

City of London Corporation Committee Report

Committee: Homelessness and Rough Sleeping Sub-Committee	Dated: 01/10/2025
Subject: Homelessness Prevention and Rough Sleeping – Commissioning and Procurement Update	Public report: For Information
This proposal: <ul style="list-style-type: none">• delivers Corporate Plan 2024-29 outcomes	Providing Excellent Services 5,6 & 14
Does this proposal require extra revenue and/or capital spending?	No
If so, how much?	Not applicable
What is the source of Funding?	Not applicable
Has this Funding Source been agreed with the Chamberlain's Department?	Not applicable
Report of:	Judith Finlay – Executive Director, Community and Children's Services
Report author:	John Barker – Commissioning Manager, Homelessness and Rough Sleeping

Summary

This report provides Members with an update on the Commissioning and Procurement of services provided to the Homelessness Prevention and Rough Sleeping Service.

This update will be provided bi-annually to ensure that Members are briefed on commissioning activities affecting homelessness and rough sleeping in the City of London.

Recommendation

Members are asked to:

- Note the report.

Main Report

Background

1. The Homelessness Prevention and Rough Sleeper Service (HPRSS) currently commissions 21 different services of varying sizes delivering statutory and strategic outcomes. These range from small commissions with service provided on a call-off basis, to a £700,000 a year contract for the provision of accommodation and support at the High Support Hostel, as well as the high-value approved provider list for Temporary and Emergency Accommodation. The total annual value of these contracts stands at £5.5 million, (this figure is inflated by the annual value of temporary accommodation which is a ceiling figure and not actual contract cost).
2. Each contract has its own timeline, during which decisions are made on the future need for a service, how to redesign or amend the aims and objectives of the service, and how to procure it if necessary.
3. These decisions are made as a partnership between HPRSS, Commissioning Team, Comptrollers, Chamberlains and Commercial Services.

Current Position

4. The current list of services by annual value bracket is:

Contract Name	Annual Value	Additional Detail
Adam Housing (Emergency and Temporary Accommodation Approved Provider List)	Over £1m	Value based on demand
High Support Hostel	£500,000 to £1m	Accommodation-based support
Rough Sleeper Assessment Centre	£500,000 to £1m	Accommodation-based support
Tri-Borough Psychotherapy Service	£500,000 to £1m	Shared costs with Northeast London Regional Partnership (Grant)
Rough Sleeping Outreach Service	£500,000 to £1m	Part grant funded
Low–Medium Supported Housing	£100,000 to £250,000	Accommodation-based support
Mobile Intervention and Support Team	£100,000 to £250,000	Grant Funded
The Lodges	£100,000 to £250,000	Accommodation-based support
Rough Sleeper Navigators	£100,000 to £250,000	Grant Funded
Housing First	£100,000 to £250,000	Grant Funded

Rough Sleepers Co-production Service	£100,000 to £250,000	Grant Funded
Rented Sector Tenancy Sustainment Service	Under £100,000	Grant Funded
Dellow Centre City of London Co-ordinator	Under £100,000	Grant Funded
Private Rented Sector Move On and Support Pilot	Under £100,000	
Community Reassurance and Support Service	Under £100,000	
Health Inclusion Service	Under £100,000	Nurse provision at High Support Hostel
Homelessness Team Information Systems	Under £100,000	
Health Inclusion Service at Snow Hill Court	Under £100,000	Nurse provision at Assessment Centre
Inform IT System for Tenancy Sustainment Team	Under £100,000	
Section 202 Homeless Reviews	Pay as You Go	
Assessment of medical priority for Housing applicants	Pay as You Go	

Commissioning and Procurement Plan

5. The current commissioning and procurement activity is as follows:

Service	Target Date	Present Position
Statutory Homelessness Out of Hours Response	01/01/2026	Designing proposal
Health Inclusion (two sites)	24/11/2025	Preparing direct award of new contract
The Lodges	31/12/2025	Preparing direct award of new contract
Low-Medium Supported Housing	31/03/2026	Redesign of service specification following service review and preparing direct award of new contract
Street Homeless Outreach and Support	01/11/2026	Co-producing and designing new multi-functional service

