

<b>Committee(s):</b>	<b>Date(s):</b>	<b>Item no.</b>
Police Committee	18 May 2017	
<b>Subject:</b> Special Interest Area Scheme 2017/18	<b>Public</b>	
<b>Report of:</b> Town Clerk and Commissioner of Police	<b>For Decision</b>	
<p><b><u>Summary</u></b></p> <p>This report sets out arrangements for the Police Committee Special Interest Area (SIA) Scheme for 2017/18 and requests Members to confirm appointments to each of the areas. The Scheme (attached at Appendix A) informs of key developments in each of the areas over the past year, highlighting where Member involvement has made a difference. It also gives an overview of the priorities for each special interest area over the next twelve months to assist the individual Lead Members to better scrutinise progress and measure success.</p> <p><b>Recommendations</b></p> <p>It is recommended that:-</p> <p>(a) the Special Interest Area Scheme 2017/18 (attached at Appendix A) be agreed, noting in particular;-</p> <p style="padding-left: 40px;">a. the achievements in the year 2016/17,</p> <p style="padding-left: 40px;">b. the key priorities identified for the year 2017/18,</p> <p style="padding-left: 40px;">set out in the respective area reports;</p> <p>(b) Lead Members be appointed for each area in the Scheme.</p>		

## **Main Report**

### **Background**

1. The Police Committee has operated a Specialist Interest Area (SIA) Scheme since 2007 in accordance with the terms set out in Appendix A (page 1). The purpose of the Scheme is for Members of the Committee to have oversight of specific areas of City of London Police work and gain expert knowledge and expertise, thus enhancing the Committee's scrutiny and performance management role.
2. The Scheme operates through a direct liaison between lead officers at Force and Members. A contact in the relevant area of business is tasked to make

regular contact with their respective SIA Lead Members, keeping them informed of developments or issues which may arise throughout the year.

3. Lead Members are also expected to oversee the work that takes place, challenging and following up issues where necessary. Lead Members are encouraged to raise issues at the Grand Committee where appropriate to ensure that appropriate action is taken. The objective of the Scheme is not to give an 'operational' role to Members; instead, it is intended to boost the support which the Committee provides to the Force in delivering outcomes.

### **Current Position**

4. Members have maintained a significant interest in their areas over the past year and the feedback received on the operation of the Scheme in 2016/17 was very positive. Members have good working relationships with their Force contacts and are developing greater technical knowledge and expertise in their respective areas as well as following up issues more closely. Key achievements for each of the areas have been highlighted in the respective reports of the Scheme attached at Appendix A.
5. As it is customary every year, Members are asked to review the operation of the Scheme to ensure that the areas are appropriate for the Committee's business. For 2016/17, Members agreed to the creation of the Safeguarding & Public Protection SIA. This covers oversight of the ICV Scheme, support for victims of crime, safeguarding and the protection of vulnerable persons. There are no recommended changes to the 2017/18 Scheme.

### **Consultees**

6. The Commissioner of Police has been consulted in the preparation of this report and his comments are contained within.

### **Conclusion**

7. The Police Committee operates a Special Interest Area Scheme whereby one or more Lead Members are appointed to each of the various special interest areas. The Scheme aims to improve the Police Committee's scrutiny and performance management function. The purpose of the report is for the Committee to agree arrangements of the Scheme for the ensuing year. The Scheme (attached at Appendix A) informs of key developments in each of the areas over the past year and gives an overview of the priorities the next twelve months to assist the individual Lead Members to better scrutinise progress and measure success.

### **Background Papers:**

*Report on Special Interest Area Scheme to the Police Committee, 19 May 2016*

- **Appendices** [Appendix A – Special Interest Area Scheme 2016/17]

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City of London Police Committee

# **Special Interest Area Scheme**

2017/18

## **INTRODUCTION**

### **Aims & Objectives**

1. The objective of the SIA Scheme is to improve knowledge on the part of Members about key areas of national and local policing and essential activities of the City Police.
2. It operates by the Police Committee nominating one or more Lead Members to each of the various special interest areas. The Police Commissioner determines a 'Contact Officer' to act a liaison with each of the Lead Members.
3. The Scheme aims to improve the Police Committee's scrutiny function when making decisions on complex issues at each meeting. It is intended that Lead Members acquire the necessary expertise by being more actively appraised of key developments in their respective areas. The objective of the Scheme is not to give an operational role to Members in their respective areas or responsibility for delivery; instead, it is intended to boost the support which the Police Committee provides to the Force in delivering outcomes.
4. Preparation and publishing of the Local Policing Plan each year involves a significant element of local consultation, in which respect, Members are well placed to reflect the views of their electorates. In order to assist in that process – and to make consultation into a two-way process, it is desirable for Members to be acquainted at first hand with how the force works, its problems, successes, etc. In this connection the SIA Scheme aims to assist both Members and the Force to deliver the level of policing service which the City community wishes to have but taking account of the constraints which may be placed upon the ability to provide that, eg. financial.

### **How the Scheme will work**

5. Contact Officers are responsible for keeping Members appraised of developments and ensuring that they are reasonably involved in meetings/discussions where general strategic direction in each of the areas is being considered. Parties are requested to keep in touch on a reasonably regular basis – say, quarterly (more often if you wish or feel it to be necessary). It is quite possible that, as a result of these discussions, Members could put forward suggestions for improving the way in which certain things are done in the Force. Members' business/professional skills could be a real benefit. Both Members and Contact Officers are encouraged to speak freely to each other, keeping the Clerk to the Police Committee informed where relevant.
6. Members are encouraged to keep the Police Committee informed of contacts made/information obtained/any potential problems, etc.
7. Any questions from Members about the SIA Scheme should be addressed to the Police Committee Clerk.

## THE 2017/18 SCHEME

### Proposed changes

8. The areas below takes account of the priorities for 2017/18 in terms of policing activity, and are designed to distribute the Committee's workload more evenly amongst Members.

Areas	Recommendation
Business Improvement, Performance Management & Risk	To continue and retain the alignment with Chairmanship of Performance and Resource Management Sub-Committee
Strategic Policing Requirement Overview	To continue
Professional Standards and Integrity	To continue and retain the alignment with Chairmanship of Professional Standards and Integrity Sub-Committee
Equality, Diversity & Human Rights	To continue
Counter Terrorism	To continue
Economic Crime /Fraud	To continue and retain the alignment with Chairmanship of Economic Crime Board
Accommodation	To continue
Community Engagement & ASB	To continue
Public Order	To continue
Road Safety	To continue
Safeguarding & Public Protection	To continue. The role covers oversight of the ICV Scheme, support for victims of crime, protection of vulnerable persons, safeguarding & public protection

## Business Improvement, Performance Management and Risk

**Lead Member for 2016/17**

Deputy Doug Barrow

**Officer contact**

Stuart Phoenix, Head of Strategic Development 0207 601 2213

### Business Improvement

#### Developments in 2016/17

Implementing the recommendations made by HMIC remains a key component of business improvement. 2016/17 has been a full year from an HMIC perspective, detailed below. The Police Committee Lead, Deputy Doug Barrow, following his appointment as Chairman has continued as Chairman of the Performance and Resource Sub Committee, and has played a key role in the refinement of that processes relating to that area.

All HMIC report findings and recommendations made over the year are entered onto a Force database, where the actions necessary for their implementation are also recorded. That information forms the basis of monthly reports to Performance Management Group and quarterly reports to the Police Performance and Resource Management Sub Committee. That process has been augmented by 1:1 meetings between the Assistant Commissioner and action owners to maintain a firm grip on progress. Deputy Barrow and other Members on the Sub Committee have provided valuable challenge and scrutiny in the areas reported on. Deputy Barrow has additionally had numerous meetings with HMIC Steven Otter and his recent replacement, Matthew Parr. In these meetings he has balanced championing the Force in numerous areas while providing reassurance to HMIC of the independent oversight he provides.

