

City of London Corporation Committee Report

Committee(s): Local Policing Committee Police Authority Board	Dated: 16 September 2025 08 October 2025
Subject: Community Engagement Strategic Plan Quarterly Update	Public
Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?	CoLP impact the following Corp Plan outcomes: Vibrant Thriving Destination- (Community Safety/ CT) Dynamic Economic Growth- (National Lead Force)
Does this proposal require extra revenue and/or capital spending?	N/A
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of: Commissioner of Police	For Discussion
Report author: Kieran Clark - Strategy and Engagement Officer Liz Whitworth – Strategy and Engagement Officer	

Summary

This report outlines the progress and developments in the City of London Police and City of London Corporation's joint strategic community engagement plan. Approved at Police Authority Board in October 2024, this plan centres on four priorities outlined in the Neighbourhood Policing and Engagement Strategy: crime prevention, protection of vulnerable individuals, intelligence gathering and fostering public trust.

This report assesses the effectiveness of community engagement based on the metrics set out in the Strategic Plan, including outcomes such as public confidence, crime reduction and demographic diversity.

This report also lists various community-safety related engagement activities (across the police, police authority and Corporation) undertaken since June 2025, including public events and initiatives focused on crime prevention, inclusion and hate crime awareness.

Recommendation(s)

It is recommended that Members:

- Note the report.

Main Report

Background

1. At the Strategic Planning & Performance Committee on 26 September 2024 and the Police Authority Board on 2 October 2024, Members received and approved a joint City Police / Police Authority and Corporation strategic community engagement plan. This plan is based on the four priority areas of the City Police's 2023 Neighbourhood Policing Strategy:
 - a. Preventing crime, disorder and anti-social behaviour
 - b. Protecting the vulnerable and repeat victimisation.
 - c. Providing a flow of intelligence on a range of issues
 - d. Promoting a culture of trust and confidence.
2. A new cluster panel model launched in November 2024, creating six panels with biannual meetings. This model is ongoing with the most recent panel meetings completed in May 2025. The model includes inviting representatives from relevant City Corporation departments such as Street Cleansing, Environment and Community Safety.
3. At its meeting on 3 December 2024, the Strategic Planning & Performance Committee agreed that the Plan would achieve the following outcomes:
 - a. To improve public trust and confidence in the City of London Police
 - b. To reduce crime in hotspot areas following targeted crime prevention advice
 - c. To inform the public on how to protect themselves from crime as a result of crime prevention advice
 - d. To increase diversity in demographics of public surveys
4. Following the May 2025 Cluster Panel Meetings, a debrief was held with CoLP and Police Authority colleagues. The decision was made to grant DWOs the ability to hold more than the minimum of two panel meetings per cluster based on demand. For instance, Barbican (the most attended) would benefit from up to four meetings per annum. Work is also underway to continuously improve our Cluster Panel meetings based on feedback from attendees. This includes:
 - a. Flexing the delivery method of these meetings to reflect the wishes of each cluster and those attending to maximise attendance.
 - b. Reviewing the format of Cluster Panels so that a minimum standard approach is applied to each (while still acknowledging the diverse needs of each cluster) - clear agendas, attendance monitoring, meeting chairs etc. This will ensure consistency of approach, messaging and more effective feedback mechanisms to keep those attending updated on actions that have been agreed.

5. The City of London Police, Strategy and Engagement team are currently working with Neighbourhood Policing to publish a Neighbourhoods Strategy to align with the recently published Policing Plan 2025-28.
6. CoLP's Strategy and Engagement Team held an internal engagement mapping workshop in July 2025. This work will inform how we collaborate with external partners. Aligned to this we are working with the Community Safety Team on their shared calendar of activity (and wider engagement initiatives) to compliment and encourage greater partnership working.

