

## **CITY OF LONDON POLICE PENSIONS BOARD**

**Wednesday, 4 June 2025**

**Minutes of the meeting of the City of London Police Pensions Board held at the Guildhall EC2 at 10.45 am**

### **Present**

Deputy Henry Colthurst  
Ray Eaglesmith  
John Todd  
Deputy Madush Gupta  
Alan Yau  
Helen Isaac

### **Officers:**

Kate Limna	- Chamberlain's Department
Graham Newman	- Chamberlain's Department
James Garmant	- Chamberlain's Department
Raquel Pinto	- Town Clerk's Department
Alix Newbold	- City of London Police
Kelly Glazebrook	- City of London Police
Mark Paddon	- City of London Police
Luca Filipi	- City of London Police

### **1. APOLOGIES**

All Members were present.

### **2. MEMBERS DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

There were no declarations.

### **3. MINUTES**

**RESOLVED**, - that the public minutes and non-public summary of the meeting held on 10 February 2025 were approved as an accurate record.

### **4. COL POLICE PENSION SCHEME - ADMINISTRATOR'S UPDATE**

Members received a report of the Chamberlain which provided an update on the City of London Police pension scheme.

Members noted that a legal breach had occurred and had been reported to The Pensions Regulator (TPR). This was acknowledged but no response had been received yet.

Members also noted that although initial deadlines have been met, the McCloud case continued to place significant demands on the Pensions Office. Further discussions would take place under the risk register item.

The pensions dashboards would be covered in the training session at the end of the meeting.

**RESOLVED** – that the report be noted.

5. **COL: POLICE PENSION SCHEME - RISK REGISTER**

The Board received a report of the Chamberlain which reviewed the risk register for the Police Pension Board.

Members noted the following:

- No changes had been made to the existing risks, but a new action was added on pension fraud. Although rare, some police pension scheme transfers do occur, and officers must carry out due diligence. This action was meant to formally capture that requirement.
- Although still listed as a risk, McCloud was increasingly being treated as business as usual. Officers suggested this may eventually be merged into existing risks but for now, it remained on the register.
- The Annual Benefit Statements were due by 31 August and would include remedial service statements related to McCloud.

The Chairman asked that Board revisit the McCloud risk classification at the next meeting to determine if this should be reclassified.

**RESOLVED** – That the report be noted.

6. **COL POLICE PENSIONS BOARD - REVIEW OF ACTIVITIES FOR THE PERIOD 1 APRIL 2024 TO 31 MARCH 2025**

The Board received a report of the Chamberlain summarising the activities of the Police Pensions Board, which is submitted on an annual basis to the CoL Police Authority Board.

The annual review of activities was being prepared to be submitted to the City of London Police Authority Board, which summarised what the Board has done over the past year.

The Chairman suggested that with regards to paragraph 33 on page 47, on breaches, to include that 23 statements remained which would provide a clearer sense of the scale of the issue. All Members agreed.

**RESOLVED** – That Members:

- Agreed that subject to the inclusion of the total number of statements which remained (23), that this report would be submitted as a public report to the next CoL Police Authority Board.

7. **SCHEME MANAGER UPDATE**

The Board received a report of the Commissioner which updated Members on the Scheme Manager activities over the period of 1st January 2025 – 30th April 2025.

Members noted the following updates:

- Complaints were now grouped by theme. Since the report had been submitted, the number of unresolved complaints had dropped from 21 to 12,
- The team were meeting weekly to review progress of complaints.
- Many of the complaints had been related to portal access and data transfers between forces.
- A monthly internal pension service delivery board had been established, involving key stakeholders, and was working to clarify roles, responsibilities, and processes.

Members welcomed the progress and the structured approach to complaints. There was a discussion about whether complaints should continue to be reported to the Board, and the general view was that, although complaint volumes were expected to fall—especially as McCloud-related issues were resolved—it was still useful to track complaint themes to support service improvement.

There was some confusion about whether complaints should go to the Corporation's Pension Fund or the City of London Police. It was clarified that formal complaints were managed by the City of London Police, who worked closely with the Pensions Office, whereas the Internal Dispute Resolution Process (IDRP) was a national, two-stage process set out in legislation. This process included clear timelines: three months to respond at each stage, with the option to escalate to the Pensions Ombudsman.

Members noted that at the time of writing the report, there were no outstanding IDRP complaints, since then two had been submitted and were being managed by the police team.

In response to a question about the potential move to a national scheme manager for police pensions, Members noted that this was part of ongoing police reform discussions between the Government and the National Police Chiefs Council. A White Paper was expected later in the year, but implementation was not likely for at least another year.

In closing the item, the Chair advised that once the meeting was closed a training session would be taking place for Members of the Board.

**RESOLVED** – That the report be noted.

**8. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD**

There were no questions.

**9. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

There was no urgent business.

**10. EXCLUSION OF THE PUBLIC**

**RESOLVED** – that under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items of business on the grounds they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

11. **NON-PUBLIC MINUTES**

**RESOLVED**, that the non-public minutes of the meeting held on 10 February 2025 were approved as an accurate record.

12. **COL: POLICE PENSION SCHEME - UPDATE - NON-PUBLIC APPENDIX**

Members received a report of the Chamberlain which provided the non-public appendices of the Pensions Scheme administrators update. This item was considered in conjunction with item 4.

13. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD**

Questions relating to IRDP cases and their processes and generally about the pensions team were asked.

14. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT THAT THE BOARD AGREES SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

There was no business.

**The meeting closed at 11:09**

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Chairman

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