

Departmental Key Performance Indicators

	This indicator is performing to or above the target.
	This indicator is a cause for concern, frequently performing just under target.
	The indicator is performing below the target.

		Target 16/17	Period 1	Period 2	Period 3	Overall
Transportation & Public Realm						
NI 191	To reduce the residual annual household waste per household.	373.4kg	136.01kg			136.01kg
NI 192	Percentage of household waste recycled.	45%	31.08%			31.08%
NI 195	Percentage of relevant land and highways from which unacceptable levels of litter, detritus, graffiti and fly-posting are visible.	2%	0.46%			0.46%
TPR1	No more than 1 failing KPIs, per month on new Refuse and Street Cleansing contract	<4 per period	6*			6
Comments:						
NI191: This figure is only slightly over the target for the year and may be brought down with any upward adjustment of the housing stock figure used to calculate this KPI.						
NI192: The reviewed and updated Recycling Action Plan is currently being implemented and it is anticipated that this will lead to an increase in the recycling rate.						
TPR1: Results for July are still outstanding but this indicator has already missed its target. Meetings are being held with Amey to draw up a plan to bring this back on track.						
DM7	To manage responses to requests under the Freedom of Information act within 20 working days. (Statutory target of 85%)	85%	98%			98%