

Committee(s):	Date(s):
West Wickham Commons Consultative Committee Coulsdon Commons Consultative Committee Ashtead Common Consultative Committee	22 January 2014 12 February 2014 18 February 2014
Subject: Volunteer Improvement Plan 2013	Public
Report of: The Superintendent of Burnham Beeches, Stoke Common and City Commons	For Information
<p>Summary</p> <p>City Commons has a Volunteer Improvement Plan to ensure the quality and range of volunteering opportunities are developed and maintained. This report presents the plan, which details progress to date against objectives.</p> <p>Recommendation(s)</p> <p>Members are asked to:</p> <ul style="list-style-type: none"> • Note the report. 	

Main Report

Background

1. Volunteers contribute approximately 11,000 hours worth of work each year at City Commons. The average figure by site for 2011-12 and 2012-13 was:
 - a. Ashtead Common 5,600 hours
 - b. Coulsdon Common 1,185 hours
 - c. Farthing Downs 907 hours
 - d. Kenley Common 997 hours
 - e. Riddlesdown 1,631 hours
 - f. Spring Park 277 hours
 - g. West Wickham 393 hours
2. The Open Spaces Department has convened a Volunteer Improvement Group which consists of representatives of all divisions and works to maintain the quality of volunteering opportunities across all sites.
3. In 2012/13 the Volunteer Improvement Group focused its efforts on ensuring delivery of its Volunteer Strategy through divisional health checks. This involved surveying existing volunteers for their views on the quality of their experience. Using these results each division developed its own volunteer improvement plan.

Current Position

4. The Volunteer Improvement Plan for City Commons has been in place since April 2013 and good progress has been made against its objectives.

Corporate & Strategic Implications

5. The Volunteer Improvement Plan supports the Corporate Plan KPP4 – Maximising the opportunities afforded by our role in supporting London's communities; support the charitable and voluntary sector across the whole of London.

Implications

6. The work of our volunteers and the implementation of the Volunteer Improvement Plan are funded by local risk budgets.

Conclusion

7. This report presents the Volunteer Improvement Plan for 2013-14.

Appendices

- Appendix 1 – City Commons Volunteer Improvement Plan

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