

Port Health & Environmental Services Committee – Outstanding Actions

Item	Date	Action	Officer(s) responsible	To be completed/ progressed to next stage	Progress Update
1.	7 July 2015	Mobile Shredding Vehicles	Director of Transportation and Public Realm / Director of Port Health & Public Protection	Ongoing	<p>As reported previously, the City of London takes the environmental impact of shredding companies on residents and other City users very seriously and is committed to helping companies to reduce their pollution and noise levels within the Square Mile.</p> <p>Over the last 10 months, City Officers have met regularly with Shred-It, the main operator within the City, to look at the issues and potential solutions. These discussions have generally gone very well and a set of joint aims has been established.</p> <p>November Update The outcome of the last meeting with Shred-It held at the end of September 2016 will be provided at the Committee meeting.</p>
2.	23 May 2016	Noise Pollution from the London Underground	Director of Port Health and Public Protection	Ongoing	<p>The Chairmen of the Port Health & Environmental Services and the Planning & Transportation Committees wrote to TfL in July to request that the issue of noise in the City of London from the London Underground be looked into as a priority and this was circulated for all Committee Members' information.</p> <p>September Update A positive reply was received from the new Managing Director of London Underground, Mark Wild, and that will</p>

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					<p>be circulated separately for the information of Committee Members.</p> <p>A further meeting between officers and TfL was held on 21 July 2016 and a series of quarterly meetings going forward are scheduled to progress matters. It was proposed that a meeting should also be arranged between London Underground, officers and the Barbican Association in September. This meeting will also be attended by three (Barbican) Committee Members on 20 September at TfL's offices where TfL will be explaining how they intend to address the concerns raised particularly in relation to their communications, on-going and proposed project work at the stations (Moorgate and Barbican) and operating noise from the tube affecting the Barbican Estate.</p> <p>November Update The current situation is outlined at Appendix 1.</p>
3.	20 July 2016	Provision of charging facilities for electric vehicles	Director of the Built Environment	January 2017	The provision of charging facilities for electric vehicles in car parks and at taxi ranks across the City of London from 2017 would be reviewed and reported back the Committee.

Noise from London Underground - Operational noise and noise from maintenance activities

This was a matter raised by residents on Minories (Stephanie Zarach, Chris Murphy, Barry Carpenter) and the Barbican Association and particularly two lead residents in the Association (Tim Holloway and Richard Collins).

The City has been meeting with TfL representatives since autumn 2015 in a bid to encourage better working practices from them. At these meetings, a number of issues have been raised which include details about the **operational railway (Met, District and Circle Lines)** affecting Minories and Barbican, and also about **ongoing maintenance and construction** related works affecting Barbican residents. A number of questions have been posed and answers and commitments from TfL have been partially forthcoming. I've provided a shortened summary of the main points we are working towards with TfL, and that we continue to pursue below:

1. One operational railway noise source is the crossover beneath Barbican. TfL have advised that some maintenance work was carried out on 8 December 2015 which has assisted and additional noise monitoring has been carried out at Defoe House. There are currently no plans for the removal of the crossover.
2. Noise measurements have been taken in Minories flats (Circle and District Lines) in 2016 and compared with 2013. They have been deemed not unduly high and lower in 2016 than in 2013. Subsequently, rail grinding was completed on Aldgate East to Tower Hill West Bound was ground between 350 and 660m (7 passes) on the night of 22nd March 2016. The property at 136-138, The Minories at 420m is within the ground section. The Minories section was re-railed in October 2015 and may have had an impact on noise. Nevertheless, complaints were made after this date and monitoring is necessary.
3. All works at Moorgate station are supposed to be 'red flagged' which means that all potential noisy works (lasting more than 3 days) should be passed through the Community Relations Team who can then notify residents. Despite promises from TfL, examples remain where this is not happening. Not all contractors are aware of the procedures and existing arrangements are being improved through briefings.
4. The liaison process with residents and Members has been requested to be strengthened. A monthly newsletter will be sent from November 2016. Copies of letters to residents have been reviewed and contact details for complaints promoted to residents. The Barbican Estate Office has agreed to forward notifications to their email database. TfL advise that residents should contact them on 0343 222 1234 or on 0343 222 2424 (24 hour number), where all correspondence is logged and responded to according to TfL's Customer Service Charter.
5. We identified a training need for Station Managers at Moorgate Station which has been acknowledged and training implemented by TfL who have now provided briefings for these staff members.

6. A co-ordination role has been created to co-ordinate the major projects underway e.g. 4LM (Four Lines Modernisation), ISP (Station improvement works), and SWIP (Small Works Programme).
7. To better understand upcoming works a 4-6 week and 2 week look ahead has been promised.
8. An acoustic survey has been undertaken at Barbican station (for the newly planned PA upgrade). Dates for the station upgrade works TBC.
9. Night tube concerns have been raised. This will not affect the Barbican for the next few years at least. There are only 5 lines which are to be running 'night tube' service. The only one servicing the City will be the Central Line which will not affect the Barbican. We are pressing for LuL to deal with noise issues at the Barbican in advance of any consideration of the lines running under (and indeed closer to the surface at many London locations) during the night. We have been told that is at least 5 years away. Night tube tests commenced on the 5th August and night tube itself commenced on the 19th August <https://tfl.gov.uk/campaign/tube-improvements/what-we-are-doing/night-tube?cid=nighttube>
10. A meeting was held at Palestra on 20th September for Barbican Association and key Members to meet senior TFL colleagues to discuss the issues detailed above.
11. The Chairmen of PHES and Streets and Walkways Committees have written to Mike Brown at TFL requested cooperation on the stated issues. The letter has been passed to the new LU MD; Mark Wild for action, TFL have responded to advise they are aware of and taking action on the noise issues.

The City does not have regulatory powers to ensure compliance but we are keen to persuade LUL to make improvements on existing arrangements.