During 2016/17 the Force has been managing the implementation of 419 recommendations contained within 38 reports. Of those recommendations, 252 are specific to the City of London, 167 are for all forces to address. Of the 252 City recommendations, 215 have been delivered, 19 remain in progress, 7 have been closed and 11 cannot be progressed until associated actions (usually College of Policing or other national body) have been delivered.

#### 2017/18

The Force continues to refine its approach to preparing for and responding to HMIC inspections. This will principally be through performing more robust self-assessments, to include peer reviews, more 'reality testing' and incorporating more learning from those forces HMIC deem to be 'outstanding'. This will enable the Force to be more proactive in implementing best practice before an inspection rather than reacting to findings.

Three key areas of work have been put in place as a result of last year's PEEL Efficiency inspection: the requirement to have a workforce plan, an ICT Strategy and a more robust assessment of future demand.

The workforce plan has now been signed off, however refinements are ongoing to address gaps identified in the first version, such as incorporating the results of the recently completed skills audit. The plan will be updated again following the outcome of the demand and value for money work being undertaken by Deloitte and to incorporate the findings of the Force's Strategic Threat and Risk Assessments, which have recently been completed and represents the Force's current annual assessment of demand. The ICT strategy has now also been signed off.

Deputy Barrow will continue to play a vital role in preparing for and participating in these inspections.

### **Performance Management**

Deputy Barrow has continued to chair the Performance and Resource Management Sub Committee over the past year and has been a key individual in helping the Force deliver on Policing Plan Priorities for 2016/17. He has also played a key role in setting and approving the measures that appear in Policing Plan.

Performance against those measures is reported monthly to Performance Management Group, chaired by the Assistant Commissioner and of which Deputy Barrow is a member. Performance is thereafter reported quarterly to the Performance and Resource Management Sub Committee, whose challenge and scrutiny role ensures Force measures remain effective; their role can and does directly impact on policing activity.

### **2017/18**

As the Force continues to move away from targets, progress against the policing plan will be assessed by a range of measures that not only include statistical reporting of crime volumes but also progress against the '4P' plans (Protect, Prepare, Prevent and Pursue) that have been developed for each policing plan priority.

### **Risk Management:**

Over the past year the Force has developed its Risk Management processes. Oversight of the Force Risk Management Process is maintained through bi-annual meetings with the Assistant Commissioner to review the content of the Force Strategic Risk Register and ensure that the Force risk process is providing information to meet the needs of the Force and Members. The Force Risk Register is submitted to Police Committee for oversight and to provide information on the current status of the Force risk profile.

Deputy Barrow is the Lead Member for risk, and continues to provide scrutiny to the risk assessment process, ensuring it is robust and the risk scoring can be justified. Minutes of the Quarterly Risk & Business Continuity meeting are provided to the Lead Member prior to his meeting with the Assistant Commissioner so that he is aware of the full discussion around Force risks and is able to question information contained within the register. To provide additional scrutiny to the Force risk register, under the guidance of Mr Barrow, the Force has initiated a risk audit process where green scored risks are reviewed to quality assure the control scores and assumptions. This is an additional level of scrutiny requested by the Assistant Commissioner to provide assurance that risks are being managed as documented.

### **2017/18**

The Force risk process is very well evolved, however over the coming year, it will be reviewed so that it complements the Strategic Threat Risk and Harm process (STRA), ensuring that risks identified as part of that process are reflected in the Force and Directorate level risk registers.



## Strategic Policing Requirement Overview

<b>Lead Member for 2016/17</b>	Deputy Henry Pollard
<b>Officer contact</b>	Stuart Phoenix, Head of Strategic Development 0207 601 223

### Background

The Strategic Policing Requirement (SPR) is now in its fifth year of operation. It was introduced in 2012 to articulate those threats that in the Home Secretary's view are so serious and transcend force boundaries that they require a coordinated regional or national response. The national threats have been Counter Terrorism, Serious and Organised Crime, Public Order, Civil Emergencies, Large Scale Cyber Attacks and Child Sexual Abuse, which was added in 2014/15. Police and crime commissioners and chief constables are required to have regard to these threats developing their plans and ensure they have the capacity, capability, connectivity and consistency to contribute to countering the threats.

### Achievements in 2016/17

As part of the Autumn PEEL Effectiveness inspection, HMIC looked into the extent to which the Force was meeting its obligations to support the SPR, with a specific focus on preparedness to deal with a marauding firearms terrorist attack (MFTA). HMIC noted in the report that the Force is alive to its vulnerability as a target and has risk-assessed and responded to that threat. It also notes that the City has invested in the largest infrastructure of automatic number plate recognition protection in the country.

The Force was able to supply HMIC with examples of its arrangements to test its firearms capability in exercises with neighbouring forces and other agencies, which included responding to a MFTA.

Overall, HMIC found the Force has good specialist capabilities and effective arrangements in place to ensure it can fulfil its national responsibilities. Senior staff have responsibility for developing the response to specific threats and work closely with partners to ensure that arrangements are in place to deal with a variety of incidents. One area for further improvement was noted by HMIC, which was for the Force to test its own vulnerability to a significant cyber-attack. This is being progressed with the relevant personnel in Force.

City of London Police's commitment to supporting the SPR has been retained in the revised policing plan (2017-2020).

The Force has adopted the 'Management of Risk in Law Enforcement' model (known as MoRILE) to identify and assess those risks that pose the greatest levels of threat and harm to the City. Many of the areas identified as a result of that process map directly onto the SPR areas, notably counter terrorism, cyber-attack, child sexual exploitation and public order and feature prominently in the Force's operational plans.

To support the MoRILE process, the Force has produced separate Strategic Threat and Risk Assessments for each of the SPR areas, which has informed the review of the latest full Strategic Assessment and resulting Control Strategy.

Deputy Pollard has met with the Head of Strategic Development to review the work that has been completed to ensure the Force can fulfil its SPR obligations. Deputy Pollard has maintained a dialogue with HMIC across all inspections, providing reassurance around the partnership aspects of our work with the City of London Corporation and other pan-London forces.

**2017/18**

It is likely that the SPR will continue to feature in the Autumn PEEL Effectiveness Inspection. Work completed for the 2016 Effectiveness Inspection constituted phase 1 of HMIC's assessment of force preparedness to respond to terrorist attacks. Phase 2 will be progressed by HMIC over the Spring and early Summer.

## Professional Standards, Integrity and Human Resources

<b>Lead Member for 2016/17</b>	Alderman Alison Gowman
<b>Officer contact</b>	D/Supt. Dermot Robinson, Head of PSD 020 7601 2203 HR Director, Julia Perera 020 7601 2230 Head of Strategic Development, Stuart Phoenix 0207 601 2213

### Professional Standards and Integrity Sub Committee:

Alderman Gowman (Chairman) and Members of the Professional Standards and Integrity Sub Committee continue to provide independent oversight of the Force's Complaints and Professional Standards (PSD) business through the Sub Committee. The Sub Committee is represented at the PSD working group by the Town Clerk's Policy & Project Officer and Alderman Gowman attends the Integrity Standards Board. Both of these meetings feed into the Organisational Learning Forum (OLF) as the strategic meeting for force wide learning.

Alderman Gowman and Sub Committee members have continued to drive change to the PSD reporting documents following their review last year. The Chair and the members have been persistent in their challenge and scrutiny of the PSD papers and investigation standards. They provide independence and explore a different approach to the investigation, ensuring that a lateral thought process has been utilised. The Chair and members have provided useful feedback to assist change and considered issues outside of their core remit and where other City of London Police (COLP) departments are impacted.

