## Plan on a page

Vision - Digital Technology will:

services, built around the needs of local people

contract and deliver services efficiently and safely

prevention and out of hospital care

· Support initiatives to provide notable improvement in health and wellbeing outcomes for the people

of City & Hackney and contribute to the development of sustainable health and social care

Enable the development of new models of care to achieve better outcomes for all: focused on

Provide the information needed to enable organisations to work in partnership to commission,

- Strategic approach . Build on the existing approach of sharing patient information from the primary system in which it is stored, using

  - the HIE system based at Homerton and direct system to system sharing (e.g. EMIS GP with EMIS Comm.)
- . Use advanced analytics to provide insight to prompt changes (in both real time and aggregate form where needed) to treatment or care pathways
- . Ensure that the infrastructure across the footprint is up to the job of supporting reliable fast access to systems

Enable patients to get appropriate access to their record to improve their engagement in their own health &

Access the anth and care records including test results  Access to own record, including secondary and social care, initially provided via link from HLE, then HLP Citizen Portal  De 17/18 HL  De 17/18	Citizen Access - From a single and consistent user	Approach and goals	Investment £000's /
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Connected care An ability to connect organisations to each other and to the patient within a trusted environment for data sharing, including for Q4 16/17-20 Citizen's journey To be supporting information exchange between care professionals and citizens at each step in the citizen journey through care and in so doing make their journey more integrated, accessible, proactive, faster and personalised  Significant system-wide risks Information sharing agreement ISA being agreed across C&H with a view to wider expansion to WEL and then joining with HLP process. A much fuller record view will be possible as be able to provide third party information, e.g. a GP able to see information from Homerton & ELFT  Digital adoption As systems come on stream, the business change requirements need to be met to ensure that staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the new functionality available to the staff make full use of the new functionality available to the new functionality available to the new functional transfer at the staff make full use of the new functional transfer at the staff make full use of the new functional transfer at the staff make full use of the new functional transfer at the staff make full use of the new functional transfer at the staff make full use of the ne	Empowered and activated citizens	Citizens can have single log-in and trusted identity, registering their care and information sharing preferences once and accessing and	Top-slice funding.
Citizen's journey  To be supporting information exchange between care professionals and citizens at each step in the citizen journey through care and in so doing make their journey more integrated, accessible, proactive, faster and personalised  Significant system-wide risks  Benefits  Information sharing agreement  ISA being agreed across C&H with a view to wider expansion to WEL and then joining with HLP process. A much fuller record view will be possible as be able to provide third party information, e.g. a GP able to see information from Homerton & ELFT  Digital adoption  As systems come on stream, the business change requirements need to be met to ensure that staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functionality available to the staff make full use of the new functional transfer and the staff make full use of the new functional transfer and the staff make full use of the new functional transfer and the staff make full use of the new functional transfer and the staff make full use of the new functional transfer and the staff make full use of the new functional transfer and the staff make full use of the new functional transfer and the staff make full use of the new functional transfer and the staff make full use of the new fu		using an extended range of digital services via a trusted community of connected apps	First products Q4 16/17
so doing make their journey more integrated, accessible, proactive, faster and personalised  Significant system-wide risks  Information sharing agreement  ISA being agreed across C&H with a view to wider expansion to WEL and then joining with HLP process. A much fuller record view will be possible as be able to provide third party information, e.g. a GP able to see information from Homerton & ELFT  Digital adoption  As systems come on stream, the business change requirements need to be met to ensure that staff make full use of the new functionality available to the staff make full use of the new functionality available.			Q4 16/17-20/21
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Digital adoption  As systems come on stream, the business change requirements need to be met to ensure that staff make full use of the new functionality available to t	Information sharing agreement	be able to provide third party information, e.g. a GP able to see information from Homerton & ELFT	
	Digital adoption	This is also true for the adoption of technology by citizens, which will need to be achieved through communication channels	
Finance Significant investment is required to support channel shift to that has not yet been agreed	Finance		