6. The pipeline priorities are:

Service	Target Date	Present Position
Housing First	31/03/2026	Evaluating options for future of service
Sub-regional Borough Psychotherapy Service	31/03/2026	Preparing to extend contract prior to handover to Northeast

		London Regional Commissioning for retendering
High Support Hostel	09/10/2027	Evaluating options for future of service
Emergency and Temporary Accommodation – Approved Provider list via Adam Housing	01/08/2026	Establishing future options and procurement strategy

7. In addition, there are a number of potential projects dependent on the (as yet) unannounced Rough Sleeping Prevention and Recovery Grant programme.

Proposals

8. This update is provided to Members for information.

Key Data

9. The key data can be found in the tables in paragraphs 4 to 6.

Corporate & Strategic Implications

10. N/A – Information only

Financial implications

11. N/A – Information only

Resource implications

12. N/A – Information only

Legal implications

13. N/A – Information only

Risk implications

14. N/A – Information only

Equalities implications

15. The commissioning process includes production of an Equalities Impact Assessment for any new service to consider the implications of service provision and design on any potential service user with protected characteristics.

Climate implications

16. N/A – Information only

Security implications

17. N/A – Information only

Conclusion

18. An update on Homelessness and Rough Sleeping Commissioning will be presented to the Homelessness and Rough Sleeping Sub-Committee bi-annually.
19. This area of service provision draws funding from both the Corporation and Central government, amounting to c. £5.5 million per annum.
20. Current commissioning activity includes the redesign and codesign of a new Rough Sleeper Support service, combining a number of existing separate services under one umbrella and drawing on City of London and Central Government funding opportunities.
21. Additionally further contract awards to two accommodation-based projects – Low–Medium Supported Housing and The Lodges – are in train.
22. While the Homelessness Prevention and Rough Sleeper service is waiting on further announcements, further potential projects remain unclear.

Appendices

- Appendix 1 – Brief Service Descriptions

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Appendix 1 – Brief Service Descriptions

Contract Name	Brief Description
Adam Housing (Emergency and Temporary Accommodation Approved Provider List)	Software platform giving City of London Homelessness Officers access to accommodation providers
High Support Hostel	29-bed, 24-hour staffed accommodation project in SE1
Rough Sleeper Assessment Centre	14-bed, short-stay accommodation project for rough sleepers. Located in the City of London Corporation
Tri-Borough Psychotherapy Service	Psychological Interventions and support for rough sleepers across the sub-region
Rough Sleeping Outreach service	Frontline service identifying and supporting individuals while they are on the streets
Low–Medium Supported Housing	21-bed, 9-to-5 staffed accommodation project in SE1
Mobile Intervention and Support Team	Floating support for clients placed in temporary accommodation
The Lodges	Two accommodation projects for older or more entrenched rough sleepers, proving support on an “as you want it” basis
Rough Sleeper Navigators	Continuing support for long-term rough sleepers and those with the most complex needs
Housing First	Internationally recognised model providing Independent accommodation and support to clients who struggle in traditional support schemes. Commissioned by London Borough of Hackney
Rough Sleepers Co-production Service	Partnership with two organisations giving access to commissioned enhanced services to people with lived experience of rough sleeping

Rented Sector Tenancy Sustainment Service	Private accommodation procurement and support
Dellow Centre City of London Co-ordinator	Pilot provision of a building-based day support service for rough sleepers
Private Rented Sector Move On and Support Pilot	Pilot to assess the success of applying the refugee resettlement programme approach to people with a street homeless background
Community Reassurance and Support Service	Community Safety service
Health Inclusion Service	Nursing provision within Supported Housing schemes at the High Support Hostel
Homelessness Team Information Systems	IT system
Health Inclusion Service at Snow Hill Court	Nursing provision within Supported Housing schemes at the Assessment Centre
Inform IT System for Tenancy Sustainment Team	IT system
Section 202 Homeless Reviews	Statutory homeless reviews (statutory function)
Assessment of medical priority for Housing applicants	Medical review of homeless clients (statutory function)