The Chair and members have made themselves available for either one-to-one meetings with the Director of PSD or provided bespoke input applying their own expertise to the challenges PSD face. The Director of PSD benefited, in particular, from a bespoke input from one member who is a legally qualified chair for police misconduct proceedings. Their experiences in this new area of Police Regulations were of particular interest.

Members have taken an active interest in the Civil Claims element of Professional Standards and continue to provide support in this area.

The Chair is conscious of the current trends within the area of Professional Standards and considers issues that may affect PSD investigations, such as property, sponsorship and gifts & hospitality.

The Professional Standards Directorate has continued to experience changes to its personnel this year, which has impacted on continuity, experience and corporate memory.

All staff within PSD have attended the COLP Leadership Development Programme that seeks to empower and enable creative leaders, and develop their staff.

PSD and Human Resources (HR) now meet on a monthly basis to ensure consistency in approach to cases with both teams sharing their expertise and experience to ensure appropriate, consistent resolution of cases at the earliest opportunity.

During 2016/17 the HR Team supported a number of different project initiatives which included:

- Implementation of the new Professional policing promotion processes for Sergeants and Inspectors and developed workshops to assist those applying for promotion to be well prepared for the new process.
- Launch of the fast track programme of promotion for PC to Inspector which has resulted in 1

successful officer who is currently undertaking the College of Policing assessment process.

- Completion of the first iteration of the City of London Police's 5 year Workforce plan which will underpin recruitment, training and skills needs, ensuring that it is linked with the demand and priorities of the City of London Police.

Integrity is now delivered across COLP by three distinct units;

- Strategic Development holds the Force lead for overseeing how integrity is embedded in the organisation, principally through initiatives delivering the objectives of the National Police Code of Ethics.
- PSD educates, monitors and investigates issues that impact on or are relevant to integrity.
- Organisational Development is responsible for ensuring that integrity and ethical considerations inform and enhance workforce development.

During the past year the Force has delivered significant initiatives supporting workforce and organisational integrity. Alderman Gowman has been closely involved with the development of all the activities and, acting as critical friend, has helped to drive the improvements forward. These include:

- A refreshed Integrity Standards Board (ISB) that is now chaired by the Assistant Commissioner.
- Development and adoption of an Integrity Action Plan, progress against which is monitored by the ISB and reported to the Professional Standards and Integrity Sub Committee.
- Formation of an internal group of Ethics Associates, which meets to consider ethical dilemmas and situations and thereafter contributes to the Regional London Police Challenge Forum, of which the City of London Police was a founding member.
- Delivery of 'Ethics' and 'Professional Standards' themed communication months.
- Consideration of ethical issues as part of proposals made to Force strategic boards and subsequent decisions.
- The Code of Ethics is now included in the formal induction programme for new staff/officers.

#### **Key Issues for 2017/18:**

- The PSD SMT is engaging in the force's accommodation project. Short term changes have been made to current accommodation in order to support the department and the focus is now on the planned move to New Street in September 2017.
- While the SMT had considered the current structure to have been adequate, the Director is reviewing this in association with HR and Directorates, ensuring that PSD is able to maintain effectiveness and performance while responding to the recommendations of HMIC and other national requirements in areas such as Vetting.
- HMIC now conducts a regular inspection of PSDs. Previous reports have highlighted the need for an enhanced proactive capability within the COLP Counter Corruption Unit (CCU). As there is an increasing focus on police corruption and abuse of authority from both the IPCC and Government this scrutiny will continue and more HMIC inspections are planned through the forthcoming year.
- Changes to IPCC and Police regulations.
- Two way confidential reporting has been launched as well as an additional IT application to monitor activity online and across force applications. It is anticipated that these will provide further investigation opportunities within the CCU.

- Impact of Judicial reviews, surrounding Civil Claims, will have an impact upon PSD.
- The vetting team continues to experience increased demand and a more diverse workload as we make more use of contractors, especially within IT. This increase in demand and complexity is likely to continue and resource and resilience will be closely monitored.
- Resources and staffing issues. PSD is recruiting new staff to fill existing roles that have been vacated as a result of movement to other departments. These changes will have an inevitable impact on continuity and relevant expertise in dealing with Misconduct, Complaints and Corruption. PSD is now an integral part of the COLP STRA process and will continue to support this which is likely to highlight areas where demand exceeds existing resource capacity. Similarly, PSD is supporting the review of demand across COLP.
- Delivery of a full staff survey conducted by Durham University, an element of which will consider Force culture. The results of the survey will be made available to all staff and an action will be developed to address its findings.
- Launch of the Professionalism Bulletin that brings together best practice, learning and examples of good work across COLP.
- The adoption of a comprehensive Force Integrity Strategy.
- A review on current issues impacting on integrity to inform forward development of the Integrity Action Plan.
- The HR Services team will be re-issuing ID cards force wide to all officers and staff in line with measures agreed at Security Group.
- Ensuring that the Workforce Plan remains current, tracking demand that COLP will encounter over the next 5 years along with the skills and the talent that will be required.
- Roll out of Phase 4 of the Leadership Programme to the Special Constabulary led by the forces leadership facilitators.
- Further development of the 'Leading the Future' programme across the Force.
- Development of Talent Management strategy and Talent Management Schemes for the workforce.

## Equality, Diversity and Human Rights (EDHR)

<b>Lead Member for 2016/17</b>	Lucy Sandford
<b>Officer contact</b>	T/Inspector Lorenzo Conigliaro 0207 601 3815

### Developments in 2016/17

#### Overview

The Equality and Inclusion team continued to make progress to develop and refine the College of Policing Equality Improvement Model (EIM) into a workable dashboard which will report to Performance Management Group, highlighting compliance. The EIM is designed to ensure that both internally and externally the force are considering equality when dealing with people and also when thinking about new policies and engaging with communities. A redrafted strategy reflects these refinements and our Police Committee member Lucy Sandford has been consulted in the development of these.

Efforts to recruit a replacement for Sgt Asif Sadiq who left the organisation in Autumn 2016, proved challenging. However, we have now welcomed T/Insp Conigliaro who has taken up the role with great enthusiasm and dedication.

Lucy Sandford continues to represent the Police Committee at the Equality and Inclusion Board, providing useful oversight and scrutiny, as well as expertise. Lucy provided scrutiny over the recent paper to Police Committee regarding young people in custody and ensured that our processes properly support young people and are compliant. The force appointed internal Diversity Champions to represent each of the protected characteristics. Their remit is to drive initiatives that support their specific area and report back to the Equality and Inclusion Board with regular updates. Lucy Sandford is present on these boards and provides advice and guidance on ideas, helping with initiatives where possible.

The College of Policing BME 2018 programme originally launched during the last reporting period has been progressing with other forces. Our force has not launched a recruitment campaign for new probationer officers during this time but plans are in place to commence a recruitment campaign in April 2017. At the beginning of 2017 the equality and inclusion department redrafted an underrepresented group's recruitment, retention and progression strategy and action plan for sign off by Human Resources. Lucy Sandford had input and sight of this document and has been integral in early meetings around the April recruitment campaign and provided invaluable contacts and support about how to reach out to different groups. Lucy will continue to be involved with the campaign and offer support.

Our Community Policing team have set up the youth Independent Advisory Group. Lucy has been part of this and is working to provide the link between the Corporation of London's youth teams and the youth IAG to promote closer working. Lucy also attends the Metropolitan Police Youth Engagement Board meetings providing a useful link to the MPS.

