-end. A national oversight board was established, and a private sector CEO was being recruited to lead the national CRC company. The Chair asked for CRCs to be reported in the main performance pack, as currently this was reported on separately.

A Member inquired about the CDSV scheme. The response clarified that it targets volunteers with operational and technical skills not typically found in policing. An app will match skills to needs across the UK, and the scheme complements the associates programme for flexible project support, without requiring full police training.

RESOLVED, - That the report be noted.

6. **QUARTER 4 - NATIONAL LEAD FORCE CITY OF LONDON POLICE PERFORMANCE REPORT**

The committee received a report of the Commissioner with an assessment of City of London Police performance against the objectives set out in the National Policing Strategy for Fraud, Economic and Cyber Crime 2023-28 for quarter 4 2024/25 (1 January 2025 - 31 March 2025).

A Member raised concerns about how NECVCU impact was reported, and it was asked if the team was clear on what “outstanding” looked like for the upcoming PEEL 25 inspection. The Chair supported bringing this to the committee for review. Officers confirmed that a superintendent was embedded in the PEEL team to define “outstanding” and that national coordinator officers are supporting forces to meet those standards.

A Member asked that with regards to the performance data, that more up-to-date figures are given in future reports. Officers in both teams would look into this matter.

The Chair asked about the decline in Protect events, low victim satisfaction response rates, and reduced academy course attendance.

Officers explained that the integration of Action Fraud, NECVCU, and NFIB would come under the new “Report Fraud” model. Members noted on the improved victim engagement stats, which included a 13% national increase and a 99% referral rate for vulnerable victims, and that the national onboarding and training plan for 850 personnel, aiming for completion by November. On customer satisfaction, metrics were currently based on initial contact feedback but would expand to include post-outcome and victim care service feedback under the new model.

A Member raised concerns about the 41% drop in POCA values despite increased activity. Officers explained numbers were skewed by national figures. Judicial outcomes were up due to a strong pipeline of large cases and improved regional policing.

The Chair requested a deep dive into the victim journey and national fraud strategy to be scheduled before the next Committee meeting. Officers confirmed that the decline in Protect events would be investigated further and reported back at the next committee.

RESOLVED, - That the report be noted.

7. **QUARTER 4 - NATIONAL LEAD FORCE NATIONAL DELIVERY PLAN PERFORMANCE REPORT**

The Committee received a report of the Commissioner on the recent National Lead Force (NLF) National Delivery Plan Performance Pack. This provided Members with an assessment of national policing performance against the objectives set out in the National Policing Strategy for Fraud, Economic and Cyber Crime 2023-28 for quarter 4 2024/25 (1 January 2025 - 31 March 2025).

A deep dive session was proposed to help new members understand the performance pack.

Concerns were raised about crypto training and secure storage, which officers would address in the non-public session due to commercial sensitivity,

Questions were also raised about the impact of the new Report Fraud system on local force capacity, the rise in “no further action” outcomes, and regional performance differences. Officers agreed to report back on the rise of no further actions. Members noted that the new system would improve case quality and speed, with safeguards to avoid overwhelming forces. Judicial outcomes are up due to a strong pipeline of large cases, and asset recovery efforts were improving.

RESOLVED, - That the report be noted.

8. INNOVATION & GROWTH – UPDATE OF CYBER & ECONOMIC CRIME RELATED ACTIVITIES

The Committee received a report of the Executive Director, Innovation and Growth, providing members with an update on IG’s work on digital verification, cybersecurity talent and anti-money laundering.

Members raised questions about aligning cyber talent initiatives, outcomes for youth engagement, and integration with education strategy. There was also discussion on the need for clearer coordination and measurable outcomes.

On digital verification, members emphasised the importance of government traction and the need for faster progress. Officers confirmed alignment with police workforce strategies and highlighted ongoing efforts to develop cyber talent through internships, placements, and specialist roles.

The Chair supported further promotion of the digital verification model and proposed follow-up discussions to strengthen collaboration and visibility across the Corporation and with Government.

RESOLVED, - That the report be noted.

9. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE

There were no questions.

10. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT

There was no other business.

11. EXCLUSION OF THE PUBLIC

RESOLVED, – That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items of business on the grounds they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

12. **NON-PUBLIC MINUTES**

RESOLVED, – That the non-public minutes of the meeting held on 4 February 2025 were approved as an accurate record.

13. **STRATEGIC COMMUNICATIONS AND ENGAGEMENT PLAN FOR ECONOMIC AND CYBER CRIME**

The Committee received a joint report of the Town Clerk and The Commissioner on the Strategic Communications and Engagement Plan for Economic and Cyber Crime.

14. **FRAUD AND CYBER CRIME REPORTING AND ANALYSIS SERVICE – REGULAR PROGRAMME PROGRESS NOTE**

The Committee received a report of the Commissioner with a summary update on the progress of the programme of transformation of the Next Generation Service of the Fraud and Cyber Crime Reporting and Analysis Service (FCCRAS) has occurred since the February 2025.

15. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

One question was asked.

16. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

There was no other business.

The meeting ended at 12:35.

Chairman

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