

Committee(s): Police: Economic Crime Board	Date(s): 15 th July 2015
Subject: National Lead Force Update	Public
Report of: Commissioner of Police Pol 35/15	For Information
<p style="text-align: center;"><u>Summary</u></p> <p>The National Police Coordinators Office (NCO) continues with an extensive programme of engagement with Police Chief Officer's, Police and Crime Commissioners and the Home Office in order to improve the police response to fraud.</p> <p>NCO interventions and direct engagement are having real impact at the local level and this is being acknowledged nationally, and evidenced through increased reporting back to National Fraud Intelligence Bureau (NFIB) regarding Crime disseminations and involvement in PROTECT campaigns.</p> <p><u>Recommendation</u></p> <p>It is recommended that Members note the content of this report.</p>	

REPORT OF NATIONAL POLICE COORDINATOR ECONOMIC CRIME (NPCEC)

Overview

1. As previously reported to the Board, the National Policing Fraud Strategy, and the Protect Strategy have both been endorsed and are being implemented throughout Policing alongside the content of the Fraud Authorised Professional Practice (APP).
2. As part of this implementation, the NCO held a stakeholder event, which was attended by 100+ representatives from the Home Office, Private Sector, Public Sector and Law Enforcement partners. At this event, the strategies were officially launched throughout the counter fraud community, and the group started to devise a cross sector implementation plan that I am leading on.
3. Along with the quarterly Force profiles for Fraud and Cyber Crime, the latest 'attrition' letters have now been disseminated to all Chief Constables and Police and Crime Commissioners. I am delighted to be able to report that for the first time since this process has commenced, every Police force in England and Wales has provided 'returns' to the NFIB relating to Outcomes against NFIB disseminations. We are also now in a position to provide data for a 24 month period, which shows that on average NFIB has received outcomes for 31% of all disseminations with an overall increase from a total 22% at year end 2014/14 to a total 37% at year end 2014/15. This provides evidence that the work of the NCO is reaping benefits. Additionally, local Cyber profiles will be released to each force by the end of July. These profiles will articulate the local impact on Forces from Cyber Crime, and provide a range of options to help combat the offences.
4. In line with previous reports to this Board, we continue to highlight, at all forums we attend, that the threat from Fraud and Cyber is constantly evolving and growing at a rate that is currently outstripping the police response to it and there is an urgent requirement for policing to modernise further and faster to be able to manage the increasing demand.

Force Support Team (FST)

5. The FST continues to proactively engage with those forces described as 'outliers' within the Strategic Oversight Group (SOG) performance report. This engagement involves the FST meeting with colleagues, at all levels, from the relevant forces to assist them in improving their end to end process of managing fraud.
6. The FST has commenced a programme of activities with every force in the country, where they facilitate regional workshops with each force, and using the standards identified in the Force Capability review, dissect each forces approach to managing fraud with a view to identifying practices for sharing

across Policing and establishing areas of vulnerability for specific forces which the FST then support the force to remedy through the creation of action plans.

Economic Crime Prevention Centre (ECPC)

7. The ECPC has gained real traction throughout Policing and Counter Fraud Community partners, and is delivering against an identified need. Alongside the creation of the Fraud Prevention Network (FPN), spanning every Police force and a number of private sector partners, the ECPC has recently delivered a Fraud Prevention campaign specifically relating to Hajj Fraud, and has led on a partnership with Get Safe Online (GSOL) that results in monthly campaigns being delivered by GSOL based on ECPC analysis of the current threat picture.
8. On the 29th June, the first multi agency Fraud prevention campaign named 'not with my name' was launched. This campaign had the aim of raising awareness of Identity Crime and providing education on how to self protect against vulnerabilities to Identity Crime. Identity crime is at the heart of the majority of Frauds reported to Action Fraud and recent analysis has evidenced a 31% increase in identity crimes occurring. This campaign has been led by the ECPC, and is supported by a wide range of partners including 35 police forces, Cifas, FFA UK, GSOL, Crimestoppers. At the launch, the ECPC conducted a wide variety of media engagements and all partners released the campaign material to their communities/stakeholders/customers to ensure that the campaign reached as wide an audience as possible. An evaluation of this campaign will be available for the next board meeting.
9. In April 2015, the ECPC was awarded funding from the Police innovation fund to create a web based Fraud Prevention Tool (FPT). This tool will allow users to produce a bespoke risk assessment of their specific vulnerabilities to Fraud, and will provide them with advice and guidance on how to manage these vulnerabilities and reduce the risk of them falling victim to Fraud. The FPT is being produced through collaboration with the FPN and is anticipated to be released in late 2015.
10. An engagement strategy for PROTECT activities relating to Small and Medium Size Enterprises (SMEs) has been drafted with the Federation of Small Businesses (FSB) which will enable the ECPC to gain access to SMEs, and provide them with the tools to protect themselves from Fraud and Cyber Crime.

Victim Strategy

11. As presented to your May ECB, we have further developed a draft victim strategy that has the aim of putting in place a system that delivers the appropriate care to victims in a consistent and responsive manner, with particular emphasis on addressing the needs of vulnerable and repeat victims.
12. The draft strategy has previously been shared with a wide range of Public/Private sector partners as well as academic partners and appropriate

charities and the City of London IAG, and we are now updating the strategy to reflect the feedback.

Volume Fraud Taskforce

13. On the 16th June the corporation hosted a meeting with Commissioner Leppard, FFA UK and British Bankers Association (BBA) regarding the reporting of volume Frauds.
14. All parties present held a view that a better system was required to tackle volume fraud and sharing of data, with the FFA and BBA also stating that implementing legislation would not be beneficial and felt that this would fail if the banks were told via regulatory objectives.
15. The suggestion of a joint taskforce, with a set of agreed principles and language, with the Police taking the lead was raised at this forum. It was agreed by the group that a Taskforce should be created, and Commissioner Leppard briefed the Home Secretary at the Ministerial Serious Organised Crime (MSOC) meeting the following day regarding this proposal. The Home Secretary provided her support to the creation of the task force, and is keen to show that Banking and Policing are working together to recognise the industry differences, to establish a method in which to share and subsequently manage all Fraud and also to show what is already being done to combat fraud across all sectors.
16. Following the MSOC, Commander Head has led on the development of a ToR for the cross sector task force and a multi agency team including policing, Government and Banking has now been established.

Conclusion

17. This has been another significant period nationally for CoLP and the NCO. We have led the development of significant national policies and strategies and continue to work with police and other stakeholders to bring these into practice to the benefit of our communities. We have led the creation of a taskforce to help address the volume fraud threats, and are leading Policing in England and Wales in delivering Protect messaging to individuals and businesses.

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