### **Priorities for 2017/18:**

Over the coming year the initial focus will be on embedding the recruitment plan to attract and retain officers from a wider variety of backgrounds. This will include BME officers as well as other underrepresented groups. Lucy Sandford will provide support in this process and be consulted for advice and expertise; using her networks and various stakeholders across London to assist with this, before and when recruitment goes live.

The Equality and Inclusion Board will continue to monitor performance of the force against the EIM dashboard and Lucy Sandford will be present at the boards to see how the force is performing. The Equality and Inclusion team will continue to embed the values of the EIM into business as usual. Lucy will be included in the updates relating to the work of the staff support networks and how this links into the wider force objectives around equality and inclusion. The team will continue to seek best practise from other forces, and work collaboratively to make our working practises better in respect of equal opportunities. The compulsory consideration of Equality Impact Assessments and the necessity to include our Police Committee lead member on the consultation process where applicable will continue to ensure transparency.

Another objective will be to continue to ensure the publicly available data on the website is kept up to date in a timely manner.

### **Force wide reporting on Equality and Diversity**

A piece of work has commenced to establish and gain a greater oversight as to how all the directorates across the force report on the nine protected characteristics of the equality act (or which groups they use from these nine groups and how they interpret them) ranging from custody recording, action fraud, complaints and internal staffing.

This is to allow the lead a greater insight to identify risks; patterns; gaps in provision; needs and possibly where resources could be more effectively directed. This is a large piece of work that is ongoing but important. Lucy and T/Insp Conigliaro have started gathering evidence/mapping this out and this will continue throughout 2017-18

## Counter-terrorism

### Lead Member for 2016/17

Simon Duckworth

### Officer contact

Detective Superintendent Trevor Dyson, Crime Directorate 020 7601 2602

## Counter terrorism

During the period 2016/2017 Special Branch (SB) has undertaken 501 proactive and reactive investigations into International Related Terrorism and Domestic Extremism. The team have also continued to monitor the enduring threat from Northern Ireland Related terrorism.

- A total of 163 Operation Lightning<sup>1</sup> reports were received and investigated during 2016. A decrease of 6% compared to 2015. 36% of reports related to iconic and public buildings
- A peak in reporting was experienced during October, which coincided with an improvised explosive device being found on the London Underground.

Over the period SB has delivered a total of 765 briefings to a variety of internal and external audiences.

The out of hours SB on-call cadre have responded to 104 requests for bespoke CT assistance or advice.

Detailed threat assessments have been compiled for 160 high profile events and State visits.

32 public order threat assessments have also been compiled to support the Force Operational Planning Department in relation to City focussed protests, predominantly these relate to Domestic Extremism issues, but some have been specific to political tensions and the global reach of the City and its business interests.

## Project Servator

This project continues to go from strength to strength. It has now been adopted by forces across the country with support from City of London Police. Our officers have been delivering training and advising and assisting forces as they rollout the tactic. Our officers worked particularly closely with the MPS when they formally rolled out the tactic in 2016.

Additionally our Force Servator coordinator has been attached to the National Counter Terrorism Police Headquarters to assist in embedding the tactic and coordinating the national rollout.

The Force has also submitted a bid for additional funding to support further development for this tactic.

## Counter Terrorism Security Advisors (CTSA)

Over the period the CTSA section has undergone a number of personnel changes. A new Sergeant commenced with the Unit in May 2016. Two qualified CTSA officers left the section, one for another opportunity in Force whilst the other has left policing. Recruitment has successfully identified suitable staff that are now undergoing professional development and accreditation.

The previously completed reviews of the City of London Corporation sites have been reviewed in light of current threat and attack methodology. Many of these recommendations are now being implemented, and should be complete in the forthcoming financial year.

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<sup>1</sup> Operation Lightening are reports of hostile reconnaissance



Much work has also been undertaken in terms of reviewing crowded places within the City and this has resulted in a number of further sites being added to this growing list. All such sites are subject to a full and thorough review with resulting recommendations. This work has been particularly pertinent following the hostile vehicle attacks in Nice, Berlin and Westminster.

Project Griffin continues to be a key engagement opportunity for the force, even though many security companies are now self delivering Griffin to their staff.

In 2016 the CTSA section hosted 46 Project Griffin<sup>2</sup> events, reaching an audience of 1475 people.

The CTSA section has also delivered 51 Project Argus tabletop events, reaching an audience of 1287 people.

Additionally there have been 47 CT Awareness events, reaching 1519 people not directly connected to one of the aforementioned.

### **City of London Anti-Terrorism Traffic Regulation Order (ATTRO)**

Since November 2016, the City of London Corporation, the City of London Police and TfL now have a permanent Anti-Terrorist Traffic Regulation Order (ATTRO) which can be used in urgent and/ or appropriate cases for certain pre-planned events within the City of London's boundaries. This was for example, used for the New Year's Eve Celebrations.

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<sup>2</sup> Project Griffin- This is where the Force works with security departments for City Businesses and briefs them on proactive partnership working with the Force and how better to protect their estates

## Economic Crime / Fraud

### Lead Member for 2016/17

Simon Duckworth

### Officer contact

T/Commander Dave Clark 020 7601 6743

DCS Glenn Maleary 020 7601 6925

### Developments in 2016/17

A 24/7 cyber-crime reporting and triage capability within Action Fraud was launched in 2016/17 and funding has been secured to continue this in 2017/18. COLP continues to coordinate national economic and cyber-crime prevention advice across policing and has been nominated by the Home Office as the national law enforcement lead for protect messaging resulting from significant cyber breaches.

The transformation programme for the new IBM contract for national fraud and cyber reporting continued with the Corporation providing invaluable assistance with legal and commercial issues that have arisen during the year. The new system is due to go live later in 2017.

The Economic Crime Academy has secured new business in the public and private sectors both in the UK and abroad. The Academy is working with the Cabinet Office to develop a Counter Fraud Profession in government and advised on the recently published Counter Bribery and Corruption Standards which set out the organisational and individual standards to be met to combat corruption. Members and the Lord Mayor's Office continue to raise the external profile and international reach of the Academy, most recently through a mission to Pakistan. The Corporation is also supporting the Academy in the development of proposals for a new governance model and legal status.

The Remembrancer's has led on parliamentary consultations on national economic crime policing issues including a Home Affairs Select Committee on Proceeds of Crime and the new Criminal Finances Bill. The Remembrancer is supporting COLP in its strategy to secure new legal gateways for information sharing for COLP under its remit as the national lead for economic crime.

Funding was awarded from the Ministry of Justice through MOPAC for 2017/18 to continue the pan-London Economic Crime Victim Care Unit established in 2014/15. Negotiations with MOPAC for the funding award were led through the Policy Manager (Town Clerk's Department). Additional funding has been provisionally awarded through the National Cyber Security Programme to extend ECVCU to other regions in 2017/18.

Simon Duckworth, Doug Barrow and Paul Double are supporting COLP by engaging with government on the Economic Crime Review. This review will report to the Prime Minister in June on the effectiveness of the UK's approach to the investigation and prosecution of economic crime and make recommendations for improvement which may include changes to organisational structures, powers and / or responsibilities.

Throughout the year COLP received a number of ministerial visits to its Economic Crime Directorate including the Security Minister, which were supported and/or facilitated by members. COLP also hosted Interpol's 10<sup>th</sup> Annual Global IP Crime Conference at the Guildhall, supported by Doug Barrow.

