

Committee: Police Performance and Resource Management Sub-Committee	Date: 26 th February 2014
Subject: Third Quarter Performance against Targets in the Policing Plan 2013-16	Public
Report of: Commissioner of Police POL 08/14	For Information
<u>Summary</u>	
<ol style="list-style-type: none"> 1. This report summarises performance against the Policing Plan 2013-16 for the third quarter of the 2013-14 financial year. 2. At the end of December 2013, of the 28 policing plan targets, 24 were on track to be met (GREEN), 2 were graded as AMBER, indicating that additional work is required to ensure the targets are met, 2 have been graded RED, indicating they are unlikely to be met by the end of the year. 	
1.1.1a Increase the number of engagements with the community aimed at deterring people supporting terrorism or violent extremism	GREEN
1.1.1b All relevant plans within CoL scrutinised by the CT Architectural liaison team	GREEN
1.1.1c Deploy intelligence led, high visibility policing operations to counter the terrorism threat and reassure the public	GREEN
1.1.1d Ensure that at least 90% of people surveyed consider the City of London Police is prepared and capable of policing the terrorist threat effectively	GREEN
1.2.1a Increase the number of government and industry sectors providing economic crime data to the National Fraud Intelligence Bureau	GREEN
1.2.1b Increase quantity and quality of fraud prevention products disseminated by the N FIB (Quality/Quantity)	GREEN GREEN
1.2.1c Disrupt the top 10 organised crime groups causing the greatest harm	GREEN
1.2.1d Ensure at least 90% of fraud victims are satisfied with service provided	GREEN
1.2.1e Increase by 10% the no. of officers, public sector and private sector fraud investigators trained by the Fraud Academy	GREEN
1.2.1f Conduct reviews of investigations to inform Fraud Academy training courses and best practice toolkits	GREEN
1.3.1a Meet all national requirements for public order mobilisation to support the SPR	GREEN
1.3.1b Deliver ongoing organisational improvements and development relating to public order deployments (complaints)	GREEN
1.3.1b (2) As above (Debriefs)	GREEN
1.3.1c Ensure that at least 85% of residents and businesses are satisfied with the information received in relation to pre-planned events	GREEN
1.4.1a Reduce levels of victim-based violent crime compared to 2012-13	RED
1.4.1b Reduce levels of victim-based acquisitive crime compared to 2012-13	AMBER

1.5.1a Support the City of London Corporation's casualty reduction target through enforcement and education activities	GREEN
1.5.1b Increase the number of uninsured vehicles seized and unlicensed drivers apprehended compared to 2012-13	AMBER
1.5.1c Increase the number of referrals to the Safer Cycle Scheme compared to 2012-13	GREEN
1.5.1c(2) Increase the number of referrals to the Driver Alert Scheme compared to 2012-13	GREEN
1.6.1a Ensure that at least 90% of those reporting antisocial behaviour are satisfied with the service provided by the police	GREEN
1.6.1b Reduce the average annual number of rough sleepers in the City	GREEN
1.6.1c Actively promote, with partners, effective stewardship and crime prevention activities within licensed premises	GREEN
1.6.1d Run intelligence led operations to target threats associated with the night time economy	GREEN
1.7.1a Ensure at least 85% of City street population surveyed consider the police in the City of London are doing a good or excellent job	GREEN
1.7.1b Ensure at least 90% of victims of crime are satisfied with the service provided by the police	RED
1.7.1c Respond to at least 95% of 999 calls within the national target of 12 minutes	GREEN

Recommendation

It is recommended that your Sub Committee receives this report and notes its contents.

Main Report

Background

1. This report presents Force performance against the targets and measures published in your Committee's Policing Plan 2013-16 for the first, second and third quarters of the 2013-14 financial year. All relevant performance information is contained within Appendix 'A' with only those areas where targets currently graded as AMBER or RED highlighted within the body of the report itself.
2. As previous reports, this performance report includes a brief overview of Force performance that is not covered by specific targets.

3. There are some targets that have bespoke traffic light definitions, which are referenced in Appendix A. The general traffic light criteria used in these reports is as follows:
 - Green – target on course to be achieved by due date;
 - Amber – target will not be met without additional work/resources;
 - Red – unlikely the target will be achieved, even with additional work/resources or the target has not been achieved by the due date;
 - White – no data.

Current Position

Overview of Force Performance

4. Last quarter's report to your Committee highlighted that it had been a challenging start to the financial year. In some respects that level of challenge continues, although progress is being made against the policing plan targets and the Force has enjoyed some notable successes outside of performance against targets.
5. A comparison with the same period last year shows that between 1st April 2013 and 31st December 2013:
 - Total victim-based crime (which includes violence against the person, sexual offences, robbery, burglary, theft and criminal damage) rose by 3.8% (128 more offences than the previous year). The largest increases were recorded in the categories of violence against the person with injury (38 more offences), theft from the person (63 more offences), shoplifting (40 more offences) and bicycle theft (27 more offences). However, increases were offset by reductions in other areas, for example there were 72 fewer non-domestic burglaries and 'theft other' fell by 32 offences compared to last year.
 - Whilst the detection rate for total victim-based crime has continued to improve over the course of the year (16.8% at the end of the first quarter, 18.6% at the end of the second quarter and 19.3% at the end of the third), it remains below the 20.5% recorded at the same point last year.
 - Crimes against statute, which includes drugs offences, possession of weapons, public order offences and 'miscellaneous crimes against

society'¹, fell compared to 2012-13, by 20.8% or 159 fewer crimes. The principal reason for this reduction is the fact that certain fraud cases are no longer recorded as crimes against statute (an HMIC decision), accounting for nearly a third of the offences (56 of the 159 fewer crimes). There were 24 fewer public order offences (affray and s.5 Public Order Act offences) compared to last year, and 57 fewer drugs offences. Finally, there were 20 fewer offences of going equipped/handling/possession of weapons.

