

APPLY TO JOIN OUR NEW RESIDENT VOICE GROUP



This Autumn, City of London Corporation Housing is launching our Resident Voice Group. We are looking for interested residents to apply to join this new group.

The Resident Voice Group will meet quarterly to review City Corporation Housing performance data, scrutinise our services and work with us to set strategic aims and objectives.



The group will be jointly chaired by a resident voted for by the group, and Peta Caine, Director of Housing. The Resident Voice Group membership will be made up of two thirds tenants and one third leaseholders. We will meet on a weekday evening with an option to join online. Residents will be able to claim shopping vouchers for their time, as well as travel and childcare expenses.

If you are interested in joining the Resident Voice Group, or if you have any further questions, please email the Resident Involvement team: resident.involvement@cityoflondon.gov.uk for an application form. The deadline to apply is 19 September.

For more information about City Corporation Housing's Resident Involvement, please visit our website or scan the QR code:
<https://tinyurl.com/CCHResInv>



KEY CONTACTS



To report issues relating to cleaning and grounds maintenance on your estate, email: estateservices@cityoflondon.gov.uk or call your estate office.

Repairs: 0800 035 0003 | propertyservices@cityoflondon.gov.uk

For urgent estate matters outside normal office hours, other than repairs, please call 020 7256 6583.

Complaints and customer feedback:

Housing.complaints@cityoflondon.gov.uk

By phone: 0207 606 3030 (Switchboard) or 0207 029 3935 (Housing complaints and customer feedback)

By post: Housing Complaints and Customer Feedback Team,
Barbican Estate Office, 3 Lauderdale Place, London EC2Y 8EN

Rent Accounts/Payments: 020 7332 1263

rentsteam@cityoflondon.gov.uk

Rent Arrears: To contact us about rent arrears, please call your estate office or email the Income Recovery team:

incomerecoverofficer@cityoflondon.gov.uk

Scan the QR code to register for the City of London @Home Newsletter or visit:

<http://eepurl.com/iSYW0s>