## **Priorities for 2017/18**

- Maintain COLP's position, reputation and funding as the national police lead for economic crime
- Secure funding for the identity crime portfolio to deliver a national intelligence hub
- Secure a new information sharing legal gateway for COLP as the national economic crime lead so organisations can share data more effectively and efficiently
- Enable the use of new criminal finances powers such as unexplained wealth orders against fraudsters, by securing civil asset recovery powers (akin to the NCA and SFO) and/or working in partnership with private sector asset recovery firms to recover proceeds of crime
- Deliver the new Action Fraud and NFIB system and demonstrate the benefit and value of the service to Police & Crime Commissioners, Chief Constables and other government stakeholders to pre-empt any potential top slicing of force budgets to fund the service and identify alternative (or additional) funding streams (e.g. sale of the model to international police agencies)
- Develop evidence based and predictive policing approaches to economic crime through collaboration with academia
- Increase delivery of fraud investigation training to public and private sectors and establish the Economic Crime Academy as a limited company
- Encourage organisations to design fraud and cyber vulnerabilities out of systems and processes, and educate the public on how to avoid becoming victims of fraud and cyber crime

## Accommodation

### Lead Member for 2016/17

Deputy James Thomson

### Officer contact

Martin O'Regan, Accommodation Programme Director, 020 7601 2111

Peter Young, Corporate Property Director, 020 7332 3757

The City of London Police has continued to develop their accommodation strategy requirements in line with the principles set out within the original consultant's report (DTZ) in April 2012. Accommodation Board meetings continued throughout 2016, ensuring strategic objectives of the programme were monitored and achieved. Regular meetings have also continued with the Chamberlain's office, the Police Authority, the City Surveyors, the Commissioner of the City of London Police, the CoLP Accommodation Programme Director and James Thomson as Lead Member. These engagements have all contributed towards collaborative and positive progress for the overall accommodation programme.

### Achievements in 2016/2017

During the past year:

The City of London Police has jointly been developing the overall accommodation programme with the Chamberlain's office and City Surveyors. Significant concept design proposals have been developed regarding the overall development of the Wood Street facility as the City of London Police Headquarters. Earlier in 2016, Members of the Projects Sub-Committee challenged officers to maximise the overall size and capacity as far as possible within the boundaries of the Wood Street site. The current feasibility design proposals for Wood Street now include the infill of the interior courtyard along with the addition of a new tower extension directly next to the existing tower on the current site.

Detailed discussions and negotiations have taken place between designers, planners and Historic England, as part of the pre-planning application process, in seeking to achieve a realistic design maximising the overall space that would be acceptable to all parties for the development. This resulted in a presentation to the LAC in November 2016, of the concept proposals for the new Wood Street facility. Unfortunately, officers from the LAC would not support the proposed tower extension to 12 floors as they considered this to be deemed 'substantial harm' to the existing tower. Amendments were subsequently included within the design to now reflect the feedback from the various bodies within the planning documentation. Following final design considerations and Member approval, a planning application was submitted in March 2017. The current design represents a balance between maximising space for existing capacity, provision for some expansion, whilst taking into account relevant planning, listed building and conservation considerations.

In addition to the design of Wood Street itself, work is ongoing to identify the best option for the City of London Police's parking requirements, taking into account operational capacity, alternatives

and value for money. This has now been identified within the existing London Wall Car Park and a further additional planning application has also been submitted to implement the change of use and security measures required for this facility.

Decant space planning for the interim estate requirements for the City of London Police has dominated the main workflows within the programme during 2016. Options for potential sites were suggested, visited and considered, although the amount of viable and appropriate sites available remains limited. This has also highlighted the significant impact the accommodation programme will have across the service in preparing for the decant readiness of the identified buildings and the potential disruption to police operations. Current estimates suggest the decant phase alone will require the relocation of approximately 50 operational teams, involving over 500 staff.

A number of key project portfolios have continued, along with work stream meetings aligning the various logistical elements of the accommodation programme. These include:

- Wood Street design group
- Decant planning group
- IT management
- Finance / procurement management
- Control room (including early phase of Joint Command & Control Room with the Corporation)
- Custody design group
- Parking review group
- Digitisation project – for the reduction of retained documents
- Mobile technology development project across the Force
- The above list is purely a demonstration of the level of detail required in managing such a large and complex programme. Below these key headings there is a range of significant sub projects, all focussed upon delivering the interim and final estate for the City of London Police.

### **Priorities for 2017/2018**

- Submission / completion of full planning application for Wood Street
- Development of the space utilisation plans for the City of London Police
- Agreement on the requirements for the additional CoLP building to accommodate the existing CoLP services that cannot be accommodated within the revised estate
- Development of project groups and work streams for the programme
- Implementation of necessary improvement works to the retained decant estate
- Mobilisation of CoLP decant works programme
- Implementation of logistics and moves programme to interim estate
- Approval and development of the London Wall Car Park for use by CoLP
- Completion of interim Control Room project (Joint Contact and Control Room (JCCR))
- Detailed monitoring and forecasting of overall programme expenditure

## Community Engagement & ASB

### Lead Member for 2016/17

Deputy James Thomson

### Officer contact

Superintendent Helen Isaac 020 7601 2401

## Achievements 2016/17

### Engaging and Reassuring our Communities

Communities officers have been deployed recently following the recent terrorist attack in Westminster, both to reassure our communities and assess whether any increased community tension is being experienced as a result. Officers were also deployed at key locations and transport hubs in 2016 following attacks in Nice and Orlando as part of the pan-London response. Following these incidents there has been positive feedback regarding the visibility of officers and no increased tensions reported.

### Reviewing how we engage with our communities

Working with the Safer Communities Project Team under the One Safe City Programme and Corporate Communications, the methods through which we engage with our communities have been reviewed and a proposal for improving our website and social media use produced for implementation in 2017/18. A new Community Engagement Working Group has been set up to improve inter-department working across the force and with the Corporation of London and to ensure our engagement takes in the views of our communities and meets the needs of all.

### Engaging our schools and our young people

Our DARE (Drug and Alcohol Resistance Education) programme continues to deliver life skills education to the City's schools and is well-received by both children and their teachers. A new Youth Independent Advisory Group has been formed through the Schools and Youth Officer, with the overall aim of providing a conduit between the force and the youth community, to ensure we represent the interests of those we serve and consider their input in our approach and delivery of policing services. Our Police Cadets continue to be a credit to the force and throughout the year have helped to support the City of London Police during operations such as the Lord Mayor's Show and crime prevention bike marking events.

### Community involvement in Project Servator

As part of the community's crucial involvement in Project Servator, the Force piloted ReACT training for security personnel, a natural lead on from the Project Griffin training most guards in the City undertake. The training concentrates on preparing specialist guards in key businesses and areas around the City to work jointly with the Project Servator team, including the following subject matter:

- Understanding the current threat
- Understanding hostile reconnaissance
- Recognising suspicious activity
- Situational awareness
- Motivating and de-motivating behaviour and impact on the hostile
- Project Servator messaging
- Supporting police deployments

Such has been the success of the pilot sessions in the City that 2017/18 will see the force assist with

the planning of not only a City-wide, but a national roll-out of REAct training.

### **Tackling and Preventing Anti-Social Behaviour (ASB)**

Levels of ASB in the City are low. The majority of the ASB reports continue to be complaints about alcohol related rowdiness, begging and vagrancy.

The Police and Corporation Street Intervention/ASB teams continue to be co-located in the Guildhall with the St Mungo's Broadway outreach service, which has improved communication and information sharing between the teams. Operation Alabama uses Community Protection Notices (CPNs) to tackle the issue of ASB connected with rough sleeping and begging and this year our PCSOs were granted an additional power by the Commissioner to use this legislation. We have continued our work with other agencies with the aim of reducing homelessness and begging in the City, through regular joint operations with the UK Border Agency, St Mungo's Broadway and the Westminster Drug Project.

### **Licensing**

The CoLP Licensing Team continues to work closely with the CoL Licensing Team, undertaking joint licensing visits and taking a pro-active approach to addressing any issues.