- At the end of the third quarter, total notifiable crime was down by 0.8% or 31 fewer offences (4100 crimes compared to 4131 the previous year). The overall detection rate was 28.1%, 3 percentage points lower than the 31.1% recorded last year.
6. In addition to those items reported in last two quarters' reports, notable Force achievements and activities during the third quarter include:
- During October, the Force took part in a multi-agency operation to address unwanted sexual behaviour on public transport, which resulted in 15 arrests.
 - Also during October, a person described as heading the UK's most extensive car insurance scam was sentenced to 3 years imprisonment following a successful investigation by the Insurance Fraud Enforcement Department (IFED).
 - During November the Force's Dog Unit assisted the MPS in a search of a property in E16. The dog's involvement led to the discovery of a hidden safe containing £100,000 cash and £100,000 worth of gold. Over the course of the year, the Dog Unit has completed 226 general deployments and 341 drug searches, one of which resulted in the seizure of 4kg of heroin.
 - Also during November, Microsoft applauded the swift action of the Police Intellectual Property Crime Unit (PIPCU) tackling cyber criminals who were using IT to sell over £100,000 worth of counterfeit products.
 - During December IFED made its 400th arrest after being in operation for only 2 years.

¹ These crimes include prostitution, going equipped for stealing, perjury, perverting the course of justice, and possession of false documents, amongst others.

Target Performance

7. **1.4.1a - Reduce levels of victim-based violent crime compared to 2012-13.** Performance against this target has now been assessed as RED, indicating that this target will not be achieved by year end. By the end of the third quarter the Force had recorded a 15.4% increase compared to the same point last year, which is 65 more offences.
8. Throughout the year the Force has run special operations targeting violent crime and the night-time economy. A broad range of range of tactics have been used and additional covert resources have been deployed inside licensed premises who then alert officers to situations that might lead to incidents of violence. On top of this, the Support Group have deployed saturation patrol tactics in affected areas, preventing further offences from occurring. Intelligence analysis has shown that there has been no discernible pattern to the offending and offenders have frequently been first-time offenders that are unknown to the criminal justice system.
9. The point has been made in previous reports but is restated; the reality of this statistic is that levels of violent crime in the City of London are running at an average of just under 2 per day, which is by far the lowest level in any comparable urban area. To pre-empt where those 1 or 2 offences might occur and preventing them provides an indication of the nature of the challenge the Force faces. However, even with the knowledge that the target is unlikely to be met, over the course of the final quarter the Force will be implementing specific problem solving models and will continue to use all available tactical options to keep the inevitable increase as low as possible.
10. **1.4.1b Reduce levels of victim-based acquisitive crime compared to 2012-13.** By the end of December, the Force had actually achieved the year to date target, recording 2813 offences against a target of 2852 offences. However, performance against this target has been assessed as AMBER in recognition of the fact that the target will only be achieved by year end with sustained and focused effort, which the Force is committed to delivering.
11. **1.5.1b – Increase the number of uninsured vehicles seized and unlicensed drivers apprehended compared to 2012-13.** At the end of the third quarter the Force had recorded 347 unlicensed and uninsured seizures compared to 384 at the same point last year. Specific operations continue to be delivered at weekends (when more resources, including use of Special Constables, are able to be used), which is also a time when historically there have been more ANPR activations. Analysis has shown that over the last

quarter the number of ANPR activations has actually reduced by around 15%, indicating that there are fewer uninsured vehicles entering the City. It may be that the success of this target is actually making the current target more difficult to achieve as the pool of uninsured vehicles available to seize is lower than last year. To achieve this target the Force will need to seize an average of 45 vehicles per month over the final quarter. Current indications are that this target is likely to be achieved by year end.

12. **To ensure at least 90% of victims of crime are satisfied with the service provided by the police.** This target will not be achieved by year end. Over the past three quarters the highest level achieved has been 85.6%, which was at the end of the second quarter. The Force has scored highly in the categories of ‘ease of contact’ (97.3% satisfaction) and ‘treatment’ (95% satisfaction); however, ‘action taken’ and ‘follow up’ have both been around 84%, which has impacted on the ‘whole experience’ rating that this target is measured against.
13. The third quarter survey had not been fully analysed by the time this report was prepared, however, the results of that analysis will be submitted to your Sub Committee in the end of year report. There is a Victims of Crime Action plan, which is presented to your Sub Committee today as an agenda item.

Conclusion

14. Overall the Force ended the third quarter in a stronger position than it ended the second. However, it is now clear that the two areas of concern highlighted last quarter where the targets might not be met (reduce victim-based violent crime and the victim of crime satisfaction level) are unlikely to be achieved.

Background Papers:

- **Appendix “A” Performance Summary non-public**

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