

PERFORMANCE AND RESOURCE MANAGEMENT SUB (POLICE) COMMITTEE

OUTSTANDING REFERENCES

Meeting Date & Reference	Action	Owner	Status
28/05/2014 Item 3	Verbal Update regarding Value for Money (VfM)	Assistant Commissioner	Complete <i>Report to be received at the 4 December 2014 meeting of the Sub Committee.</i>
28/05/2014 Item 5	HR Monitoring Report in November 2014 to show the split in the sickness levels (long term and short term) for Corporation staff and City of London Police staff	Assistant Commissioner	Complete <i>To be received at the 4 December 2014 meeting of the Sub Committee.</i>
26/09/14 Item 3	Circulate the audit planning risk assessment model for the City of London Police.	Head of Internal Audit	Completed – e-mail circulated on 26 September 2014
26/09/2014 Item 3	Reference to HMIC should be made in the Annual Report of the City of London Police	Commissioner of Police	<i>Pending publication of Annual Report in 2015. HW to monitor and liaise with CoLP Corporate Communications to ensure this is included in Annual Report 2014/15.</i>
26/09/2014 Item 5	An action plan responding to the HMIC recommendations be produced, with deadlines, accountable officer, and status -the tracker, once	Commissioner of Police	Complete <i>To be received at the 4 December 2014 meeting of the Sub Committee.</i>

	produced, to be included as a standing item on all Agendas		
26/09/2014 Item 5	Note to be circulated before the next Sub Committee showing an update on HMIC recommendations in Appendix B (Making Best Use of Police Time) that have a deadline date of 31 st October 2014	Commissioner of Police	Complete- a note was sent to the Town Clerk's officers for onward transmission to Members on 3 rd November
26/09/2014 Item 5	Stop and Search – Invitation to all Members of the Police Committee to be given the opportunity to accompany officers on patrol to experience how S&S is implemented on the street.	Commissioner of Police	Complete- Chief Insp Hector McKoy has sent an invitation to Members via the Town Clerks Officers on 4 th November
26/09/2014 Item 6	SR20 – Circulate a note for information on Policies - completed, current and outstanding	Commissioner of Police	Complete- <i>this was included on the note sent to the Town Clerk's officers for onward transmission to Members on 3rd November</i>
26/09/2014 Item 7	1.7.1(b) the Force to provide greater clarity about how the Force is performing in combatting fraud OCG's	Commissioner of Police	In progress
26/09/2014 Item 7	Survey – An overview report to be produced on Victim Satisfaction to include issues such as sample sizes and how the	Commissioner of Police	Complete- <i>To be received at the 4 December 2014 meeting of the Sub Committee.</i>

	Force ensures these are representative of the population (where applicable)		
26/09/2014 Item 7	1.8.1(b) – increasing satisfaction with our policing services – identify why trends have seen a decrease in satisfaction.	Commissioner of Police	Complete- This is included in the above Report submitted for 4 th December meeting of the Sub Committee
26/09/2014 Item 8	Report on the Collaborative Services report in 6 months	Head of Corporate Performance and Development	In progress To be received at the 18 March 2015 meeting of the Sub Committee.
26/09/2014 Item 8	Contact centre – incorrect sign posting of calls – briefing of frontline contact staff to ensure callers are allocated to the right contact for 101. Feedback to be provided to the Committee	Town Clerks	In progress The contact centre have suggested two reasons - <ul style="list-style-type: none"> • Operator Error – staff have been reminded of the need for accuracy • When telephone numbers change, the Contact Centre need to be informed. <p>Any further occurrences can be followed up if the date and time details can be provided to the Contact Centre Manager.</p>
26/09/2014 Item 9	Assurance Mapping – Discussion with the CoLP to identify gaps in	Commissioner of Police/Head of Internal Audit	Complete – Outcome from Assurance Mapping exercise is included within the 4th

	assurance to inform future internal audit work		<i>December 2014 Internal Audit Update report</i>
26/09/2014 Item 9	Further details would be circulated in relation to police compensation claims (numbers, costs, trends)	Head of Internal Audit	<i>In progress</i> <i>Details will be provided when the audit outcome is reported in the next audit update report for the 4 December 2014 Committee</i>
26/09/2014 Item 9	Revised completion dates for 2013/14 work and provide a progress report on the outstanding reviews, once completed	Head of Internal Audit	<i>Complete</i> <i>Note of assurance on the finalisation of the 2013/14 audit work provided to Chairman on the 6th November confirming full completion of the 2013/14 audit plan</i>
26/09/2014 Item 9	Delivery of the 2014/15 audit programme would be provided within the specified timescales	Head of Internal Audit	<i>In Progress</i> <i>Confirmation of resources, delivery plans and completion dates for the 2014/15 audit programme will be provided to the 4 December 2014 Committee within the internal audit update report.</i>