The Late Night Levy in the City is now in its third year and a new regular forum with premises operators ensures they have a say in how the funds are used. The Levy provided a considerable increase in resources over the busy Christmas period and in December funded a successful pilot of joint patrols between a police officer and London Ambulance Service paramedic to relieve the heavy demand on the emergency services caused by the night time economy. 90% of the calls attended by the police/paramedic cycle team were assessed by the paramedic as being alcohol related. 79% of these calls resulted in ambulances being cancelled and alternative outcomes being sought.

### **2017/18 Priorities**

- To continue to support the Corporation of London and outreach services to address homeless and begging issues within the City
- To continue progress towards a joined up approach to engagement across the force and with the Corporation of London, through contact sharing and the new joint Community Engagement Working Group
- To implement the social media and website developments as a result of the force's engagement review
- To ensure best use of the Late Night Levy funding to provide resources at the right time and place to support a safe Night Time Economy
- To provide REAct training to security personnel across the City of London to heighten their awareness of hostile reconnaissance and involve them in joint deployments with Project Servator officers.

## Public Order

### Lead Member for 2016/17

Lucy Sandford

### Officer contact

Chief Supt David Lawes and Chief Inspector Stuart Phillips,  
Uniformed Policing Directorate.

020 7601 2101 / 2085

### Developments and Achievements in 2016/17:

#### Public order Demands in the City of London

Public order offences have actually decreased during this performance year from 265 to 222 which equates to -16.2% (in the previous performance year 15-16 there was an increase of 55 offences from 210 to 265, which equates to a 26%). There has been an overall rise in victim based violent crime in 16-17, from 906 to 922 offences, a rise of 1.8% (however this is a significantly lower increase than from 14-15 to 15-16 which saw a rise of 20.8% (750 to 906 offences)). There is a dedicated police/partnership group that meets every four weeks to consider violent crime and implement appropriate tactics. This is a key area that will continue to be a principal focus and challenge in the coming year.

Public order is not just about disorder. The City of London also hosts many large scale public events, such as the Lord's Mayor Show and services at St. Paul's Cathedral, many of which are attended by Royalty. Such events often require the deployment of hundreds of officers following weeks of planning. Additionally, there are many banquets that take part at Guildhall, the Mansion House and the numerous Livery Companies in the City, events which are often attended by VIPs and visiting Heads of State. Careful planning and effective policing ensures that these events pass off with the minimum of disruption to the City's community, whilst ensuring the safety of those taking part. There have been a number of high profile events in the past year.

Anti-corporate and environmental protest groups have continued to enter the City of London to carry out protests targeting the financial sector and the effects of austerity, with the Anonymous and Climate Siren groups presenting a medium risk to the City. Whilst left wing groups are currently most likely to protest in the City due to austerity measures implemented by Governments both here and abroad, other groups with varying causes present a risk to the City. These include single interest groups such as the English Defence League, Fathers 4 Justice and climate change groups, such as those as opposed to 'fracking'. In addition to this, unions, such as Unite and Unison regularly protest about minimum wages for staff.

As mentioned above, groups such as Anonymous and Climate Siren, have had to work with other protest groups, in order to generate numbers for events. There is no overriding group, with sufficient membership to stage a protest, such as the Occupy movement at St. Paul's. However, we should bear in mind that with a common cause, disparate groups can come together to demonstrate.

Derelict or vacant buildings in the City of London remain at risk of squatters. There are no particular groups that are associated with the use of squats. On occasion, people who have been arrested for aggravated trespass have had links with known groups, such as Occupy/Anonymous. All frontline officers on response teams have been briefed regarding the effective use of legislation to combat potential offences. Building owners and managers are key in dealing with building occupations as they have specific responsibilities, there is also considerable overlap with civil remedies.

The City of London continues to host high profile court cases at the Central Criminal Court at Old Bailey and may become a more attractive venue for both court cases and public inquiries that are



considered sensitive, due partly to the restructuring of the court service in England and Wales and to the neutral environment of the City of London which is unlikely to change in the foreseeable future. This brings with it demand for Public Order and Firearms resources depending on the threat and risk associated with any court case.

During 2016-17 the Force has been working to increase numbers of Public Order level 2 trained Officers and is close to achieving its target. It continues to succession plan for Public Order Command roles to ensure continuity and resilience in view of officers trained in this discipline retiring in the next 2-3 years.

During 2016-17 the Lead Member, Lucy Sandford has attended and given input to the quarterly Force Public Order Forum meetings and has been kept updated of developments in this area of business.

The Lead Member, has also attended the six monthly review and principal Strategic Threat and Risk meeting for firearms and public order chaired by the Commander (Operations) and has also paid a visit to the Metropolitan Police Service Public Order Training facility, which the City of London Police also use, at Gravesend, Kent.

### **Priorities for 2017/18:**

#### **Organisational**

The current arrangements for Public Order policing within the City of London are fit for purpose having been reviewed in 2016/17. This allows the force to police any protest or event proportionately, based on intelligence and information, whilst using our resources effectively and efficiently and getting value for money for the public and the force. The resources available are also deployed to high profile events, such as Lord Mayors Show and State Banquets at the Guildhall to deal with any disorder or public safety issues that might occur at these events.

The numbers and availability of specially trained public order officers at all levels will be monitored throughout the year and considered at the quarterly Public Order Forum meetings, which will be attended by the Lead Member.

#### **Operational (known events)**

##### **Mayday Protests**

There will be the annual May Day march and possibility of other protests. This is subject to continual monitoring.

##### **Centenary of the OBE- Her Majesty the Queen and Duke of Edinburgh.**

In May 2017, there will be a service at St Paul's Cathedral to commemorate the centenary of the OBE. Several high profile guests will be attending, as will the Queen and the Duke of Edinburgh. There will be road closures for this event and Public Order resources will be in demand.

##### **Northern Ireland Marching Season**

In 2013, Officers from the England and Wales forces and Police Scotland supported the Police Service of Northern Ireland (PSNI), by sending Police Support Units across to Northern Ireland during the marching season. Officers received special training in PSNI tactics for public order prior to deployment. There is no intelligence to suggest that a request will be received this year; however officers have been trained to support a regional or national mobilisation to assist colleagues in Northern Ireland.

##### **Ride London**

This takes place on a weekend in July 2017. This is now an established event with full road closures for a mass participation cycle ride on the Saturday with Ride 100 on the Sunday.

## **Open House London**

(Over 700 iconic buildings in London open their doors to visitors free of charge)

This will take place in September 2017. This is a regular event however we must be mindful of the fact that protest groups may take opportunity to gain intelligence on particular premises which could then be subject of a protest/demonstration.

## **State Banquet**

**June 2017- King and Queen of Spain will attend a State Banquet.**

Other potential high profile events and / or state visits may take place later in the year, yet to be confirmed, which will inevitably have an impact on resourcing demands for any actual event and any associated protests.

## **Lord Mayors Show and Banquet**

Saturday 11<sup>th</sup> November 2017.

Monday 13<sup>th</sup> November 2017

## **New Year's Eve 2017**

This event is now ticketed and numbers are restricted to 110,000 people around Westminster. However, members of the public still attend central London to see the fireworks and large numbers enter the Force area by the river in an attempt to gain a view. This, combined with the night time economy on New Year's Eve, has a considerable impact on the City of London. A comprehensive policing plan and working with our partners mitigates the risk posed by large numbers of the public in a relatively small area.

## **Intelligence**

There are still a number of unidentified people involved in various protest groups, officers will continue to try and engage with any group intent on protesting in the City of London.

There is a significant challenge regarding intelligence, with protest groups controlling and censoring what they post publicly online. This is an area which will be closely monitored by the Intelligence and Information Directorate. There is difficulty in using social media to assess numbers attending events; social media can be very unpredictable and the numbers can be misleading. The lead member for this area will be kept updated in relation to our intelligence products and their importance in context with public order operations, whether they are pre-planned or spontaneous.

