

City of London Corporation Committee Report

Committee(s): City Health and Social Care Scrutiny Committee - for information	Dated: 29/10/2025
Subject: City and Hackney Safeguarding Adults Board Annual Report 2024/25	Public report: For Information
This proposal: <ul style="list-style-type: none"> delivers Corporate Plan 2024-29 outcomes 	Providing Excellent Services
Does this proposal require extra revenue and/or capital spending?	No
If so, how much?	
What is the source of Funding?	
Has this Funding Source been agreed with the Chamberlain's Department?	
Report of: Claire Solley, Independent Chair of the City and Hackney Safeguarding Adults Board	
Report author: Shohel Ahmed, City and Hackney Safeguarding Adults Board Manager	

Summary

The City and Hackney Safeguarding Adults Board (the Board) is a statutory board required under s43 of the Care Act 2014. One of the statutory duties of the Board is to complete an annual report outlining what it has achieved in respect of adult safeguarding in the previous year. This report outlines the key achievements of the Board as well as what the Board will prioritise in the forthcoming year. An overview of the safeguarding data for the City of London Corporation is also included for reference.

Recommendation(s)

Members are asked to:

- Note the report.

Main Report

Background

1. The City and Hackney Safeguarding Adults Board (the Board) is a statutory board required under s43 of the Care Act 2014. The Board has three statutory functions:
 - Develop and publish a strategic plan outlining how the Board will meet its objectives
 - Publish an annual report detailing the safeguarding achievements for that financial year
 - Commission Safeguarding Adults Reviews (SARs) for any cases which meet the criteria
2. This report outlines the annual report for 2024/25. It focuses on the principles underpinning the strategy, its strategic priorities, key achievements and data for 2024/25.
3. Some of the key achievements for the Board in 2024/25 include:
 - 3.1 The Board commissions a package of training for frontline line staff working across the City and Hackney on a yearly basis. This year the Board commissioned 8 safeguarding courses delivered quarterly throughout the year. Courses on offer included the following:
 - Safeguarding awareness training (webinar).
 - Trauma informed approaches to safeguarding (in person).
 - Safeguarding, Self-neglect & Hoarding (webinar).
 - Safeguarding Adults Workshop for Manager & Safeguarding Leads (webinar).
 - SAMs – Exploring the Roles, Responsibilities and Expectations of Safeguarding Adult Managers (webinar).
 - SAE – Undertaking S42 Safeguarding Enquiries (webinar).
 - Safeguarding, mental health and social isolation (webinar)In total, over 150 people attended the various different training sessions on offer
4. The Board organised a series of events throughout the whole month of November, in recognition of Safeguarding Adults Week. These included events on intergenerational domestic abuse, modern slavery and organised immigration crime as well as a session with the Department for Work and Pensions around the move to Universal Credit and supporting vulnerable residents throughout this transition.
5. Board partners undertook a self assessment using the Safeguarding Adult Partnership Assessment Tool in Feb 2025, which was analysed by the Board Manager and used as evidence to help guide discussions during the Boards Development Day in April 2025.
6. The Chair of the Board hosted a Patient Panel on Safeguarding in the City of London which was open to residents and explained what safeguarding means, how to raise concerns, and what role the City and Hackney Safeguarding Adults

Board plays. This event empowered community members to protect vulnerable adults and clearly communicated important contact points and procedures.

7. In 2024/25, the Board published two discretionary Safeguarding Adults Reviews:
 - JL: The discretionary Safeguarding Adults Review (SAR) into the death of JL was commissioned by the City and Hackney Safeguarding Adults Board (SAB) in June 2023 to complement a local learning review by Adult Social Care services in Hackney. The review recommended strengthening input from housing partners within the Board as well as reviewing the Board's Escalation Policy.
 - Steve: The discretionary Safeguarding Adults Review (SAR) into the death of 'Steve' was commissioned by the City and Hackney Safeguarding Adults Board (SAB) in November 2023. A practitioners event for the 'Steve' SAR was held in July 2024, providing practitioners an opportunity to provide insight and contribute to the review, as well as draw out learning to help inform the recommendations. A further learning event was held in November 2024 for the 'Steve' SAR, where attendees were able to hear a synopsis of the review, understand the challenges that occurred in supporting 'Steve' and focus on research findings relating to the recommendations that were made; namely palliative care and mental capacity for people that are homeless.

Current Position

8. The Board has set itself the following strategic priorities for 2025/26:
 - Develop and Implement a Community Engagement Strategy
 - Establish a Multi-Agency Dashboard and Conduct regular multi-agency audits
 - Ensure Learning from Safeguarding Adult Reviews (SARs) and Other Reviews are complete in a timely manner and learning is shared.
 - Implement the updated London Association of Directors of Adult Social Services (ADASS) Pan-London Adult Safeguarding Policies and Procedure.
 - Improve outcomes for people experiencing homelessness by preventing abuse and neglect and strengthening safeguarding responses.
 - Minimise the risk of self-neglect and strengthen our multi-agency response.
 - Minimise the risk of and strengthen our multi-agency response to financial abuse.

Key Data

9. Key data was collected in relation to safeguarding for the City of London:
 - 49 safeguarding concerns were raised.
 - 30 of those concerns led to a Section 42 Enquiry.
 - A Section 42 Enquiry relates to the duty of the Local Authority to make enquiries, or have others do so, if an adult may be at risk of abuse or neglect. This happens whether or not the authority is providing any care and support services to that adult. It aims to decide what, if any, action is needed to help and protect the adult.
 - The trend over the last five years shows, concerns have decreased from 57 in 2020/21 to 49 in 2023/24 and have stayed the same in 2024/25.
 - The most prevalent risk noted this year in safeguarding enquiries was Neglect and Acts of Omission, accounting for 32% of all cases. This was closely

followed by Self-Neglect, which constituted 29% of the risks. Financial or Material Abuse represented 18% of the total risks identified.

- In line with the national and London average, the data shows 79% of client's risk comes from someone known to the individual. This is an increase from the previous year 2023-24 of 64%.
- The majority of safeguarding enquiries related to alleged abuse that happened within the person's own home.

Corporate & Strategic Implications –

Strategic implications - The City and Hackney Safeguarding Adults Board (CHSAB) plays a vital role in supporting the corporate priority of delivering excellent services by ensuring that adults with care and support needs are safe, empowered, and able to live healthy, independent lives.

Financial implications - none

Resource implications - none

Legal implications - none

Risk implications - none

Equalities implications – The work of the Board aims to improve outcomes for adults with care and support needs, many of whom fall within one or more protected characteristics, particularly in relation to age, disability, and mental health. As such, the work of the Safeguarding Adults Board is expected to have a positive impact by promoting equality of access to support services, protecting individuals from harm, and enabling people to live independently and safely.

Climate implications - none

Security implications - none

Conclusion

10. The Annual Report will be published on the appropriate pages online.

Appendices

- Appendix 1 – City and Hackney Safeguarding Adults Board Annual Report 2024/25

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