Current Position

7. Members are now presented with the quarterly return of data from key metrics of the Community Engagement Strategic Plan:

Metric	Data return from May 2025 – August 2025	Strategic Insight / Commentary
a. Number of business engagements	50	<p>Breakdown of figures by Cluster</p> <p>Crime Prevention (such as bike marking, phone marking, or crime prevention stands):</p> <p>Fleet – 7 Bank – 4 Monument – 4 Barbican – 7 Liverpool Street – 9 Fenchurch – 7</p> <p>Stop the bleed campaign: Octagon Mall - 1</p> <p>Reassurance to Businesses - 3</p>

8. The next round of Cluster Panel meetings is currently being planned by the teams. It has been agreed that each cluster will have one in person and one online meeting to broaden the opportunity for people to join.

- Confirmed dates and locations:

CLUSTER	DATE AND TIME	LOCATION
Fenchurch Street	Wednesday 13 th November 7pm – 8pm	Portsoken Community Centre
Fenchurch Street	Thursday 14 th November 2pm – 3pm	Online Webinar

Monument Cluster	Wednesday 19 th November 5pm – 6pm	Royal Society for Blind Children
Monument Cluster	Thursday 20 th November 2pm – 3pm	Online Webinar

- The remaining Cluster panels will take place between mid and late November and are actively being arranged. Dates and locations will be available and shared soon.

9. Since the last Committee, CoLP's WhatsApp group which serves as a platform to promote upcoming events and engage with our communities - has had a 40% increase in members.

Wider community engagement since May 2025

10. Since the last report to the LPC, the following Police-led or community safety focused engagement events have taken place or are due to take place soon:

No.	Date	Engagement	Stakeholder group
1	22/5/25	City Question Time	Residents / Businesses
2	27/5/25	Coffee with a Cop	Fleet Cluster
3	29/5/25	Exchanging Place Cycle Safety Event	Workers
4	20/6/25	Coffee with a Cop	Monument Cluster
5	24/6/25	Coffee with a Cop	Monument Cluster
6	02/7/25	Launch of Summer Safer City Streets Campaign	Residents / Workers / Businesses / Visitors
7	15/7/25	Coffee with a Cop	Bank Cluster
8	30/7/25	Exchanging Place Cycle Safety Event	Workers
9	19/8/25	Coffee with a Cop	Bank Cluster
10	25/8/25	Operation Reframe – Liverpool St.	Workers / VAWG
11	26/8/25	Community Drop-in – Barbican	Barbican Cluster
12	02/9/25	Community Drop-in – Fenchurch St.	Fenchurch Cluster
13	04/9/25	Exchanging Place Cycle Safety Event – Fleet Cluster (Stonecutter Street)	Workers
14	10/9/25	City Question Time	Residents / Businesses

11. The above engagements reflect the feedback from Members to increase engagement with businesses. We continue to work with colleagues in the Corporation to publicise upcoming events, as well as ensuring CoLP presence at community and Corporation led events.

12. We encourage our stakeholders to stay up to date with upcoming events via our website - [Your area | City of London Police.](#)

Conclusion

13. This report highlights the City of London Police's commitment to fostering community trust and confidence, reducing crime, and improving public safety through robust engagement initiatives. Key progress has been made in implementing the Strategic Community Engagement Plan, particularly in hosting diverse community events, increasing visibility through high-visibility patrols, and engaging with under-represented groups via platforms such as WhatsApp.
14. Interim evaluations of cluster panel meetings demonstrate a proactive approach to incorporating community feedback. Continued alignment of engagement efforts with the Policing Plan 2025-28, with particular focus on the planned Neighbourhood Strategy, will further strengthen partnerships and enhance service delivery.

Background papers

- *Strategic Community Engagement Plan: Keeping those who live, work and visit the City safe and feeling safe* – joint report of the Commissioner of Police and the Police Authority Director presented to the Strategic Planning & Performance Committee on 26 September 2024 and the Police Authority Board on 2 October 2024.
- Community Engagement Quarterly Update & Measures of the Strategic Plan – Report of the Commissioner of Police presented to the Strategic Planning & Performance Committee on 12th February 2025.
- Community Engagement Quarterly Update % Measures of the Strategic Plan – Report of the Commissioner of Police presented to the Strategic Planning & Performance Committee on 2nd June 2025.

Appendices

- None

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