## **Welfare**

The Lead Member continues to raise the issue of temporary accommodation availability for Officers in the event of a prolonged major incident in London. However, the Force does have a fit for purpose overnight accommodation Standard Operating Procedure in place.

## Safeguarding and Public Protection (Vulnerability & ICV Scheme)

<b>Lead Member for 2016/17</b>	Nick Bensted-Smith
<b>Officer contact</b>	DCI Alex Hayman (0207 601 2620) Craig Spencer – ICV Scheme Manager (0207 332 1501)

### Safeguarding and Public Protection (Vulnerability)

#### Achievements in 2016/17

The main developments for the past year have come from new the Vulnerability Steering Group (VSG) and Vulnerability Working Group (VWG). Mr Bensted-Smith is a fully engaged member of the Vulnerability Steering Group. Upon his request a personal briefing on vulnerability was delivered to him by the Officer Contact, DCI Hayman.

The Working Group has ensured a continuing emphasis on identification of vulnerability as a core policing function across the organisation and partnership.

The direction of the Steering Group and the Working Group has been for the City of London Police to widen the focus of vulnerability to include issues beyond the vulnerability of victims and the work of the Public Protection Unit. The group is comprised of representatives from all departments who provide reports to the group on vulnerability of victims, witnesses, suspects, communities and staff that are evident in their areas of operation. Strategic Planning and Performance are members of the Working Group and so are now better sighted on the range of work taking place in this area.

With the formulation of the Steering Group and the Working Group, more focused oversight has resulted in improvements in the following key areas:-

- Psychological support is now being provided to staff that regularly manage the most vulnerable people
- Delivery of vulnerability awareness training to all front line staff that concentrates on early identification of vulnerability, the potential consequences of vulnerability (Child Sexual Exploitation, Modern Slavery, Domestic Abuse, Suicide, Mental Health, Missing Persons)
- Support the work of Professional Standards (PSD) in the delivery of confidential reporting systems i.e. Bad Apple (two way reporting), Vigilance Pro (System monitoring). These systems protect vulnerable victims who could be subject of unprofessional relationships.
- Creation of sub groups to address operational issues related to vulnerability i.e. maintaining professional relationships (PSD) when dealing with the most vulnerable and the opportunity to identify vulnerability when conducting search warrants at places of residence.
- The Domestic Abuse Action Plan 2016/17 is now complete with 55 of the 57 areas completed and two areas being monitored as being in progress, as these are areas of continuous activity.
- The Domestic Abuse performance dashboard has now been completed and will be used to monitor performance over the next year. Mr Bensted-Smith is included in any circulations.
- Bespoke Domestic Abuse training courses are currently being rolled out to all front line staff. This training will include the most up to date guidance on issues such as coercive control and evidence led prosecutions.

The use of a Community Multi Agency Risk Assessment Conference (MARAC) chaired by the Community Safety Team and the Force Intelligence Bureau has been developed and has already progressed some excellent work in identifying vulnerabilities in the community or opportunities for multi-agency problem solving.

Operation MakeSafe delivery involved the City of London Police Public Protection Unit (PPU) working with Communities and the Corporation to target messaging into the Hospitality and Service sector to encourage the reporting of potential Child Sexual Exploitation (CSE) activity.

Joint partnership campaigns on issues such as Female Genital Mutilation and Domestic Abuse (DA) has produced some very positive feedback from the community.

### **Future Opportunities**

The Force and Authority will continue to focus on the importance of identifying vulnerability in all areas of policing to use problem solving and partnerships to mitigate the consequences, thus, reducing the future risks. The following areas of work will be considered for progression in the next 12 Months:

- Improvement in the provision of victim care and effective audit of adherence to the Victims Code across all areas of the force e.g. Op Signature (victims of fraud) and the Economic Crime Directorate Victim Contact Unit (ECVCU).
- Effective engagement with licensed premises and other service providers on promoting a zero tolerance to sexual violence related to the night time economy. This is to encourage reporting in order to support victims, prosecute offenders, inform problem solving and reduce such crime in the future.
- Consideration as to what further work can be done within custody to identify vulnerabilities that drive offending behaviour i.e. what safeguarding is available for suspects when they leave custody. This could include the use of restorative justice, a survey of young people in custody, a meaningful debrief of suspects as to why they offend, why in the City, why they targeted a particular location or victim. The Force has been providing information on Under 18s in Custody to the Lead Member and will continue to do so.

### **Future Challenges and Issues**

- The partnerships continue to work well supporting each other with a number of multi-agency groups meeting regularly. The following are areas where we can seek to improve.
- Timely and accurate information sharing between partners, especially with regards to data requested to produce problem profiles related to vulnerability
- Regular partnership representation on the Vulnerability Steering Group is key to making sure that activity around vulnerability is shared and supported across respective organisations. The Domestic Abuse Coordinator for the City Of London Corporation used to attend the Group on behalf of the Corporation but has since left. IT is hoped their replacement will be appointed soon.
- The funding of the City Vulnerable Victims Coordinator has been cut by 50% for the next financial year, an application will be made to the Force to fund the shortfall.
- The potential growth in on line Child Sexual Exploitation investigations through interrogation of the Child Protection Computer System. This system gives a geographical breakdown of those accessing child related pornography within a force area. To date the system has only been able to target activity within London and not discern City specific data. This is likely to change.

## **Independent Custody Visitor (ICV) Scheme**

### **Background**

City Visitors are volunteers who give up their free time to provide independent scrutiny of the treatment of those held in police detention and the conditions in which they are held. They play a vital role in bringing together police and communities closer together and enhancing public perception of police procedures and practice in relation to custody.

The Panel is presenting the annual report at this May Meeting of the Committee. The details below are a summary of the main issues dealt with in the last year.

### **Organisation**

The City of London ICV Panel currently consists of 12 visitors who visit the custody suites at Bishopsgate Police station three times every two weeks. Nick Bensted-Smith attends the quarterly Panel meetings and, in addition, representatives of the Force attend for part of the Panel meetings so that any queries or problems that have arisen out of custody visits can be addressed. The meetings are supported by the Scheme Manager & the Scheme Co-ordinator from the Town Clerk's department.

### **Achievements in 2016/17:**

**Custody visit throughputs** – The Panel has been successful in having a spread of visits across the week which is more appropriate to the usage levels in the custody suites at particular times. They have monitored the times of all visits made alongside the level of usage of the Custody Suites. The analysis shows that the timing of visits reflects the level of Custody Usage.

The Panel has several volunteers for the next quarter to undertake visits during the Midnight to 6am slot to ensure 24 hour coverage. There were unfortunately no visits undertaken during this slot in 2016-17. The Panel aims to undertake at least four visits annually - during the Midnight to 6 am slot in 2017-18.

The Panel now undertakes three visits every fortnight which is an increase to the weekly visits. This has not resulted in a decrease in the percentage of visits overall. The panel still met the target of undertaking 95% of their visits – the target set in last year's annual report.

**Access Rights to the Custody Suite** - entrance to the Suite has been a long standing issue for the ICV Visitors, who would prefer swift access to allow for more efficient unannounced visits.

There is now an agreed entrance procedure between custody staff and ICVs:

*Upon arriving at the public enquiry counter, independent custody visitors must identify themselves and explain the purpose of their visit. At this point, they must be admitted immediately to the custody area. Independent custody visitors must accept that they may have to wait their turn to receive attention by the counter clerk. The current process means they may not interrupt a person who is in conversation with the counter clerk, but will be the next to be attended to in this situation.*

All ICV's have now been vetted and have received new passes. There still needs to be a consistent format for these cards and their accessibility. The Force need to ensure that ICV cards are not time

barred and will not be declared inactive if not used within a month.

The Standing Operating Procedure produced for the Police on ICVs also now reflects the updated ICV Guidelines that were approved by Police Committee earlier this year.

**Self-Introduction to Detainees** – The Panel considered a paper encouraging the policy of self-introduction when interviewing detainees. This has been seen to increase the rate of acceptance when interviewing detainees. The Panel agreed to introduce this as standard policy for members, unless any panel member did not feel comfortable doing this. This has also been communicated to the officers and is reflected in their SOP.

**Healthcare Provision in the Custody Suite** – the Panel continued to take a great interest in the way healthcare was provided. Visitors are satisfied with the current health care provision provided to the detainees. The Panel will continue to monitor the provision of healthcare. A new contract for custody healthcare has now been signed from April 2017. This will be reported fully to Committee in May 2017. There is an agreed negotiation that healthcare providers will now be on site 24/7 rather than on call at certain times of day.

Additionally, the previous contract was also amended to reflect the long waiting times for approved mental health professionals. The contract included specific sanctions for the contractor for poor response times for mental health patients, something that was not previously included.

**Annual Update on Custody** – the first annual update to Police Committee was received in September and included the current procedures and statistics for young persons and children as well as those with mental health problems in custody. The panel were able to give their opinion on the style and structure of the paper to ensure that Police Committee received the correct information. This report will now come to the panel and Police Committee annually to assess trends of those that enter custody.

The format was also approved by Police Committee and this give the basis for future reports. The report confirmed the current procedures in the Bishopsgate custody suite for young persons and those experiencing mental health crises. The report was also able to clarify any recent policy developments, including the recent introduction of the Children's and Mental Health Crisis Care Concordat. It provides information of the length of time young people are in custody as well as how long some medical support has taken to get to detainees.

It will also provide information on the destinations and referrals pathways for detainees. This is important that ongoing support is given to children and young persons and those with mental health difficulties.

**Protocol on Youth Custody** – As part of the report, the Scheme Manager also recommended the creation of a protocol for young people in custody. Working in partnership with the Community and Children's Services Department, the purpose of this protocol is to reduce the time that children spend in police custody, by making pathways clear to suitable alternative accommodation where needed.

## Road Safety and Casualty Reduction

### Lead Member for 2014/15

Alderman Alison Gowman

### Officer contact

Inspector Sarah Smallwood 020 7601 2177

### Background

The City of London has a network of roads that have developed over a thousand years and have therefore not always been planned with today's traffic and pedestrian flow in mind. This means that there are a large number of different road types in a confined area which inherently causes more conflict between its users than a city with a more modern transport landscape.

This, combined with the 350,00 daily visitors, of whom an increasing amount are travelling on pedal cycles, inevitably leads to conflict resulting in collisions. In addition, the number of cyclists in London over the past decade has trebled.

In calendar year 2016 there were 396 casualties from 362 injury road traffic collisions. Of these, 50 casualties sustained serious or fatal injuries in the City of London, an increase of 14% on the previous year. There is an increase on the calendar year for the number of injury collisions of 4% and overall casualties have increased by 3%.

For a clearer comparison on local statistics it may be beneficial to view over a longer period, such as a 3 or 5 year period rather than one year at a time which would put any small variations in numbers into context.

The three groups of vulnerable road users detailed below account for 84% of all casualties.

The number of reported personal injury collisions (for vulnerable road users who sustained any level of injury) that occurred in 2016 (Jan – Dec) was 329.

- *Pedestrian casualties were 109, a reduction of 6% in 2015 (from 116 to 109).*
- *Cyclist casualties were 145, an increase of 4% in 2015 (from 139 to 145).*
- *Motor cyclist casualties 75, an increase of 47% in 2015 (from 51 to 75).*

### Organisation

Oversight for this area of Special Interest is conducted by Alderman Alison Gowman. Throughout 2016 Alderman Gowman has worked on a variety of projects, including implementation of the North South Cycle Super Highway, feedback on a road safety campaign in August, involvement setting up the Active City Network and through attendance at a Community Roadwatch session.

The responsibility for supporting casualty reduction is owned by the Superintendent of Communities within the Uniform Policing Directorate. During 2016 following a force restructure, specialist roads policing officers were moved from uniformed response groups to a newly formed department, Transport and Highways Operations Group (THOG) This department is split into different areas of responsibility, covering forensic collision investigation, Safer Transport Operations Team, Abnormal loads, Commercial Vehicle Unit and the roads policing specialist officers.

The focus of THOG is to utilise specialist roads policing officers to target criminal enforcement on the areas of highest risk, and to support Corporation of London road safety education activities.

The City of London Police is supported by a TfL investment of £1.2 million / year. This is secured through a Special Services Agreement that requires the CoLP to deliver specified special services which are linked to the specific services mentioned in the TfL contract.

The Transport and Highways Operations Group is led by an Inspector whose role it is to co-ordinate the policing activity that is designed to support the City of London Corporation's priority to reduce casualties, fulfil the requirements of the Special Services Agreement with TfL and provide specialist roads policing support within City of London Police as part of the Policing of the Roads Control Strategy.

### **Achievements in 2016**

- The five key sources of danger on our roads are addressed through targeted enforcement campaigns throughout the year. Motorists driving in excess of the speed limit are identified through either remote enforcement or by officers undertaking roadside enforcement. The roadside enforcement has resulted in 451 Traffic Offence Reports (TOR) and 143 Endorsable Fixed Penalty (EFPN) notices. Remote enforcement through fixed speed cameras on Upper and Lower Thames Street have resulted in 1783 Notices of Intended Prosecution. Regular enforcement periods are planned in to policing activity to ensure that there is a consistent message about speeding.
- Mobile phone use and the wearing of seatbelts have both seen large increases in prosecution, with a total of 240 TOR's and FPN's issued for failing to wear a seatbelt and 740 TOR's and FPN's for mobile phone use.
- Careless driving, or driving without due care and attention has also seen increases in prosecution. There have been a total of 123 TOR's and 39 EFPN's issued for the two offences.
- CoLP is supported by funding to deliver enforcement around taxi and private hire vehicles. We have run a successful campaign on 'obscured vision', highlighting the dangers of drivers vision being obscured by fixing articles such as phones and satnavs to windscreens. This is now being taken up by TfL and used pan-London. Overall, CoLP officers stop checked a total of 7104 Hackney Carriage and Private Hire vehicles, with a total of 2194 being non-compliant with either taxi regulations or having committed moving traffic offences.
- CoLP Commercial Vehicle Unit has continued working as part of the pan-London Freight Compliance Unit, undertaking targeted enforcement of the commercial vehicles in conjunction with Driver and Vehicle Standards Agency and Metropolitan Police. This has resulted in 159 operations in City area, with 1254 commercial vehicle stop checked and a non-compliance offending rate of 64%. This is a total of 1856 offences identified.

### **Key issues for 2017/18**

- The recent changes to infrastructure and road engineering projects have vastly reduced the availability of locations for officers to safely stop vehicles and undertake roadside enforcement. All enforcement operations are based on threat, harm and risk and considerations on the best of resources and appropriate locations are considered in all activities.
- Partnership working between CoL and the CoLP continues to reduce the number of vulnerable road users being injured in collisions through Road Danger Reduction Partnership.
- CoLP continues to be supported by TfL funding to deliver specific services. This includes the provision of officers for Commercial Vehicle Unit and the Industrial HGV Task Force, both of whom focus on large goods vehicles to reduce the risk posed by these vehicles to other road users.
- Liaison with Special Interest Area member will be enhanced through scheduled meetings.